

Cancel a Payment

Step-by-Step Guide



Website Navigation

From the Florida Department of Revenue home page, click the **File and Pay** icon.



Select Tax/Fee/Remittance Payment Only

Under the ePay a Bill
or Make a Payment
section, click on
[Tax/Fee/Remittance
Payment Only](#).

The screenshot shows the Florida Department of Revenue website. At the top, there is a header with the state seal, the department name, and a search bar. Below the header is a navigation menu with links to HOME, CHILD SUPPORT, PROPERTY TAX, GENERAL TAX, TAX DATA, and CONTACT. The main content area is divided into several sections. On the left, there is a sidebar with 'Important Information' (linking to Privacy Notice - Disclaimer), 'Quick Links' (including Company Identifiers to Prevent Debit Blocking, Contact Us, Enroll to eFile and Pay, eServices for Taxes, Fees and Other State Remittances, Register to Collect and Pay Taxes or Fees, Taxes and Fees or Refunds, and Update Account Information), and 'Resources' (linking to Filing and Paying Your Taxes Electronically (GT-800001)). The main content area features a banner for 'We're Upgrading the eFile and Pay System' with a 'LEARN MORE' button. Below this is a section titled 'eFile and Pay Taxes, Fees, and Remittances' which is divided into two columns. The left column, 'eFile and Pay Taxes and Fees', lists various tax and fee categories. The right column, 'ePay a Bill or Make a Payment', lists payment methods and includes a sub-section 'eCheck and Credit Card' with a list of agencies. The 'Tax/Fee/Remittance Payment Only' option is highlighted with a red box in the 'ePay a Bill or Make a Payment' section.

Florida
DEPARTMENT OF REVENUE

HOME CHILD SUPPORT PROPERTY TAX GENERAL TAX TAX DATA CONTACT

Important Information
[Privacy Notice - Disclaimer](#)

Quick Links
[Company Identifiers to Prevent Debit Blocking](#)
[Contact Us](#)
[Enroll to eFile and Pay](#)
[eServices for Taxes, Fees and Other State Remittances](#)
[Register to Collect and Pay Taxes or Fees](#)
[Taxes and Fees or Refunds](#)
[Update Account Information](#)

Resources
[Filing and Paying Your Taxes Electronically \(GT-800001\)](#)

We're Upgrading the eFile and Pay System
[LEARN MORE](#)

eFile and Pay Taxes, Fees, and Remittances

eFile and Pay Taxes and Fees

- [Communications Services Tax](#)
- [Corporate Income Tax File and Pay](#)
- [Documentary Stamp Tax - Registered](#)
- [Documentary Stamp Tax - Nonregistered](#)
- [Fuel Tax - Blender, Exporter, Petroleum Carrier, Pollutants, and Wholesaler and Importer](#)
- [Fuel Tax - Local Government User of Diesel Fuel and Mass Transit System Provider](#)
- [Gross Receipts Tax on Utility Services](#)

