		1
1	FLORIDA DI	EPARTMENT OF REVENUE
2		
3		
4		
5	IN RE: PUBLIC MEETING CHAPTER 2018-6, LAWS (
6	FLORIDA, FLORIDA SALE TAX CREDIT SCHOLARSHI	S
7	PROGRAM	/
8		/
9		
10	FACILITATOR:	CHELSEA EAGLE
11	GENERAL COUNSEL:	MARK HAMILTON
12	DATE:	MAY 8, 2018
13 14	TIME:	COMMENCED AT: 1:00 P.M. CONCLUDED AT: 1:15 P.M.
15	LOCATION:	BUILDING 1, ROOM 1820 CAPITAL CIRCLE OFFICE
16		COMPLEX 2450 SHUMARD OAK BLVD
17		TALLAHASSEE, FLORIDA
18	REPORTED BY:	NANCY S. METZKE, RPR, FPR COURT REPORTER
19		COOKI NEPOKIEK
20		
21		
22		& N REPORTERS OFFICE BOX 3093
23		E, FLORIDA 32315-3093
24	na	ncy@metzke.com dnreporters.com
25		• · · · · · · · · · · · · · · · · · · ·

						2
1	SPEAKERS:					
2	Heide Nesset					
3	Robert Spickard Lisette Mariner					
4						
5						
6		*	*	*	*	
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						
24						
25						

Г

	3
1	PROCEEDINGS
2	
3	MR. HAMILTON: Good afternoon. We're going to
4	go ahead and get started.
5	My name is Mark Hamilton. I'm General Counsel
6	for the Florida Department of Revenue
7	MS. EAGLE: My name is Chelsea Eagle. I'm the
8	Department's Chief Performance Officer.
9	I will be the facilitator for today's meeting.
10	My role as facilitator is to preside in a neutral
11	fashion.
12	Today is May 8th, 2018, and this is a public
13	meeting scheduled under Subsection 1 of Section
14	120.525, Florida Statutes. This is not a
15	rulemaking workshop as this program is not yet the
16	subject of Agency rulemaking. Formal rulemaking
17	will take place later this year.
18	The Department is holding this meeting to
19	allow interested parties to present comments on
20	implementation of the Hope Scholarship Program for
21	the Department to consider when drafting emergency
22	rules. The Department does not normally schedule
23	meetings when drafting emergency rules; however,
24	the Department determined that this program
25	warranted an opportunity for the public to present

relevant comments. We have placed copies of the agenda and applicable statutory language on the table outside.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

25

All visitors need to wear a public meeting badge while in the building. Please return it to the table outside when the meeting is finished.

If there is an emergency evacuation, we'll walk together to the evacuation zone for your safety. Please mute or turn off any cell phone ringers or other noisemaking devices.

We will take comments on each agenda item from anyone present. For anyone present, please step up to the podium when you want to speak on an agenda item. Please tell us your name and who you represent.

We ask that you provide only comments that are directly relevant to the program being considered today. Please hold any general comments until after we have discussed the agenda items.

20 Our first agenda item is an overview of the 21 credit program for the Hope Scholarship Program as 22 found in Sections 212.1832 and 1002.40, Florida 23 Statutes. These statutory sections were created in 24 Chapter 2018-006, Laws of Florida.

Please note that when explaining this program,

I will use general language to give an outline of the credit process. Some of the terms or processes may be more detailed than an overview indicates.

1

2

3

4

5 The credit for the Hope Scholarship Program 6 generally allows the purchaser of a motor vehicle 7 to designate a portion of their states sales tax to 8 be contributed to a nonprofit scholarship funding 9 organization, commonly referred to as an SFO. The 10 amount that can be designated is normally \$105. If 11 the purchase of the vehicle will incur less than 12 \$105 in state sales tax, the purchaser may instead 13 designate all state sales tax from the purchase be 14 contributed to the selected SFO. There is no limit. 15 to the total amount of tax which may be contributed 16 to SFOs throughout this program.

The Department will provide a form for dealers to give vehicle purchasers which will allow them to make this contribution. Dealers must send the contributions to the SFO and must provide the SFO and the Department with a monthly report of all contributions sent to that SFO from the prior month.

24The SFO must file a monthly report with the25Department that details the contributions received

during the preceding calendar month along with identifying information for each dealer who remitted contributions. The dealer will report as a credit on their sales tax return any amounts distributed to the SFOs.

1

2

3

4

5

6 In the event the credit taken by the dealer 7 does not align with the reported amounts received 8 by the SFOs, the Department will review all 9 documentation provided by the parties. Upon a 10 finding that a dealer failed to remit a 11 contribution for which they took a credit, the 12 Department will notify the affected SFO of the 13 dealer's contact information and the amount at 14 issue.

15 In the event a dealer or an SFO fails to 16 submit timely reports, the Department is directed 17 to impose a penalty. The penalty may be waived if 18 the noncompliance is due to reasonable cause.

19That is the basic overview of the program as20provided in statute.

