Certified Florida Collector Admission and Certifications Committee Meeting

Agenda and Meeting Materials February 15, 2024

Notice of Meeting/Workshop Hearing

DEPARTMENT OF REVENUE

Property Tax Oversight Program

The Department of Revenue announces a public meeting to which all persons are invited.

DATE AND TIME: February 15, 2024, 3:00 pm EDT

PLACE: 2450 Shumard Oak Boulevard, Building 2, Room 1220, Tallahassee, Florida 32399. The meeting will be conducted using communications media technology, specifically a telephone conference call. Persons interested in attending by phone may do so by calling 1-888-585-9008 and entering the attendee access code 472-220-405. The public point of access to the meeting is 2450

Shumard Oak Blvd., Building 2, Room 1220, Tallahassee, Florida 32399.

GENERAL SUBJECT MATTER TO BE CONSIDERED:

The Department will present applications for the Certified Florida Collector and Certified Florida Collector Assistant designations. Please refer to the Certified Florida Collector Admissions and Certifications Committee meeting agenda and materials on the Department's website at https://floridarevenue.com/opengovt/Pages/meetings.aspx before attending the meeting. A copy of the meeting agenda may be obtained by contacting: Kelly McLane, Property Tax Oversight program, Department of Revenue, PO Box 3294, Tallahassee, FL 32315-3294, 850-941-6024, kelly.mclane@floridarevenue.com. Parties may also submit written materials they intend to offer during the meeting to Kelly McLane.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this workshop/meeting is asked to advise the agency at least 48 hours before the workshop/meeting by contacting Kelly McLane at 850-941-6024 or kelly.mclane@floridarevenue.com. If you are hearing or speech impaired, please contact the agency using the Florida Relay Service, 1-800-955-8771 (TDD) or 1-800-955-8770 (voice).

If any person decides to appeal any decision made by the Board with respect to any matter considered at this meeting or hearing, he/she will need to ensure that a verbatim record of the proceeding is made, which record includes the testimony and evidence from which the appeal is to be issued.

For more information, you may contact: Kelly McLane, Property Tax Oversight program, Department of Revenue, PO Box 3294, Tallahassee, FL 32315-3294, 850-941-6024, kelly.mclane@floridarevenue.com.

CERTIFIED FLORIDA COLLECTOR ADMISSIONS AND CERTIFICATIONS COMMITTEE



MEETING

Florida Department of Revenue – Property Tax Oversight February 15, 2024, 3:00 p.m., EDT*

2450 Shumard Oak Boulevard, Building 2, Room 1220
Tallahassee, Florida 32399
1-888-585-9008
Phone Conference Room ID 472-220-405

Committee Members:

Rene Lewis, Chair, Program Director, Property Tax Oversight, Florida Department of Revenue Chuck Perdue, C.F.C., President, Florida Tax Collectors Association

Peter Cam, C.F.C.

Dennis Hollingsworth, C.F.C.

Sharon Jordan, C.F.C.

Nancy Millan, C.F.C.

Jim Overton, C.F.C.

Becky Smith, C.F.C.

Janice Warren, C.F.C.

Eric Zwayer, C.F.C.

AGENDA

Welcome: Chair (5 minutes)

Roll call: Secretary (3 minutes)

October 4, 2023 meeting minutes review and approval: Chair/Committee Members

(5 minutes)

Presentation of applicants: Chair/Committee Members (30 minutes)

Discussion of applicants' credentials

Public comment on applicants' credentials (3 minutes each)

Vote to recommend the applicant list: Chair/Committee Members (5 minutes)

Adjourn: Chair (2 minutes)

*This is a public meeting. Anyone wishing to participate should call in to (888) 585-9008 and supply the conference room number, 472-220-405. The public point of access to the meeting is 2450 Shumard Oak Blvd., Building 2, Room 1220, Tallahassee, Florida 32399.

Members of the public also may send written comments pertaining to the material being presented via email. To ask a question or submit a written comment, send an email to PTOTraining@floridarevenue.com. In the subject line of your email, please use "February 15, 2024 Committee Meeting." We will monitor this mailbox during the meeting and read all comments aloud. The court reporter will enter the comments into the transcript.

| 1 | CERTIFIED FLORIDA COLLECTOR ADMISSIONS AND CERTIFICATIONS COMMITTEE |
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| 3 | MEETING |
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| 6 | Florida Department of Revenue - Property Tax Oversight |
| 7 | October 4, 2023 3:00 p.m., EDT* |
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| 11 | 2450 Shumard Oak Boulevard, Building 2, Room 1220 |
| 12 | Tallahassee, Florida 32399 1-888-585-9008 Phone |
| 13 | Conference Room ID 472-220-405 |
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| 12 Jenna Harper, Process Manager | | |
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| Oversight, Florida Department of Revenue Peter Cam, C.F.C. Lisa Cullen, C.F.C. Dennis Hollingsworth, C.F.C. Becky Smith, C.F.C. Becky Smith, C.F.C. Celeste Watford, C.F.C. Eric Zwayer, C.F.C ALSO PRESENT: Rachel Goldstein, Chief Legal Counsel for the Property Tax Oversight Program Meghan Miller, Revenue Program Administrator Kelly McLean, Intra-Departmental Projects Administrator Jenna Harper, Process Manager Melcome: Chair (5 minutes) Roll call: Secretary (3 minutes) June 7th, 2023 meeting minutes review and approval: Chair/Committee Members (5 minutes) Presentation of applicants: Chair/Committee Members (30 minutes) Discussion of applicants' credentials Public comment on applicants' credentials: (3 minutes each) Vote to recommend the applicant list: Chair/Committee Members (5 minutes) Adjourn: Chair (2 minutes) | 1 | COMMITTEE MEMBER APPEARANCES: |
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| Members (5 minutes) Adjourn: Chair (2 minutes) 23 | 15 16 17 18 | Roll call: Secretary (3 minutes) June 7th, 2023 meeting minutes review and approval: Chair/Committee Members (5 minutes) Presentation of applicants: Chair/Committee Members (30 minutes) Discussion of applicants' credentials |
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| ADMISSIONS | AND | CERTIFICA | TONS | COMMITTER |

October 4, 2023, 3:00 p.m.

WELCOME

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MS. LEWIS: Good Afternoon everyone.

Welcome to the Certified Florida Collector Admissions

and Certifications Committee. My name is Rene Lewis.

I'm the Director of the Property Tax Oversight Program

and the chair for today's proceeding.

The committee, as a public board, is subject to the government and the Sunshine Laws and therefore the committee's meetings are required to be open to the public improperly noticed. This applies to any gathering of two or more committee members where there's discussion about a matter that could come before the committee for action.

Ms. Rachel Goldstein, Chief Legal Counsel for Property Tax Oversight is on the phone. Also present our staff members from the Property Tax Oversight Program in the Department of Revenue.

Will our staff please introduce themselves by stating their name and titles.

MS. MILLER: Megan Miller, Revenue Program Administrator.

MS. MCLEAN: Kelly McLean, Interdepartmental

Projects Administrator.

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MS. HARPER: Jenna Harper, Process Manager.

MS. LEWIS: Thank you. If you are part of the public participating by telephone and want to submit a written comment pertaining to the material being presented today, please send an email to ptotraining@floridarevenue.com. In the subject line of your email please use October 4 committee meeting.

We are monitoring that email account during the meeting, and we'll read aloud all comments we receive during the meeting. If you prefer to speak, please state that in your email and we will recognize you for comments.

We would appreciate if everyone could please mute their phone when they are not participating so we can reduce the amount of feedback during the meeting.

Please be sure to unmute your line when you need to voice a vote.

Before calling roll I'd like to take a moment to welcome our newest committee member, the Honorable Chuck Perdue. Welcome to the Certified Florida Collector Admissions and Certifications Committee. We appreciate your service on the committee during your presidency of the Florida Tax Collectors Association.

Megan Miller, the Secretary of the committee,

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1
    will you please call the roll.
2
                MS. MILLER: Rene Lewis.
3
                MS. LEWIS: Here.
                MS. MILLER: Chuck Purdue. Peter Cam.
4
5
                MR. CAM:
                          Yes.
                              Lisa Culllen.
6
                MS. MILLER:
7
                MS. CULLEN:
                             Here.
                MS. MILLER: Dennis Hollingsworth.
8
9
                MR. HOLLINGSWORTH:
                                     Here.
10
                MS. MILLER: Sharon Jordan.
                MS. JORDAN: Here.
11
12
                MS. MILLER: Vickie Potts.
13
                MS. POTTS: Here.
14
                MS. MILLER: Becky Smith.
15
                MS. SMITH: Here.
                MS. MILLER: Celeste Watford.
16
17
                MS. WATFORD: Here.
18
                MS. MILLER: Eric Zwayer.
19
                MR. ZWAYER: Here.
20
                MS. LEWIS: Great, thank you. According to
    rule 12d-19.02 par 6 Florida Administrative Code, five
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22
    members of the Admissions and Certifications Committee
23
    constituted a quorum.
24
           Megan, do we have a quorum?
25
                MS. MILLER: Yes.
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MS. LEWIS: Thank you. Our first order of 1 2 business today is the approval of the June 7th, 2023, 3 Certified Florida Collector Admissions and Certification Committee meeting minutes. 4 5 Do I have a motion to approve the June 7th, 2023, 6 committee meeting minutes. Please state your name if 7 you make a motion. MS. CULLEN: Lisa Cullen, I move. 8 9 MS. LEWIS: Thank you. We have a motion from Lisa Cullen. Do I have a second? 10 11 MS. WATFORD: Celeste Watford, second. 12 MS. LEWIS: Thank you. We have a second from Celeste Watford. All those in favor indicate by 13 14 saying aye. 15 [Ayes.] 16 MS. LEWIS: Thank you. All opposed indicate 17 by saying nay. Thank you. 18 Our next item of business is the presentation and

recommendation of applicants. The program posted the list of applicants along with the completed applications on the department's website.

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And sent the meeting material link to each of you. Each application has a checklist at the front to assist you in your review of the applicants. This checklist has the certification criteria required in

Rule Chapter 12d-19 Florida Administrative Code.

2.1

Megan, will you please list the requirements of the Certified Florida Collector and Certified Florida Collector Assistant Designation.

MS. MILLER: Qualifications for the

Certified Florida Collector and Certified Florida

Collector Assistants include at least two years of

experience with the Florida Tax Collectors or Property

Appraiser's Office or the Florida Department of Revenue.

At least 120 hours of approved education and current employment with the Florida Tax Collectors or Property Appraiser's Office or the Florida Department of Revenue. The Certified Florida Collector Designation is reserved for the county official.

MS. LEWIS: Thank you, Megan. Now, I need for each committee member to individually answer the following question on the record. After I read the question, Megan will call the name of each member. Please state your answer of yes or no.

I just had a beep come in. Can you please tell me if that was Chuck Perdue or somebody calling back in? Mr. Perdue, have you joined us? Okay. Let the record reflect the same members are still present.

The question before us is are you aware of any facts or situations or reasons which you feel may

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disqualify or otherwise make it improper for you to hear
1
2
    and deliberate on any of the applicants scheduled to be
3
    reviewed today?
                MS. MILLER: Renee Lewis.
4
5
                MS. LEWIS:
                             No.
 6
                MS. MILLER: Chuck Purdue. Peter Cam.
7
                MR. CAM:
                           No.
                MS. MILLER: Lisa Cullen.
8
9
                MS. CULLEN:
                              No.
10
                MS. MILLER:
                              Dennis Hollingsworth.
11
                MR. HOLLINGSWOTH:
                                   No.
12
                MS. MILLER:
                              Sharon Jordan.
13
                MS. JORDAN:
                              No.
14
                MS. MILLER: Vickie Potts.
15
                MS. POTTS:
                             No.
16
                MS. MILLER: Becky smith.
17
                MS. SMITH:
                             No.
                MS. MILLER: Celeste Watford.
18
19
                MS. WATFORD: No.
20
                MS. MILLER: And Eric Zwayer.
2.1
                MR. ZWAYER:
                              No.
22
                MS. LEWIS:
                             I'm just checking one more time,
23
    we had a beep on the line. Mr. Perdue, have you joined
    the call.
24
25
           Okay. Do any committee members have anything
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they wish to discuss about the applicant's credentials?
1
2
    Does the public have any comments on any of the
3
    applicants?
           If you are attending my telephone, please send us
4
5
    an email so we can recognize you. Again, that email
6
    address is ptotraining@floridarevenue.com. Jenna, have
7
    we received any email?
                MS. HARPER: No, we have not.
8
9
                MS. LEWIS:
                            Thank you. Hearing no
10
    additional comments or discussion of the credentials the
    committee will now vote on consideration of the
11
12
    applicant list.
13
           Do I have a motion for recommendation of the
14
    applicant? Please state your name when making your
    motion.
15
16
                MS. JORDAN: Sharon Jordan, I'm going to
    make that motion.
17
18
                            Thank you. We have a motion by
                MS. LEWIS:
19
    Sharon Jordan. Do we have a second?
                                            Okay.
                                                   I heard
20
    Dennis Hollingsworth for the second. All members in
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    favor indicate by saying aye.
22
                             [Ayes.]
23
                MS. LEWIS:
                           All opposed, please say nay.
    Let the record reflect that the committee has
24
25
    recommended all applicants for certification.
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Congratulations to the new Certified Florida Collectors and Certified Florida Collector Assistants. professional designees will receive documentation of their certification from the department. That concludes today's agenda for the Certified Florida Collector Admissions and Certification Committee meeting. Again, thank you very much for your leadership and service today on the committee. We are adjourned. (Whereupon, the meeting was adjourned at 3:09 p.m.) 2.1

| 1 | CERTIFICATE OF REPORTER |
|----|--|
| 2 | |
| 3 | I, Samantha Adams, court reporter, certify that |
| 4 | I was authorized to and did stenographically report the |
| 5 | following meeting, and that the transcript is a true and |
| 6 | complete record of my stenographic notes. |
| 7 | |
| 8 | I further certify that I am not a relative, |
| 9 | employee, attorney, or counsel of any of the parties, |
| 10 | nor am I a relative or employee of any of the parties' |
| 11 | attorney or counsel connected with the action, nor am I |
| 12 | financially interested in the action. |
| 13 | |
| 14 | |
| 15 | DATED this 4th day of October, 2023 |
| 16 | Samantha Adams |
| 17 | SAMANTHA ADAMS Court Reporter |
| 18 | |
| 19 | |
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| 21 | |
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| 25 | |

Florida Department of Revenue Property Tax Oversight

Jim Zingale Executive Director

5050 West Tennessee Street, Tallahassee, FL 32399

floridarevenue.com

FEBRUARY 15, 2024

CERTIFIED FLORIDA COLLECTOR ADMISSIONS AND CERTIFICATIONS COMMITTEE DESIGNATION APPLICANT CONSIDERATIONS

CERTIFIED FLORIDA COLLECTOR

JEFFREY R. KROLL

CERTIFIED FLORIDA COLLECTOR ASSISTANT

ROSALIND D. HORNE BERNARD JEAN-BAPTISTE LIZBETH CABANAS PAMELA HUNTER AMBER CONNORS GLENDA C. JACKSON HEATHER V. CULBREATH RYAN KARAN PAMELA DAVENPORT DEBRA M. KING PATRICIA DE LEON THOMAS C. LACKEY JEFFREY W. EDWARDS LISETTE MARRERO **RUTH MITCHELL** TIFFANY FAISON JOSHUA FRANCO WENDY A. MONTOYA **EDSON GUTIERREZ** RYAN MOORE **DEMETRIS HARRISON** MONICA G. MORALES **DEBBIE HOLMES BARBARA PALOMINO**

DAVID S. PRINCE
LILIANA RAMIREZ
DIANA RODRIGUEZ
ROBIN SIMOES
ABIGAIL SMITH
FATIMA VAZQUEZ
JESSICA WESTBROOK
ROHAN WHYTE
MICHELLE WOLFLA



ertification Ap lication Checklist ertified Florida Collector/ ertified Florida Collector Assistant Chapter 12D-19, F.A.C.

| | Jeffrey R | . KIUI | I | | | | | |
|--|--|--------------------|--------------------|----------|---------------------------|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | | |
| Documentation Included: | | | | | | | | |
| County: Seminole | | | | | | | | |
| | Certification Requested: Certified Florida Collector | | | | | | | |
| Initial: | T | | instatement: | | | | | |
| Certification Date: | 10/01/23 | j | | | | | | |
| | Λ | n lie | ation | | | | | |
| Application with Required | | | alion | | | | | |
| Application Fee | a Oigilata | 100 | | | | | | |
| Courses Listed on Applic | ation | | | | | | | |
| Employment Dates Listed | | | | | | | | |
| ✓ Includes Curren | t Employ | | | | | | | |
| ✓ Two Years of Ex | xperience | | |)ffice |) | | | |
| From: 01/01/21 | | _ | : Present | | | | | |
| From: | | To |): | | | | | |
| | Cours | o Inf | formation | | | | | |
| | Cours | e IIII | Officiation | | Hours | | | |
| Course Name | | | | | Credited | Documentation | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | | | |
| | | | | | | | | |
| TCC 503 Collection & Distribution of Prop | erty Taxes | and S _l | pecial Assessments | T | 30 | Attended Cours ▼ | | |
| . ,,,, | erty Taxes | and S _l | pecial Assessments | | 30 | Attended Cours | | |
| TCC 503 Collection & Distribution of Prop | | | | \ | 30 30 | Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) | Tax Collec | tor's C | | | | | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida | Tax Collec | tor's C | | <u> </u> | 30 | Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax | Tax Collec | tor's C | | | 30 30 | Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy | Tax Collect | tor's C | | | 30 30 15 | Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
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| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
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| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | | | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Tax Collect | tor's C | Office | | 30 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours | | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|------------------------------|-----------------------|----------------------|---------------------------------------|------------|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Jeffrey R. Kroll | | | | | | | |
| Business email address: JRKroll@SeminoleCounty | v.tax | | Business phone n | umber: 407-665-7865 | | | |
| Job title: Tax Collector | | | | | | | |
| Employed by: Seminole County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any required exami | nations for the certificatio | n, | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalu | ator \Box | Certified Cadastralist of F | lorida | | |
| ✓ Certified Florida Collector | rtified Flori | da Collec | ctor Assistant | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. | ctor's office | e, or with | the Florida Departr | ment of Revenue (attach a | additional | | |
| Employer: Seminole County Tax Collector | | | | | | | |
| Your Title: Tax Collector | | | Employment Date | ^{s:} January 1, 2021 - Prese | ent | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment Date | s: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | _ | ourse Title | Hours | | |
| TC-0037C TCC001 - Bankruptcy | 15 | TC-00390 | TCC003 - Cust | omer Service Training | 5 | | |
| TC-0038C TCC002 - Effective Decision Making | 10 | | SEE ATT | ACHED SHEET | 90 | | |
| | ents are tru tally signed | e and co d by J.R. | rrect to the best of | my knowledge. | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|--------------------------|---------------|----------------|--|------------|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear or | | ate): Jeff | | | | | |
| Business email address: JRKroll@SeminoleCounty.tax Business phone number: 407-665-7865 | | | | | | | |
| Job title: Tax Collector | | | | | | | |
| Employed by: Seminole County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any required | l examinations for the certificatio | n, | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalu | ator | Certified Cadastralist of F | lorida | | |
| ✓ Certified Florida Collector | rtified Flori | da Collec | ctor Assistar | nt | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. | ctor's office | e, or with | the Florida I | Department of Revenue (attach a | additional | | |
| Employer: Seminole County Tax Collector | | | | | | | |
| Your Title: Tax Collector | | | Employmer | nt Dates: _{January} 1, 2021 - Prese | ent | | |
| Employer: | | | | | | | |
| Your Title: | | | Employmer | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0041C TCC- 502 MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE | 30 | TC-00420 | C TCC 504 - CO | LLECTION OF LICENSES, TAXES, AND FEES | 30 | | |
| TC-0036C TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENT | 30 | | SE | E ATTACHED SHEET | 30 | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: 12/7/2023 | | | | | | | |

J.r. Kroll

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

March 13, 2023 30 credit hours



J.r. Kroll

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

April 19, 2023 15 credit hours



J.r. Kroll

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

May 19, 2023 10 credit hours



J.r. Kroll

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

May 19, 2023 5 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

J.r. Kroll

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

J.r. Kroll

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

| NUMBER | COURSE TITLE | HOURS |
|----------|------------------------------------|-------|
| | TCC- 502 MANAGEMENT OF A FLORIDA | |
| TC-0041C | TAX COLLECTOR'S OFFICE | 30 |
| | TCC 503 - COLLECTION AND | |
| | DISTRIBUTION OF PROPERTY TAXES AND | |
| TC-0036C | SPECIAL ASSESSMENTS | 30 |
| | TCC 504 - COLLECTION OF LICENSES, | |
| TC-0042C | TAXES, AND FEES | 30 |