ePay a Bill or Make a Payment

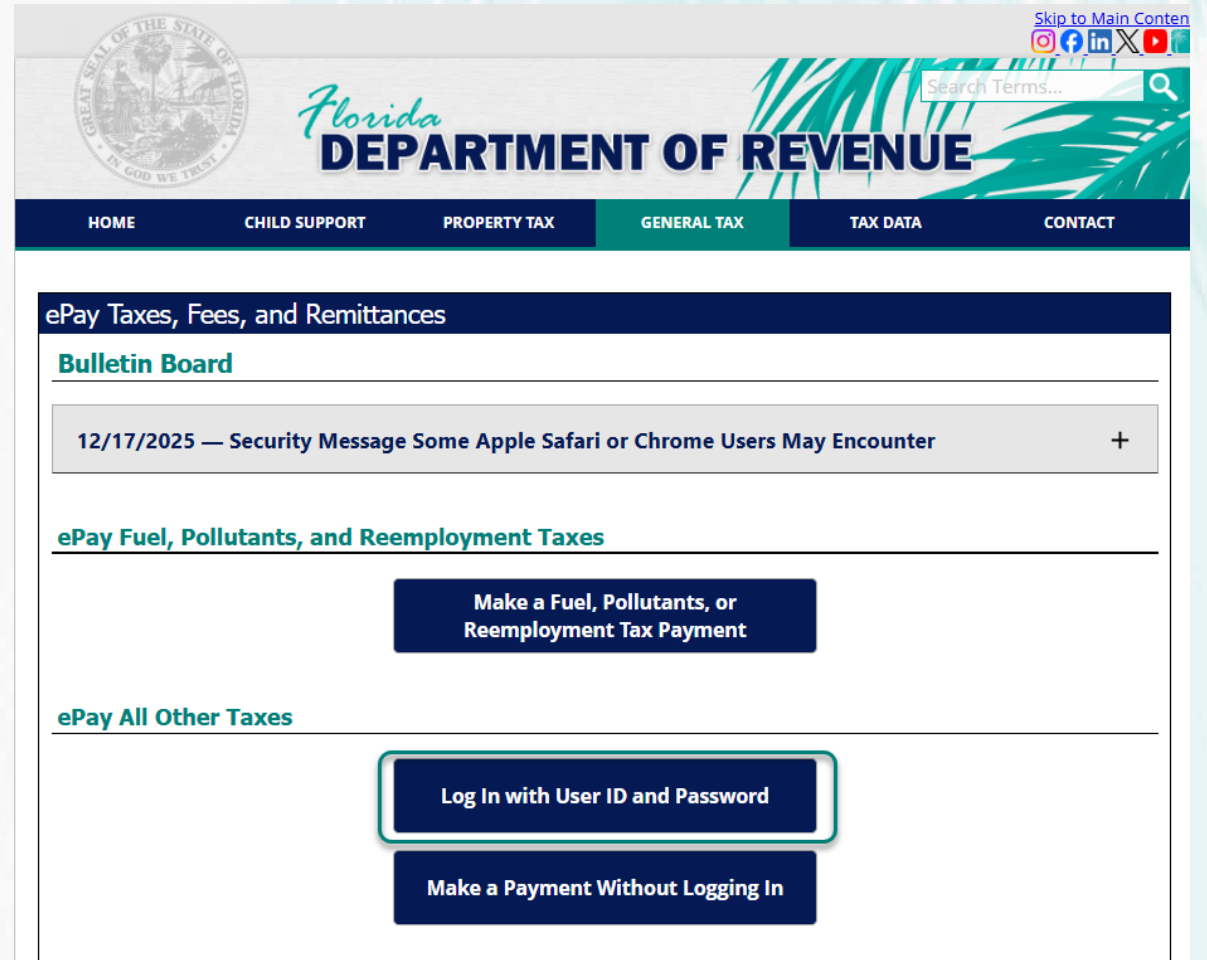
eCheck and Credit Card

- [Audit and Past Due Bill Payments](#)
- [Tax/Fee/Remittance Payment Only](#)
- [Payments to Other State Agencies](#)
 - Division of Alcoholic Beverages and Tobacco
 - Division of Pari-Mutuel Wagering
 - Division of State Group Insurance
 - Florida Retirement System

Click the Log In with User ID and Password button to sign in with your User ID and Password.

Note: To cancel a payment, you must log in with your User ID and Password.

Log In



The screenshot shows the Florida Department of Revenue website. The header includes the state seal, the department name, and a search bar. The navigation menu has links for HOME, CHILD SUPPORT, PROPERTY TAX, GENERAL TAX (highlighted), TAX DATA, and CONTACT. The main content area is titled "ePay Taxes, Fees, and Remittances" and contains a "Bulletin Board" with a security message dated 12/17/2025. Below the bulletin board, there are three sections: "ePay Fuel, Pollutants, and Reemployment Taxes" with a button "Make a Fuel, Pollutants, or Reemployment Tax Payment"; "ePay All Other Taxes" with a button "Log In with User ID and Password" (highlighted with a red border) and a button "Make a Payment Without Logging In".

Skip to Main Content

Florida
DEPARTMENT OF REVENUE

Search Terms...