21 Our second agenda item is to accept public 22 comments. The Department will not be responding to 23 questions but welcomes all comments at this time. 24 When you come forward to give comments, please 25 begin by stating your name and who you represent. MR. HAMILTON: Does anyone wish to come forward to provide comments?

1

2

3

4

5

6

7

8

9

10

11

12

13

MS. NESSET: Good afternoon. My name is Heide Nesset with Step Up for Students. First I just wanted to commend the DOR for your dedication to the process in work-shopping these rules.

As the SFO administering the program, our goal is really to ensure that we are able to serve the maximum number of students through this scholarship opportunity. Additionally, we want to ensure that we are good stewards of the relationship both with the auto dealers impacted, the tax collectors impacted, and the Department of Revenue.

We also have the additional goal of ensuring that this is a streamlined process for those that we're working with. And so we have some feedback, and we need some additional guidance in a number of areas.

So first, when we look at the feedback that we wanted to provide today, initially we wanted to discuss that contribution election form. The statute clearly outlines the minimum language that's required on that contribution form, but we would like to provide additional guidance that will help provide clarity to the purchaser and help the

C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

dealer with communication of the form. And that would just be to put additional language in there that ensures that the purchaser is aware that the contribution costs them no dollars out of pocket. This is truly a tax credit, a donation, up to a hundred percent.

1

2

3

4

5

6

25

7 Additionally, we wanted to touch on the 8 reporting process that is now required by both the 9 dealers and SFOs. In statute it points out that 10 it's the same form that the dealers would use to 11 make a report to the DOR; it's the same form that 12 would be used that the dealers report to the SFO. 13 We would provide feedback that if there is an 14 opportunity to make that a streamlined process in 15 one documentation for the dealers, that would 16 likely be the easiest opportunity for all involved 17 parties.

Finally, we wanted to touch on the reporting request that the SFO is required -- we would just point out that it's clear on the statute that we would give the EIN and the total amount, and we would just request that the DOR keep that reporting requirement as simple as it's written into law at this point.

There are some additional areas where we will

C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

need guidance from the DOR, and so we have a couple of questions. Primarily, when it comes to the issuing of a contribution from a tax collector's office, we are required as the SFO to include the EIN of the entity distributing the funds to us; and we would just like some additional clarity on what we would do if that EIN was not available. Particularly we're thinking of in the case of a tax collector's office remitting to Step Up for Students.

1

2

3

4

5

6

7

8

9

10

11 Additionally, and you touched on this earlier, 12 but the DOR notifies the affected organization when 13 there's a discrepancy in what is being reported to 14 the DOR versus by the dealer versus what we're 15 reporting back to the DOR. And we just need 16 additional clarity on how we go about reporting 17 back to the DOR, if the situation has been 18 rectified or what authority we have in ensuring 19 that collection goes through and what we would have 20 to report back to the DOR, whether or not the issue 21 is resolved or remains pending and open.

And finally, we just wanted to address the ambiguity in the timeline of the reporting that the SFO is required to do to the DOR. Our understanding of the way that the law is written is that dealers must report to the SFO at the time of their remittance, which is on or before the 20th of month. We're reading that the SFO would have until the 20th of the following month to report back to the DOR, and we would just like some additional clarification on that process.

But long story short, we're here to be good stewards of the relationship with the DOR, and we just want to make this as simple of a process as possible for all involved parties. Thank you.

MS. EAGLE: Thank you.

1

2

3

4

5

6

7

8

9

10

11

12

Are there additional comments?

MR. SPICKARD: Hi. I'm Craig Spickard here on behalf of the Florida Auto Dealers Association. And I really just kind of want to go -- echo the comments that the SFO had. I mean this is a new process for everybody and there's a lot of questions. And as you may know, dealers are loaded down with forms when you go to buy a car.

20 So it's important for the dealers. We'd 21 really like an opportunity to weigh in and work 22 with DOR, the SFO, everybody involved to make 23 sure that the forms that are ultimately used as 24 part of this program are clear; that there's no 25 confusion for the customers; that there's no

confusion for the SFOs; and there's no confusion for the DOR.

1

2

3

4

5

6

7

8

9

So I would just ask that -- as she said, that as we move forward we all kind of weigh in and work together and have an ability to chime in as these forms go along. I don't know what the timeline that DOR has for getting these forms together or what the thought is in that regard. I know you said you weren't answering questions.

But that's our biggest concern on behalf of the dealers, is that we're able to do -- I mean we're happy to do this. We have no objection to the law or the rules or anything like that, we just want to make sure that it's a process that works for everybody.

MR. HAMILTON: Just so that I can clarify, obviously as part of this process, that as you recognized, there are different nuances that the Department fully appreciates, and we appreciate all of the comments that are being provided.

21 Certainly as part of emergency rulemaking, the 22 Department will implement that in accordance with 23 the statutory requirements. We don't have any 24 specific timeframe, but we envision implementing 25 emergency rules. To the extent that there are

comments that anyone would like to provide, that's one reason why we're here today. And certainly we welcome specific comments relating to that.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

We don't envision putting out draft forms prior to emergency rulemaking. We're looking for feedback and comments as part of this process.