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| | Bernard Jean-Baptiste | | | | | | |
|---|---|---------------------------------|---|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Dade | Job Title: Accountant II | | | | | | |
| Certification Requested: Certified Florida Collector Assistant | | | | | | | |
| Initial: 🗸 | Reinstatement: | | | | | | |
| Certification Date: | 10/01/23 | | | | | | |
| | Application | | | | | | |
| ✓ Application with Required | | | | | | | |
| ✓ Application Fee | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | |
| ✓ Employment Dates Listed | 1 | | | | | | |
| ✓ Includes Current | | | | | | | |
| | perience with an Applicable Offic | е | | | | | |
| From: 07/29/13 | To: Present | | | | | | |
| From: | То: | | | | | | |
| | | | | | | | |
| | Course Information | T | 1 | | | | |
| Course Name | | Hours Credited | Documentation | | | | |
| 30-hours per 12D-19.003(3)(a) | | Credited | | | | | |
| 30-110015 DEL 12D-13.003(3)(a) | | | | | | | |
| . ,,,, | of Florida Tax Collectors | 30 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities | of Florida Tax Collectors | 30 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities (90-hours per 12D-19.003(3)(b) | of Florida Tax Collectors | | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy | of Florida Tax Collectors | 30 15 10 | Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities (90-hours per 12D-19.003(3)(b) | of Florida Tax Collectors | 15 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities (90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | | 15 10 | Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office roperty Taxes and Special Assessments | 15 10 5 30 30 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | |
|--|--|----------------------|--|--|----------------------|--|--|--|
| ✓ Initial Certification - \$25 fee | Recertifica | tion - \$5 | fee | Reinstatement of Certification | - \$5 fee | | | |
| Applicant Information | 1200 186 | | | GONDATO PERSONALISED | | | | |
| Applicant's name (as you would like it to appear on the certificate): Bernard Jean-Baptiste | | | | | | | | |
| Business email address: Bernard.Jean-Baptiste@miamidade.gov Business phone number: 305-375-4848 | | | | | | | | |
| Job title: Accountant 2 | | 3 | 80 t | dude i se neglion sec es anticador dude i se reglion sec es anticador | ant rigadiya | | | |
| Employed by: Office of the Tax Collector | | 6 | 136000 | Mosea praeciples, tyrus et velta, proceles percitung to Ord velu | igo pesa igo pesa | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | courses and esignation: | passed a | any required | d examinations for the certification | n, | | | |
| Certified Florida Appraiser | ertified Flori | da Evalu | ator | Certified Cadastralist of I | -lorida | | | |
| Certified Florida Collector | ertified Flori | da Collec | ctor Assistar | nt less to action ent perforation of | 1010019,08 | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recer employment dates. Employer: Office of the Tax Collector | ector's office | e or with | the Florida statement, _l | Department of Revenue (attach provide your current employer a | additional | | | |
| Your Title: Accountant 2 | skome ilus | a T | Employme | nt Dates: 07/29/13 - present | nigmen faur | | | |
| Employer: | gun yaan oo dus yilmidoo | - | 200 | lude instruction and examination | an ready | | | |
| Your Title: | program | ā | Employme | nt Dates: | eredian | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC-0040C TCC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | TC-00360 | C TCC 503 | - Collection and Distribution of Property Taxes | 30 | | | |
| TC-0041C TCC 502 - Leadership and Management Skills | 30 | TC-00370 | c TO | CC 001 - Bankruptcy | 15 | | | |
| Applicant Signature I am requesting approval for Florida professional of information provided on this form and any attachm Signature: | certification, nents are tru | recertificule and co | cation, or rei orrect to the | nstatement. I certify that all of th best of my knowledge. Date: | е | | | |
| Bemard Jean Papliste | • | | sba | 1/3/2024 | is amound a | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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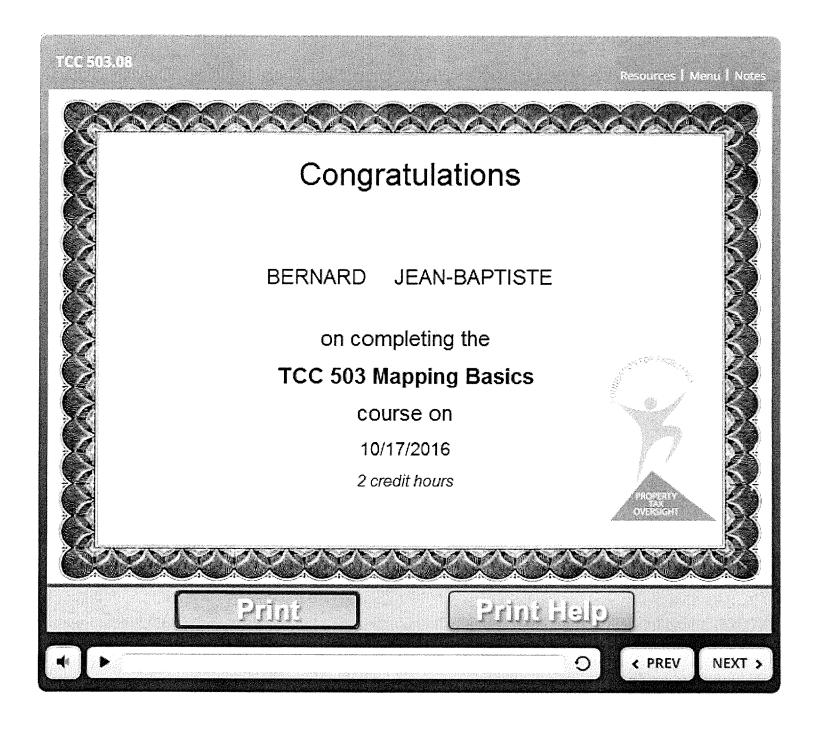
Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | |
|--|-------------------------------|-----------------------|---|----------------------|--|--|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Bernard Jean-Baptiste | | | | | | | | |
| Business email address: Bernard.Jean-Baptiste@miamidade.gov Business phone number: 305-375-4848 | | | | | | | | |
| Job title: Accountant 2 | COULEGE, SO | | esatuos devorgas in alton pa la m no nationale bris nobomali ebui | namur s mir dalga | | | | |
| Employed by: Office of the Tax Collector | | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and pesignation: | oassed | any required examinations for the certificati | on, | | | | |
| Certified Florida Appraiser | ertified Florid | a Evalu | lator Certified Cadastralist of | Florida | | | | |
| Certified Florida Collector | ertified Florid | a Colle | ctor Assistant | doccinqs | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collepages as necessary). If you are applying for receremployment dates. | ctor's office. | or with | the Florida Department of Revenue (attach | additional | | | | |
| Employer: Office of the Tax Collector | | | | e amesed o | | | | |
| Your Title: Accountant 2 | in and Line | | Employment Dates: 07/29/13 - present | reignoc izur | | | | |
| Employer: | Proporty ap | | no redprime on and part obu | oni ifoidia | | | | |
| Your Title: | culturalneo se | | Employment Dates: | en enlen | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | Course Title | Hours | | | | |
| TC-0038C TCC 002 - Effective Decision Making | 10 | | assured dependences | amain e | | | | |
| TC-0039C TCC 003 - Customer Service Training | 5 | | doisicooo | nin assed | | | | |
| Applicant Signature I am requesting approval for Florida professional of information provided on this form and any attachm Signature: Si | ertification, reents are true | recertifice and co | cation, or reinstatement. I certify that all of the correct to the best of my knowledge. Date: | 16 | | | | |
| por from programme | | | 1-1000 | | | | | |



TCC 503.05 lms

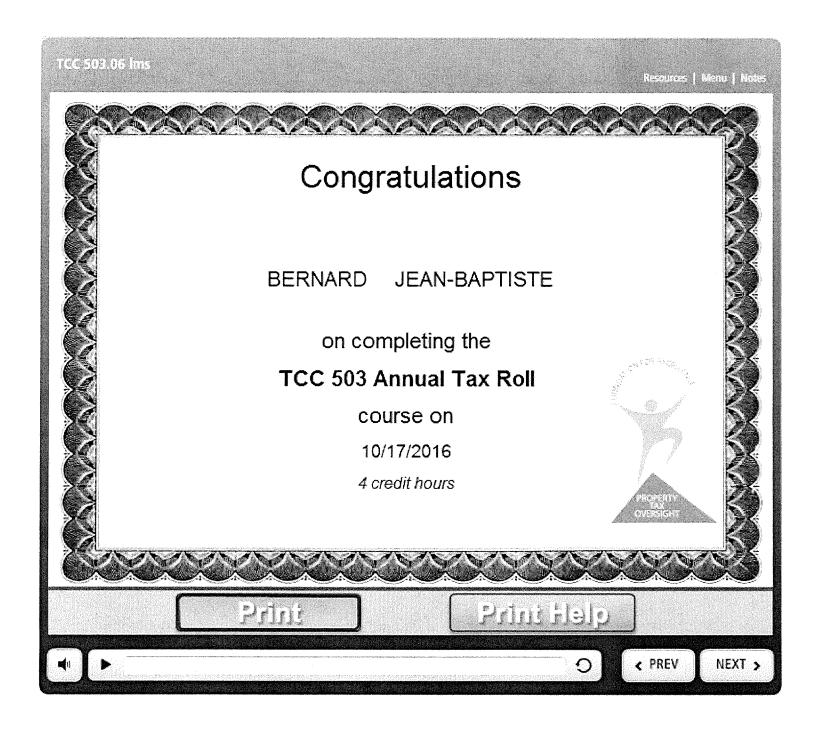


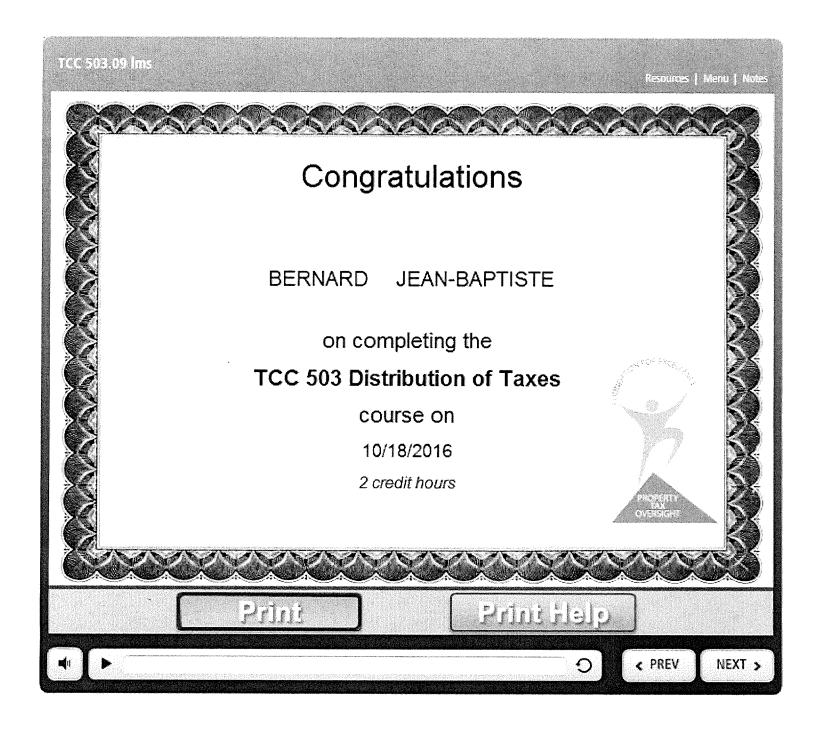


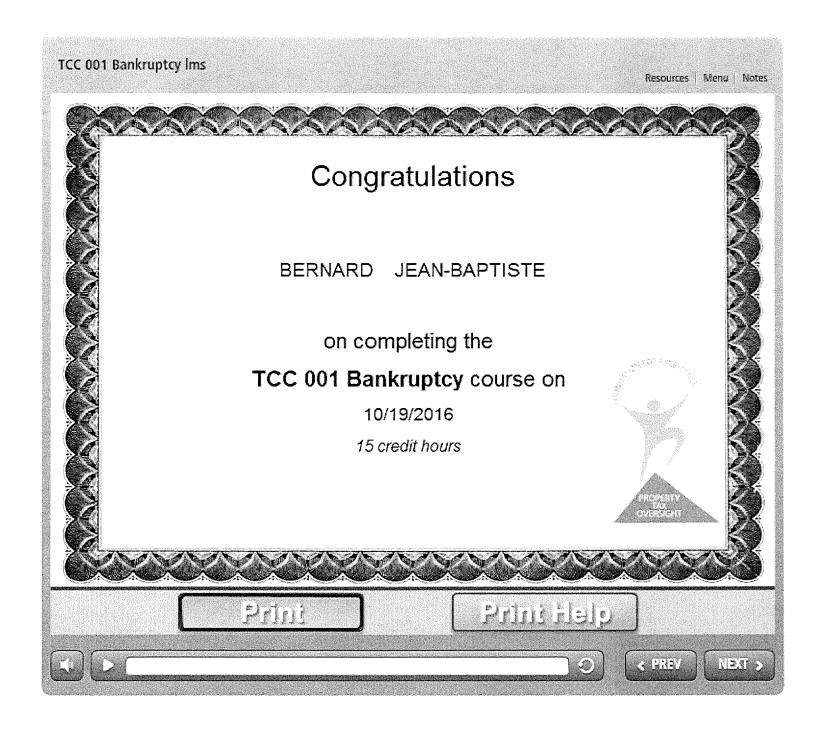
TCC 503.07 lms

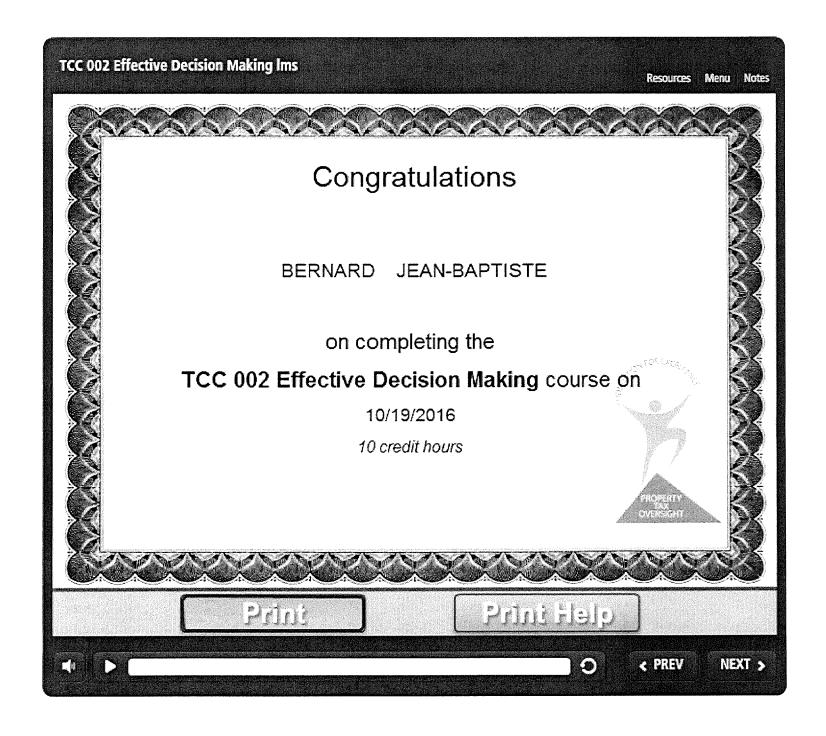


TCC 503.06 lms









Customer Service Ims



Florida Department of Revenue Student Transcript



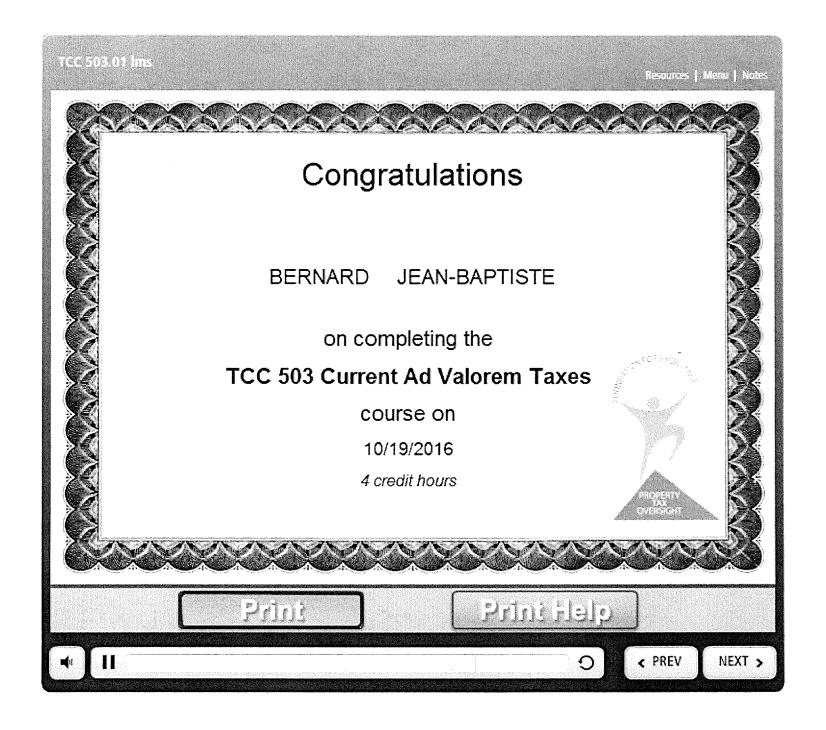
JEAN-BAPTISTE, BERNARD

| Miami - Dade | | | |
|--------------|--|--------|-------------|
| Course Code | Class Name | Status | Status Date |
| TCC 003 | CUSTOMER SERVICE COURSE | M | 09/29/2016 |
| TCC 001 | BANKRUPTCY COURSE | M | 09/30/2016 |
| TCC 503.03 | COLLECTION OF NON-AD VALOREM ASSESSMENTS | М | 10/11/2016 |
| TCC 503.01 | COLLECTION OF CURRENT AD VALOREM TAXES | М | 10/11/2016 |
| TCC 503.02 | COLLECTION & ENFORCEMENT OF TANGIBLE PERSONAL PROPERTY | M | 10/13/2016 |
| TCC 503.04 | COLLECTION OF DELINQUENT PROPERTY TAXES AND TAX CERTIFICATES | М | 10/13/2016 |
| TCC 503.05 | REFUND OF AD VALOREM PROPERTY TAXES | M | 10/14/2016 |
| TCC 503.08 | BASIC MAPPING | М | 10/17/2016 |
| TCC 503.07 | TAX DEEDS | М | 10/17/2016 |
| TCC 503.06 | ANNUAL TAX ROLLS | M | 10/17/2016 |
| TCC 503.09 | DISTRIBUTION OF PROPERTY TAXES | M | 10/18/2016 |
| TCC 002 | EFFECTIVE DECISION MAKING | M | 10/19/2016 |
| TCC 501 | DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS | М | 03/29/2021 |

Status Key: M = Mastered F = Finished U = Unmastered E = Enrolled C = Canceled O = Observing

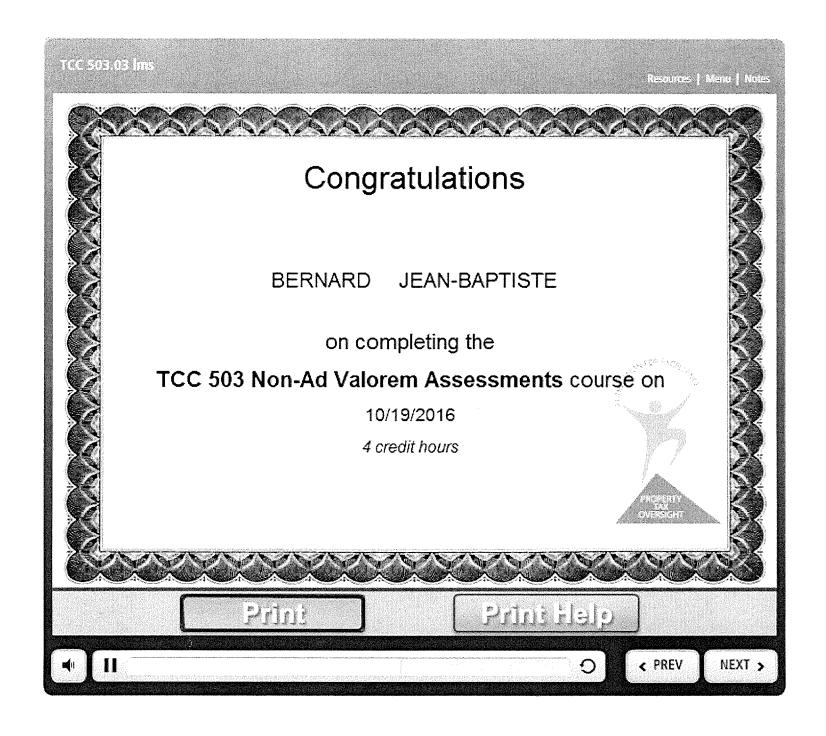
^{*}Transcript is through June 30, 2023. Contact PTOTraining@floridarevenue.com for transcript information after this date.

TCC 503.01 lms



TCC 503.02 lms





The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team



Certifies that

Bernard Jean-Baptiste

has successfully completed

DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

TCC 501, 30 Hours

February 22-26, 2021

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Bernard Jean-Baptiste

has attended

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Lizbeth Ca | banas | | |
|--|----------------|--------------------------------------|---------------------------|---|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | | | | |
| County: Dade | | Job Title: Senior Tax Re | cords Special | ist |
| Certification Requested: | · | orida Collector Assistant | | |
| Initial: 🗸 | | Reinstatement: | | |
| Certification Date: | 10/01/23 | | | |
| | Apr | olication | | |
| ✓ Application with Required | | | | |
| ✓ Application Fee | | | | |
| ✓ Courses Listed on Applica | ation | | | |
| ✓ Employment Dates Listed | | | | |
| ✓ Includes Current | | | | |
| | perience w | rith an Applicable Office | 9 | |
| From: 12/07/20 | | To: Present | | |
| From: | | То: | | |
| | Course | Information | | |
| | Oourse | IIIIOIIIIatioii | Hours | |
| Course Name | | | Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | |
| 30-110013 per 12D-13.003(3)(a) | | | | |
| TCC 501 - Duties and Responsibilities of | of Florida Tax | x Collectors | 30 | Attended Course |
| . , , , , | of Florida Tax | x Collectors | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities | | | 30 30 | Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) | Collector's O | ffice | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax | Collector's O | ffice | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P | Collector's O | ffice | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | Collector's O | ffice | 30 30 15 | Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | ffice | 30 30 15 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | Collector's O | office is and Special Assessments | 30 30 15 10 5 | Attended Course Attended Course Attended Course Attended Course |

Notes:



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Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| | | ilue.com/prop | erty/rage | 33/0011101 | al_ I I all III | ig_RegistrationAndPayment.as | hx |
|-----------------------------------|---|--|-----------------------------|---------------------------|---|--|------------|
| Reasor | n for Applying | | ** | | | | |
| ✓ Init | ial Certification - \$25 fee | Annual R | Recertifica | ation - \$5 | fee | Reinstatement of Certification | - \$5 fee |
| Applica | ent Information | | | | | | |
| | it's name (as you would like | | | cate): Lizb | | | |
| | s email address: Lizbeth,Cat | | ade.Gov | | Business | phone number: 305-375-1699 | |
| Job title: | Senior Tax Records Specia | list | | | | | |
| Employe | ed by:Miami Dade County T | ax Collector's C | ffice | | | | |
| I have co | ompleted the required hours ation, or reinstatement for the | of approved co ne following des | ourses and signation: | d passed a | any require | ed examinations for the certification | n, |
| ☐ Cei | tified Florida Appraiser | ☐ Ce | rtified Flor | ida Evalu | ator | Certifled Cadastralist of F | lorida |
| ☐ Cei | tified Florida Collector | ✓ Ce | rtified Flor | ida Collec | tor Assista | ant | |
| Florida p pages a employn | property appraiser's office, F s necessary). If you are app ment dates. | lorida tax collect lying for recerti | ctor's offici fication o | e. or with | the Florida | n, list at least two years' experient Department of Revenue (attach a provide your current employer ar | additional |
| | Miami Dade County Tax C | | 9: | | *************************************** | | |
| Your Titl | ^{e:} Senior Tax Records Spec | ialist | | | Employm | ent Dates: 06/26/2023 - current | |
| Employe | ^{Pr:} Miami Dade County Tax C | Collector's Office | 9: | | | | |
| Your Titl | e:Tax Records Specialist II | | | | Employme | ent Dates: 12/07/2020 - 06/25/2 | 023 |
| reinstate of each license i | ment for which you are app approved course. If you are | ying (attach ad substituting you state Appraisal | ditional pa ir Certified | iges as ne I Residen | ecessary). tial Apprai | e certification, recertification, or Attach documentation verifying co ser license or Certified General Ap s, list your license number and lice | opraiser |
| No. | Course Title | | Hours | No. | | Course Title | Hours |
| TC-0041C | TCC502 LEADERSHIP & WANAGEMENT SKELS IN A FL T | X COLLECTORS OFFICE | 30 | TC-0036C | TCCS03 COLLEC | TION & DISTRIBUTION OF PROPERTY TAXES & SPECIAL ASSESSMENTS | 30 |
| TC-0037C | TCC001 BANKRU | IPTCY | 15 | TC-0038C | TCC002 | EFFECTIVE DECISION MAKING | 10 |
| I am red | <u>on provided on this form an</u> | professional ce d any attachme | rtification, nts are tru | recertifica ie and cor | ation, or re rect to the | Date: | |
| | SWITCH VO | MUM D | () | | | 10/12/2023 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason | for Applying | | | | allillig_NegistrationAndraymer | |
|-----------------------------------|--|-------------------------------|---------------------|--------------------|--|-------------------------------|
| ✓ Init | ial Certification - \$25 fee Annual F | Recertifica | tion - \$5 | fee | Reinstatement of Certificat | tion - \$5 fee |
| Applica | int Information | | | | | 1.00 |
| Applican | it's name (as you would like it to appear on | the certific | ate): Lizi | | | |
| Busines | s email address: Lizbeth.Cabanas@MiamiD | Dade.Gov | 4 | Busir | ness phone number: 305-375-1699 |) |
| Job title: | Senior Tax Records Specialist | | | | | |
| | ed by:Miami Dade County Tax Collector's C | Office | | | | |
| I have co | ompleted the required hours of approved coation, or reinstatement for the following de | ourses and | passed | any re | equired examinations for the certifi | cation, |
| ☐ Cer | rtified Florida Appraiser 🔲 Ce | rtified Flori | da Evalı | uator | Certified Cadastralis | t of Florida |
| ☐ Cei | rtified Florida Collector | rtified Flori | da Colle | ctor A | ssistant | |
| employn Employe Your Titl | s necessary). If you are applying for recert nent dates. ^{Pr:} Miami Dade County Tax Collector's Offic le:Senior Tax Records Specialist | i e | | | oyment Dates: _{06/26/2023} | |
| | ^{Pr:} Miami Dade County Tax Collector's Offic | е | | : | | |
| Your Titl | ^{e:} Tax Records Specialist II | | | Empl | oyment Dates: 12/07/2020 | |
| reinstate of each license i | red Courses – List each course you have ement for which you are applying (attach ac approved course. If you are substituting yo ssued by the Florida Real Estate Appraisal ow. Attach a copy of the license. | iditional pa ur Certified | ges as r Residei | iecess ntial Ap | ary). Attach documentation verifying praiser license or Certified Generourses, list your license number ar | ng completion al Appraiser |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| TC-0039C | TCC003 CUSTOMER SERVICE TRAINING | 5 | | | | |
| TC-0041C | TOCSOZ LEADERSHÍP Á MANÁGEÍNENT SKILLS IH A FL TAX COLLECTORS ÓFFIC | 30 | | | , | , |
| Applica | ant Signature | | | | | |
| I am req | uesting approval for Florida professional co ion provided on this form and any attachmo | ertification, ents are tru | recertific | cation, | or reinstatement, I certify that all on the best of my knowledge | of the |
| Signatur | | 1/10/10 | - with 00 | | Date: 10/12/2023 | |