HOME CHILD SUPPORT PROPERTY TAX **GENERAL TAX** TAX DATA CONTACT

ePay Taxes, Fees, and Remittances

Bulletin Board

12/17/2025 — Security Message Some Apple Safari or Chrome Users May Encounter +

ePay Fuel, Pollutants, and Reemployment Taxes

Make a Fuel, Pollutants, or Reemployment Tax Payment

ePay All Other Taxes

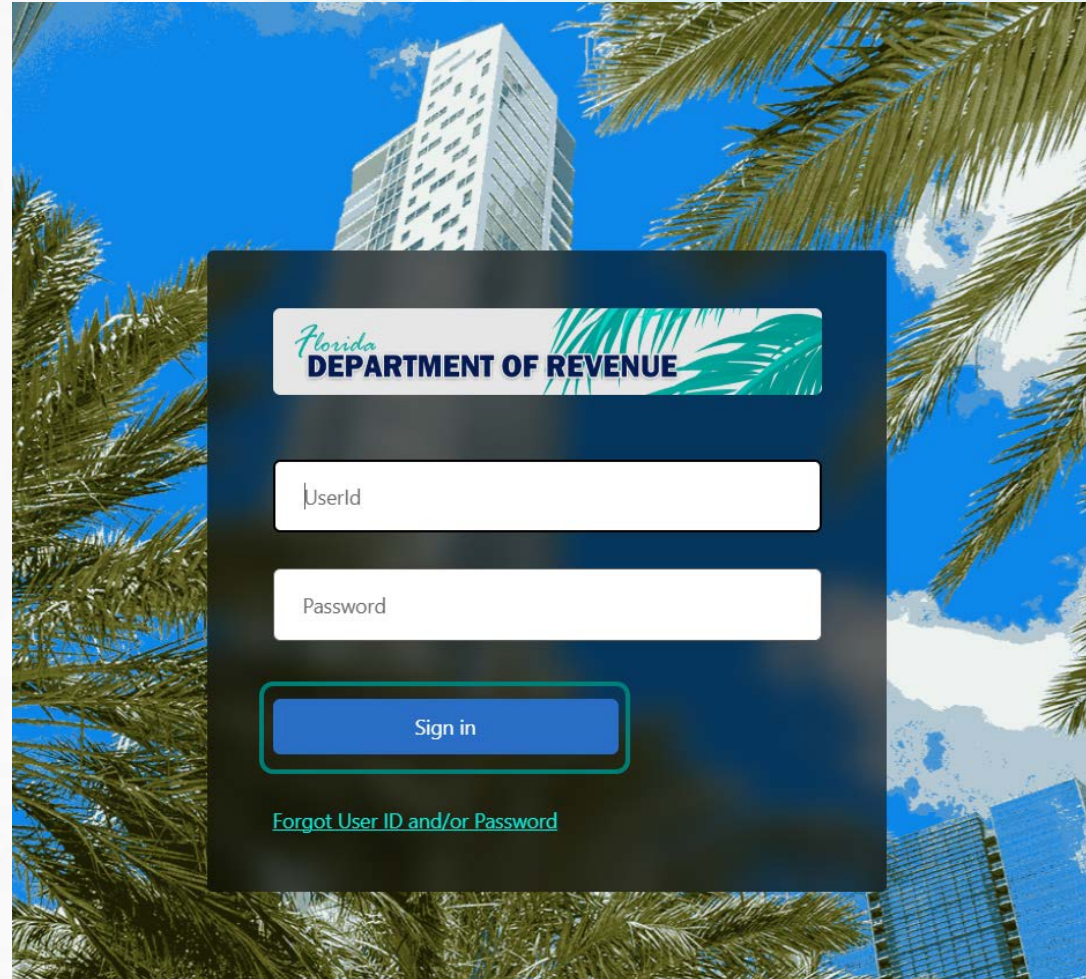
Log In with User ID and Password

Make a Payment Without Logging In

Log In with Username and Password

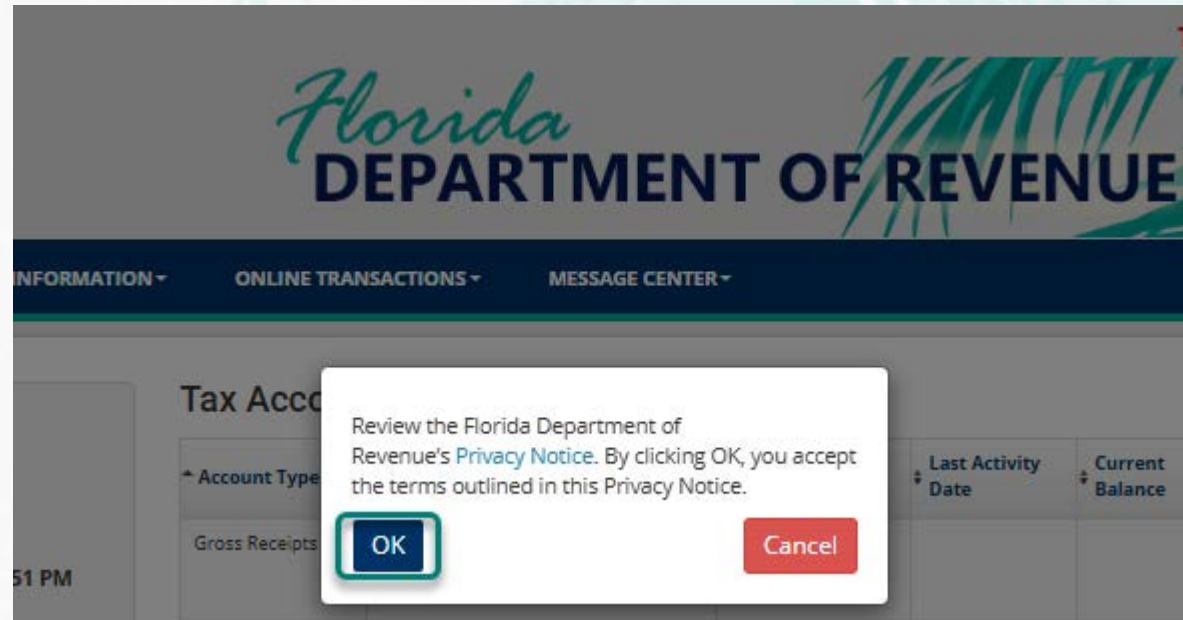
**Enter your User ID
and Password.**

Click Sign in.