MR. SPICKARD: Sure, and that's our concern is because we feel like we're shooting a little bit in the dark because we don't know what the forms are going to look like. I mean our -- as we understand the statute, there's a form that's going to be provided by DOR to dealers, that dealers are going to provide to customers for the customers to make an election either yes or no and then how much up to 105.

And then as we understand it, there's also 16 going to be a form that the dealer submits to DOR 17 18 and the SFOs that report the monthly amount 19 collected under the program. And then it also 20 looks like under the statute that there also has to 21 be a reporting of the credit on the DR-15 form. 22 And that was kind of one of our other questions, is 23 how are we supposed to report that on that form; 24 because it doesn't look like right now there's a 25 spot for the credit to be accounted for.

C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

13 1 And so those are our main concerns. 2 MR. HAMILTON: Okay. Well, I think that those 3 are comments that are greatly appreciated. 4 Thank you. 5 MR. SPICKARD: Thank you. 6 MS. EAGLE: Additional public comment? MS. MARINER: Hi. I'm Lisette Mariner 7 8 (phonetics), and I represent the used car dealers, 9 the independent dealers of the State of Florida. 10 And we, of course, have been working with the 11 SFOs, and we're working with the Department of 12 Revenue to kind of figure out what these 13 guidelines are and certainly want to be part of 14 that process to make sure that we educate our 15 dealers that we represent in the process of what 16 to expect. 17 Some of the questions that we had were what 18 if -- because we sell -- a lot of dealers are 19 buy here/pay here, or sell models that may not reach the tax dollar amount of the \$105. What do 20 21 you do in that case? Is it up to \$105, or is it, 22 you know, \$105 at that max amount? Once you reach -- I believe the statute has 23 24 a cap. How are we supposed to know when that cap 25 is reached? So that's another question that we

had.

1

2 The repossession tax credits, how are those 3 going to be worked out? If part of the dollars are 4 being diverted to the scholarship fund, do we take 5 the entire amount, or how does that work? 6 Ancillary products, are they part of that tax 7 dollar amount? If you sell a warranty, is that, 8 you know, part of the sale of the car? Is that 9 part of the tax dollar amount that is being sent 10 through? 11 So the forms, of course, are -- you know, we 12 want to make sure that we understand what the forms 13 are. So we're here to work with everyone and make 14 sure that the independent dealers understand what 15 the program is about, how to educate their 16 consumers, and how we can help in facilitating that 17 process. 18 Thank you. 19 MS. EAGLE: Additional comments? 20 (NO RESPONSE). 21 MS. EAGLE: Are there any additional comments? 22 (NO RESPONSE). 23 MS. EAGLE: Okay. On behalf of the 24 Department, I want to thank everyone for 25 participating and sharing your comments with us.

C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

		15
1	Your participation is very helpful during this	
2	process, and this concludes the meeting.	
3	(WHEREUPON, THE MEETING WAS ADJOURNED).	
4		
5		
6	* * * *	
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

	16
1	CERTIFICATE
2	
3	STATE OF FLORIDA) COUNTY OF LEON)
4	COUNTI OF LEON)
5	I, NANCY S. METZKE, RPR, FPR, certify that I
6	was authorized to and did stenographically report the foregoing proceedings and that the transcript is a true
7	and complete record of my stenographic notes.
8	DATED this 29TH day of May, 2018.
9	\cap (
10	Y ance & Methe
11	NANCY S. METZKE, RPR, FOR
12	Court Reporter
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
	C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

ahead [1] - 3:4 align [1] - 6:7 allow [2] - 3:19, 5:18 allows [1] - 5:6 ambiguity [1] - 9:23 amount [10] - 5:10, 5:15, 6:13, 8:21, 12:18, 13:20, 13:22, 14:5, 14:7, 14:9 amounts [2] - 6:4, 6:7 ancillary [1] - 14:6 answering [1] - 11:9 applicable [1] - 4:2 appreciate [1] - 11:19 appreciated [1] - 13:3 appreciates [1] - 11:19 areas [2] - 7:18, 8:25 Association [1] - 10:14 AT [2] - 1:12, 1:13 authority [1] - 9:18 authorized [1] - 16:5 auto [1] - 7:12 Auto [1] - 10:14 available [1] - 9:7 aware [1] - 8:3 B badge [1] - 4:5 basic [1] - 6:19 begin [1] - 6:25 behalf [3] - 10:14, 11:10, 14:23 biggest [1] - 11:10 bit [1] - 12:8 BLVD [1] - 1:15 BOX [1] - 1:21 building [1] - 4:5 BUILDING [1] - 1:14 buy [2] - 10:19, 13:19 BY [1] - 1:17 С calendar [1] - 6:1 candnreporters.com [1] - 1:23 cap [2] - 13:24 CAPITAL[1] - 1:14 car [3] - 10:19, 13:8, 14:8 case [2] - 9:8, 13:21 cell [1] - 4:9 certainly [3] - 11:21, 12:2, 13:13 **CERTIFICATE**[1] - 16:1 certify [1] - 16:5 CHAPTER [1] - 1:5 Chapter [1] - 4:24 Chelsea [1] - 3:7 CHELSEA [1] - 1:9 Chief [1] - 3:8 chime [1] - 11:5 CIRCLE [1] - 1:14