Lizbeth Cabanas

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

July 4, 2023 15 credit hours



Lizbeth Cabanas

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

July 4, 2023 10 credit hours



Lizbeth Cabanas

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

July 4, 2023 5 credit hours



Lizbeth Cabanas

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

July 4, 2023 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Lizbeth Cabanas

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Lizbeth Cabanas

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Amber Connors | | | | | | |
|--|---|--------------------------------------|---|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Hillsborough | Job Title: Customer Serv | vice Rep | | | | | |
| Certification Requested: | Certified Florida Collector Assistant | | | | | | |
| Initial: 🗸 | Reinstatement: | | | | | | |
| Certification Date: | 02/01/2024 | | | | | | |
| | Application | | | | | | |
| ✓ Application with Required | | | | | | | |
| ✓ Application Fee | Oignatures | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | |
| ✓ Employment Dates Listed | | | | | | | |
| ✓ Includes Current | | | | | | | |
| ✓ Two Years of Ex | perience with an Applicable Office | | | | | | |
| From: 10/03/16 | To: Present | | | | | | |
| From: | То: | | | | | | |
| | | | | | | | |
| Г | | | | | | | |
| | Course Information | | | | | | |
| Course Name | Course Information | Hours Credited | Documentation | | | | |
| Course Name 30-hours per 12D-19.003(3)(a) | Course Information | | Documentation | | | | |
| | | | Documentation Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) | | Credited | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro | | Credited | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) | | Credited 30 | Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy | perty Taxes and Special Assessments | 30 | Attended Course Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | perty Taxes and Special Assessments | 30 15 10 | Attended Course Attended Course Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 502 - Management of a Florida Tax | perty Taxes and Special Assessments Collector's Office | 30 15 10 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training | perty Taxes and Special Assessments Collector's Office aining (Online) | 30 15 10 30 5 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory Training | perty Taxes and Special Assessments Collector's Office aining (Online) | 30 15 10 30 5 12 | Attended Course | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory Training AAMVA - Canadian Travel, Citizenship and | perty Taxes and Special Assessments Collector's Office aining (Online) | 30 15 10 30 5 12 1 | Attended Course Attended Course | | | | |

| Committee recommends certification: | | Yes | | No |
|-------------------------------------|--|-----|--|----|

Total Hours

Attended Course

Attended Course

Attended Course

Attended Course

0.5 0.75

0.75

1

108

Notes:

AAMVA - Expanding the Review

AAMVA - Internal Fraud for Staff

AAMVA - Introduction to Fraud

AAMVA - Introduction to Covert Features



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: Amber Connors | | | | | | |
|--|-------------|----------------------------|--|---|--|--|
| Previous Name(s)(if applicable): | | | | | | |
| Documentation Included: | | | | | | |
| County: Hillsborough | | Job Title: Customer Serv | • | | | |
| Certification Requested: | Certified F | lorida Collector Assistant | | | | |
| Initial: 🗸 | | Reinstatement: | | | | |
| Certification Date: | 02/01 | /2024 | | | | |
| | Ap | plication | | | | |
| ✓ Application with Required | | | | | | |
| ✓ Application Fee | | | | | | |
| ✓ Courses Listed on Application | ation | | | | | |
| ✓ Employment Dates Listed | | | | | | |
| ✓ Includes Curren | | | | | | |
| | κperience \ | with an Applicable Office | e | | | |
| From: 10/03/16 | | To: Present | | | | |
| From: | | То: | | | | |
| | Course | Information | | | | |
| | Course | HIIOHIIauon | Hours | | | |
| Course Name Credited Documentation | | | | | | |
| Course Name | | | Credited | Documentation | | |
| 30-hours per 12D-19.003(3)(a) | | | Credited | Documentation | | |
| | | | Credited | Documentation | | |
| | | | Credited | Documentation | | |
| 30-hours per 12D-19.003(3)(a) | | | Credited 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) | | | | | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents | | | 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions | | | 0.75 0.75 | Attended Course Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features | | | 0.75 0.75 1.0 | Attended Course Attended Course Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards | | | 0.75 0.75 1.0 0.5 | Attended Course Attended Course Attended Course Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 | Attended Course Attended Course Attended Course Attended Course Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents FLHSMV - Information and Cyber Securi | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents FLHSMV - Information and Cyber Security AAMVA - CDL Module 1 | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 0.75 2.5 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents FLHSMV - Information and Cyber Security AAMVA - CDL Module 1 AAMVA - CDL Module 2 | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 0.75 2.5 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents FLHSMV - Information and Cyber Security AAMVA - CDL Module 1 AAMVA - CDL Module 2 AAMVA - CDL Module 3 | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 0.75 2.5 0.75 0.75 | Attended Course | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Mexican Documents AAMVA - People and Actions AAMVA - Security Features AAMVA - Social Security Cards AAMVA - Travel Documents AAMVA - U.S. Immigration Documents FLHSMV - Information and Cyber Securi AAMVA - CDL Module 1 AAMVA - CDL Module 2 AAMVA - CDL Module 3 AAMVA - CDL Module 4 | ty Awarenes | s Training | 0.75 0.75 1.0 0.5 0.75 0.75 0.75 0.75 0.75 0.75 | Attended Course | | |

Yes

No

Notes:

Committee recommends certification:



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Amber Co | onnors | | | |
|---|------------|----------|----------------------|-------------------|-----------------|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County: Hillsborough | | | Title: Customer Ser | • | |
| Certification Requested: | Certified | | Collector Assistant | <u> </u> | |
| Initial: 🗸 | | Rein | statement: | | |
| Certification Date: | 02/01/24 | | | | |
| | An | plica | tion | | |
| ✓ Application with Required | | | | | |
| ✓ Application Fee | g | | | | |
| ✓ Courses Listed on Applica | ation | | | | |
| ✓ Employment Dates Listed | | | | | |
| ✓ Includes Current | | nent | | | |
| ✓ Two Years of Ex | perience | with a | n Applicable Offic | e | |
| From: 10/03/16 | | To: | Present | | |
| From: | | To: | | | |
| | | | | | |
| | Course | e Info | rmation | | |
| Course Name | | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| 30-110d13 per 12D-13.003(3)(a) | | | | | |
| 30-110d13 per 12D-13.003(3)(a) | | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | |
| | ts | | | 0.5 | Attended Course |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | icle Do | cuments | 0.5 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | icle Do | cuments | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | iicle Do | cuments | + | |
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| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | icle Do | cuments | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | iicle Do | cuments | + | |
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| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | iicle Do | cuments | + | |
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| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | icle Do | cuments | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | iicle Do | cuments | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | icle Do | cuments | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | icle Do | | 0.75 | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | | iicle Do | cuments Total Hours | + | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Vehicle Identification Documen | ve and Veh | icle Do | | 0.75 | |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| nttp://ilondarevende.com/pro | pertyrrage | es/Comc | cial_fraining_NegistrationAndrayment.aspx | | | | |
|--|-------------------------------|-----------------------|--|--|--|--|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee | Recertifica | ation - \$5 | 5 fee Reinstatement of Certification - \$5 fee | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Amber Connors | | | | | | | |
| Business email address: connorsa@hillstax.net | | | Business phone number: 813-612.6727 | | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | passed | any required examinations for the certification, | | | | |
| Certified Florida Appraiser | ertified Flor | ida Evalu | uator Certified Cadastralist of Florida | | | | |
| Certified Florida Collector | ertified Flori | ida Collec | ector Assistant | | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Customer Service Rep | | | Employment Dates: 10/03/2016 to Present | | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment Dates: | | | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title Hours | | | | |
| TC00370 TCC001 Bankruptcy | 15 | TC0038 | 8C TCC002 Effective Decision-Making in the 10 | | | | |
| TC0041 Management of a FL Tax Collector's Offic | 30 | TC0039 | 9C TCC003 Customer Service Training 5 | | | | |
| Applicant Signature | | 43 Parent W. Sales | | | | | |
| I am requesting approval for Florida professional c information provided on this form and any attachm | ertification, ents are tru | recertificate and cor | cation, or reinstatement. I certify that all of the orrect to the best of my knowledge. | | | | |
| Signature: | | | Date: 1011223 | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Trap.//ilondarcvende.doi///pro | portyri ugo | 20/001110 | Late Training_region and rate aymorthal by | | | | |
|--|--|-------------------------|--|-----|--|--|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee Annual | Recertifica | ition - \$5 | fee Reinstatement of Certification - \$5 fe | е | | | |
| Applicant Information | 1435 | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Amber Connors | | | | | | | |
| Business email address: connorsa@hillstax.net | | | Business phone number: 813-612.6727 | | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any required examinations for the certification, | | | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | ida Evalu | ator Certified Cadastralist of Florida | ii. | | | |
| Certified Florida Collector | rtified Flori | da Colle | ctor Assistant | | | | |
| Florida property appraiser's office, Florida tax colle | Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Customer Service Rep | | | Employment Dates: 10/03/2016 to Present | | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment Dates: | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title Hou | irs | | | |
| TC0036 TCC503 Collections & Distribution of Prop | 30 | TC0025 | C Driver License Preparatory Training 12 | 2 | | | |
| TCoo45¢ info &Cyber Security Awareness | .75 | TC0007 | C AAMVA FDR 2021: Canadian Travel, Citiz 1 | | | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional ce information provided on this form and any attachme | ertification, ents are tru | recertifice e and co | ation, or reinstatement. I certify that all of the rrect to the best of my knowledge. | | | | |
| Signature: | | | Date: (1) 12 23 | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| | revenue.com/pro | perty/r age | 23/001110 | lai_11ai11i11 | g_RegistrationAndPayment.as | ohy | |
|--|--|--|--------------------------|---------------------------------|--|-----------|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 | fee Annual | Recertifica | ition - \$5 | fee | Reinstatement of Certification | - \$5 fee | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would | | n the certific | cate): Am | | | | |
| Business email address: conno | | The state of the s | | Business p | phone number: 813-612.6727 | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough Cou | nty Tax Collector | | | | | | |
| I have completed the required he recertification, or reinstatement | ours of approved of for the following de | ourses and signation: | passed | any require | d examinations for the certification | on, | |
| Certified Florida Appraiser | ☐ C | ertified Flori | ida Evalu | ator | Certified Cadastralist of F | Florida | |
| Certified Florida Collector | ₽ Ce | ertified Flori | da Collec | ctor Assista | nt | | |
| Florida property appraiser's offic pages as necessary). If you are employment dates. | Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | |
| Employer: Hillsborough County | | | | | | | |
| Your Title: Customer Service Re | :p | | | Employme | nt Dates: 10/03/2016 to Present | | |
| Employer: | | | | | | | |
| Your Title: | | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course T | itle | Hours | No. | | Course Title | Hours | |
| TC00050 AAMVA FDR 2021: | Birth Certificate | .50 | TC0001 | C AAMVA F | DR 2021: Counterfeits & Alterat | .75 | |
| TC0002(AAMVA FDR 2021: Dri | ver Licenses & ID | .75 | TC0004 | C AAMVA F | DR 2021: Expanding the Reviev | .50 | |
| Applicant Signature | | | | | | | |
| information provided on this form | rida professional ce n and any attachme | ertification, i ents are tru | recertifica e and cor | ation, or reir rect to the t | nstatement. I certify that all of the best of my knowledge. | • | |
| Signature: | Miler | 7 | | | Date: 10/12/23 | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reason for Applying | portyr: ag | | | g_rtogiou attorir tiror aymontat | | | |
|--|--|-------------|--------------|--------------------------------------|-----------|--|--|
| | Recertifica | ition - \$5 | fee | Reinstatement of Certification | - \$5 fee | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Amber Connors | | | | | | | |
| Business email address: connorsa@hillstax.net | | | Business p | phone number: 813-612.6727 | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | passed | any require | d examinations for the certification | on, | | |
| Certified Florida Appraiser | ertified Flori | ida Evalu | ator | Certified Cadastralist of F | lorida | | |
| ☐ Certified Florida Collector | ertified Flori | da Collec | ctor Assista | nt | | | |
| Florida property appraiser's office, Florida tax colle | Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Customer Service Rep | | | Employme | nt Dates: 10/03/2016 to Present | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC0008 AAMVA FDR 2021: Internal Fraud for Sta | .75 | TC0009 | C AAMVA F | DR 2021: Intro to Covert Featur | .75 | | |
| TC0010(AAMVA FDR 2021: Introduction to Fraud | 1.0 | TC0011 | C AAMVA F | FDR 2021: Mexican Documents | .75 | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: | | | | | | | |
| | 01/ | | | 111117123 | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| ntp.//ilolidaleveride.com/property/Fages/Conticlar_Training_RegistrationAndFayment.aspx | | | | | | | | |
|--|-------------------------|-------------|--|---------------------------------------|--------|--|--|--|
| Reason for Applying | | | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Amber Connors | | | | | | | | |
| Business email address: connorsa@hillstax.net Business phone number: 813-612.6727 | | | | | | | | |
| Job title: Customer Service Rep | _ | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following de- | courses and esignation: | passed | any requi re | d examinations for the certification | n, | | | |
| Certified Florida Appraiser | ertified Flor | ida Evalu | ator | Certified Cadastralist of F | lorida | | | |
| Certified Florida Collector | ertified Flori | da Collec | ctor Assista | nt | | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | | |
| Your Title: Customer Service Rep | | | Employme | nt Dates: 10/03/2016 to Present | | | | |
| Employer: | | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC0013 AAMVA FDR 2021: People & Actions | .75 | TC0014 | 4C AAMVA FDR 2021: Security Features 1 | | | | | |
| TC0015 AAMVA FDR 2021: Social Security Cards | .75 | TC0017 | C AAMVA F | DR 2021: US Immigration Docu | .75 | | | |
| Applicant Signature I am requesting approval for Florida professional c | ertification, | recertifica | ation, or rein | nstatement. I certify that all of the | | | | |
| information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: | | | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Reason | n for Applying | | | | | | 医医疗性性性 | |
|--|--|---|--|--|-----------------|-----------------------|--|-----------|
| ✓ Init | tial Certification - \$25 fee | Annual R | Recertific | ation - \$5 | fee | Re | instatement of Certification | - \$5 fee |
| Applica | ant Information | | | | 1400 | | | |
| Applican | nt's name (as you would like it t | o appear on | the certif | icate): Amb | er Co | onnors | | |
| Business email address: connorsa@hillstax.net Business phone number: 813-612.6727 | | | | | | | | |
| | Customer Service Rep | | | | | | | |
| | ed by: Hillsborough County Tax | Collector | | | | | | |
| I have co | ompleted the required hours of ation, or reinstatement for the | approved co | urses an | d passed a | any re | quired e | examinations for the certification | n, |
| | tified Florida Appraiser | | The second secon | rida Evalua | ator | | Certified Cadastralist of F | lorida |
| Cer | tified Florida Collector | ✓ Cer | tified Flo | rida Collec | tor As | ssistant | | |
| | ^{Pr:} Hillsborough County Tax Col | lector | | 1 | | | Datas | |
| | | lector | | | la | | Datas | |
| | e: Customer Service Rep | | | | Linbic | Oyment | Dates: 10/03/2016 to Present | |
| Employe | | | | | | | | |
| Your Title | e: | | | | Emplo | oyment | Dates: | |
| reinstate of each a license is type belo | ment for which you are applying approved course. If you are substant by the Florida Real Estatow. Attach a copy of the license | g (attach add estituting you be Appraisal I | ditional partified | ages as ne d Residenti one or mo | cessa ial Ap | ary). Atta praiser | ach documentation verifying co license or Certified General Ap st your license number and lice | praiser |
| No. | Course Title | | Hours | No. | - | | Course Title | Hours |
| C00160 | AAMVA FDR 2021: Travel Do | cuments | .75 | TC00180 | 1 | AAMVA | CDL Mod 1: Intro to CDL | 2.5 |
| C00190 | AAMVA CDL Mod 2 - Overvie | w of CDL | .75 | TC00200 | AAM | IVA CD | L Mod 3 - CDL Knowledge Te: | .75 |
| am requ | nt Signature uesting approval for Florida pro on provided on this form and a | fessional cer ny attachmer | tification, nts are tru | recertifica | tion, c | the be | atement. I certify that all of the st of my knowledge. | MAL. |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Reason for Applying | | 图 21/图 4 | | 使起源。在1980年,1980年 | FREE |
|---|-------------------------------|---------------------------------|--------------------|--|-------------|
| Initial Certification - \$25 fee Annual F | Recertific | ation - \$5 f | ee [| Reinstatement of Certification | - \$5 fee |
| Applicant Information | | | | Assert State of the Control of the C | |
| Applicant's name (as you would like it to appear on | the certif | icate): Amb | er Con | inors | |
| Business email address: connorsa@hillstax.net | ss phone number: 813-612.6727 | | | | |
| Job title: Customer Service Rep | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | |
| I have completed the required hours of approved co recertification, or reinstatement for the following des | urses an | d passed a | ny req | uired examinations for the certification | n, |
| ☐ Certified Florida Appraiser ☐ Certified Florida Appraiser | rtified Flo | rida Evalua | tor | Certified Cadastralist of F | lorida |
| ☐ Certified Florida Collector ☑ Cer | tified Flo | rida Collecto | or Ass | istant | |
| Employer: Hillsborough County Tax Collector | | | mnles | ment Dates: | |
| Your Title: Customer Service Rep | - | E | mploy | ment Dates: 10/03/2016 to Present | |
| Employer: | | | | 10/00/2010 10 1 1000/10 | |
| Your Title: | | E | mploy | ment Dates: | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach add of each approved course. If you are substituting you icense issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | ditional partifie | ages as neo | essan | y). Attach documentation verifying coraiser license or Certified General Ap | praiser |
| No. Course Title | Hours | No. | | Course Title | Hours |
| C0021(AAMVA CDL Mod 4 - CKE End of Course | .75 | TC0044C | Hea | vy Vehicle Use Tax (HVUT) 2021 | 1.0 |
| C00120 AAMVA FDR 2021: Military ID Card | .50 | TC0003C | AAMV | A FDR 2021: Vehicle Identification I | .30 |
| Applicant Signature am requesting approval for Florida professional cernformation provided on this form and any attachment Signature: | tification nts are tr | , recertificati ue and corre | on, or ect to t | reinstatement. I certify that all of the he best of my knowledge. Date: | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| Reaso | on for Applying | | | 14.15.2 | | |
|---------------------------------|--|-----------------------------|--------------------|-------------------------|---|-------------------------------------|
| √ In | itial Certification - \$25 fee Annua | l Recertifica | ation - \$ | 5 fee [| Reinstatement of Certifi | cation - \$5 fee |
| Applic | ant Information | | | Carlo Barrell | | |
| | nt's name (as you would like it to appear | on the certific | cate): | nber Con | nors | |
| Busine | ss email address: connorsa@hillstax.net | | | Busine | ss phone number: 813-612.67 | 727 |
| Job title | Customer Service Rep | | | • | | |
| Employ | ed by: Hillsborough County Tax Collector | | | | | |
| I have o | completed the required hours of approved cation, or reinstatement for the following or | courses and lesignation: | passed | any requ | uired examinations for the cer | tification, |
| ☐ Ce | ertified Florida Appraiser | Certified Flori | ida Eval | uator | Certified Cadastra | list of Florida |
| ☐ Ce | ertified Florida Collector | Certified Flori | ida Colle | ector Assi | stant | |
| Employ Your Tit | er: Hillsborough County Tax Collector tle: Customer Service Rep | | | Employ | ment Dates: 10/03/2016 to Pr | resent |
| Employ | er: | | | | | |
| Your Tit | le: | | | Employ | ment Dates: | |
| reinstate of each license | ved Courses – List each course you have ement for which you are applying (attach a approved course. If you are substituting y issued by the Florida Real Estate Appraise ow. Attach a copy of the license. | additional parour Certified | ges as r Reside | necessary ntial Appr | Attach documentation verif aiser license or Certified Gen | fying completion neral Appraiser |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| FC00060 | AAMVA FRD 2021: Canadian Birth Cert, | .75 | | - | | |
| l am reg | ant Signature uesting approval for Florida professional of ion provided on this form and any attachm | certification, | recertifice and co | cation, or | reinstatement. I certify that al | l of the |
| Signatur | e de minour | | | | Date: | 1 |

Amber Connors

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

March 2, 2023 15 credit hours



Congratulations,

Amber Connors

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0035C

on

March 15, 2023 10 credit hours



The Florida Department of Revenue Property Tax Oversight, Certification and Training Team

Certifies that

Amber Connors

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Congratulations,

Amber Connors

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

March 24, 2023 5 credit hours



Congratulations,

Amber Connors

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS Course Number: TC-0036C

on

April 21, 2023 30 credit hours



FLHSMV



This certificate is awarded to

AMBER CONNORS

for the successful completion of

Driver License Preparatory Training - OLT

100025C

This certificate is awarded to

AMBER CONNORS

for the successful completion of

Fraudulent Document Recognition
by FLHSMY
7 Hours 34 Minutes

FLHSMV

Learn

This certificate is inwarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Canadian Travel, Citizenship, and Immigration Docs

by External Training

Hours @ Minutes

TC0007 C

Date of Course Completion: 11/16/2017

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Birth Certificates

by External Training

D Hours 30 Minutes

FLHSMV

Date of Course Completion: 10/10/2023

Learn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/10/2023

10005C

Date of Course Completion: 10/10/2023

recoole

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Driver Licenses and ID Cards

by External Training

0 Hours 45 Minutes

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Expanding the Review

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/10/2023

TCOOORC

Date of Course Completion: 10/10/2023

TC0004C

FLHSMV

iLearn

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Internal Fraud for Staff

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Introduction to Covert Features

by External Training

6 Hours 45 Minutes

10008C

Date of Course Completion: 10/10/2023

TC0009C

FLHSMV

iLearn

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Introduction to Fraud

by External Training

1 Hours 0 Minutes

FLHSMV

iLearn

This certalicate is awarded to

AMBER CONNORS

for the ruccessful completion of

AAMVA FDR 2021: Mexican Documents

by External Training 0 Hours 45 Minutes

TC0011C

readoc

of Course Completion: 10/10/2023

FLHSMV

iLearn

This certainate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: People and Actions

by External Training

0 Hours 45 Minutes

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Security Features

by External Training

1 Hours () Minutes

TC0013C

Date of Course Completion: 10/10/2023

TC0014C

Date of Course Completion: 10/10/2023

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Social Security Cards

by External Training 0 Hours 30 Minutes

TC0015C

FLHSMV

iLearn

This certificate is inwarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Travel Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/10/2023

7000/10C

FLHSMV

iLearn

This certificate is awanted to

AMBER CONNORS

for she successful completion of

AAMVA FDR 2021: US Immigration Documents

by External Training

0 Hours 45 Manutes

+C0017C

Date of Course Completion: 10/10/2023

Amber Connors Additional Supporting Documents

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2019

0 Hours 45 Minutes

Date of Course Completion: 10/3/2018

TC-0045C

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

AAMVA CDL 2015: Module 2 - Overview of the CDL Tests

by MS

0 Hours 45 Minutes

Date of Course Completion: 7/27/2017

Date of Course Completion: 7/27/2017

TC-6019C

FLHSMV

iLearn

AMBER CONNORS

AAMVA CDL 2015: Module 4 - CKE End-of-Course Exam

by MS

0 Hours 45 Minutes

TC-0021C

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA CDL 2015: Module 1 - Introduction to CDL Licensing

