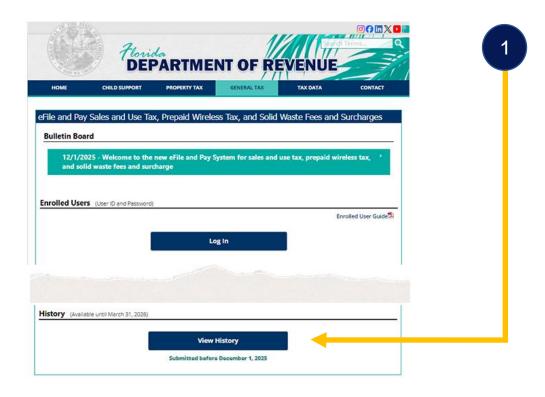


How To Obtain Certificate Number, Confirmation Number, and User ID for Password Retrieval



Go to the file and pay page for Sales and Use Tax, Prepaid Wireless Fee, and Solid Waste Fees and Surcharges.
Scroll to the bottom of this page and click View History.

Welcome to the Florida Sales and Use Tax, Prepaid Wireless E911 Fee, and Solid Waste Tax, Fees and Surcharge Website

Please STOP! Verify that you do not have multiple windows or tabs open. This may cause incorrect or multiple submissions.

Enter your User ID and Password
User ID:

Password:

Login

Login

You will be redirected to the old eFile and Pay system. If your User ID and password are autofilled on this screen, click **Login**.

If your User ID and password are not autofilled here, call Taxpayer Services at 850-488-6800, 8:00 a.m.-5:00 p.m. ET, Monday-Friday for assistance.

What's New?

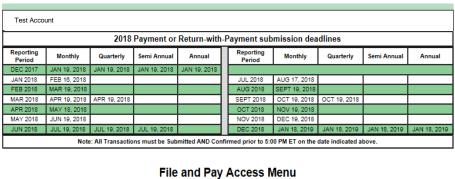
Announcement: New eFile and Pay System Coming December 1, 2025

Beginning on December 1, 2025, the Department of Revenue will transition electronic returns and payments for sales and use tax, solid waste fees, and the prepaid wireless fee to a new eServices File and Pay system. You will log in to the new system using your current user identification and password credentials. You may submit electronic returns and payments using the current site through 5:00 p.m. EST, November 26, 2025. For the most up-to-date information about this transition, visit floridarevenue.com/taxes/filepayinfo.

On the Bulletin Board (example) page, click **Next**.



How To Obtain Certificate Number, **Confirmation Number, and User ID for Password Retrieval**



Select a tax website. For example, Sales and Use Tax.

Select Tax Website



Choose Activity

File and Pay

DR-15 (Sales and Use Return) Amended DR-15 (Sales and Use Return) Payment Only (Choice does NOT include a tax return) Other Sales and Use Tax Payments

Other Options

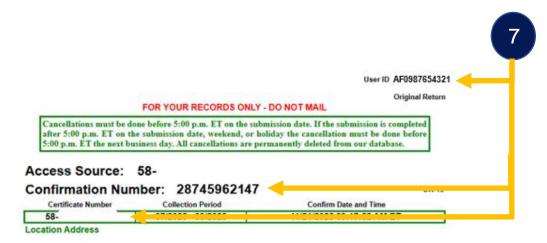
Print Resale Certificate(s) Reprint Confirmation Page(s) Select Reprint Confirmation Page(s) to view the confirmation page.

Select any Confirmation Number on the list.

Choose Confirmation Number to Reprint					
Collection Period	Type	Confirmation Number	Amount	Filing Type	Return Type
07/2025 - 09/2025	DR15	28745962147	\$0.00	File Only	Original .

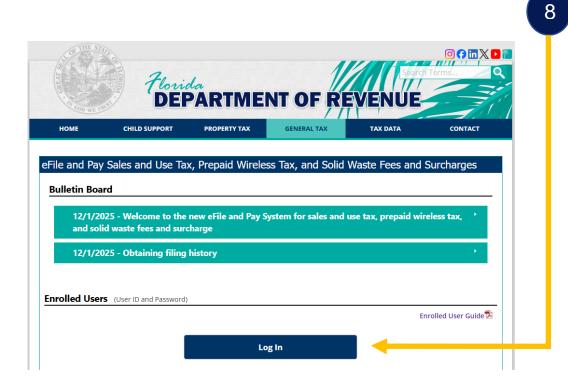


How To Obtain Certificate Number, Confirmation Number, and User ID for Password Retrieval



The system will display the confirmation with the three items needed to complete the password retrieval:

User ID Confirmation Number Certificate Number



Return to the new Sales and Use Tax, Prepaid Wireless Fee, and Solid Waste Fees and Surcharges file and pay page. Click Log In, then click Forgot User ID and/or Password to enter tax type, certificate number, and confirmation number to display your User ID and password.