clarify [1] - 11:16 clarity [3] - 7:25, 9:6, 9:16 clear [2] - 8:20, 10:24 clearly [1] - 7:22 collected [1] - 12:19 collection [1] - 9:19 collector's [2] - 9:3, 9:9 collectors [1] - 7:12 **COMMENCED**[1] - 1:12 commend [1] - 7:5 comment [1] - 13:6 comments [19] - 3:19, 4:1, 4:11, 4:16, 4:18, 6:22, 6:23, 6:24, 7:2, 10:12, 10:16, 11:20, 12:1, 12:3, 12:6, 13:3, 14:19, 14:21, 14:25 commonly [1] - 5:9 communication [1] - 8:1 complete [1] - 16:6 COMPLEX [1] - 1:15 concern [2] - 11:10, 12:7 concerns [1] - 13:1 **CONCLUDED** [1] - 1:13 concludes [1] - 15:2 confusion [3] - 10:25, 11:1 consider [1] - 3:21 considered [1] - 4:17 consumers [1] - 14:16 contact [1] - 6:13 contributed [3] - 5:8, 5:14, 5:15 contribution [6] - 5:19, 6:11, 7:21, 7:23, 8:4, 9:3 contributions [4] - 5:20, 5:22, 5:25, 6:3 copies [1] - 4:1 costs [1] - 8:4 Counsel [1] - 3:5 COUNSEL [1] - 1:10 COUNTY [1] - 16:3 couple [1] - 9:1 course [2] - 13:10, 14:11 Court [1] - 16:11 COURT [1] - 1:17 Craig [1] - 10:13 created [1] - 4:23 credit [9] - 4:21, 5:2, 5:5, 6:4, 6:6, 6:11, 8:5, 12:21, 12:25 credits [1] - 14:2 customers [3] - 10:25, 12:13 D dark [1] - 12:9 DATE [1] - 1:11 DATED [1] - 16:7 dealer [8] - 6:2, 6:3, 6:6, 6:10, 6:15,

dealer's [1] - 6:13 dealers [18] - 5:17, 5:19, 7:12, 8:9, 8:10, 8:12, 8:15, 10:1, 10:18, 10:20,