2 Hours 30 Minutes

100018C

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA CDL 2015: Module 3 - CDL Knowledge Tests

0 Hours 45 Minutes

TC-0020C

FLHSMV

iLearn

AMBER CONNORS

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes

Date of Course Completion: 1/5/2024

TC-0044C



iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Military ID Cards

by External Training

0 Hours 30 Minutes

10 0012C

Date of Course Completion: 1/4/2024

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Canadian Birth Certificates, Driver, and Vehicle Docs

by External Training

0 Hours 45 Minutes

1C006C

Date of Course Completion: 1/5/2024

FLHSMV

iLearn

This certificate is awarded to

AMBER CONNORS

for the successful completion of

AAMVA FDR 2021: Vehicle Identification Documents

by External Training

0 Hours 30 Minutes

10003C

Date of Course Completion: 1/4/2024

| Course Number | Course Title | Course Hours |
|---------------|--|--------------|
| TC-0037C | TCC001 Bankruptcy | 15 |
| TC-0038C | TCC002 Effective Decision-Making in the Workplace | 10 |
| TC-0041C | TCC502 Management of a Florida Tax Collector's Office | 30 |
| TC-0039C | TCC003 Customer Service Training | 5 |
| TC-0036C | TCC503 Collection and Distribution of Property Taxes and Special Assessments | 30 |
| TC-0025C | Driver License Preparatory Training – OLT | 12 |
| TC-0007C | AAMVA FDR 2021: Canadian Travel, Citizenship, and Immigration Docs | 1 |
| TC-0005C | AAMVA FDR 2021: Birth Certificates | .50 |
| TC-0001C | AAMVA FDR 2021: Counterfeits and Alterations | .75 |
| TC-0002C | AAMVA FDR 2021: Driver Licenses and ID Cards | .75 |
| TC-0004C | AAMVA FDR 2021: Expanding the Review | .50 |
| TC-0008C | AAMVA FDR 2021: Internal Fraud for Staff | .75 |
| TC-0009C | AAMVA FDR 2021: Introduction to Covert Features | .75 |
| TC-0010C | AAMVA FDR 2021: Introduction to Fraud | 1 |
| TC-0011C | AAMVA FDR 2021: Mexican Documents | .75 |
| TC-0013C | AAMVA FDR 2021: People and Actions | .75 |
| TC-0014C | AAMVA FDR 2021: Security Features | 1 |
| TC-0015C | AAMVA FDR 2021: Social Security Cards | .50 |
| TC-0016C | AAMVA FDR 2021: US Immigration Documents | .75 |
| TC-0045C | Information and Cyber Security Awareness for External Entities – 2019 | .75 |
| TC-0018C | AAMVA FDR 2015: Module 1 – Introduction to CDL Licensing | 2.5 |
| TC-0019C | AAMVA FDR 2015: Module 2 – Overview of the CDL Tests | .75 |
| TC-0020C | AAMVA FDR 2015: Module 3 – CDL Knowledge Tests | .75 |
| TC-0021C | AAMVA FDR 2015: Module 4 – CKE End-of-Course Exam | .75 |
| TC-0044C | Heavy Vehicle Use Tax (HVUT) – 2021l | 1 |
| TC-0012C | AAMVA FDR 2021: Military ID Cards | .50 |
| TC-0003C | AAMVA FDR 2021: Vehicle Identification Documents | .50 |
| TC-0006C | AAMVA FDR 2021: Canadian Birth Certificates, Driver, and Vehicle Docs | .75 |
| | TOTAL | |



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| | Certificate: | Heather V | . Culbreath | | | |
|---|---|--------------|-----------------------------|----------------|---------------------------|--|
| Previous Name(s)(it | f applicable): | | | | | |
| Documentation Incl | uded: | | | | | |
| County:Lake | | ▼ | Job Title:Executive I | Dired | ctor, HR & Co | mpliance |
| Certification Reques | sted: | Certified F | lorida Collector Assist | ant_ | | ▼ |
| Initial: 🔽 | | | Reinstatement: | | | |
| Certification Date: | • | 10/01/23 | | | | |
| | | | | | | |
| | | | plication | | | |
| | with Required S | Signature | es . | | | |
| Application | | | | | | |
| | sted on Applicat | tion | | | | |
| | nt Dates Listed | | | | | |
| | cludes Current | | ent vith an Applicable O | ffice | | |
| From: 09/27/21 | vo reals of Exp | benence v | To: Present | illice | , | |
| From: | | | To: | | | |
| 1 10111. | | | 10. | | | |
| | | Course | Information | | | |
| | | | | | Hours | |
| Course Name | | | | | Credited | Documentation |
| 30-hours per 12D-19 | 0.003(3)(a) | | | | | |
| | | | | | | |
| TCC 503 Collection & Dis | stribution of Proper | rty Taxes a | nd Special Assessments | \blacksquare | 30 | Attended Cours ▼ |
| TCC 503 Collection & Dis 90-hours per 12D-19 | | rty Taxes a | nd Special Assessments | \blacksquare | 30 | Attended Cours |
| | 0.003(3)(b) | rty Taxes a | nd Special Assessments | \ | 30 15 | Attended Cours ▼ Attended Cours ▼ |
| 90-hours per 12D-19 | 0.003(3)(b) | rty Taxes a | nd Special Assessments | | | |
| 90-hours per 12D-19 TCC 001 - Bankruptcy | 0.003(3)(b) ecision Making | rty Taxes ar | nd Special Assessments | T | 15 | Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De | ecision Making Service Training | | nd Special Assessments | • | 15 10 | Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S | ecision Making Service Training atory Training (O | nline) | | ▼ | 15 10 5 | Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | ed) | | 15 10 5 12 64 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 90-hours per 12D-19 TCC 001 - Bankruptcy TCC 002 - Effective De TCC 003 - Customer S Driver License Prepara | ecision Making Service Training atory Training (O | nline) | | | 15 10 5 12 | Attended Cours Attended Cours Attended Cours Attended Cours |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Tittp://ilondarevende.com/property/r ages/comciai_training_tregistrationAndr ayment.aspx | | | | | | | | |
|--|-------------------------------|-----------|---------------|--|--------|--|--|--|
| Reason for Applying | | | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Heather V. Culbreath | | | | | | | | |
| Business email address: heather.culbreath@laketax.com Business phone number: 352-343-9602 | | | | | | | | |
| Job title: Executive Director, Human Resources & C | compliance | | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following | ed courses and g designation: | passed a | any required | d examinations for the certification | n, | | | |
| Certified Florida Appraiser | Certified Flori | da Evalua | ator | Certified Cadastralist of F | lorida | | | |
| Certified Florida Collector | Certified Flori | da Collec | ctor Assistar | nt | | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | | |
| Employer: Lake County Tax Collector | | | | | | | | |
| Your Title: Executive Director, Human Resources | & Compliance | | Employmer | nt Dates: 9/27/2021 - present | | | | |
| Employer: | | | | | | | | |
| Your Title: | | | Employmer | nt Dates: | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC-0037C TCC 001 - Bankruptcy | 15 | TC-0039C | TCC 003 - C | Customer Service Training | 5 | | | |
| TC-0038C TCC 002 -Effective Decision Making | 10 | TC-0036C | TCC 503 - Co | ll. & Distr. of Prop. Taxes & Special Assess | . 30 | | | |
| Applicant Signature | | | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | | |
| Signature: Date: | | | | | | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Tittp://ilondarevende.com/property/r/ages/oomelai_training_tregistration/Andr ayment.aspx | | | | | | | |
|--|--|-----------------------|------------|---------------|-----------------------------------|--------------|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Cer | ✓ Initial Certification - \$25 fee | | | | | | |
| Applicant Inf | ormation | | | | | | |
| Applicant's nan | ne (as you would like it to appear or | the certific | ate): H | eather V. Cu | lbreath | | |
| Business email | address: heather.culbreath@laketa | x.com | | Business p | hone number: 352-343-9602 | | |
| Job title: Execut | ive Director, Human Resources & Comp | liance | | | | | |
| | _ake County Tax Collector | | | | | | |
| I have complete recertification, or | ed the required hours of approved or or reinstatement for the following de | ourses and signation: | passed | any required | d examinations for the certificat | ion, | |
| Certified F | Torida Appraiser Co | ertified Flori | da Evalı | uator | Certified Cadastralist of | Florida | |
| Certified F | Torida Collector Co | ertified Flori | da Colle | ctor Assistar | nt | | |
| Florida property | or Certification – If you are apply appraiser's office, Florida tax collessary). If you are applying for recertes. | ctor's office | , or with | the Florida | Department of Revenue (attach | n additional | |
| Employer: Lak | e County Tax Collector | | | | | | |
| Your Title: Exe | cutive Director, Human Resources & Co | mpliance | | Employme | nt Dates: 9/27/2021 - present | | |
| Employer: | | | | | | | |
| Your Title: | | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | |
| TC-0025C Driver's | s License Preparatory Training Online | 12 | | | | | |
| | s License Preparatory Training Instructor Led | 64 | | | | | |
| Applicant Sig | | | | 4 | | | |
| | approval for Florida professional c vided on this form and any attachm | | | | | ne | |
| Signature: | the XCulboat | | | | Date: 9/27/2023 | | |





This certificate is awarded to

Heather Culbreath

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours

Date of Course Completion: 10/20/2021





This certificate is awarded to

HEATHER CULBREATH

for the successful completion of

Driver License Preparatory Training – Virtual Instructor-Led Training

by FLHSMV

64 Hours 00 Minutes

Date of Course Completion: 12/17/2021

Heather Culbreath

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

February 22, 2022 15 credit hours



Heather Culbreath

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

March 2, 2022 10 credit hours



Heather Culbreath

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

March 2, 2022 5 credit hours



Heather Culbreath

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

April 24, 2023 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: Pamela Davenport | | | | | | | | |
|---|--------------|---------|--------|---------|---------|----------------|---------|-----------------|
| Previous Name(s)(if applicable): | | | | | | | | |
| Documentation Included: | | | | | | | | |
| County: Lake | 1 | | | | | ice R | epresen | tative II |
| Certification Requested: | Certified I | | | | sistant | | | |
| Initial: 🗸 | 1 | Rein | stater | nent: | | | | |
| Certification Date: | 01/01/24 | | | | | | | |
| | Δn | plica | tion | | | | | |
| ✓ Application with Required | | _ | | | | | | |
| ✓ Application Fee | g | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | | |
| ✓ Includes Current | Employn | nent | | | | | | |
| ✓ Two Years of Ex | perience | | | | Office | Э | | |
| From: 03/18/19 | | | Prese | ent | | | | |
| From: | | To: | | | | | | |
| | | | | | | | | |
| | Course | e Info | rmat | ion | | I | | T |
| Course Name | | | | | | Hours Credi | | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | | | | | |
| TCC 501 - Duties and Responsibilities | of Florida T | ax Coll | ectors | | • | | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | | | | | | |
| TCC 001 - Bankruptcy | | | | | | | 15 | Attended Course |
| TCC 002 - Effective Decision Making | | | | | | | 10 | Attended Course |
| TCC 003 - Customer Service Training | | | | | | | 5 | Attended Course |
| TCC 503 - Collection and Distribution of P | roperty Tax | es and | Specia | Assess | sments | | 30 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes | and Fees | | | | | | 30 | Attended Course |
| | | | | | | | | |
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| | | | Т | otal Ho | ours | | 120 | |
| | | | Т | otal Ho | ours | | 120 | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | | | | | | |
|--|-------------------------------|-----------------------|----------------|--|-----------|--|
| ✓ Initial Certification - \$25 fee Annual | Recertifica | tion - \$5 | fee 🔲 I | Reinstatement of Certification | - \$5 fee | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear or | the certific | ate): Pa | amela Dav | • | | |
| Business email address: n/a | | - | Business p | hone number: 352-343-9602 | | |
| Job title: Customer Service Representative II | | | | | | |
| Employed by: Office of The Lake County Tax | Collecto | r | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and | passed a | any required | d examinations for the certification | n, | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalu | ator | Certified Cadastralist of F | lorida | |
| ☐ Certified Florida Collector | ertified Flori | da Collec | tor Assistar | nt | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | |
| Employer: Office of The Lake County Tax Co | ollector | | | | | |
| Your Title: Customer Service Representative II | | | Employme | nt Dates: 03/18/2019-present | | |
| Employer: | | | | | | |
| Your Title: | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC-0037C TCC 001 Bankruptcy | 15 | TC-0039 | C TCC 003 C | ustomer Service Training | 5 | |
| TC-0038C TCC 002 Effective Decision Making | 10 | Tc-0040 | CTCC 501 Du | ties & Responsibilities of FL Tax Coll | 30 | |
| Applicant Signature | | | | | | |
| I am requesting approval for Florida professional c information provided on this form and any attachm | ertification, ents are tru | recertificate and con | ation, or rein | nstatement. I certify that all of the best of my knowledge. | ; | |
| Signature: Pamela Davenport | | | | Date: 01/11/2024 | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training_RegistrationAndPayment.aspx

| | nitp.//ilondarevenue.com/prop | berty/Page | S/Comci | aı_rraınıng | <u>j_RegistrationAndPayment.as</u> | 3PX |
|--|--|-------------------------|--------------------|----------------|--------------------------------------|--------------|
| Reason | ı for Applying | | | | | |
| ✓ Init | ial Certification - \$25 fee Annual I | Recertifica | t ion - \$5 | fee 🔲 i | Reinstatement of Certification | - \$5 fee |
| Applica | nt Information | | | | | |
| App l ican | t's name (as you would like it to appear on | the certific | ate): Pa | ımela Dave | • | |
| Business | s email address: n/a | | | Business p | hone number: 352-343-9602 | |
| | Customer Service Representative II | | | | | |
| Employe | office of The Lake County Tax | Collector | • | | | |
| I Have Co | ompleted the required hours of approved c ation, or reinstatement for the following de | ouises and | passed a | any required | d examinations for the certification | n, |
| Cer | tified Florida Appraiser Ce | ertified F l ori | da Evalu | ator | Certified Cadastralist of I | -lorida |
| Cer | tified Florida Collector 🗹 Се | ertified Florid | da Collec | ctor Assistar | nt | |
| Florida pages as | ence for Certification – If you are apply property appraiser's office, Florida tax colle is necessary). If you are applying for recert ment dates. | ctor's office | , or with | the Florida I | Department of Revenue (attach | additional |
| Employe | er: Office of The Lake County Tax Co | ollector | | | | |
| Your Title | e: Customer Service Representative I | I | | Employme | nt Dates: 03/18/2019-preser | ıt |
| Employe | er: | | | | | |
| Your Title | e: | | | Employme | nt Dates: | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. | Course Title | Hours | No. | | Course Tit l e | Hours |
| TC-0036C | TCC 503 Collection & Distribution of Property Taxes & Specia | l Ass. 30 | | | | |
| TC-0042C | TCC 504 Collection of Licenses, Taxes and Fees | 30 | | | | |
| | nt Signature | | | | | |
| | uesting approval for Florida professional co on provided on this form and any attachmo | | | | |) |
| Signatur | | | | | Date: 01/11/2024 | |

Property Tax Oversight, Certification and Training Team

Certifies that

Pamela Davenport

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Pamela Davenport

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Pamela Davenport

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

August 1, 2023 15 credit hours





Certificate.pdf



Done



Congratulations,

Pamela Davenport

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

September 18, 2023 10 credit hours









Pamela Davenport

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

October 4, 2023 5 credit hours



Pamela Davenport

on completing

TCC 503 --COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

December 20, 2023 30 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Patricia De Leon | | |
|---|--------------------------------------|----------|------------------|
| Previous Name(s)(if applicable): | | | " |
| Documentation Included: | | | |
| County: Osceola | Job Title:Trainer | | |
| Certification Requested: | Certified Florida Collector Assistan | nt - | ▼ |
| Initial: 🗸 | Reinstatement: | | |
| Certification Date: | 11/01/23 | | |
| | | | |
| | Application | | |
| Application with Required | Signatures | | |
| Application Fee | | | |
| Courses Listed on Applica | | | |
| Employment Dates Listed | | | |
| ✓ Includes Current | | | |
| | perience with an Applicable Offi | ce | |
| From: 07/23/18 | To: Present | | |
| From: | То: | | |
| | Course Information | | |
| | Course information | Hours | |
| Course Name | | Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | |
| TCC 501 - Duties and Responsibilities | s of Florida Tax Collectors | 30 | Attended Cours ▼ |
| 90-hours per 12D-19.003(3)(b) | | | |
| TCC 502 - Management of a Florida T | ax Collector's Office | 30 | Attended Cours ▼ |
| TCC 503 - Collection and Distribution of Proper | ty Taxes and Special Assessments | 30 | Attended Cours ▼ |
| TCC 504 - Collection of Licenses, Tax | es and Fees | 30 | Attended Cours ▼ |
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| | Total Uarra | 400 | |
| | Total Hours | 120 | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | Thing_registration/and dymonicasp | Call Called Co. |
|---|-------------------------------|----------------------|--------------------|---|-----------------|
| | ecertifica | tion - \$5 | fee [| Reinstatement of Certification - | \$5 fee |
| Applicant Information | | | | 李子子 医生物学 医皮肤 | |
| Applicant's name (as you would like it to appear on | the certific | ate): Patr | | | |
| Business email address: pdeleon@osceola.org | | | Busine | ss phone number: 407-742-4048 | |
| Job title: Trainer | | • | | | |
| Employed by: Osceola County Tax Collector Office | | | | | |
| I have completed the required hours of approved corecertification, or reinstatement for the following des | ourses and signation: | passed | any req | uired examinations for the certification | , |
| | rtified Flori | da Evalu | ator | Certified Cadastralist of Fl | orida |
| Certified Florida Collector | rtified Flori | da Collec | ctor Ass | istant | |
| Experience for Certification – If you are applying Florida property appraiser's office, Florida tax collection pages as necessary). If you are applying for recerting employment dates. | tor's office | or with | the Flo | rida Department of Revenue (attach a | aditional |
| Employer: Osceola County Tax Collector | | | lo | ment Dates: | |
| Your Title: Trainer | | | Emplo | yment Dates: 07/23/2018 - Present | |
| Employer: | | | | | |
| Your Title: | | | (00) | yment Dates: | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach ad of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | ditional pa | ges as n | ecessar | oraiser license or Certified General Appraises, list your license number and lice | nse |
| No. Course Title | Hours | No. | _ | Course Title | Hours |
| TC-0040C Duties & Responsibilities of Florida Tax Collectors | 30 | TC-00410 | | agement of a Florida Tax Collector's Office | 30 |
| TC-0036C Collection and Distribution of Property Taxes | 30 | TC-00420 | Colle | ection of Licenses, Taxes, and Fees | 30 |
| Applicant Signature I am requesting approval for Florida professional ce information provided on this form and any attachme Signature: | ertification, ents are tru | recertificate and co | cation, correct to | or reinstatement. I certify that all of the the best of my knowledge. Date: | |

Property Tax Oversight, Certification and Training Team

Certifies that

Patricia Maria De Leon

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

February 7-10, 2022 30 credit hours

Property Tax Oversight, Certification and Training Team

Certifies that

Patricia Maria De Leon

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Patricia Maria De Leon

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Patricia Maria De Leon

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

October 9, 2023 30 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Jeffrey VV. | Edwards | | | |
|---------------------------------------|---------------|-------------------------|----------|-------------------|------------------|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County:Indian River | ▼ | Job Title:Lead Finar | ice (| Clerk | |
| Certification Requested: | Certified F | lorida Collector Assist | ant | | ▼ |
| Initial: 🔽 | | Reinstatement: | | | |
| Certification Date: | 10/01/23 | | | | |
| | | | | | |
| | | plication | | | |
| Application with Required | Signature | S | | | |
| Application Fee | | | | | |
| Courses Listed on Applica | | | | | |
| Employment Dates Listed | | | | | |
| Includes Current | | | | | |
| | perience v | vith an Applicable O | ttice | 9 | |
| From: 06/22/20 | | To: Present | | | |
| From: | | To: | | | |
| | | 1.6.41 | | | |
| | Course | Information | | T | |
| Course Name | | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | Credited | |
| TCC 501 - Duties and Responsibilities | s of Florida | Tax Collectors | V | 30 | Attended Cours ▼ |
| 90-hours per 12D-19.003(3)(b) | 3 31 1 131144 | Tax Composers | | | |
| TCC 502 - Management of a Florida T | ax Collecto | or's Office | V | 30 | Attended Cours ▼ |
| TCC 504 - Collection of Licenses, Tax | | | | 30 | Attended Cours |
| TCC 001 - Bankruptcy | | | T | 15 | Attended Cours |
| TCC 002 - Effective Decision Making | | | | 10 | Attended Cours ▼ |
| TCC 003 - Customer Service Training | | | | 5 | Attended Cours ▼ |
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| | | | | | |
| | | Total Hour | rs | 120 | |
| | | | | | |
| Committee recommends certificat | ion: | Yes | | | No |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | g_rtegionanorii triar aymemae | |
|--|--------------------------------|---------------------------------------|-------------------------------------|---|------------------|
| ✓ Initial Certification - \$25 fee | Recertifica | ition - \$5 | fee 🔲 I | Reinstatement of Certification | - \$5 fee |
| Applicant Information | | | | | |
| Applicant's name (as you would like it to appear or | n the certific | | | | |
| Business email address: jedwards@irctax.com | | | Business p | hone number: ₇₇₂₋₂₂₆₋₁₆₁₉ | |
| Job title: Lead Finance Clerk | | | | | |
| Employed by: Indian River County Tax Collector | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | d passed a | any required | d examinations for the certificatio | n, |
| Certified Florida Appraiser | ertified Flor | ida Evalua | ator | Certified Cadastralist of F | lorida |
| Certified Florida Collector | ertified Flori | ida Collec | tor Assista | nt | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collepages as necessary). If you are applying for receremployment dates. Employer: Indian River County Tax Collector | ector's office | e, or with t or for reins | the Florida statement, | Department of Revenue (attach a provide your current employer an | additional |
| Your Title: Lead Finance Clerk | | | Employme | nt Dates: _{6/22/2020} - Present | |
| Employer: | | | | | |
| Your Title: | | | Employme | nt Dates: | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach as of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisation type below. Attach a copy of the license. | idditional pa our Certified | ages as ne d Resident one or mo | ecessary). <i>A</i> tial Apprais | Attach documentation verifying co er license or Certified General Ap s, list your license number and lice | opraiser ense |
| No. Course Title | Hours | No. | | Course Title | Hours |
| TC-0040C TCC 501 - Duties & Responsibilities of FL Tax Collectors | 30 | TC-0042C | TCC 504 | - Collection of Licenses, Taxes & Fees | 30 |
| TC-0041C TCC 502 - Leadership & Mgmt Skills in a FL Tax Collector's Office | 30 | | MOF | RE - SEE ADD'L PAGE | |
| Applicant Signature I am requesting approval for Florida professional of | certification, | recertifica | ation, or rei | nstatement. I certify that all of the |) |
| Signature: Typey W Edwards | ients are tru | ue and cor | rrect to the | Date: 10/10/2023 | |

DR-4001 ADDITIONAL PAGE-

APPLICATION FOR FLORIDA PROFESSIONAL CERTIFICATION

JEFFREY W. EDWARDS, INDIAN RIVER COUNTY TAX COLLECTOR

Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license.

| No. | Course Title | Hours | No. | Course Title | Hours |
|----------|-------------------------------------|-------|----------|-------------------------------------|-------|
| TC-0037C | TCC 001 - Bankruptcy | 15 | TC-0039C | TCC 003 - Customer Service Training | 5 |
| TC-0038C | TCC 002 - Effective Decision Making | 10 | | | |

Applicant Signature

I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge.