A screenshot of the Florida Department of Revenue login interface. The background is a low-angle shot of a modern skyscraper against a bright blue sky, with palm tree fronds in the foreground. Overlaid on this is a dark blue login form. At the top of the form is the Florida Department of Revenue logo. Below the logo are two white input fields: the first is labeled 'UserId' and the second is labeled 'Password'. Under the password field is a blue 'Sign in' button with a green border. At the bottom of the form is a green link that reads 'Forgot User ID and/or Password'.

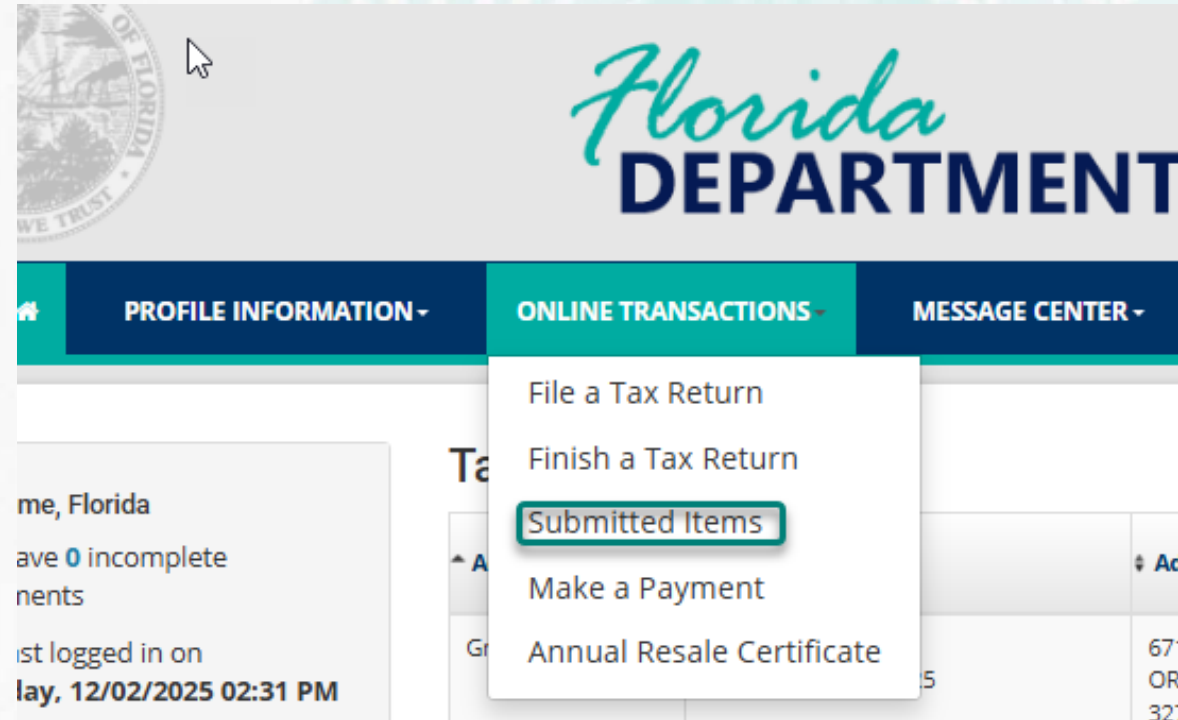
Florida Department of Revenue Privacy Notice