8:1, 9:14, 12:17

17

clarification [1] - 10:6

11:11, 12:12, 13:8, 13:9, 13:15, 13:18, 14:14	event [2] - 6:6, 6:15	hi [2] - 10:13, 13:7
Dealers [1] - 10:14	expect [1] - 13:16	hold [1] - 4:18
dedication [1] - 7:5	explaining [1] - 4:25 extent [1] - 11:25	holding [1] - 3:18 Hope [3] - 3:20, 4:21, 5:5
DEPARTMENT [1] - 1:1		hundred [1] - 8:6
Department [17] - 3:6, 3:18, 3:21,	F	nunureu [i] - 0.0
3:22, 3:24, 5:17, 5:21, 5:25, 6:8, 6:12,	F	
6:16, 6:22, 7:13, 11:19, 11:22, 13:11,	facilitating [1] - 14:16	1
14:24	FACILITATOR [1] - 1:9	identifying [1] - 6:2
Department's [1] - 3:8	facilitator [2] - 3:9, 3:10	impacted [2] - 7:12, 7:13
designate [2] - 5:7, 5:13	failed [1] - 6:10	implement [1] - 11:22
designated [1] - 5:10	fails [1] - 6:15	implementation [1] - 3:20
detailed [1] - 5:3	fashion [1] - 3:11	implementing [1] - 11:24
details [1] - 5:25	FAX [1] - 1:22	important [1] - 10:20
determined [1] - 3:24	feedback [4] - 7:16, 7:19, 8:13, 12:6	impose [1] - 6:17
devices [1] - 4:10	figure [1] - 13:12	IN [1] - 1:5
different [1] - 11:18	file [1] - 5:24	include [1] - 9:4
directed [1] - 6:16	finally [2] - 8:18, 9:22	incur [1] - 5:11
directly [1] - 4:17	finished [1] - 4:6	independent [2] - 13:9, 14:14
discrepancy [1] - 9:13	first [3] - 4:20, 7:4, 7:19	indicates [1] - 5:4
discuss [1] - 7:21	FLORIDA [5] - 1:1, 1:6, 1:16, 1:22,	information [2] - 6:2, 6:13
discussed [1] - 4:19	16:3 Florida [6] - 3:6, 3:14, 4:22, 4:24,	instead [1] - 5:12
distributed [1] - 6:5	FIORIDA [6] - 3.6, 3.14, 4.22, 4.24, 10:14, 13:9	interested [1] - 3:19
distributing [1] - 9:5 diverted [1] - 14:4	following [1] - 10:4	involved [3] - 8:16, 10:10, 10:22
documentation [2] - 6:9, 8:15	foregoing [1] - 16:6	issue [2] - 6:14, 9:20 issuing [1] - 9:3
dollar [3] - 13:20, 14:7, 14:9	form [10] - 5:17, 7:21, 7:23, 8:1, 8:10,	item [4] - 4:11, 4:14, 4:20, 6:21
dollars [2] - 8:4, 14:3	8:11, 12:11, 12:17, 12:21, 12:23	items [1] - 4:19
donation [1] - 8:5	formal [1] - 3:16	
DOR [17] - 7:5, 8:11, 8:22, 9:1, 9:12,	forms [8] - 10:19, 10:23, 11:6, 11:7,	К
9:14, 9:15, 9:17, 9:20, 9:24, 10:5, 10:8,	12:4, 12:9, 14:11, 14:12	K
10:22, 11:2, 11:7, 12:12, 12:17	forward [3] - 6:24, 7:2, 11:4	keep [1] - 8:22
down [1] - 10:19	FPR [3] - 1:17, 16:5, 16:11	kind [4] - 10:15, 11:4, 12:22, 13:12
DR-15 [1] - 12:21	fully [1] - 11:19	
draft [1] - 12:4	fund [1] - 14:4	L
drafting [2] - 3:21, 3:23	funding [1] - 5:8	
due [1] - 6:18	funds [1] - 9:5	language [4] - 4:2, 5:1, 7:22, 8:2
	Turius [1] - 0.0	
during [2] - 6:1, 15:1		law [3] - 8:23, 9:25, 11:13
	G	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24
during [2] - 6:1, 15:1 E	G	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5
E	G general [2] - 4:18, 5:1	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3
E Eagle [1] - 3:7	G general [2] - 4:18, 5:1 General [1] - 3:5	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6,	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14 look [3] - 7:19, 12:10, 12:24
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1 guidelines [1] - 13:13	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14 election [2] - 7:21, 12:14	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14 look [3] - 7:19, 12:10, 12:24 looking [1] - 12:5
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1 guidelines [1] - 13:13	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14 look [3] - 7:19, 12:10, 12:24 looking [1] - 12:5
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14 election [2] - 7:21, 12:14 emergency [6] - 3:21, 3:23, 4:7, 11:21,	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1 guidelines [1] - 13:13 Hamilton [1] - 3:5 HAMILTON [5] - 1:10, 3:3, 7:1, 11:16,	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14 look [3] - 7:19, 12:10, 12:24 looking [1] - 12:5 looks [1] - 12:20 M
