



CHILD SUPPORT PROGRAM

Genetic Testing

Genetic testing identifies a child's biological father.



WHEN WILL THE RESULTS BE READY?



Results are mailed about 2 weeks after the last sample is taken. Test results are not available by phone.

WHAT DO THE RESULTS MEAN?

The results show if the person tested is the biological father.

99% =
or higher
BIOLOGICAL FATHER

0%* =
NOT THE BIOLOGICAL FATHER

*0% result will close the case with the alleged father. We will contact the mother to schedule an appointment.

ONCE A FATHER IS IDENTIFIED, WHAT'S NEXT?

- A final order of paternity is issued.
- The child's birth certificate is updated with the father's name.



Learn more about how we establish child support orders:
floridarevenue.com/childsupport



DEPARTMENT OF REVENUE

FLORIDA

PROTECTING YOUR INFORMATION

The Florida Department of Revenue Child Support Program is committed to protecting your information. State and federal laws require us to keep your confidential information safe. We have procedures and safeguards in place to protect your information and we only use the information we collect to provide child support services.

Learn more: floridarevenue.com/privacy

ONLINE SERVICES



CHILD SUPPORT PROGRAM WEBSITE

For more information go to:

floridarevenue.com/childsupport



eSERVICES WEBSITE

View your case and payment information:

childsupport.floridarevenue.com



WEB CHAT

Chat with a Child Support Representative:

floridarevenue.com/childsupport



EMAIL

Use our online contact form 24/7:

floridarevenue.com/askchildsupport

CONTACT INFORMATION

Customer Contact Center 850-488-KIDS (5437)

Payment Information 1-877-769-0251

Miami-Dade State Attorney's Office 1-305-530-2600

Florida Department of Revenue
Child Support Program
P.O. Box 8030
Tallahassee, Florida 32314-8030



floridarevenue.com/childsupport

Scan this code with your smartphone to visit the Child Support Program website