To view the Florida Department of Revenue's Privacy Notice, click the hyperlink.
Otherwise, to continue, click OK.



Submitted Items

To begin, click on
**ONLINE
TRANSACTIONS.**
Select Submitted
Items from the
dropdown options.



Transaction History

In the Transaction History, locate the payment you'd like to cancel.

Click the garbage can icon in the Action column.

Transaction History ?

If you want to search the amount fields, include commas and decimals in the format. If searching by date, use the MM/DD/YY format. If searching a name with an apostrophe, include the apostrophe in the exact location. You can also enter just a few characters to begin the search.

Search:

Taxpayer Name	Identifier	Filing Period End Date	Confirmation Number	Amount Paid	Date Submitted	Form Type	Status	Submitter Name	Action
		07/31/2025	920020000481	\$0.00	01/06/2026 14:04:02	DR-15 - Amended Return	In Process	Florida Training	
		12/31/2025	920020000477	\$0.00	12/04/2025 14:28:47	DR-15 - Original Return	In Process	DOR EMPLOYEE	
		12/31/2024	920020000476	\$500.00	12/04/2025 14:08:49	Tax or Fee Payment - Sales And Use Tax	In Process	Florida Training	

Note: If there is no garbage icon available next to the payment you are trying to cancel, the payment has passed the threshold for cancelation.

Payment Confirmation

On the Payment Confirmation page, verify that this is the correct payment to be canceled.

Click Cancel Payment.

Payment Confirmation

Your payment information is below. Please record and keep this confirmation number for your record. To print a copy of your payment confirmation, please use your browser's print function.

If the payment confirmation number below appears as a clickable link, you may select it to view and print associated return details. Otherwise, you can review and print your return details under the menu bar: Online Transactions > Submitted Items.

Transaction Information

Confirmation # 920020000476
Status In Process

Submitted Date Thursday, 12/04/2025
Submitted Time 02:08 PM

Payment Information

Taxpayer Name [REDACTED]
Document Type Tax or Fee Payment
Amount Paid \$500.00
Payment Amount \$500.00
Fee Amount \$0.00

Debit Date Friday, 12/05/2025
Filing Period End Date 12/31/2024
Account Type Sales And Use Tax

Electronic Check Information

Bank Nickname N/A
Bank Account Type BUSINESS/CORPORATE CHECKING

Routing Number XXXXX [REDACTED]
Account Number XXXXXXXXXXXX [REDACTED]

Payment Details

Account Type	Identifier	Filing Period End Date	Amount Paid
Sales And Use Tax	Certificate Number: [REDACTED]	12/31/2024	\$500.00