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14 election [2] - 7:21, 12:14 emergency [6] - 3:21, 3:23, 4:7, 11:21, 11:25, 12:5	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1 guidelines [1] - 13:13 Hamilton [1] - 3:5 HAMILTON [5] - 1:10, 3:3, 7:1, 11:16, 13:2	law [3] - 8:23, 9:25, 11:13 Laws [1] - 4:24 LAWS [1] - 1:5 LEON [1] - 16:3 less [1] - 5:11 likely [1] - 8:16 limit [1] - 5:14 Lisette [2] - 2:3, 13:7 loaded [1] - 10:18 LOCATION [1] - 1:14 look [3] - 7:19, 12:10, 12:24 looking [1] - 12:5 looks [1] - 12:20 M main [1] - 13:1
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14 election [2] - 7:21, 12:14 emergency [6] - 3:21, 3:23, 4:7, 11:21, 11:25, 12:5 ensure [2] - 7:8, 7:10	G general [2] - 4:18, 5:1 General [1] - 3:5 GENERAL [1] - 1:10 generally [1] - 5:6 goal [2] - 7:7, 7:14 greatly [1] - 13:3 guidance [3] - 7:17, 7:24, 9:1 guidelines [1] - 13:13 H Hamilton [1] - 3:5 HAMILTON [5] - 1:10, 3:3, 7:1, 11:16, 13:2 happy [1] - 11:12	law [3] - 8:23, 9:25, 11:13 $Laws [1] - 4:24$ $LAWS [1] - 1:5$ $LEON [1] - 16:3$ $less [1] - 5:11$ $likely [1] - 8:16$ $limit [1] - 5:14$ $Lisette [2] - 2:3, 13:7$ $loaded [1] - 10:18$ $LOCATION [1] - 1:14$ $look [3] - 7:19, 12:10, 12:24$ $looking [1] - 12:5$ $looks [1] - 12:20$ M main [1] - 13:1 Mariner [2] - 2:3, 13:7
E Eagle [1] - 3:7 EAGLE [7] - 1:9, 3:7, 10:11, 13:6, 14:19, 14:21, 14:23 easiest [1] - 8:16 echo [1] - 10:15 educate [2] - 13:14, 14:15 EIN [3] - 8:21, 9:5, 9:7 either [1] - 12:14 election [2] - 7:21, 12:14 emergency [6] - 3:21, 3:23, 4:7, 11:21, 11:25, 12:5 ensure [2] - 7:8, 7:10 ensures [1] - 8:3	$\begin{tabular}{ c c c c c } \hline & & & & & & & & & & & & & & & & & & $	law [3] - 8:23, 9:25, 11:13 $Laws [1] - 4:24$ $LAWS [1] - 1:5$ $LEON [1] - 16:3$ $less [1] - 5:11$ $likely [1] - 8:16$ $limit [1] - 5:14$ $Lisette [2] - 2:3, 13:7$ $loaded [1] - 10:18$ $LOCATION [1] - 1:14$ $look [3] - 7:19, 12:10, 12:24$ $looking [1] - 12:5$ $looks [1] - 12:20$ M main [1] - 13:1 $Mariner [2] - 2:3, 13:7$ $MARINER [1] - 13:7$
$\label{eq:equation} E \\ \begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	law [3] - 8:23, 9:25, 11:13 $Laws [1] - 4:24$ $LAWS [1] - 1:5$ $LEON [1] - 16:3$ $less [1] - 5:11$ $likely [1] - 8:16$ $limit [1] - 5:14$ $Lisette [2] - 2:3, 13:7$ $loaded [1] - 10:18$ $LOCATION [1] - 1:14$ $look [3] - 7:19, 12:10, 12:24$ $looking [1] - 12:5$ $looks [1] - 12:20$ M main [1] - 13:1 Mariner [2] - 2:3, 13:7 MARINER [1] - 13:7 MARK [1] - 1:10
$\label{eq:equation} E \\ \begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\law [3] - 8:23, 9:25, 11:13 \\ \mbox{Laws [1] - 4:24} \\ \mbox{LAWS [1] - 1:5} \\ \mbox{LEON [1] - 16:3} \\ \mbox{less [1] - 5:11} \\ \mbox{likely [1] - 8:16} \\ \mbox{limit [1] - 5:14} \\ \mbox{Lisette [2] - 2:3, 13:7} \\ \mbox{loade [1] - 10:18} \\ \mbox{LOCATION [1] - 1:14} \\ \mbox{look [3] - 7:19, 12:10, 12:24} \\ \mbox{look [3] - 7:19, 12:10, 12:24} \\ \mbox{looks [1] - 12:20} \\ \hline \mbox{M} \\ \mbox{main [1] - 13:1} \\ \mbox{Mariner [2] - 2:3, 13:7} \\ \mbox{MARINER [1] - 13:7} \\ \mbox{MARK [1] - 1:10} \\ \mbox{Mark [1] - 3:5} \\ \mbox{loade [1] - 3:5} \\ \mbox{Mark [1] - 3:5} \\ $
$\label{eq:expectation} E \\ \begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	law [3] - 8:23, 9:25, 11:13 $Laws [1] - 4:24$ $LAWS [1] - 1:5$ $LEON [1] - 16:3$ $less [1] - 5:11$ $likely [1] - 8:16$ $limit [1] - 5:14$ $Lisette [2] - 2:3, 13:7$ $loaded [1] - 10:18$ $LOCATION [1] - 1:14$ $look [3] - 7:19, 12:10, 12:24$ $looking [1] - 12:5$ $looks [1] - 12:20$ M main [1] - 13:1 Mariner [2] - 2:3, 13:7 $MARINER [1] - 13:7$ $MARK [1] - 13:5$ max [1] - 13:22
$\label{eq:equation} E \\ \begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	$\law [3] - 8:23, 9:25, 11:13 \\ \mbox{Laws [1] - 4:24} \\ \mbox{LAWS [1] - 1:5} \\ \mbox{LEON [1] - 16:3} \\ \mbox{less [1] - 5:11} \\ \mbox{likely [1] - 8:16} \\ \mbox{limit [1] - 5:14} \\ \mbox{Lisette [2] - 2:3, 13:7} \\ \mbox{loade [1] - 10:18} \\ \mbox{LOCATION [1] - 1:14} \\ \mbox{look [3] - 7:19, 12:10, 12:24} \\ \mbox{look [3] - 7:19, 12:10, 12:24} \\ \mbox{looks [1] - 12:20} \\ \hline \mbox{M} \\ \mbox{main [1] - 13:1} \\ \mbox{Mariner [2] - 2:3, 13:7} \\ \mbox{MARINER [1] - 13:7} \\ \mbox{MARK [1] - 1:10} \\ \mbox{Mark [1] - 3:5} \\ \mbox{loade [1] - 3:5} \\ \mbox{Mark [1] - 3:5} \\ $

