Approved Courses for Continuing Education
Certified Florida Collector (CFC)

The following courses are approved for credit for CFCs. This list does not reflect all courses that may be accepted. For courses not on the list, please see Chapter 12D-19.004, Florida Administrative Code. Course information is provided by hyperlink below when available. CFCs should forward proof of attendance or course completion to PTOTraining@floridarevenue.com.

Course hours vary from year to year. The number of course hours is reflected on the course completion certificate.

CFC Continuing Education Courses (as of April 2024)			
Course Number	**American Association of Motor Vehicle Administrators**	**Classroom Hours**	**Platform**
TC-0001R	Counterfeits and Alterations	*	Online
TC-0002R	Driver License and ID Cards	*	Online
TC-0003R	Vehicle Identification Documents	*	Online
TC-0004R	Expanding the Review	*	Online
TC-0005R	Birth Certificates	*	Online
TC-0006R	Canadian Birth Certificates, Driver's and Vehicle Documents	*	Online
TC-0007R	Canadian Travel, Citizenship, and Immigration Documents	*	Online
TC-0008R	Internal Fraud for Staff	*	Online
TC-0009R	Introduction to Covert Features	*	Online
TC-0010R	Introduction to Fraud	*	Online
TC-0011R	Mexican Documents	*	Online
TC-0012R	Military ID Cards	*	Online
TC-0013R	People and Actions	*	Online
TC-0014R	Security Features	*	Online
TC-0015R	Social Security Cards	*	Online
TC-0016R	Travel Documents	*	Online
TC-0017R	U.S. Immigration Documents	*	Online
TC-0018R	Commercial Driver's License (CDL) Module 1	2.5	Online
TC-0019R	CDL Module 2	.75	Online
TC-0020R	CDL Module 3	.75	Online
TC-0021R	CDL Module 4	.75	Online
Course Number	**Association of Certified Fraud Examiners**	**Classroom Hours**	**Platform**
TC-0088R	Fighting Fraud in Government	20	Online
Course Number	**Bike Florida**	**Classroom Hours**	**Platform**

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Certified Florida Collector (CFC)

TC-0089R	Bike Helmet Promotion Program	2.5	Instructor-led
Course Number	**Cyber Florida**	**Classroom Hours**	**Platform**
TC-0100R	Network Noise: Cyber Tabletop Exercise and Incident Response	4.8	Instructor-led
Course Number	**Fedinsider**	**Classroom Hours**	**Platform**
TC-0022R	Applying Zero Trust Principles to the White House Cybersecurity Executive Order	1.2	Online
TC-0024R	Waging War on Ransomware	1	Online
Course Number	**Florida Attorney General's Office**	**Classroom Hours**	**Platform**
TC-0025R	Public Meetings and Public Records Law 2 Hour Audio Presentation	2	Video
Course Number	**Florida Commission on Ethics**	**Classroom Hours**	**Platform**
TC-0026R	Ethics Training	Varies	
Course Number	**Florida Department of Highway Safety and Motor Vehicles**	**Classroom Hours**	**Platform**
TC-0027R	Driver License Training Series: Phase I	45	Instructor-led
TC-0028R	DL Training Series: Phase II	45	Instructor-led
TC-0029R	Driver License Preparatory Training	64	Instructor-led
TC-0030R	Driver License Preparatory Training	12	Online
TC-0031R	DL Transformed: Commercial Driving License (CDL)	5	Instructor-led
TC-0032R	DL Transformed: Driving Test	8	Instructor-led
TC-0033R	DL Transformed: Financial Responsibility	8	Instructor-led
TC-0034R	DL Transformed: Fraudulent Document Recognition	8	Instructor-led
TC-0035R	DL Transformed: Identification/Name Requirements	4	Instructor-led
TC-0036R	DL Transformed: Legal Presence	6	Instructor-led
TC-0037R	DL Transformed: License and ID Card Requirement	7	Instructor-led
TC-0038R	DL Transformed: Medicals	8	Instructor-led
TC-0039R	DL Transformed: Sanctions	6	Instructor-led
TC-0040R	DL Transformed: Vision	8	Instructor-led
Course Number	**Florida State University**	**Classroom Hours**	**Platform**
TC-0041R	CPM Levels 1-8	30 per level	Contact FSU
Course Number	**Florida Department of Revenue**	**Classroom Hours**	**Platform**
TC-0059R	TCC 503 – Collection and Distribution of Property Taxes and Special Assessments	30	Online

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TC-0060R	TCC 001 – Bankruptcy	15	Online
TC-0061R	TCC 002 – Effective Decision Making	10	Online
TC-0062R	TCC 003 – Customer Service Training	5	Online
TC-0063R	TCC 501 – Duties and Responsibilities of Florida Tax Collectors	30	Instructor-led
TC-0064R	TCC 502 – Leadership and Management Skills in a Florida Tax Collector's Office	30	Instructor-led
TC-0065R	TCC 504 – Collection of Licenses, Taxes, and Fees	30	Instructor-led
TC-0101R	2024 Continuing Education Workshop (January 30 – February 2, 2024)	25.4	Instructor-led
TC-0111R	2024 Tax Collector Budget Workshop (April 30, 2024)	2.4	Instructor-led
Course Number	**Florida Department of State**	**Classroom Hours**	**Platform**
TC-0091	Records Management for Florida Public Agencies	3.6	Online
Course Number	**Florida Institute of Certified Public Accountants**	**Classroom Hours**	**Platform**
TC-0067R	Ethics for Governmental CPAs in Florida	4	Online
TC-0082R	Analytical Procedures: Practical Applications and Standards (AC 820282)	2.2	Online
TC-0083R	Fraud Risk Assessment (AC 805787)	2.5	Online
Course Number	**Florida Institute of Government**	**Classroom Hours**	**Platform**
TC-0068R	Bridging the Distance	1.5	Online
TC-0069R	Complying with Florida Sunshine, Public Records & Public Access Law in Emergency	1	Online
TC-0070R	The COVID Conundrum	1.5	Online
TC-0071R	Creating a Culture of Resilience	1.5	Online
TC-0072R	4 Hour Virtual Ethics Course	4	Online
Course Number	**Florida Tax Collectors Association**	**Classroom Hours**	**Platform**
TC-0102R	FTCA Spring Executive Conference (May 5-8, 2024)	13.2	Instructor-Led
Course Number	**McKissock Learning**	**Classroom Hours**	**Platform**
TC-0083R	Appraisal of REO and Foreclosures	7	Online
TC-0084R	Introduction to Expert Witness Testimony for Appraisers	7	Online
TC-0085R	The Basics of Expert Witness Testimony for Commercial Appraisers	7	Online
TC-0086R	Florida Appraisal Laws and Regulations	3	Online
Course Number	**University of Central Florida Executive Education Workshop**	**Classroom Hours**	**Platform**
TC-0051R	Change Management	7	Online
TC-0052R	Emotional Intelligence	7	Online
TC-0053R	Employment Law for Managers	7	Online

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TC-0054R	Leading and Managing Multi-Generational Teams	7	Online
TC-0082R	7 Hour National USPAP Update	7	Online