Showing 1 to 1 of 1 entries

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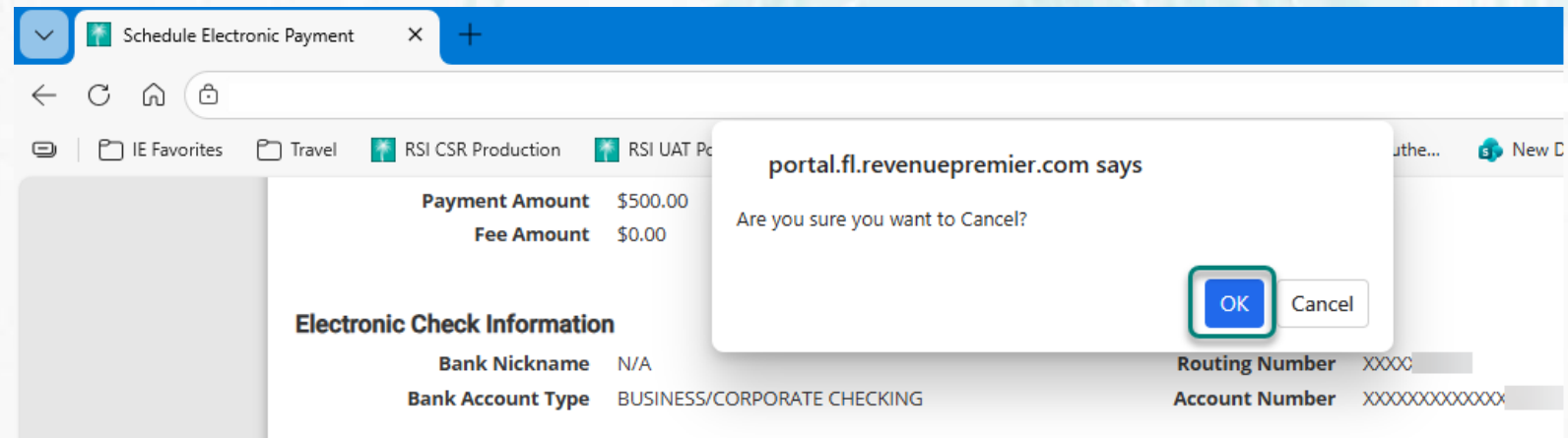
⏪ Back

Cancel Payment

Cancel Payment

A warning pop-up box will display.

To cancel the payment, click OK.



Canceled Payment Confirmation

The green Confirmation banner displays, and the Status will show Transaction Canceled.

Click Print to print and/or save this page for your records or click Return Home.

Payment Confirmation

Your payment information is below. Please record and keep this confirmation number for your record. To print a copy of your payment confirmation, please use your browser's print function.

If the payment confirmation number below appears as a clickable link, you may select it to view and print associated return details. Otherwise, you can review and print your return details under the menu bar: Online Transactions > Submitted Items.

Record has been updated successfully. Please see the Transaction History for more details.

[Return Home](#) [Print](#)

Transaction Information

Confirmation # 920020000476

Status Transaction Canceled

Submitted Date Thursday, 12/04/2025

Submitted Time 02:08 PM

Payment Information

Taxpayer Name FL TRAINING 11

Document Type Tax or Fee Payment

Amount Paid \$500.00

Payment Amount \$500.00

Fee Amount \$0.00

Debit Date Friday, 12/05/2025

Filing Period End Date 12/31/2024

Account Type Sales And Use Tax

Electronic Check Information

Bank Nickname N/A

Bank Account Type BUSINESS/CORPORATE CHECKING

Routing Number XXXXX8950

Account Number XXXXXXXXXXXXX7890

Payment Details

Account Type	Identifier	Filing Period End Date	Amount Paid
Sales And Use Tax	Certificate Number:12	12/31/2024	\$500.00

Showing 1 to 1 of 1 entries

« < 1 > »

Transaction Canceled

In the Transaction History, the payment now displays a status of Transaction Canceled.

Transaction History ?

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Search:

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		12/31/2024	920020000476	\$500.00	12/04/2025 14:08:49	Tax or Fee Payment - Sales And Use Tax	Transaction Canceled	Florida Training	

Log Out

To exit, click Log Out in the upper right-hand corner of the main toolbar.