C & N REPORTERS TALLAHASSEE, FLORIDA 850-697-8314

MAY [1] - 1:11 mean [3] - 10:16, 11:11, 12:10 meeting [6] - 3:9, 3:13, 3:18, 4:4, 4:6, 15.2MEETING [2] - 1:5, 15:3 meetings [1] - 3:23 **METZKE** [3] - 1:17, 16:5, 16:11 minimum [1] - 7:22 models [1] - 13:19 month [4] - 5:23, 6:1, 10:3, 10:4 monthly [3] - 5:21, 5:24, 12:18 motor [1] - 5:6 move [1] - 11:4 **MR** [7] - 3:3, 7:1, 10:13, 11:16, 12:7, 13:2, 13:5 **MS** [8] - 3:7, 7:3, 10:11, 13:6, 13:7, 14:19, 14:21, 14:23 must [4] - 5:19, 5:20, 5:24, 10:1 mute [1] - 4:9

Ν

name [5] - 3:5, 3:7, 4:14, 6:25, 7:3 NANCY [3] - 1:17, 16:5, 16:11 nancy@metzke.com [1] - 1:23 need [4] - 4:4, 7:17, 9:1, 9:15 NESSET [1] - 7:3 Nesset [2] - 2:2, 7:4 neutral [1] - 3:10 new [1] - 10:16 **NO** [2] - 14:20, 14:22 noisemaking [1] - 4:10 noncompliance [1] - 6:18 nonprofit [1] - 5:8 normally [2] - 3:22, 5:10 note [1] - 4:25 notes [1] - 16:6 notifies [1] - 9:12 notify [1] - 6:12 nuances [1] - 11:18 number [2] - 7:9, 7:17 0 OAK [1] - 1:15

OAK [1] - 1:15 objection [1] - 11:12 obviously [1] - 11:17 OF [4] - 1:1, 1:5, 16:3, 16:3 office [2] - 9:4, 9:9 OFFICE [2] - 1:14, 1:21 Officer [1] - 3:8 ON [1] - 1:5 once [1] - 13:23 one [3] - 8:15, 12:2, 12:22 open [1] - 9:21 opportunity [5] - 3:25, 7:10, 8:14, 8:16, 10:21 organization [2] - 5:9, 9:12 outline [1] - 5:1 outlines [1] - 7:22 outside [2] - 4:3, 4:6 overview [3] - 4:20, 5:3, 6:19

Ρ

P.M [2] - 1:12, 1:13 part 191 - 10:24, 11:17, 11:21, 12:6. 13:13, 14:3, 14:6, 14:8, 14:9 participating [1] - 14:25 participation [1] - 15:1 particularly [1] - 9:8 parties [4] - 3:19, 6:9, 8:17, 10:10 penalty [2] - 6:17 pending [1] - 9:21 percent [1] - 8:6 Performance [1] - 3:8 phone [1] - 4:9 phonetics [1] - 13:8 place [1] - 3:17 placed [1] - 4:1 pocket [1] - 8:4 podium [1] - 4:13 point [2] - 8:20, 8:24 points [1] - 8:9 portion [1] - 5:7 possible [1] - 10:10 POST [1] - 1:21 preceding [1] - 6:1 present [4] - 3:19, 3:25, 4:12 preside [1] - 3:10 primarily [1] - 9:2 proceedings [1] - 16:6 process [15] - 5:2, 7:6, 7:15, 8:8, 8:14, 10:6, 10:9, 10:17, 11:14, 11:17, 12:6, 13:14, 13:15, 14:17, 15:2 processes [1] - 5:3 products [1] - 14:6 program [11] - 3:15, 3:24, 4:17, 4:21, 4:25, 5:16, 6:19, 7:7, 10:24, 12:19, 14.15Program [3] - 3:20, 4:21, 5:5 provide [10] - 4:16, 5:17, 5:20, 7:2, 7:20, 7:24, 7:25, 8:13, 12:1, 12:13 provided [4] - 6:9, 6:20, 11:20, 12:12 PUBLIC [1] - 1:5 public [5] - 3:12, 3:25, 4:4, 6:21, 13:6 purchase [2] - 5:11, 5:13 purchaser [4] - 5:6, 5:12, 7:25, 8:3 purchasers [1] - 5:18 put [1] - 8:2 putting [1] - 12:4 Q

questions [6] - 6:23, 9:2, 10:18, 11:9, 12:22, 13:17

R RE [1] - 1:5 reach [2] - 13:20, 13:23 reached [1] - 13:25 reading [1] - 10:3 really [3] - 7:8, 10:15, 10:21 reason [1] - 12:2 reasonable [1] - 6:18 received [2] - 5:25, 6:7 recognized [1] - 11:18 record [1] - 16:6 rectified [1] - 9:18 referred [1] - 5:9 regard [1] - 11:8 relating [1] - 12:3 relationship [2] - 7:11, 10:8 relevant [2] - 4:1, 4:17 remains [1] - 9:21 remit [1] - 6:10 remittance [1] - 10:2 remitted [1] - 6:3 remitting [1] - 9:9 report [11] - 5:21, 5:24, 6:3, 8:11, 8:12, 9:20, 10:1, 10:4, 12:18, 12:23, 16:5 **REPORTED**[1] - 1:17 reported [2] - 6:7, 9:13 Reporter [1] - 16:11 **REPORTER** [1] - 1:17 **REPORTERS**[1] - 1:21 reporting [7] - 8:8, 8:18, 8:22, 9:15, 9:16, 9:23, 12:21 reports [1] - 6:16 repossession [1] - 14:2 represent [4] - 4:15, 6:25, 13:8, 13:15 request [2] - 8:19, 8:22 required [5] - 7:23, 8:8, 8:19, 9:4, 9:24 requirement [1] - 8:23 requirements [1] - 11:23 resolved [1] - 9:21 responding [1] - 6:22 **RESPONSE)** [2] - 14:20, 14:22 return [2] - 4:5, 6:4 Revenue [3] - 3:6, 7:13, 13:12 **REVENUE** [1] - 1:1 review [1] - 6:8 ringers [1] - 4:10 Robert [1] - 2:3 role [1] - 3:10 ROOM [1] - 1:14 RPR [3] - 1:17, 16:5, 16:11 rulemaking [5] - 3:15, 3:16, 11:21, 12.5 rules [5] - 3:22, 3:23, 7:6, 11:13, 11:25