Signature: Teffrey W Edwards Date: 10/10/2023

Jeff Edwards

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

August 17, 2022 15 credit hours



Jeff Edwards

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

September 23, 2022 10 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Jeff Edwards

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Jeff Edwards

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

March 29, 2023 5 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Jeff Edwards

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours

Property Tax Oversight, Certification and Training Team

Certifies that

Jeff Edwards

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Tiffany Faison | | | | | | | | |
|---|------------------------------|--------------------|-------------------|-----------------|--|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | | | |
| Documentation Included: | | | | | | | | | |
| County: Broward | | e: Supervisor | | | | | | | |
| Certification Requested: | Certified Florida Co | | | | | | | | |
| Initial: ✓ | | atement: | | | | | | | |
| Certification Date: | Certification Date: 10/01/23 | | | | | | | | |
| | | | | | | | | | |
| | Application | on | | | | | | | |
| ✓ Application with Required | Signatures | | | | | | | | |
| ✓ Application Fee | | | | | | | | | |
| ✓ Courses Listed on Applica | tion | | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | | | |
| ✓ Includes Current | | , II I O.C. | | | | | | | |
| Two Years of Ex | | | 9 | | | | | | |
| From: 05/18/97 | To: Pr | esent | | | | | | | |
| From: | To: | | | | | | | | |
| | Carriage Inform | 4: | | | | | | | |
| | Course Inforn | nation | 11 | | | | | | |
| Course Name | | | Hours Credited | Documentation | | | | | |
| 30-hours per 12D-19.003(3)(a) | | | Credited | | | | | | |
| | | | | | | | | | |
| TCC 501 - Duties and Responsibilities of | Florida Tax Collect | ors | 30 | Attended Course | | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | | | | | |
| TCC 502 - Management of a Florida Tax | Collector's Office | | 30 | Attended Course | | | | | |
| TCC 503 - Collection and Distribution of Pi | operty Taxes and Spe | ecial Assessments | 30 | Attended Course | | | | | |
| TCC 504 - Collection of Licenses, Taxes | and Fees | | 30 | Attended Course | | | | | |
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| | | Total Hours | 120 | | | | | | |
| | | | | | | | | | |
| Committee recommends certificat | on: | Yes | | No | | | | | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason | for Applying | - , - 9 | | | 99 | |
|---|--|---|---------------------------------------|------------------------------|--|-----------------|
| | | Recertifica | ation - \$5 | fee | Reinstatement of Certification - | \$5 fee |
| Applica | nt Information | | | | | |
| | t's name (as you would like it to appear on | the certifi | | | | |
| | s email address: tfaison@broward.org | | | Business p | phone number: ₉₅₄₋₃₅₇₋₈₈₃₀ | |
| | Supervisor | | | | | |
| | ed by:Broward County | | | | | |
| I have co | ompleted the required hours of approved coation, or reinstatement for the following de | ourses and signation: | d passed a | any require | d examinations for the certification | ٦, |
| Cer | tified Florida Appraiser Ce | rtified Flor | rida Evalua | ator | Certified Cadastralist of F | lorida |
| Cer | tified Florida Collector | rtified Flor | rida Collec | tor Assista | nt | |
| pages as employm | property appraiser's office, Florida tax colless necessary). If you are applying for recert nent dates. The Broward County | ification o | e, or with to or for reins | statement, | provide your current employer an | d |
| Your Title | e:Supervisor | | | Employme | ent Dates:05/18/1997 to Present | |
| Employe | r: | | <u> </u> | | | |
| Your Title | e: | | | Employme | ent Dates: | |
| reinstate of each a license is type belo | ed Courses – List each course you have ment for which you are applying (attach ac approved course. If you are substituting you ssued by the Florida Real Estate Appraisal low. Attach a copy of the license. | Iditional pa ur Certified Board for | ages as ne d Resident one or mo | ecessary). A | Attach documentation verifying co ser license or Certified General Ap s, list your license number and lice | praiser ense |
| No. | Course Title | Hours | No. | - | Course Title | Hours |
| TC-0040c | Duties and Responsibilities of the FL Tax Collectors office | 30 | - | | Management Skills in a Florida Tax Collectors Office | 30 |
| TC-0036c | Collection and Distribution of Property Tax and Special Assesments | 30 | TC-0042d | Collection | on of Licenses,Taxes,and Fees | 30 |
| I am requ | unt Signature uesting approval for Florida professional co on provided on this form and any attachmo | ertification ents are tri | , recertifica ue and cor | ation, or rei rect to the | nstatement. I certify that all of the best of my knowledge. | |
| Signatur | | | J | | Date: 1-12-24 | |
| | 80 / | | | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Tiffany Faison

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Property Tax Oversight, Certification and Training Team

Certifies that

Tiffany Faison

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Faison, Tiffany

From:

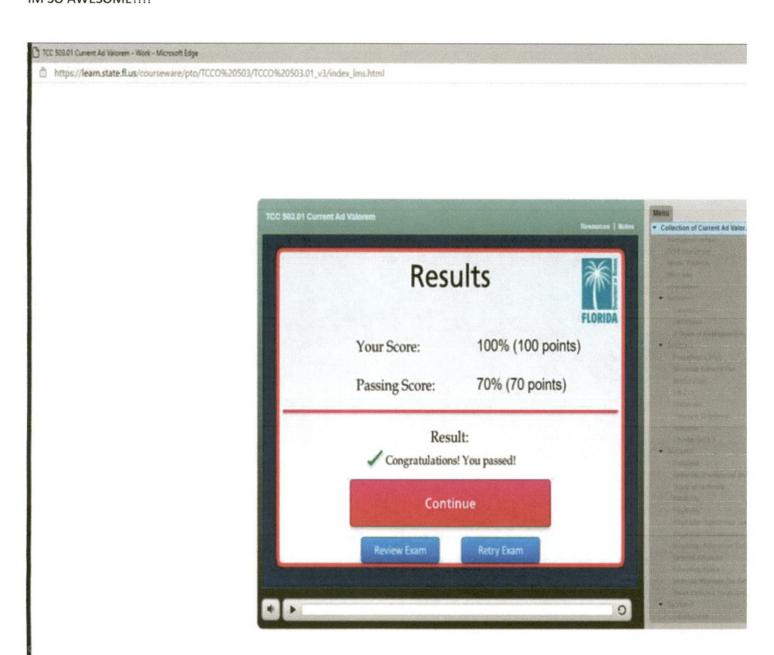
Faison, Tiffany

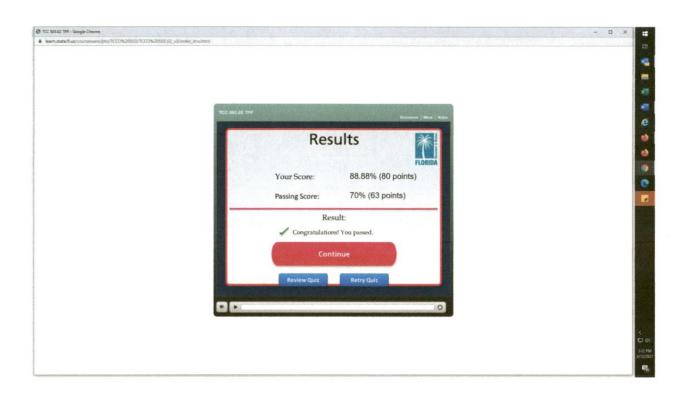
Sent:

Tuesday, March 9, 2021 3:58 PM

To: Subject: Rowe, Paul TCC503

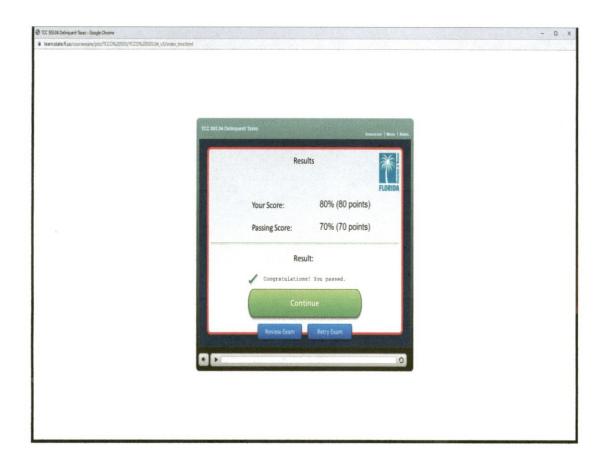
IM SO AWESOME!!!!







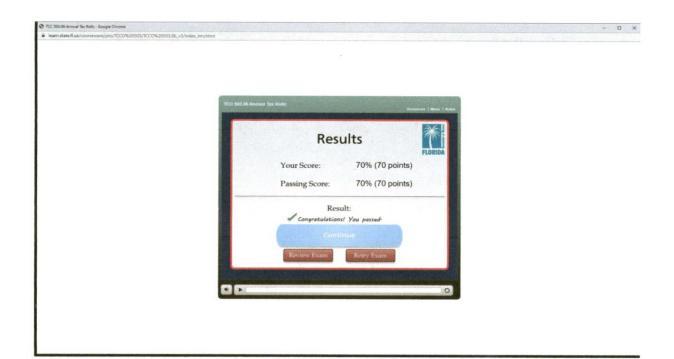
Faison, Tiffany



Have a blessed day! 😊



Have a blessed day! 😊 77:4750N









Florida DEPARTMENT OF



Course - TCC 503.09 Distribution of Taxes

▼ Course -

You are taking the following course:

Name

TCC 503.09 Distribution of Taxes

Lesson Page

This is the only page for this lesson to display.

Complete this module using the buttons in the course player. Do not click the "Complete Lesson" button until you've completed this module. If you need to exit before completing the module, click the "Stop and Restart/Resume Later" button below the course player.

TCC 503.09 Distribution of Taxes



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Tiffany Faison

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES
Course Number: TC-0042C

June 16-21, 2023 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name t | o Appea | ii on Certincate. | Joshua F | ranco | | | | | |
|-----------|--|--|--------------|----------|----------|------------|----------------|----------|------------------|
| Previou | ıs Name | (s)(if applicable): | | | | | | | |
| | | Included: | | | | | | | |
| | :Hillsbord | | <u> </u> | | | Superviso | | | |
| | | quested: | Certified | , | | | tant | | ▼ |
| Initial: | <u> </u> | | T | Rein | stater | ment: [| | | |
| Certifica | ation Da | te: | 10/01/23 | | | | | | |
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| | A I' | Constant | | plica | ition | | | | |
| <u> </u> | | tion with Required | Signatur | es | | | | | |
| <u> </u> | | tion Fee | otion | | | | | | |
| V V | | s Listed on Applications in the contract of th | | | | | | | |
| | | Includes Current | | nent | | | | | |
| | <u> </u> | Two Years of Ex | | | n Anr | olicable (| Office | | |
| From: 1 | _ لـــٰـــــــــــــــــــــــــــــــــ | 1 TWO TOUTS OF EX | фонолос | | Pres | | J11100 | | |
| From: | 0,20,10 | | | To: | | OTTE | | | |
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| | | | Cours | e Info | rmaf | ion | | | |
| | | | | | | | | Hours | |
| Course | Name | | | | | | | Credited | Documentation |
| 30-hour | s per 12 | D-19.003(3)(a) | | | | | | | |
| TCC 501 | - Duties | and Responsibilitie | s of Florida | a Tax (| Collect | ors | \blacksquare | 30 | Attended Cours ▼ |
| 90-hour | s per 12 | D-19.003(3)(b) | | | | | | | |
| TCC 502 | - Manag | ement of a Florida T | Tax Collect | or's O | ffice | | \blacksquare | 30 | Attended Cours |
| TCC 503 - | Collection a | and Distribution of Proper | ty Taxes and | l Specia | l Assess | ments | lacksquare | 30 | Attended Cours |
| TCC 001 | - Bankru | ıptcy | | | | | ▼ | 15 | Attended Cours ▼ |
| TCC 002 | - Effectiv | ve Decision Making | | | | | \blacksquare | 10 | Attended Cours ▼ |
| TCC 003 | - Custor | ner Service Training | | | | | \blacksquare | 5 | Attended Cours ▼ |
| | | | | | | | | | ▼ |
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| | | | | | 7 | Total Hou | ırs | 120 | |
| | | | 7 | | | | | | |
| Commit | ttee reco | ommends certificat | tion: | | 1 | Yes | | | No |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training_RegistrationAndPayment.aspx

| | fittp://ilondarevende.com/propo | ortyn age | | | | |
|---------------------------------|--|--|-------------------------|--------------------------------|--|----------------|
| | n for Applying | | | | 1 10 45 -45 | ФЕ б |
| ✓ Init | tial Certification - \$25 fee Annual R | ecertifica | tion - \$5 | fee R | leinstatement of Certification - | \$5 тее |
| Applica | ant Information | | | | | 11,51 |
| Applicar | nt's name (as you would like it to appear on | the certific | ate): Josł | | | |
| Busines | s email address: francoJ@hillstax.org | | | Business pl | none number: 813.635.5210 ext 5 | 474 |
| Job title: | Supervisor | | | | | |
| | ed by: Hillsborough County Tax Collector | | | | | |
| I have corectific | ompleted the required hours of approved co cation, or reinstatement for the following des | urses and ignation: | passed a | any required | | |
| Cel | rtified Florida Appraiser 🔲 Cei | tified Flor | ida Evalu | ator | Certified Cadastralist of Flo | orida |
| Ce | rtified Florida Collector | tified Flor | ida Collec | ctor Assistan | t | |
| Florida p pages a employr | ence for Certification – If you are applying property appraiser's office, Florida tax collects necessary). If you are applying for recertionent dates. Ber: Hillsborough County Tax Collector | tors office | a or with | the Fiorida L | Jeparlment of Revenue (attach a | Bullional |
| | | | | Employmen | nt Dates: 10/26/2015 to Present | |
| | le: Supervisor | | | Linploymor | 10/26/2015 to Present | |
| Employe | er: | | | | | |
| Your Tit | | | | Employmer | | |
| reinstate of each license | ved Courses – List each course you have ement for which you are applying (attach ad approved course. If you are substituting you issued by the Florida Real Estate Appraisal ow. Attach a copy of the license. | ditional pa ir Certified Board for | iges as no I Residen | ecessary). A Itial Appraise | ttach documentation verifying col er license or Certified General Ap list your license number and lice | praiser nse |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| TC0041 | TCC502 Management of a Florida Tax Cd | 30 | TC0036 | C TCC503 | Collection & Distribution of Prope | 30 |
| TC0040 | TCC501Duties & Responsibilites of FL Ta | 30 | TC0037 | 'd | TCC001 Bankruptcy | 15 |
| I am rec | ant Signature questing approval for Florida professional ce tion provided on this form and any attachme | rtification, nts are tru | recertific ue and co | ation, or rein | est of my knowledge. | |
| Signatu | | | | | Date: 10 - 9 - 2023 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| http://floridarevenue.com/prop | епу/Раде | | i_ira | ining_RegistrationAndPayment.asp | /A | | | |
|--|--|----------------------|----------|---|----------|--|--|--|
| Reason for Applying | | | | | | | | |
| ✓ Initial Certification - \$25 fee ☐ Annual I | Recertifica | ition - \$5 f | ee | Reinstatement of Certification - | \$5 fee | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on | the certific | | | | | | | |
| Business email address: francoJ@hillstax.org | | E | 3usine | ess phone number: 813.635.5210 ext 5 | 474 | | | |
| Job title: Supervisor | | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | | |
| I have completed the required hours of approved c recertification, or reinstatement for the following de | ourses and signation: | passed a | ny red | uired examinations for the certification | ١, | | | |
| l | ertified Flor | ida Evalua | tor | Certified Cadastralist of FI | orida | | | |
| | ertified Flor | | | | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. | CTOP'C OTTIC | OF WITH I | na Hin | nda Denamment of Revenue (allacti a | uuluunai | | | |
| Employer: Hillsborough County Tax Collector | | | Emplo | yment Dates: 10/26/2015 to Present | | | | |
| Your Title: Supervisor | | | Lilipio | yment bates: 10/26/2015 to Present | | | | |
| Employer: | | | | _ | | | | |
| Your Title: | | | | yment Dates: | | | | |
| reinstatement for which you are applying (attach as of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisatype below. Attach a copy of the license. | Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC0038 TCC002 Effective Decision-Making in the | 10 | TC00390 | TO | CC003 Customer Service Training | 5 | | | |
| Applicant Signature I am requesting approval for Florida professional c | ertification | recertifica | ition, o | or reinstatement. I certify that all of the | 73 .70m. | | | |
| information provided on this form and any attachm Signature: | ents are tro | ue and cor | rect to | Date: | | | | |

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Joshua Franco

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS Course Number: TC-0040C

January 17-20, 2023 30 credit hours



Congratulations,

Joshua Franco

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS Course Number: TC-0036C

on

June 20, 2023 30 credit hours



Congratulations,

Joshua Franco

on completing

TCC 001 - BANKRUPTCY Course Number: TC-0037C

on

August 7, 2023 15 credit hours



Congratulations,

Joshua Franco

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

March 2, 2023 10 credit hours



Congratulations,

Joshua Franco

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

September 12, 2023 5 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Joshua Franco

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: Edson Gutierrez | | | | | | | | | |
|--|--|--|--|--|--|---|--|--|--|
| | Previous Name(s)(if applicable): | | | | | | | | |
| | Documentation Included: | | | | | | | | |
| | County: Hillsborough Job Title: Customer Service Rep | | | | | | | | |
| | cation Red | quested: | Certified F | lorida Collector Assis | tant | | ▼ | | |
| Initial: | vation Dat | | 11/01/02 | Reinstatement: | | | | | |
| Certific | cation Dat | .e: | 11/01/23 | | | | | | |
| | | | Δn | plication | | | | | |
| | Annlicat | tion with Required | | | | | | | |
| V | Applicat | - | Olgitatare | | | | | | |
| ~ | | s Listed on Applica | ation | | | | | | |
| V | | ment Dates Listed | | | | | | | |
| | V | Includes Current | | ent | | | | | |
| | V | Two Years of Ex | perience v | vith an Applicable C | Office | Э | | | |
| From: 0 | 04/22/19 | | | To: Present | | | | | |
| From: | | | | To: | | | | | |
| | | | | | | | | | |
| | | | Course | Information | | T | T | | |
| Course Name | | | | | | Hours | Documentation | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | Credited | | | |
| 30-hou | rs per 12[| D-19.003(3)(a) | | | | Credited | | | |
| | | | erty Taxes a | nd Special Assessments | s 🔽 | Gredited 30 | Attended Cours | | |
| TCC 503 | Collection | | erty Taxes a | nd Special Assessment | s 🔻 | | Attended Cours | | |
| TCC 503 90-hou | Collection | & Distribution of Prope | | | s ▼ | | Attended Cours ✓ | | |
| TCC 503 90-hou TCC 502 | Collection | & Distribution of Prope D-19.003(3)(b) ement of a Florida T | | | | 30 | | | |
| TCC 503 90-hou TCC 502 TCC 001 | Collection rs per 12t 2 - Manage 1 - Bankru | & Distribution of Prope D-19.003(3)(b) ement of a Florida T | | | T | 30 30 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 002 | rs per 120 2 - Manago 1 - Bankru 2 - Effectiv | & Distribution of Prope D-19.003(3)(b) ement of a Florida T ptcy | ax Collecto | | ▼ | 30 30 15 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 001 TCC 002 TCC 003 | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom | & Distribution of Prope D-19.003(3)(b) ement of a Florida T ptcy e Decision Making | ax Collecto | or's Office | ▼ ▼ | 30 30 15 10 | Attended Cours Attended Cours Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 002 TCC 003 FLHSMV | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom | & Distribution of Proper D-19.003(3)(b) The ment of a Florida Toptcy The Decision Making the Service Training the properties of the prope | ax Collecto | or's Office | ▼ ▼ ▼ | 30 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 002 TCC 003 FLHSMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce | & Distribution of Proper D-19.003(3)(b) The ment of a Florida Toptcy The Decision Making the Service Training the properties of the prope | ax Collecto | or's Office License (CDL) | ▼ ▼ ▼ | 30 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 002 TCC 003 FLHSMV AAMVA AAMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia | & Distribution of Property Per Decision Making The Service Training Trifficates | Tax Collector cial Driving Drive and | br's Office License (CDL) Vehicle Documents | \ \ \ \ \ | 30 30 15 10 5 5 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 002 TCC 003 FLHSMV AAMVA AAMVA | rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia | & Distribution of Proper Co. 19.003(3)(b) The ment of a Florida Toptcy The Decision Making the Service Training the Proper Commerce Training the Proper Commerce Training the Proper Commerce Training the Properties of the Properties of Pro | cial Driving Drive and Vo | br's Office License (CDL) Vehicle Documents | \ \ \ \ \ \ | 30 30 15 10 5 5 .50 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 003 TCC 003 FLHSMV AAMVA AAMVA AAMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia - Counter | & Distribution of Proper Co-19.003(3)(b) Dement of a Florida Toptcy The Decision Making the Service Training the | cial Driving Drive and Vo | br's Office License (CDL) Vehicle Documents | \ \ \ \ \ \ \ \ | 30 30 15 10 5 5 .50 .75 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 003 TCC 003 FLHSMV AAMVA AAMVA AAMVA AAMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia - Countert - Driver Li | & Distribution of Proper Co-19.003(3)(b) Dement of a Florida Toptcy De Decision Making the Service Training the Service Training the Service Servic | cial Driving Drive and \(\) and Immig | License (CDL) Vehicle Documents gration Documents | \ \ \ \ \ \ \ \ | 30 30 15 10 5 5 .50 .75 1 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 003 TCC 003 FLHSMV AAMVA AAMVA AAMVA AAMVA FLHSMV | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia - Counter - Driver Li V - Driver I | & Distribution of Proper Co-19.003(3)(b) Dement of a Florida Toptcy The Decision Making the Service Training the Service Training the Service Service Training the Service Service Training the Service Service Training the Service | cial Driving Drive and \(\) and Immig | License (CDL) Vehicle Documents gration Documents | \ \ \ \ \ \ \ \ \ \ | 30 30 15 10 5 5 .50 .75 1 .75 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 003 TCC 003 FLHSMV AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia - Countert - Driver Li V - Driver I - Expandi | & Distribution of Proper Co-19.003(3)(b) Dement of a Florida Toptcy De Decision Making the Service Training the | cial Driving Drive and \(\) o and Immig | License (CDL) Vehicle Documents gration Documents Online) | | 30 30 15 10 5 5 .50 .75 1 .75 .75 | Attended Cours | | |
| TCC 503 90-hou TCC 502 TCC 003 TCC 003 FLHSMV AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA AAMVA | Collection rs per 12t 2 - Manage 1 - Bankru 2 - Effectiv 3 - Custom V - DL Tra - Birth Ce - Canadia - Canadia - Countert - Driver Li V - Driver I - Expandi | & Distribution of Proper Co-19.003(3)(b) rement of a Florida Teptcy re Decision Making rer Service Training reformed: Commerce trificates results and Alterations cense and ID Cards License Preparatory reg the Review | cial Driving Drive and \(\) o and Immig | License (CDL) Vehicle Documents gration Documents Online) | | 30 30 15 10 5 5 .50 .75 1 .75 .75 .25 .50 | Attended Cours Attended Cours | | |

Yes

No

Notes:

Committee recommends certification:



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Edson Gutierrez |
|----------------------------------|---------------------------------------|
| Previous Name(s)(if applicable): | |
| Documentation Included: | |
| County: Hillsborough | Job Title:Customer Service Rep |
| Certification Requested: | Certified Florida Collector Assistant |
| Initial: | Reinstatement: |
| Certification Date: | 11/01/23 |
| | |

| Application | | | | | | | |
|-------------|---------|--------------------------------|---------------------------|--|--|--|--|
| V | Applica | ition with Required Signatures | S | | | | |
| V | Applica | ition Fee | | | | | |
| ~ | Course | s Listed on Application | | | | | |
| V | Employ | ment Dates Listed | | | | | |
| | V | Includes Current Employme | ent | | | | |
| | V | Two Years of Experience w | vith an Applicable Office | | | | |
| From: 04 | 4/22/19 | | To: Present | | | | |
| From: | | | To: | | | | |

| Course In | formation | | |
|--|-------------|-------------------|------------------|
| Course Name | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | |
| 90-hours per 12D-19.003(3)(b) | | | |
| FLHSMV - Heavy Vehicle Use Tax | • | 1 | Attended Cours ▼ |
| AAMVA - Internal Fraud for Staff | T | .75 | Attended Cours ▼ |
| AAMVA - Introduction to Covert Features | T | .75 | Attended Cours ▼ |
| AAMVA - Introduction to Fraud | • | 1 | Attended Cours ▼ |
| AAMVA - Mexican Documents | • | .75 | Attended Cours ▼ |
| AAMVA - Military ID Cards | • | .50 | Attended Cours ▼ |
| AAMVA - People and Actions | • | .75 | Attended Cours ▼ |
| AAMVA - Security Features | ▼ | 1 | Attended Cours ▼ |
| AAMVA - Social Security Cards | • | .50 | Attended Cours ▼ |
| AAMVA - Travel Documents | V | .75 | Attended Cours ▼ |
| AAMVA - U.S. Immigration Documents | • | .75 | Attended Cours ▼ |
| AAMVA - Vehicle Identification Documents | V | .50 | Attended Cours |
| | Total Hours | 9 | |

