



Tax Information Publication

TIP

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New eFile and Pay System Launches December 1, 2025

Beginning December 1, 2025, the Department of Revenue (Department) will transition **sales and use tax, solid waste fees and surcharges, and the prepaid wireless fee** to a new eFile and Pay system.

What to expect during the transition:

- Taxpayers can file and pay these taxes on the old site through **5:00 p.m. ET on November 26, 2025**.
- After 5:00 p.m. ET on November 26 through December 1, 2025, taxpayers may make a payment at floridarevenue.com/taxes/filepay by selecting **Sales and Use Tax** under the **Pay a Bill or Make a Payment** section. Taxpayers who need to file a return may do so beginning December 1 on the new site.
- After December 1, 2025, the old site will remain available to allow taxpayers to retrieve historical information.

What to expect on and after December 1:

- The new site will be available at 8:00 a.m. ET on December 1, 2025.
- Access the new system at floridarevenue.com/taxes/filepay by selecting **Sales and Use Tax** under the **eFile and Pay Taxes and Fees** section.
- You will use your current login information (**User ID/Password or Certificate Number/Business Partner Number**) to access the new system.
- Saved credentials in the old system will not transfer to the new system.
- If you have your login information saved in your browser, please obtain this information and store it in a secure place you can easily access in December.
- If you have forgotten your password, you can retrieve it by choosing the **Forgot Password** option and using your certificate number and the confirmation number associated with a previous filing. You will find the confirmation number in the emailed confirmation you

received. If you do not have your certificate number readily available, you will find it printed on your Annual Resale Certificate and/or Certificate of Registration.

- The Department strongly encourages filing and paying as early as possible in December to allow time to become familiar with navigating the new system and to avoid waiting in long queues for assistance.

Visit floridarevenue.com/taxes/filepayinfo for the most up-to-date information about this transition.

For More Information

This document is intended to alert you to the requirements contained in Florida laws and administrative rules. It does not by its own effect create rights or require compliance.

For a written reply to tax questions, email **fdortaxpayerservices@floridarevenue.com**.

For forms and other information, visit the Department's website at **floridarevenue.com** or call Taxpayer Services at (850) 488-6800, Monday through Friday (excluding holidays).

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