S

safety [1] - 4:9 sale [1] - 14:8 19

C & N REPORTERS

TALLAHASSEE, FLORIDA

sales [4] - 5:7, 5:12, 5:13, 6:4 schedule [1] - 3:22 scheduled [1] - 3:13 scholarship [3] - 5:8, 7:9, 14:4 Scholarship [3] - 3:20, 4:21, 5:5 second [1] - 6:21 Section [1] - 3:13 Sections [1] - 4:22 sections [1] - 4:23 selected [1] - 5:14 sell [3] - 13:18, 13:19, 14:7 send [1] - 5:19 sent [2] - 5:22, 14:9 serve [1] - 7:8 SFO [17] - 5:9, 5:14, 5:20, 5:22, 5:24, 6:12, 6:15, 7:7, 8:12, 8:19, 9:4, 9:24, 10:1, 10:3, 10:16, 10:22 **SFOs** [7] - 5:16, 6:5, 6:8, 8:9, 11:1, 12:18, 13:11 sharing [1] - 14:25 shooting [1] - 12:8 shopping [1] - 7:6 short [1] - 10:7 SHUMARD [1] - 1:15 simple [2] - 8:23, 10:9 situation [1] - 9:17 SPEAKERS [1] - 2:1 specific [2] - 11:24, 12:3 Spickard [2] - 2:3, 10:13 SPICKARD [3] - 10:13, 12:7, 13:5 spot [1] - 12:25 started [1] - 3:4 state [2] - 5:12, 5:13 State [1] - 13:9 STATE[1] - 16:3 states [1] - 5:7 stating [1] - 6:25 statute [7] - 6:20, 7:22, 8:9, 8:20, 12:11, 12:20, 13:23 Statutes [2] - 3:14, 4:23 statutory [3] - 4:2, 4:23, 11:23 stenographic [1] - 16:6 stenographically [1] - 16:5 Step [2] - 7:4, 9:9 step [1] - 4:12 stewards [2] - 7:11, 10:8 story [1] - 10:7 streamlined [2] - 7:15, 8:14 Students [2] - 7:4, 9:10 students [1] - 7:9 subject [1] - 3:16 submit [1] - 6:16 submits [1] - 12:17 Subsection [1] - 3:13 supposed [2] - 12:23, 13:24 Т table [2] - 4:3, 4:6

TALLAHASSEE[2] - 1:16, 1:22 Ζ tax [13] - 5:7, 5:12, 5:13, 5:15, 6:4, 7:12, 8:5, 9:3, 9:8, 13:20, 14:2, 14:6, zone [1] - 4:8 14:9 terms [1] - 5:2 THE [1] - 15:3 thinking [1] - 9:8 throughout [1] - 5:16 TIME [1] - 1:12 timeframe [1] - 11:24 timeline [2] - 9:23, 11:6 timely [1] - 6:16 today [4] - 3:12, 4:18, 7:20, 12:2 today's [1] - 3:9 together [3] - 4:8, 11:5, 11:7 took [1] - 6:11 total [2] - 5:15, 8:21 touch [2] - 8:7, 8:18 touched [1] - 9:11 transcript [1] - 16:6 true [1] - 16:6 truly [1] - 8:5 turn [1] - 4:9 U ultimately [1] - 10:23 under [3] - 3:13, 12:19, 12:20 Up [2] - 7:4, 9:9 up [4] - 4:12, 8:5, 12:14, 13:21 V vehicle [3] - 5:6, 5:11, 5:18 versus [2] - 9:14 visitors [1] - 4:4 W waived [1] - 6:17 walk [1] - 4:8 warranted [1] - 3:25 warranty [1] - 14:7 WAS [1] - 15:3 wear [1] - 4:4 weigh [2] - 10:21, 11:4 welcome [1] - 12:3 welcomes [1] - 6:23 WHEREUPON [1] - 15:3 wish [1] - 7:1 work-shopping [1] - 7:6 works [1] - 11:14 workshop [1] - 3:15 written [2] - 8:23, 9:25 Υ year [1] - 3:17