Yes

No

Notes:

Committee recommends certification:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Reason for Applying | portyn age | | | | | |
|--|-------------------------------|-----------------------|---|--|--|--|
| | Recertifica | tion - \$5.1 | fee Reinstatement of Certification - \$5 fee | | | |
| | Receitifica | ition - 40 i | Tee Tremstatement of continuation to ice | | | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear or | the certific | | | | | |
| Business email address: GutierrezE@hillstax.net | | | Business phone number: 813.612.6778 | | | |
| Job title: Customer Service Rep | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | courses and esignation: | passed a | any required examinations for the certification, | | | |
| | ertified Flor | ida Evalua | uator Certified Cadastralist of Florida | | | |
| | | | ctor Assistant | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. Employer: Hillsborough County Tax Collector | ector's office | or with t | certification, list at least two years' experience in a the Florida Department of Revenue (attach additional statement, provide your current employer and | | | |
| | | | Employment Dates: 04/22/2019 to Present | | | |
| Your Title: Customer Service Rep | | | Lingis yillonis 221301 04/22/2019 to Present | | | |
| Employer: | | | | | | |
| Your Title: | | | Employment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | Course Title Hours | | | |
| TC0037(TCC001 Bankruptcy | 15 | TC0038 | TCC002 Effective Decision-Making In the 10 | | | |
| TC0039 TCC003 Customer Service Training | 5 | TC0036 | C TCC503 Collection & Distribution of Prope 30 | | | |
| Applicant Signature I am requesting approval for Florida professional conformation provided on this form and any attachm Signature: | ertification, ents are tru | recertificate and cor | cation, or reinstatement. I certify that all of the orrect to the best of my knowledge. Date: | | | |



DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

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| | p.//ilondarevende.com/prop | city/i age | .3/00111011 | ui_11uii1ii1 | | NO. | |
|--|---|------------------------------|-----------------------|------------------------------|--|-----------|--|
| Reason for Applyi | ng | | | | | V 41-51 | |
| ✓ Initial Certificat | ion - \$25 fee Annual R | ecertifica | tion - \$5 | fee 🔲 | Reinstatement of Certification - | \$5 fee | |
| Applicant Informat | tion | 4 52 65 | | | | | |
| Applicant's name (as | you would like it to appear on | the certific | | | | | |
| Business email addre | ss: GutierrezE@hillstax.net | | | Business | phone number: 813.612.6778 | | |
| Job title: Customer Se | ervice Rep | | | | | | |
| | ough County Tax Collector | | | | | | |
| I have completed the recertification, or reins | required hours of approved co statement for the following des | urses and ignation: | passed a | any require | d examinations for the certification | Ι, | |
| Certified Florida | Appraiser | rtified Flori | da Evalua | ator | Certified Cadastralist of Fl | orida | |
| Certified Florida | Collector | rtified Flori | da Collec | tor Assista | nt | | |
| Florida property appra pages as necessary). employment dates. | aiser's office, Florida tax collection If you are applying for recerti | to a office | or with 1 | the Florida | list at least two years' experience Department of Revenue (attach a provide your current employer and | agitionai | |
| | h County Tax Collector | | | | | | |
| Your Title: Customer | Service Rep | | | Employme | ent Dates: 04/22/2019 to Present | | |
| Employer: | | | | | | | |
| Your Title: | | | | Employme | ent Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | |
| TC0041 TCC502 Mai | nagement of a FL Tax Collect | 30 | TC0026 | q | AAMVA CDL | 5 | |
| TC0005 | Birth Certificate | .50 | TC0006 | Canadia | n Birth Certificates, Driver, and Ve | .75 | |
| Applicant Signatu I am requesting approinformation provided Signature: | re oval for Florida professional ce on this form and any attachme | rtification, ents are tru | recertificate and cor | ation, or re rrect to the | instatement. I certify that all of the best of my knowledge. Date: 1013 23 | | |
| | | | | | [0113163 | | |



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Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | |
|--|--|-------------------|--------------|---------------------------------------|------------|--|--|--|
| ✓ Initial Certification - \$25 fee | Recertifica | ation - \$5 | fee 🔲 | Reinstatement of Certification | - \$5 fee | | | |
| Applicant Information | Tri Zalia | | | | 9 18 101 | | | |
| Applicant's name (as you would like it to appear on | the certific | cate): Eds | | | | | | |
| Business email address: GutierrezE@hillstax.net | Business email address: GutierrezE@hillstax.net Business phone number: 813.612.6778 | | | | | | | |
| Job title: Customer Service Rep | | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | | |
| I have completed the required hours of approved c recertification, or reinstatement for the following de | ourses and signation: | d passed a | any require | ed examinations for the certificatio | on, | | | |
| ☐ Certified Florida Appraiser ☐ Ce | rtified Flor | ida Evalua | ator | Certified Cadastralist of I | Florida | | | |
| ☐ Certified Florida Collector | rtified Flor | ida Collec | ctor Assista | ant | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. | ctor's offic | e. or with : | the Florida | Department of Revenue (attach | additional | | | |
| Employer: Hillsborough County Tax Collector | | | Employme | ent Dates: 04/22/2019 to Present | | | | |
| Your Title: Customer Service Rep | | | Linployin | on bases 04/22/2019 to Present | | | | |
| Employer: | | | | | | | | |
| Your Title: | | | | ent Dates: | | | | |
| reinstatement for which you are applying (attach ac | Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC0007 Canadian Travel, Citizenship, & Immigrati | 1 | TC0001 | q · | Counterfeits & Alterations | ,75 | | | |
| TC0002 Driver Licenses & ID Cards | .75 | TC0025 | C Drive | r License Preparatory Training | 12 | | | |
| Applicant Signature | - CE - C | | otion or - | instatement I certify that all of the | | | | |
| I am requesting approval for Florida professional conformation provided on this form and any attachment | ertification, ents are tri | , recertification | rrect to the | e best of my knowledge. | • | | | |
| Signature: | | | | Date: 10/13/23 | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| nttp://ilondarevende.com/property/Fages/conicial_fra | | | | | | | |
|--|--|--|--|--|--|--|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee | Reinstatement of Certification - \$5 fee | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Edson Gut | | | | | | | |
| Business email address: GutierrezE@hillstax.net Business phone number: 813.612.6778 | | | | | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved courses and passed any recretification, or reinstatement for the following designation: | quired examinations for the certification, | | | | | | |
| Certified Florida Appraiser Certified Florida Evaluator | Certified Cadastralist of Florida | | | | | | |
| ☐ Certified Florida Collector ✓ Certified Florida Collector Ass | sistant | | | | | | |
| Experience for Certification — If you are applying for your initial certification Florida property appraiser's office, Florida tax collector's office, or with the Florida sa necessary). If you are applying for recertification or for reinstatem employment dates. | orida Department of Revenue (attach additional | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Customer Service Rep Emplo | byment Dates: 04/22/2019 to Present | | | | | | |
| Employer: | | | | | | | |
| | byment Dates: | | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title Hours No. | Course Title Hours | | | | | | |
| TC0004 Expanding the Review .50 TC0044C He | eavy Vehicle Use Tax (HVUT) 2021 1 | | | | | | |
| TC0045 Information & Cyber Security Awareness 50 TC0008C | Internal Fraud for Starr .75 | | | | | | |
| Applicant Signature | as soingtotoment. I cortify that all of the | | | | | | |
| I am requesting approval for Florida professional certification, recertification, of information provided on this form and any attachments are true and correct to | the best of my knowledge. | | | | | | |
| Signature: | Date: 10/13/23 | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

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|---|--|-----------------------------------|-------------------------------|-------------------------|-------------------------------------|---|----------------|
| Reason for | | - water still as W. | MARKETS IS | | _ = - | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | ion CE for |
| ✓ Initial C | Certification - \$25 fee | Annuai R | Recertifica | ition - \$5 | fee Re | instatement of Certificat | ion - \$5 tee |
| Applicant | Information | | | | | | |
| Applicant's r | name (as you would like | t to appear on | the certific | eate): Eds | | | |
| Business em | nail address: GutierrezE@ | hillstax.net | | | Business pho | ne number: 813.612.6778 | |
| Job title: Cus | stomer Service Rep | | | | | | |
| | ^{y:} Hillsborough County T | | | | | | |
| I have comp recertificatio | leted the required hours n, or reinstatement for th | of approved co e following des | ourses and signation: | passed a | any required e | examinations for the certific | cation, |
| Certifie | d Florida Appraiser | ☐ Ce | rtified Flor | ida Evalu | ator | Certified Cadastralist | of Florida |
| Certifie | d Florida Collector | ✓ Ce | rtified Flor | ida Collec | ctor Assistant | | |
| Elorida prop | erty appraiser's office, Fl ecessary). If you are appl | orida tay collec | ctors offici | e or with | the Fiorida De | st at least two years' expe epartment of Revenue (atta ovide your current employe | ach additional |
| Employer: H | illsborough County Tax (| Collector | | | | | |
| Your Title: C | ustomer Service Rep | | | | Employment | Dates: 04/22/2019 to Pres | ent |
| Employer: | | | | | | | |
| Your Title: | | | | | Employment | Dates: | |
| reinstatement of each appropriate of the second appropriate of the sec | Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. | Course Title | | Hours | No. | | Course Title | Hours |
| TC00096 | Introduction to Covert | eatures | .75 | TC0010 | C In | troduction to Fraud | 1 |
| TC0011 | Mexican Docume | nts | .75 | TC0012 | d | Military ID Cards | .50 |
| Applicant | Signature | | | | | | £ 16 - |
| I am reques | ting approval for Florida provided on this form and | professional ce | ertification, ents are tri | recertific ue and co | ation, or reinst rrect to the be | tatement. I certify that all o st of my knowledge. | or the |
| Signature: | # | | | | | Date: 10/13/25 | |



DR-4001 N_ 10/21 Rule 12D-16.002, F,A.C. Effective 10/21 Page 1 of 2

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| nttp://fioridarevenue.com/property/Pages/Conicial_Training_registration/than dymentiaepx | | | | | | | |
|--|-----------------------------|----------------|------------|---|-------------------|-------|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Edson Gutierrez | | | | | | | |
| Business email address: GutierrezE@hillstax.net | | | | Business phone number: 813.612.6778 | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsboroug | | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | | |
| Certified Florida App | Certified Florida Appraiser | | | | | | |
| Certified Florida Col | lector 🗸 | Certified Flor | ida Collec | ctor Assis | stant | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Hillsborough C | | | | | | | |
| Your Title: Customer Service Rep | | | | Employment Dates: 04/22/2019 to Present | | | |
| Employer: | | | | | | | |
| Your Title: | | | | Employment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. C | ourse Title | Hours | No. | | Course Title | Hours | |
| TC0013 Peop | le and Actions | .75 | TC0014 | d | Security Features | 1 | |
| TC00150 Social | Security Cards | .50 | TC0016 | d | Travel Documents | .75 | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: 1 0 13 73 | | | | | | | |
| | 1 | | | | 101110 | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| Reason for Applying | | | | | | | |
|--|---|-------------------|---|--|--|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Edson Gutierrez | | | | | | | |
| Business email address: GutierrezE@hillstax.net | Business phone number: 813.612.6778 | | | | | | |
| Job title: Customer Service Rep | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | | |
| ☐ Certified Florida Appraiser ☐ 0 | Certified Florida Appraiser Certified Florida Evaluator Certified Cadastralist of Florida | | | | | | |
| ☐ Certified Florida Collector ☑ 0 | ertified Florida Collector Certified Florida Collector Assistant | | | | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Customer Service Rep Employment Dates: 04/22/2019 to Preser | | | | | | | |
| Employer: | | | | | | | |
| Your Title: | | Employment Dates: | | | | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title Hours | | | | |
| TC0017 US Immigration Documents | .75 | TC0003 | 3C Vehicle Identification Documents .50 | | | | |
| | | | | | | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Signature: Date: | | | | | | | |

Congratulations,

Edson Gutierrez

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

October 5, 2022 15 credit hours



Congratulations,

Edson Gutierrez

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

March 8, 2023 10 credit hours



Congratulations,

Edson Gutierrez

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

July 5, 2023 5 credit hours



Congratulations,

Edson Gutierrez

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS
Course Number: TC-0036C

August 1, 2023 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Edson Gutierrez

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA CDL

by FLHSMV 5 Hours 30 Minutes

Date of Course Completion: 11/17/2020

100026C

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Birth Certificates

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/11/2023

10005C

FLHSMV

iLearn

This pertificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/11/2023

TOOOTE

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Driver Licenses and ID Cards

by External Training 0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TC0002C

FLHSMV

iLearn

This cortificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Canadian Birth Certificates, Driver, and Vehicle Docs

by External Training

O Hours 45 Minutes

Date of Course Completion: 10/11/2023

TCOOLC

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Counterfeits and Alterations

by External Training 0 Hours 45 Minutes

TCOOOLC

Date of Course Completion: 10/11/2023

FLHSMV



This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours

Date of Course Completion: 10/12/2023

70005C



iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Expanding the Review

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/11/2023

FLHSMV

TODOOHC

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2023

by FLHSMV

0 Hours 30 Minutes

Date of Course Completion: 10/12/2023

TOOGHSC

FLHSMV

iLearn

10009C

This contribute is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Introduction to Covert Features

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes

TC0044C

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Internal Fraud for Staff

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TC0008C iLearn

FLHSMV

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Introduction to Fraud

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/11/2023

TCOOLC

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Mexican Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TCOOILC

Date of Course Completion: 10/11/2023

+C0012C

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Military ID Cards

by External Training

0 Hours 30 Minutes

FLHSMV

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: People and Actions

by External Training

0 Hours 45 Minutes

TC00130

Date of Course Completion: 10/12/2023

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Social Security Cards

by External Training

0 Hours 30 Minutes

100015C

FLHSMV

FLHSMV

iLearn

iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2021: Security Features

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/12/2023

TOOOHE

iLearn

FLHSMV

This certificate is awarded to **EDSON GUTIERREZ**

for the successful completion of

AAMVA FDR 2020: Travel Documents

by External Training

0 Hours 45 Minutes

te of Course Completion: 10/11/2023

TCOO14C





iLearn

This certificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: US Immigration Documents

by External Training

0 Hours 45 Minutes

This corrificate is awarded to

EDSON GUTIERREZ

for the successful completion of

AAMVA FDR 2020: Vehicle Identification Documents

by External Training

0 Hours 30 Minutes

TC 0017C

Date of Course Completion: 10/11/2023

100003C

Date of Course Completion: 10/11/2023

Transcript: EDSON GUTIERREZ

Use the transcript to manage all active training. Search Results (5)

Information and Cyber Security Awareness for External Entities - 2022

Completed: 9/14/2022 Status: Completed Training Type: Online Class

Information and Cyber Security Awareness for External Entities - 2021

Completed: 11/24/2021 Status: Completed Training Type: Online Class

AAMVA CDL

Completed: 11/17/2020 Status: Completed Training Type: Curriculum

Information and Cyber Security Awareness for External Entities - 2020

Completed: 2/5/2020 Status: Completed Training Type: Online Class

Information and Cyber Security Awareness for External Entities - 2019

Completed: 4/26/2019 Status: Completed Training Type: Online Class



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| | Demetris | Harris | on | | | | |
|--|---------------|---------|-----------------------|---------------------------------------|---------------------|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Duval | rice Center M | anager | | | | | |
| Certification Requested: Certified Florida Collector Assistant Initial: Reinstatement: | | | | | | | |
| Initial: | | | | | | | |
| Certification Date: | 11/01/23 | | | | | | |
| | Α | !! | 4: | | | | |
| Application with Poquired | | plica | ition | | | | |
| Application with Required Signatures Application Fee | | | | | | | |
| Courses Listed on Application | ation | | | | | | |
| Employment Dates Listed | | | | | | | |
| Includes Current | | nent | | | | | |
| ✓ Two Years of Ex | | | n Applicable | Office | | | |
| From: 11/09/20 | • | | Present | | | | |
| From: | | To: | | | | | |
| | | | | | | | |
| | Course | e Info | rmation | | T | | |
| Course Name | | | | | Hours | Documentation | |
| 30-hours per 12D-19.003(3)(a) | | | | | Credited | | |
| . ,,,, | s of Florida | Tax (| Collectors | ▼ | 30 | Attended Cours ▼ | |
| TCC 501 - Duties and Responsibilities of Florida Tax Collectors 90-hours per 12D-19.003(3)(b) | | | | | | r morrada ddard | |
| | | | | | | | |
| , , , , , | tv Taxes and | Special | Assessments | \blacksquare | 30 | Attended Cours ▼ | |
| TCC 503 - Collection and Distribution of Proper | | | Assessments | ▼ | 30 30 | Attended Cours Attended Cours | |
| TCC 503 - Collection and Distribution of Proper TCC 504 - Collection of Licenses, Tax | | | Assessments | ✓ | 30 30 15 | Attended Cours Attended Cours Attended Cours | |
| TCC 503 - Collection and Distribution of Proper TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy | | | Assessments | ▼ ▼ | 30 | Attended Cours | |
| TCC 503 - Collection and Distribution of Proper TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | es and Fe | | Assessments | ▼ ▼ ▼ | 30 15 | Attended Cours | |
| TCC 503 - Collection and Distribution of Proper TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy | es and Fe | | Assessments | \ \ \ \ \ | 30 15 10 | Attended Cours Attended Cours Attended Cours | |
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| TCC 503 - Collection and Distribution of Proper TCC 504 - Collection of Licenses, Tax TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | es and Fe | | | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours | |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| Reason for Applying | | | | | | | |
|---|---|-------------------|---------------------------------------|-------------------------------------|-------|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Demetris Harrison | | | | | | | |
| Business email address: dharrison@coj.net | | | | Business phone number: 904 255 5710 | | | |
| Job title: Customer Service Center Manager | | | | | | | |
| Employed by: Duval County Tax Collector's Office | | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | | |
| Certified Florida Appraiser | ☐ Certified Florida Appraiser ☐ Certified Florida Evaluator ☐ Certified Cadastralist of Florida | | | | | | |
| ☐ Certified Florida Collector ✓ Ce | ertified Flori | da Collec | ctor Assistar | nt | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Duval County Tax Collector's Office | | | | | | | |
| Your Title: Customer Service Center Manager Employment Dates: 11/9/2020 - Present | | | | | | | |
| Employer: | | | | | | | |
| Your Title: | | Employment Dates: | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title | | Hours | | |
| TC-0036C TCC 503 - Collection and Distribution of Property Taxes | 30 | TC-00370 | TCC 001 - Bankruptcy | | 15 | | |
| TC-0038C TCC 002 -Effective Decision Making | 10 | TC-00390 | C TCC 003 - Customer Service Training | | 5 | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the | | | | | | | |
| information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Demetris Harrison Digitally signed by Demetris Harrison Date: 2023.10.24 10:09:59 -04'00' Date: 10/24/2023 | | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| Reason for Applying | | | | | | | |
|---|---|-------------------|-------------------------------------|---|-------|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Demetris Harrison | | | | | | | |
| Business email address: dharrison@coj.net | | | Business phone number: 904 255 5710 | | | | |
| Job title: Customer Service Center Manager | | | | | | | |
| Employed by: Duval County Tax Collector's Office | | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | | |
| Certified Florida Appraiser | Certified Florida Appraiser Certified Florida Evaluator Certified Cadastralist of Florida | | | | | | |
| ☐ Certified Florida Collector ✓ Ce | Certified Florida Collector | | | | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Duval County Tax Collector's Office | | | | | | | |
| Your Title: Customer Service Center Manager Employ | | | | mployment Dates: _{11/9/2020} - Present | | | |
| Employer: | | | | | | | |
| Your Title: | | Employment Dates: | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC0040C TCC 501 -Duties and Responsibilities of Florida Tax Collector | 30 | | | | | | |
| TCC0042C TCC 504 - Collection of License, Taxes, and Fees | 30 | | | | | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Signature: Demetris Harrison Digitally signed by Demetris Harrison Date: 10/24/2023 | | | | | | | |

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Demetris Harrison

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

February 7-10, 2022 30 credit hours

Congratulations,

Demetris Harrison

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

May 13, 2022 30 credit hours



Congratulations,

Demetris Harrison

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

June 15, 2022 10 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Demetris Harrison

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours



Congratulations,

Demetris Harrison

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

April 17, 2023 15 credit hours



Congratulations,

Demetris Harrison

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

October 23, 2023 5 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Debbie Ho | olmes | | |
|---------------------------------------|---------------|-----------------------------|-------------------|-----------------|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | | | | |
| County: Flagler | | Job Title: Taxpayer/Mot | orist Services | Specialist |
| Certification Requested: | Certified F | Florida Collector Assistant | | |
| Initial: 🗸 | | Reinstatement: | | |
| Certification Date: | 02/01/2 | 2024 | | |
| | | | | |
| | Ap | plication | | |
| ✓ Application with Required | Signature | es | | |
| ✓ Application Fee | | | | |
| ✓ Courses Listed on Applica | ation | | | |
| ✓ Employment Dates Listed | 1 | | | |
| ✓ Includes Current | t Employm | ent | | |
| ✓ Two Years of Ex | perience v | with an Applicable Offic | е | |
| From: 08/03/20 | | To: Present | | |
| From: | | To: | | |
| | | | | |
| | Course | Information | | |
| Course Name | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | |
| TCC 501 - Duties and Responsibilities | of Florida Ta | ax Collectors | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | | |
| | | | | |

| Course Name | Hours Credited | Documentation |
|---|-------------------|-----------------|
| 30-hours per 12D-19.003(3)(a) | | |
| TCC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | |
| AAMVA - Introduction to Fraud | 1 | Attended Course |
| AAMVA - People and Actions | 0.75 | Attended Course |
| AAMVA - Security Features | 1 | Attended Course |
| AAMVA - Social Security Cards | 0.5 | Attended Course |
| AAMVA - Birth Certificates | 0.5 | Attended Course |
| AAMVA - Internal Fraud for Staff | 0.75 | Attended Course |
| AAMVA - Canadian Travel, Citizenship and Immigration Documents | 1 | Attended Course |
| AAMVA - Introduction to Covert Features | 0.75 | Attended Course |
| TCC 002 - Effective Decision Making | 10 | Attended Course |
| TCC 003 - Customer Service Training | 5 | Attended Course |
| AAMVA - Counterfeits and Alterations | 0.75 | Attended Course |
| AAMVA - Driver License and ID Cards | 0.75 | Attended Course |
| TCC 503.01 - Current Ad Valorem Taxes | 4 | Attended Course |
| Total Hours | 56.75 | |

| | Committee recommends certification: | | Yes | | No |
|--|-------------------------------------|--|-----|--|----|
|--|-------------------------------------|--|-----|--|----|

Notes:



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Debbie Holmes | | |
|--|-----------------------------------|--------------------|---------------------------------|
| Previous Name(s)(if applicable): | | | |
| Documentation Included: | _ | | _ |
| County: Flagler | Job Title: Taxpayer/l | Motorist Services | Specialist |
| Certification Requested: | Certified Florida Collector Assis | tant | |
| Initial: ✓ | Reinstatement: | | |
| Certification Date: | 02/01/2024 | | |
| ✓ Application with Required | Application Signatures | | |
| ✓ Application Fee | | | |
| ✓ Courses Listed on Applica | ation | | |
| ✓ Employment Dates Listed | | | |
| ✓ Includes Current | | | |
| | perience with an Applicable C | Office | |
| From: 08/03/20 | To: Present | | |
| From: | То: | | |
| | | | |
| | Course Information | T., | T |
| Course Name | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | |
| | | | |
| | | | |
| 90-hours per 12D-19.003(3)(b) | | | |
| 90-hours per 12D-19.003(3)(b) TCC 503.02 - Tangible Personal Property | 1 | 4 | Attended Course |
| | | 4 64 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property | | | |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra | | 64 | Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | | 64 0.75 0.75 | Attended Course Attended Course |
| TCC 503.02 - Tangible Personal Property FLHSMV - Driver License Preparatory Tra AAMVA - Travel Documents | Total Hou | 64 0.75 0.75 | Attended Course Attended Course |

Notes:



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Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for | • | | , , | | | | |
|---|--|--|-------------------------------|---------------------------|---------------|--|-------------|
| ✓ Initial C | ertification - \$25 fee | Annual F | Recertifica | tion - \$5 | fee 🔲 I | Reinstatement of Certification | n - \$5 fee |
| Applicant Ir | formation | 3892 | | | | | |
| | ame (as you would like it | | the certific | cate): Deb | | | |
| Business email address: dholmes@flaglertax.com Business phone number: 386-313-4160 | | | | | | | |
| Job title: Taxp | ayer / Motorist Services | Specialist | | | | | |
| Employed by: | Flagler County Tax Coll | ector | | | | | |
| I have comple recertification | eted the required hours of the contract of the | of approved co e following de | ourses and signation: | passed a | any required | d examinations for the certificat | ion, |
| ☐ Certified | Florida Appraiser | ☐ Ce | ertified Flor | ida Evalu | ator | Certified Cadastralist of | Florida |
| ☐ Certified | Florida Collector | ✓ Ce | rtified Flori | ida Collec | ctor Assistar | nt | |
| pages as ned employment of Employer: Fla Your Title: Tax | essary). If you are apply | ing for recert | ctor's office ification o | e, or with r for reins | statement, | Department of Revenue (attact provide your current employer ont Dates: 8/3/2020-Present | and |
| Employer: | | | | | | | |
| Your Title: | | | | | Employme | nt Dates: | |
| reinstatement of each appro- license issue | for which you are apply oved course. If you are s | ing (attach ac ubstituting yo tate Appraisal | dditional pa ur Certified | iges as ne Residen | ecessary). A | e certification, recertification, or Attach documentation verifying er license or Certified General e, list your license number and l | Appraiser |
| No. | Course Title | | Hours | No. | | Course Title | Hours |
| TC 0010C | Introduction to F | raud | 1 | TC 0013 | C P | eople and Actions | .75 |
| TC 0014C | Security Featu | res | 1 | TC 00150 | So | ocial Security Cards | .50 |
| I am requesti information p Signature: | ng approval for Florida provided on this form and | any attachme | ertification, ents are tru | recertific | ation, or rei | nstatement. I certify that all of the best of my knowledge. Date: | he |
| // | espel | dec | | | | 15/34 | |



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Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason | for Applying | | | | | | |
|--|---|-------------------------------|-----------------------|----------------|---|------------|--|
| ✓ Init | ial Certification - \$25 fee Annual | Recertifica | tion - \$5 | fee 🔲 F | Reinstatement of Certification - | \$5 fee | |
| Applica | ant Information | | | | | | |
| | it's name (as you would like it to appear or | the certific | | | | | |
| Busines | s email address: dholmes@flaglertax.com | | | Business pl | hone number: 386-313-4160 | | |
| Job title: | Taxpayer / Motorist Services Specialist | | | | | | |
| | ed by:Flagler County Tax Collector | | | | | | |
| I have co | ompleted the required hours of approved o ation, or reinstatement for the following de | ourses and signation: | passed a | any required | l examinations for the certification | n, | |
| ☐ Cei | rtified Florida Appraiser Ce | ertified Flori | ida Evalua | ator | Certified Cadastralist of F | lorida | |
| ☐ Cei | rtified Florida Collector | ertified Flori | ida Collec | tor Assistan | t | | |
| Florida pages as | ence for Certification – If you are apply property appraiser's office, Florida tax colle is necessary). If you are applying for recert ment dates. | ctor's office | e, or with | the Florida I | Department of Revenue (attach a | idditional | |
| Employe | ^{er:} Flagler County Tax Collector | | | | | | |
| Your Titl | e: Taxpayer / Motorist Services Specialist | | | Employmer | nt Dates: 8/3/2020-Present | | |
| Employe | er: | | | | | | |
| Your Tit | le: | | | Employmen | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | |
| TC 0005C | Birth Certificates | .50 | TC00070 | Canadian Tra | vel, Citizenship, & Immigration Documents | 1 | |
| TC 0008C | Internal Fraud for Staff | .75 | TC 00090 | Introdu | ction to Covert Features | .75 | |
| I am req informat | ant Signature uesting approval for Florida professional c ion provided on this form and any attachm | ertification, ents are tru | recertificate and con | ation, or rein | pest of my knowledge. | | |
| Signatur | e Lebble 100 | | | | Date: (5/94 | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | ortyn age | 20/00/11016 | al_Training_RegistrationAndFayment. | ЗОРХ |
|---|--|-----------------------------|---|------------------------------------|
| | Recertifica | tion - \$5 | fee Reinstatement of Certification | n - \$5 fee |
| Applicant Information | | | | |
| Applicant's name (as you would like it to appear on | the certific | | | |
| Business email address: dholmes@flaglertax.com | | | Business phone number: 386-313-4160 | |
| Job title: Taxpayer / Motorist Services Specialist | | | | |
| Employed by: Flagler County Tax Collector | | | | |
| I have completed the required hours of approved corecertification, or reinstatement for the following des | ourses and | passed a | any required examinations for the certifica | tion, |
| | rtified Flor | ida Evalua | ator Certified Cadastralist o | f Florida |
| Certified Florida Collector | rtified Flor | ida Collec | tor Assistant | |
| Experience for Certification – If you are applying Florida property appraiser's office, Florida tax collection pages as necessary). If you are applying for recerting employment dates. Employer: Flagler County Tax Collector | ctor's office | e, or with t r for reins | the Florida Department of Révenue (attac statement, provide your current employer | h additional |
| Your Title: Taxpayer / Motorist Services Specialist | | | Employment Dates: 8/3/2020-Present | |
| Employer: | | | | |
| Your Title: | | | Employment Dates: | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach ad of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | ditional pa ur Certified Board for | ges as ne Resident | ecessary). Attach documentation verifying tial Appraiser license or Certified General ore courses, list your license number and | completion Appraiser license |
| No. Course Title | Hours | No. | Course Title | Hours |
| TC 0038C TCC 002 - Effective Decision Making | 10 | TC 00010 | Counterfeits and Alterations | .75 |
| TC 0039C TCC 003 - Customer Service Training | 5 | TC 00020 | Driver License and ID Cards | .75 |
| Applicant Signature I am requesting approval for Florida professional ce information provided on this form and any attachmed Signature: | ertification, ents are tru | recertificate and cor | ation, or reinstatement. I certify that all of rect to the best of my knowledge. Date: | he |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | |
|---|---|
| ✓ Initial Certification - \$25 fee | 5 fee Reinstatement of Certification - \$5 fee |
| Applicant Information | |
| Applicant's name (as you would like it to appear on the certificate): | |
| Business email address: dholmes@flaglertax.com | Business phone number: 386-313-4160 |
| Job title: Taxpayer / Motorist Services Specialist | |
| Employed by: Flagler County Tax Collector | |
| I have completed the required hours of approved courses and passed recertification, or reinstatement for the following designation: | d any required examinations for the certification, |
| Certified Florida Appraiser Certified Florida Eva | luator |
| ☐ Certified Florida Collector | ector Assistant |
| Experience for Certification – If you are applying for your initial Florida property appraiser's office, Florida tax collector's office, or wit pages as necessary). If you are applying for recertification or for reiemployment dates. | certification, list at least two years' experience in a high the Florida Department of Revenue (attach additional nstatement, provide your current employer and |
| Employer: Flagler County Tax Collector | Freelaward Datas |
| Your Title: Taxpayer / Motorist Services Specialist | Employment Dates: 8/3/2020-Present |
| Employer: | |
| Your Title: | Employment Dates: |
| Approved Courses – List each course you have successfully comreinstatement for which you are applying (attach additional pages as of each approved course. If you are substituting your Certified Reside license issued by the Florida Real Estate Appraisal Board for one or type below. Attach a copy of the license. | necessary). Attach documentation verifying completion ential Appraiser license or Certified General Appraiser |
| No. Course Title Hours No. | Course Title Hours |
| TC 0040C TCC 501 - Duties & Responsibilities 30 TCC 003 | 36C TCC 503.02 - Collection & Enforcement of TPP 4 |
| TC 0036C TCC 503.01- Collection & Distribution of Property Taxes 4 TC 002 | 4C Driver License Preparatory Training 64 |
| Applicant Signature I am requesting approval for Florida professional certification, recertifinformation provided on this form and any attachments are true and of Signature: | ication, or reinstatement. I certify that all of the correct to the best of my knowledge. Date: |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. Submit your completed application and pay the required fee to the Department using

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason | for Applying | | | |
|-----------------------------------|---|---|------------------------------------|--|
| ✓ Init | ial Certification - \$25 fee 🔲 A | nnual Recertifica | tion - \$5 | 5 fee Reinstatement of Certification - \$5 fee |
| Applica | int Information | | - | |
| | t's name (as you would like it to ap | | | |
| | s email address: dholmes@flaglerta | | | Business phone number: 386-313-4160 |
| | Taxpayer / Motorist Services Speci | alist | | |
| | ed by: Flagler County Tax Collector | | | |
| I have co | ompleted the required hours of appration, or reinstatement for the follow | oved courses and ving designation: | passed a | any required examinations for the certification, |
| Cei | tified Florida Appraiser | Certified Flori | da Evalua | uator Certified Cadastralist of Florida |
| ☐ Cei | tified Florida Collector | Certified Flori | da Collec | ector Assistant |
| Florida p pages as | roperty appraiser's office. Florida ta | ax collector's office | e, or with t | certification, list at least two years' experience in a in the Florida Department of Revenue (attach additional instatement, provide your current employer and |
| Employe | er: Flagler County Tax Collector | | | |
| Your Titl | e: Taxpayer / Motorist Services Spe | cialist | | Employment Dates: 8/3/2020-Present |
| Employe | er: | | | |
| Your Tit | e: | | | Employment Dates: |
| reinstate of each license i | ement for which you are applying (a approved course. If you are substitu ssued by the Florida Real Estate Apow. Attach a copy of the license. | ttach additional pa uting your Certified opraisal Board for | ges as ne Resident one or mo | pleted for the certification, recertification, or necessary). Attach documentation verifying completion intial Appraiser license or Certified General Appraiser nore courses, list your license number and license |
| No. | Course Title | Hours | No. | Course Title Hours |
| TC 0016C | Travel Documents | .75 | TC 00170 | 7C U.S. Immigration Documents .75 |
| Applica | ant Signature | | | |
| I am req | uesting approval for Florida profess | ional certification, ttachments are tru | recertificate and cor | cation, or reinstatement. I certify that all of the orrect to the best of my knowledge. |
| Signatur | e. Physic th | a_ | | Date:/5/24 |

Employee Certification Hours

Employee Name

Holmes, Debbie

Hours Needed for Certification

120

Hire Date

8/3/2020

Eligible for Certification 8/3/2022

| Course Number | Course Name | Training Hours | Mode of Training | Training Hours | Enrollment Date | Scheduled Date | <u>Status</u> | Completed Date |
|---------------|--|----------------|------------------|----------------|------------------------|------------------------|---------------|------------------|
| TCC 501 | Duties and Responsibilities | 30 | Instructor-led | 30 | | | Completed | 2/22 - 2/26 2021 |
| TCC 503.01 | Collection and Distribution of Property Taxes | 4 | Online | 4 | | | Completed | 3/30/2021 |
| TCC 503.02 | Collection & Enforcement of of Tangible Personal Property | 4 | Online | 4 | | | Completed | 6/30/2021 |
| TC-0024C | Driver License Preparatory Training | 64 | Instructor-led | 64 | | | Completed | 3/29/2021 |
| TCC 002 | Effective Decision Making | 10 | Online | 10 | 9/13/2023 | 12/20/23 - 12/22/23 | Completed | 1/4/2024 |
| TCC 003 | Customer Service Training | 5 | Online | 5 | 9/13/2023 | 12/18/2023 | Completed | 12/22/2023 |
| AAMVA | FDR 2020 (General Members) | 10.75 | Online | 10.75 | | | Completed | 9/17/2020 |

127.75

127.75



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020 (General Members)

by FLHSMV

10 Hours 45 Minutes





Home

Learning

Reports

Admin

Transcript

My Team >

AAMVA FDR 2020 (General Members)

Training Details

Training Type: Curriculum

Provider: FLHSMV

Version: 4.0 Structure History Training Hours: 10 Hours 45 Minutes

Description: This curriculum includes all AAMVA FDR modules for General Members.

Status: Completed

Training Purpose:

Due Date: None

Certificate: Print Certificate

Expiration Date:

Salact A Training View

Reporting Select Classification:

Curriculum

| Select A Training view | *************************************** | | | | |
|--|---|-------------------------|-----------------------------------|-------------|------------------|
| ■ All Training | raining Check to | sort by due date (unche | ck box to return to default view) | Hide I | Expired Training |
| TITLE (CLICK ON ® TO SEE COURSE DESCRIPTION) | TYPE | DUE DATE | STATUS | OPTIONS | DETAILS |
| AAMVA FDR 2020 Job Aids (Min. required: 2) | Section | None | | None | None |
| AAMVA FDR 2020: Level 1 Job Aid | Study Guides | None | Completed | Launch None | ₹ |
| AAMVA FDR 2020: Level 2 Job Aid | Study Guides | None | Completed | Launch None | 3: |
| AAMVA 2020 Courses (Min. required: 15) | Section | None | | None | None |
| AAMVA FDR 2020: Introduction to Fraud | Online Class | None | Completed | None | 3 |
| AAMVA FDR 2020: Birth Certificates | Online Class | None | Completed | None | 3:3 |
| AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs | Online Class | None | Completed | None | ∌ :[] |

| TITLE (CLICK ON [®] TO SEE COURSE DESCRIPTION) | TYPE | DUE DATE | STATUS | OPTIONS | DETAILS |
|---|--------------|-----------------|-----------|---------|---------------|
| AAMVA FDR 2020: Counterfeits and Alterations | Online Class | None | Completed | None | 3 ∶[] |
| AAMVA FDR 2020: Driver Licenses and ID Cards | Online Class | None | Completed | None | 3 [|
| AAMVA FDR 2020: High Quality Counterfeits Level 1 | Online Class | None | Completed | None | 3 :[] |
| AAMVA FDR 2020: High Quality Counterfeits Level | Online Class | None | Completed | None | 3 . [] |
| AAMVA FDR 2020: Introduction to Covert Features | Online Class | None | Completed | None | 8:1 |
| AAMVA FDR 2020: Internal Fraud for Staff | Online Class | None | Completed | None | 3 1 |
| AAMVA FDR 2020: People and Actions | Online Class | None | Completed | None | 3:1 |
| AAMVA FDR 2020: Security Features | Online Class | None | Completed | None | 3:1 |
| AAMVA FDR 2020: Social Security Cards | Online Class | None | Completed | None | 3:[|
| AAMVA FDR 2020: Travel Documents | Online Class | None | Completed | None | 3 :[] |
| AAMVA FDR 2020: US Immigration Documents | Online Class | None | Completed | None | 3: 1 |
| AAMVA FDR 2020: Update Only Module | Online Class | None | Completed | None | 3 ■ |

Assignment and Version History

Transcript History

« Back



Version: 23.1.6.45

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This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Introduction to Fraud

by External Training

1 Hours 0 Minutes





DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Birth Certificates

by External Training

0 Hours 30 Minutes





DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs

by External Training

1 Hours 0 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Driver Licenses and ID Cards

by External Training

0 Hours 45 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Introduction to Covert Features

by External Training

0 Hours 45 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Internal Fraud for Staff

by External Training

0 Hours 45 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: People and Actions

by External Training

0 Hours 45 Minutes





DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Security Features

by External Training

1 Hours 0 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Social Security Cards

by External Training

0 Hours 30 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: Travel Documents

by External Training

0 Hours 45 Minutes



This certificate is awarded to

DEBBIE HOLMES

for the successful completion of

AAMVA FDR 2020: US Immigration Documents

by External Training

0 Hours 45 Minutes

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team



Certifies that

Debbie Holmes

has successfully completed

DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

TCC 501, 30 Hours

February 22-26, 2021





DEBBIE HOLMES

for the successful completion of

Driver License Preparatory Training - Virtual Instructor-Led Training

by FLHSMV

64 Hours 00 Minutes

DEBBIE HOLMES,

on completing

TCC 503.01 - COLLECTION OF CURRENT AD VALOREM TAXES

course on

Wednesday, June 30, 2021

4.00 credit hours

DEBBIE HOLMES,

on completing

TCC 503.02 - COLLECTION & ENFORCEMENT OF TANGIBLE PERSONAL PROPERTY

course on

Wednesday, June 30, 2021

4.00 credit hours

Debbie Holmes

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

December 22, 2023 5 credit hours



Debbie Holmes

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

January 4, 2024 10 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Rosalind D. Horne | | | | | | |
|--|---|-------------------------------------|--|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Suwannee | | Job Title: Administrative Assistant | | | | | |
| Certification Requested: | Certified F | Florida Collector Assistant | | | | | |
| Initial: 🗸 | | Reinstatement: | | | | | |
| Certification Date: | 02/01/24 | | | | | | |
| | | | | | | | |
| Application | | | | | | | |
| ✓ Application with Required Signatures | | | | | | | |
| ✓ Application Fee | | | | | | | |
| ✓ Courses Listed on Application | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | |
| ✓ Includes Current | Includes Current Employment | | | | | | |
| ✓ Two Years of Ex | Two Years of Experience with an Applicable Office | | | | | | |
| From: 02/07/13 | | To: Present | | | | | |
| From: | | To: | | | | | |
| <u> </u> | | · | | | | | |

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Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | STANDARD VARIANCE | | | | |
|---|-------------------------------|-------------------------------------|--------------------------------------|--|------------------|--|--|--|
| ✓ Initial Certification - \$25 fee ✓ Annual Recertification - \$5 fee ✓ Reinstatement of Certification - \$5 fee | | | | | | | | |
| Applicant Information | | | 3 131 | 5,811-38, 8 3, 11-54 | | | | |
| Applicant's name (as you would like it to appear on | the certific | cate): Ros | alind D Hor | ne | | | | |
| Business email address: rhorne@suwtax.com | | | Business phone number: 386-364-3462 | | | | | |
| Job title: Administrative Assistant | | | | | | | | |
| Employed by: Suwannee County Tax Collector | | | | | | | | |
| I have completed the required hours of approved corecertification, or reinstatement for the following des | ourses and signation: | d passed a | any required | d examinations for the certification | on, | | | |
| | | | | | | | | |
| Certified Florida Collector | ··· | | | | | | | |
| pages as necessary). If you are applying for recertive mployment dates. Employer: Suwannee County Tax Collector Your Title: A desired to Assistant | ification o | or tor reins | | nt Dates: February 7, 2013 | | | | |
| Your Title: Administrative Assistant | | | Zmploymo | The Date of Pebluary 7, 2013 | | | | |
| Employer: | | | Employmo | nt Datos: | | | | |
| Your Title: | | | Employment Dates: | | | | | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach ad of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | lditional pa ur Certified | ages as no d Residen one or m | ecessary). <i>I</i> tial Apprais | Attach documentation verifying co er license or Certified General Ap s, list your license number and lic | ppraiser ense | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC-0041C TCC 502 - Management of Florida Tax Collector's Office | 30 | TC-00240 | Tax Co | llector Phase 1 Basic Training | 64 | | | |
| TC-0042C TCC 504 - Collection of Licenses, Taxes, and Fees | 30 | RC-00290 | C Fraudulent Document Recognintion 8 | | | | | |
| Applicant Signature | | | | | | | | |
| I am requesting approval for Florida professional ce information provided on this form and any attachme | ertification, ents are fri | recertificate and co | ation, or rei | nstatement. I certify that all of the best of my knowledge. | 9 | | | |
| Signature; | | | | Date: 10/10/2023 | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | | |
|--|---|---------------------------------|--|--|-------------|--|--|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | | | |
| Applicant Information | | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Rosalind D Horne | | | | | | | | | |
| Business email address: rhorne@suwtax.com | | | Business phone number: 386-364-3462 | | | | | | |
| Job title: Administrative Assistant | | | 54 | l' us | · · · · · · | | | | |
| Employed by: Suwannee County Tax Collector | | | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any require | d examinations for the certification | ١, | | | | |
| ☐ Certified Florida Appraiser ☐ Ce | Certified Florida Appraiser | | | | | | | | |
| ☐ Certified Florida Collector ✓ Ce | ✓ Certified Florida Collector Assistant | | | | | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for recert employment dates. Employer: Sharon W Jordan, Suwannee County Ta | ctor's office ification or | e, or with r for rein | the Florida | Department of Revenue (attach a | dditional | | | | |
| Your Title: Administrative Assistant | | | Employment Dates: February 7, 2013- Current | | | | | | |
| Employer: | | | | | | | | | |
| Your Title: | our Title: | | | Employment Dates: | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | | |
| No. Course Title | Hours | No. | Hr as | Course Title | Hours | | | | |
| TCC 002 Effective Decision-Making In The Workplace | 10 | | He | avy Highway Tax (HVUT | 1 | | | | |
| YCC 503 Collection and Distribution of Property Taxes and Special Assessments | 30 | | Information and Cyber Security Awareness for External Entitites .5 | | | | | | |
| Applicant Signature I am requesting approval for Florida professional coinformation provided on this form and any attachmen Signature: | ertification, ents are tru | recertifice e and co | cation, or rei | nstatement. I certify that all of the best of my knowledge. Date: | | | | | |
| Sole Dela | her | | | 01/16/2024 | | | | | |

The Florida Department of Revenue (Department) provides training and certification for Florida

- county property appraisers and employees
- county tax collectors and employees

Certification

To become certified as one of the following Florida professional designees, you must have two years of experience employed in a Florida property appraiser office, a Florida tax collector office, or with the Department and meet certain requirements:

- Certified Florida Appraiser
- Certified Florida Evaluator
- Certified Cadastralist of Florida
- Certified Florida Collector
- Certified Florida Collector Assistant

To become a Certified Florida Appraiser or Certified Florida Evaluator you must complete:

- a minimum of 30 hours of approved courses which include instruction and examination on basic appraisal principles, types of value, and economic principles pertaining to the valuation of real property
- a minimum of 30 hours of approved courses which include instruction and examination on procedures and methods regarding the income approach to estimating the value of real property
- an additional 60 hours of approved elective courses which include instruction and examination related to the professional designation

To become a Certified Cadastralist of Florida you must complete:

- a minimum of 30 hours of approved courses which include instruction and examination on mathematic principles for cadastral mappers
- a minimum of 30 hours of approved courses which include instruction and examination on the Public Land Survey System for cadastral mappers
- a minimum of 30 hours of approved courses which include instruction and examination on real property descriptions
- a minimum of 30 hours of approved courses which include instruction and examination on basic map compilation
- a minimum of 30 hours of approved elective courses which include instruction and examination on principles, techniques, or applications of cadastral mapping

To become a Certified Florida Collector or Florida Certified Collector Assistant you must complete:

- a minimum of 30 hours of approved courses which includes instruction and examination on the duties and responsibilities of a Florida tax collector
- a minimum of 90 hours of approved elective courses which include instruction and examination designed to impart expertise in the areas of tax administration, assessment, or collection in Florida

Course Approval and Examinations

All courses for certification or reinstatement must be approved by the Department. Courses that are determined by the Department to meet the requirements and are approved courses for certification, recertification or reinstatement are published on the Department's Certification and Training webpage https://floridarevenue.com/property/Pages/Cofficial_Training.aspx. You must pass all required examinations for each required course to obtain course credit.

Annual Recertification Due January 1

To be recertified each calendar year, all Florida professional designees must certify their governmental employment and pay the \$5 recertification fee each January 1. Recertification fees become delinquent April 1.

Florida county property appraisers and tax collectors must complete a minimum of 24 hours of approved courses. In addition to the approved courses listed on the Department's Certification and Training webpage, continuing education courses, seminars, workshops, and conferences will be approved on a case-by-case basis. See Form DR-4002, Application for Approval of a Course or Continuing Education Credit Hours.

Special Salary for Officials

To qualify for and receive the special qualification salary provided in Section 145.10 or 145.11, Florida Statutes, property appraisers and tax collectors must meet all certification requirements within four years after taking office.

Reinstatement

Each certification is conditional upon governmental employment and expires automatically if you leave governmental employment or you fail to meet the annual recertification requirements. Once your professional certification has expired, you may apply for reinstatement.

Property appraisers and tax collectors must complete 24 hours of continuing education courses. All applicants must certify their governmental employment and pay the reinstatement fee.

If you are unable to submit your completed application or pay the fee online, mail your completed application, conics of

pay the fee online, mail your completed application, copies of certificates of completed courses, and a check or money order for the required fee to:

Florida Department of Revenue Property Tax Oversight Certification and Training PO Box 3294 Tallahassee, FL 32315-3294

Need Assistance?

Email: PTOTraining@floridarevenue.com

To speak with a Department of Revenue representative, call Certification and Training at 850-717-6570.





ROSALIND HORNE

for the successful completion of

DL Issuance: Phase I Basic Training

by FLHSMV

40 Hours 0 Minutes





ROSALIND HORNE

for the successful completion of

Fraudulent Document Recognition Training

by External (Historic)

8 Hours 0 Minutes





ROSALIND HORNE

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes

Property Tax Oversight, Certification and Training Team

Certifies that

ROSALIND D HORNE

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours







This certificate is awarded to

ROSALIND HORNE

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2022

by FLHSMV

0 Hours 30 Minutes

Date of Course Completion: 8/18/2022

Property Tax Oversight, Certification and Training Team

Certifies that

Rosalind D Horne

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

Congratulations,

Rosalind D Horne

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

January 12, 2024 30 credit hours



Congratulations,

Rosalind D Horne

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

January 12, 2024 10 credit hours





Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Pamela l | Hunte | er | | |
|---|-------------------------|-------|------------------------------|----------------|---------------------------------|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County: Hernando | | Jo | b Title: Customer Ser | vice Represe | ntative |
| Certification Requested: | Certified | Flori | ida Collector Assistant | | |
| Initial: 🗸 | | Re | einstatement: | | |
| Certification Date: | 10/01/23 | , | | | |
| | | | | | |
| | A | pplic | cation | | |
| ✓ Application with Required | Signatur | es | | | |
| ✓ Application Fee | | | | | |
| ✓ Courses Listed on Applica | | | | | |
| ✓ Employment Dates Listed | | | | | |
| ✓ Includes Current | | | | | |
| | perience | | n an Applicable Offic | е | |
| From: 08/27/14 | | | o: Present | | |
| From: | | T | o: | | |
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| | Cours | e In | formation | T | T |
| Course Name | | | | Hours | Documentation |
| | | | | Credited | Boodiniontation |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| 1 (7(7 | | | | | |
| TCC 501 - Duties and Responsibilities of | of Florida 1 | Гах С | Collectors | 30 | Attended Course |
| . , , , , | of Florida 1 | Гах С | Collectors | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities of | | Гах С | Collectors | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) | and Fees | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
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| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce nd Special Assessments | 30 30 30 | Attended Course Attended Course |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 502 - Management of a Florida Tax | and Fees Collector's | offic | ce | 30 30 | Attended Course Attended Course |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reason f | or Applying | | | | | | |
|--|--|--|-----------------------------|---------------------------|-------------------------|---|---------|
| | Certification - \$25 fee | Annual F | Recertifica | tion - \$5 | fee | Reinstatement of Certification - | \$5 fee |
| Applican | t Information | | | | | | |
| Applicant's | s name (as you would like it | to appear on | the certific | ate): Pam | ela Hunt | er | |
| Business 6 | email address: Phunter@he | rnandocounty | us. | | Business | s phone number: 352-754-4180 | |
| Job title: C | ustomer Service Represen | tative | | | | | |
| Employed | by: Hernando County Tax | Collector | | | | | |
| I have con recertificat | npleted the required hours to the control of the co | of approved co e following de | ourses and signation: | passed a | any requi | red examinations for the certification | |
| Certif | fied Florida Appraiser | ☐ Ce | rtified Flor | ida Evalua | ator | Certified Cadastralist of F | lorida |
| | fied Florida Collector | | rtified Flor | | | on, list at least two years' experience ta Department of Revenue (attach a | |
| employme Employer: | necessary). If you are apply ent dates. Hernando County Tax Coll Customer Service Represe | ector | mcauon o | i loi reilli | | nt, provide your current employer and ment Dates: 08-27-2014 - Current | |
| Employer: | | | | | | | |
| Your Title: | | | | | Employr | ment Dates: | |
| Approve reinstatem of each ap license iss | d Courses - List each co | ying (attach ac substituting yo state Appraisa | dditional pa | ages as no | ecessary | the certification, recertification, or). Attach documentation verifying co aiser license or Certified General Ap ses, list your license number and lice | ense |
| No. | Course Title | | Hours | No. | | Course Title | Hours |
| TC-0040C | Duties and Responsibilities of Florida | Tax Collectors | 30 | TC-00410 | | gement of a Florida Tax Collector's office | 30 |
| TC-0036C | Collection and Distribution of Property Taxes and Spe | cial Assessments | 30 | TC-00420 | The C | ollection of Licenses, Taxes and Fees | 30 |
| | on provided on this form and | professional c | ertification ents are tr | , recertific ue and co | ation, or rrect to t | reinstatement. I certify that all of the he best of my knowledge. Date: | |

Property Tax Oversight, Certification and Training Team



Certifies that

Pamela Hunter

has successfully completed

THE COLLECTION OF LICENSES, TAXES AND FEES

TCC 504, 30 Hours

June 7-10, 2021

Property Tax Oversight, Certification and Training Team



Certificate of Completion

Pamela Hunter

MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

TCC 502, 30 Hours

September 13-16, 2021

0

(

Property Tax Oversight, Certification and Training Team

Certifies that

Pamela Hunter

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Congratulations,

Pamela Hunter

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

September 11, 2023 30 credit hours





Certification Application Checklist

C ıt

| ertified Florida | Collector/Certified | Florida | Collector | Assistan |
|------------------|----------------------------|----------------|-----------|----------|
| | Chapter 12D-19, | F.A.C. | | |

| Duantiana Nama (a)/if annia abla). | Glenda Jac | ckson | | | |
|--|------------|-----------------------|----------------|--------------------|--|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County:Lake | | Job Title:Lead | | | |
| | | orida Collector Assis | | | ▼ |
| Initial: | | Reinstatement: | <u> </u> | | |
| Certification Date: 1 | 11/01/23 | | | | |
| | App | olication | | | |
| Application with Required S | Signature | S | | | |
| Application Fee | | | | | |
| Courses Listed on Applicat | ion | | | | |
| Employment Dates Listed | | | | | |
| Includes Current E | | | | | |
| | erience w | vith an Applicable (| Office |) | |
| From: 10/30/23 | | To: Present | | | |
| From: 9/1/95 | | To:8/30/22 | | | |
| | Course | Information | | | |
| | Course | Information | | Hours | <u> </u> |
| Course Name | | | | Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| TCC 501 - Duties and Responsibilities | of Florida | Tax Collectors | \blacksquare | 30 | Attended Cours ▼ |
| | | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | |
| 90-hours per 12D-19.003(3)(b) FLHSMV - DL Training Series: Phase I | | | V | 32 | Attended Cours |
| | t Documer | nt Recognition | • | 32 8 | Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I | | nt Recognition | _= | | |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent | | nt Recognition | V | 8 | Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II | | nt Recognition | ▼ | 8 32 | Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | nt Recognition | ▼ ▼ | 8 32 8 | Attended Cours Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | nt Recognition | ▼ ▼ | 8 32 8 | Attended Cours Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | nt Recognition | ▼ ▼ | 8 32 8 | Attended Cours Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | nt Recognition | ▼ ▼ | 8 32 8 | Attended Cours Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | nt Recognition | ▼ ▼ | 8 32 8 | Attended Cours Attended Cours Attended Cours |
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| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | | Total Hou | | 8 32 8 | Attended Cours Attended Cours Attended Cours |
| FLHSMV - DL Training Series: Phase I FLHSMV - DL Transformed: Fraudulent FLHSMV - DL Training Series: Phase II FLHSMV - DL Transformed: Driving Tes | st | | | 8 32 8 10 | Attended Cours Attended Cours Attended Cours |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | | | | | |
|--|----------------|--|--|--|--|
| ☐ Initial Certification - \$25 fee ☐ Annual Recertification - \$5 fee ☐ Reinstatement of Certification - \$5 | foo | | | | |
| | 7 100 | | | | |
| Applicant Information | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Glenda C Jackson | | | | | |
| Business email address: glenda.jackson@laketax.com Business phone number: 352-343-9602 | | | | | |
| Job title: Lead | | | | | |
| Employed by: Lake County Tax Collector | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | |
| ☐ Certified Florida Appraiser ☐ Certified Florida Evaluator ☐ Certified Cadastralist of Flori | da | | | | |
| Certified Florida Collector Certified Florida Collector Assistant | | | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach add pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | n a itional | | | | |
| Employer: Lake County Tax Collector | | | | | |
| Your Title: Lead Employment Dates: 09/01/1995 - 8/30/2022 | | | | | |
| Employer: Lake County Tax Collector | | | | | |
| Your Title: Lead Employment Dates: 10/30/2023 - Present | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | |
| No. Course Title Hours No. Course Title H | lours | | | | |
| TC-0038C TCC 002 - Effective Decision Making 10 TC-0022C DL Issuance: Phase I | 32 | | | | |
| TC-0040C TCC 501 - Duties & Respon. of FL Tax Collectors 30 TC-0023C DL Issuance: Phase II | 32 | | | | |
| Applicant Signature | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | |
| Signature: Glenda Carter Jackson Oct 30, 2023 | | | | | |

8

Additional Coursework:

TC-0029C Fraudulent Document Recognition

TC-0027C DL Issuance: Driving Test

Total Hours: 120 hours

Original Issuance 9/01/2015 (attached)



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| nttp://ilondarevenue.com/pro | perty/Fage | S/COIIIC | iai_Traililli | g_RegistrationAndPayment.a | 15bx |
|--|-------------------------------|------------------------|----------------------------------|---|--------------|
| Reason for Applying | | | | | |
| ☐ Initial Certification - \$25 fee ☐ Annual | Recertifica | tion - \$5 | fee 🔽 F | Reinstatement of Certification | ո - \$5 fee |
| Applicant Information | | | | | |
| Applicant's name (as you would like it to appear or | the certific | ate): | Glenda C Ja | ckson | |
| Business email address: glenda.jackson@laketa | c.com | | Business p | hone number: 352-343-9602 | |
| Job title: Lead | | | | | |
| Employed by: Lake County Tax Collector | | | | | |
| I have completed the required hours of approved of recertification, or reinstatement for the following de | | passed | any required | d examinations for the certificat | ion, |
| Certified Florida Appraiser | ertified Flori | da Evalu | ator | Certified Cadastralist of | Florida |
| Certified Florida Collector | ertified Flori | da Collec | ctor Assistar | nt | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for receremployment dates. | ctor's office | , or with | the Florida I | Department of Revenue (attach | n additional |
| Employer: Lake County Tax Collector | | | | | |
| Your Title: Lead | | | Employmer | nt Dates: 09/01/1995 - 8/30/20 |)22 |
| Employer: Lake County Tax Collector | | 1 | | | |
| Your Title: Lead | | | Employmer | nt Dates: 10/30/2023 - presen | t |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours |
| TC-0029C Fraudulent Document Recognition | 8 | | | | |
| TC-0027C DL Issuance: Driving Test | 8 | | | | |
| Applicant Signature | | | | | |
| I am requesting approval for Florida professional c information provided on this form and any attachm | ertification, ents are tru | recertific e and co | ation, or reir rrect to the b | nstatement. I certify that all of the statement is certify that all of the state of my knowledge. | ne |
| Signature: Glenda Carter Jackson | | | | Oct 30, 2023 | |

Original Issuance - 9/1/2015 (attached)



Presents this

Certificate

To

Glenda C Jackson

In recognition of successful completion of 32 hours

DL Issuance: Tax Collector Phase I Basic Training

This certificate is awarded on: 6/20/2013



Presents this

Certificate

To

Glenda C Jackson

In recognition of successful completion of 8 hours

Fraudulent Document Recognition

This certificate is awarded on: 6/21/2013 &



Presents this

Certificate

To

Glenda C Jackson

In recognition of successful completion of 32 hours

Driver License Issuance: Phase II Intermediate

This certificate is awarded on: 7/19/2013 &



Presents this

Certificate

To

Glenda C Jackson

In recognition of successful completion of 8 hours

Driver License Issuance: Driving Test

This certificate is awarded on: 7/19/2013

Property Tax Oversight, Certification & Training Team

Certifies that
Glenda Jackson

has successfully completed

DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

TCC 501, 30 Hours

June 15-19, 2015

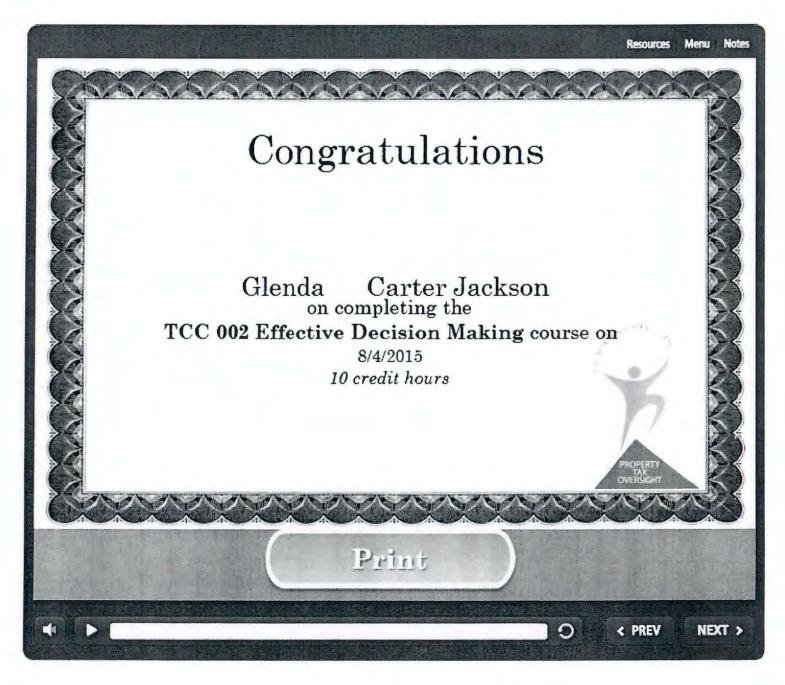
Meghan Miller, Training Director

Property Tax Oversight

Patricia Atchley, Research & Training Specialist

Vatricia A. Stehley

Property Tax Oversight





Application for Certified Florida Collector or Certified Florida Collector Assistant

DR-410 R. 03/08 Rule 12D-16.002 Florida Administrative Code Eff. 11/12

Property Tax Oversight Program Florida Department of Revenue

Applications must have the signature of the Program Director, Tax Collector (or designee) below.

David W. Jurdan Signature CHIEF DEPUTY James McAdams Chairman Admissions Committee

Property Tax Oversight Training Section Post Office Box 3294 Tallahassee FL 32315-3294

\$25 fee must be enclosed for application to be processed

(Make checks payable to Florida Department of Revenue)

| Title / | (Make checks payable) | to Florida Depa | arment of Rev | venue) |
|---|-------------------------------|-----------------|---------------|--|
| INT YOUR FULL NAME AS YOU WOULD LIKE IT TO APPEAR ON THE CERTIFICATE | | 7 | 1- | AND DESCRIPTION OF THE PARTY OF |
| me Jackson Glen | da | Car | ter | |
| mail Address Qiackson 43@ Cfl. Tr. Com | t) | (Middl | e) | |
| | | | | |
| siness Phone Number 352-343-9602 | / 9 | | | |
| ployed By Lake County TAX Co | | | | |
| Title Customer Representat | -ive | | | |
| me of High School West Orange High | | Graduated? | Yes | □ No |
| me of College Lake Sum Fer | | Graduated? | ☐ Yes | 1 No |
| ofessional Organizations (in the collection field) | | | | |
| | | | | |
| HASE I + II; DHSMY - DRIVER LICENSE ISSUED DOCUMENT RECOGNITION Defessional Designations Pease list below your experience with The Florida Department of Revenue Time of Employer BOB MCKEE, LAKE COUNTY BOUTTITLE CUSTOMER REPRESENTATIVE | and/or Florida County T | ax Collector | Office | |
| ame of Employer | _ Flom OCFT., 11 | 70 10 | 111000 | 777 |
| | _ | | | |
| our Title | From 💆 | То | | |
| hereby certify the statements and documents contained herein are correctorida Collector Assistant designation, I agree to subscribe to, and practic | t, and if qualified for the (| Certified Flori | da Collector | / Certified |
| ssistant code of ethics. I understand that the professional designation for mployment with a Florida county property appraiser's office, tax collector's | | | | pon leavir |
| Signed: Wanda Cartel as | Close Date: | 7/7 | 115 | |



October 6, 2015

Glenda Carter Jackson Office of the Lake County Tax Collector Post Office Box 327 Tavares, Florida 32778-0327

Dear Glenda:

The Certified Florida Collector Admissions Committee met on October 6, 2015 and reviewed your application. The committee is pleased to inform you that you are receiving the Certified Florida Collector Assistant designation. Congratulations!

The designation, Certified Florida Collector Assistant, is contingent upon employment with a Florida tax collector or the Florida Department of Revenue. If a designee terminates employment for any reason, he or she cannot use or display the Certified Florida Collector Assistant designation. The employer must promptly notify the Florida Department of Revenue of these changes.

I have enclosed your Certified Florida Collector Assistant designation certificate and membership card. You will receive your designation pin separately. Your certification date is September 1, 2015.

Thank you for participating in the Certified Florida Collector Assistant professional designation program. If you have any questions, please contact me at 727-588-6856.

Sincerely,

Meghan Miller, Secretary

Certified Florida Collector Admissions Committee

Mm/jk

The Department of Revenue of the State of Florida

certifies that

Glenda Carter Jackson

has fulfilled the requirements for designation as a
Certified Florida Collector Assistant
and has been recommended by
The Admissions and Certifications Committee
for Certified Florida Collectors
and Certified Florida Collector Assistants
and is, therefore, on this day,
the first of September, 2015,
declared to be a

Certified Florida Collector Assistant

with all the rights, benefits, and privileges of this certification.

Marshall Stranburg
Executive Director
Florida Department of Revenue

Dr. Maurice M. Gogarty

Director,

Property Tax Oversight



The State of Florida **Department of Revenue** certifies that

Glenda Carter Jackson

is a

Certified Florida Collector Assistant

with certification requirements met through December 31, 2015.

Marshall Streeburg

Marshall Stranburg, Executive Director
Florida Department of Revenue

Dr. Maurice M. Gogarty, Director Property Tax Oversight



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Ryan Kara | an | | |
|---|---------------|----------------------------|---|---|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | | | | |
| County: Hillsborough | | Job Title: Assistant Mana | ager | |
| Certification Requested: | Certified F | Torida Collector Assistant | | |
| Initial: 🗸 | 12/01/ | Reinstatement: | | |
| Certification Date: | 12/01/ | 2023 | | |
| | Δn | plication | | |
| ✓ Application with Required | | | | |
| ✓ Application Fee | | | | |
| ✓ Courses Listed on Applica | ation | | | |
| ✓ Employment Dates Listed | | | | |
| ✓ Includes Current | Employm | ent | | |
| ✓ Two Years of Ex | perience v | vith an Applicable Office | Э | |
| From: 04/28/14 | | To: Present | | |
| From: | | To: | | |
| | | | | |
| | Course | Information | | |
| Course Name | | | Hours | D |
| Course Name | | | Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | Credited | Documentation |
| | perty Taxes | and Special Assessments | Credited 30 | Attended Course |
| 30-hours per 12D-19.003(3)(a) | perty Taxes | and Special Assessments | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro | • | | | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) | • | | 30 | Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax | Collector's (| | 30 | Attended Course Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training | Collector's (| | 30 30 5 | Attended Course Attended Course Attended Course |
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| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training TCC 504 - Collection of Licenses, Taxes Driver License Preparatory Training (Onli AAMVA - CDL Module 1 | Collector's (| | 30 30 5 30 12 2.5 | Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training TCC 504 - Collection of Licenses, Taxes Driver License Preparatory Training (Onli AAMVA - CDL Module 1 AAMVA - Military ID Cards | Collector's (| | 30 30 5 30 12 2.5 0.5 | Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training TCC 504 - Collection of Licenses, Taxes Driver License Preparatory Training (Onli AAMVA - CDL Module 1 AAMVA - Military ID Cards | Collector's (| | 30 30 5 30 12 2.5 0.5 | Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training TCC 504 - Collection of Licenses, Taxes Driver License Preparatory Training (Onli AAMVA - CDL Module 1 AAMVA - Military ID Cards | Collector's (| | 30 30 5 30 12 2.5 0.5 | Attended Course Attended Course |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax TCC 003 - Customer Service Training TCC 504 - Collection of Licenses, Taxes Driver License Preparatory Training (Onli AAMVA - CDL Module 1 AAMVA - Military ID Cards | Collector's (| | 30 30 5 30 12 2.5 0.5 | Attended Course Attended Course |
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Yes

No

Notes:

Committee recommends certification:



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Property Tax Oversight Certification and Training

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| Reason | n for Applying | pertyrrag | ges/Comb | iai_i rainii | ng_RegistrationAndPayment.a | spx |
|---------------------------------------|--|-----------------------------|--|---------------|--|-----------|
| ✓ Init | tial Certification - \$25 fee 🔲 Annual | Recertific | cation - \$5 | fee 🗀 | Reinstatement of Certification | - \$5 fee |
| Applica | ant Information | Book PACE | THE STATE OF THE S | | Very terretain and the control of th | γο iee |
| Applican | nt's name (as you would like it to appear o | n the certif | ficate): | n Karan | | |
| Business | s email address: karanr@hillstax.org | - | | | phone number: 813.415.8636 | |
| Job title: | Assistant Manager | | | | | |
| Employe | ed by: Hillsborough County Tax Collector | | | | | |
| I have co | ompleted the required hours of approved of attention, or reinstatement for the following de | courses an | d passed | any require | ed examinations for the certification | on, |
| | | _ | rida Evalu | ator | Certified Cadastralist of I | Elorido |
| ☐ Cer | | | | tor Assista | | Torida |
| pages as employm Employe | nce for Certification – If you are apply roperty appraiser's office, Florida tax colles necessary). If you are applying for recert ent dates. THIIISborough County Tax Collector | | | | | |
| | Assistant Manager | | | Employme | ent Dates: 04/28/2014 to Present | |
| Employer | | | | | | |
| Your Title | | | 1 | Employme | | |
| of each a license is type below | ed Courses – List each course you have ment for which you are applying (attach ac pproved course. If you are substituting you sued by the Florida Real Estate Appraisal w. Attach a copy of the license. | Iditional pa | ages as ne | cessary). | Attach documentation verifying co | |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| | Driver License Preparatory Training -OLT | 12 | TC-0018 | AAMVA (| CDL 2021 Module 1 Intro to CDL | 2.5 |
| TC-0012 | AAMVA FDR 2020: Military ID Cards | .50 | TC-0038 | TCC0 | 02 Effective Decision-Making | 10 |
| l am requi informatio | nt Signature esting approval for Florida professional ce on provided on this form and any attachme | rtification, nts are tru | recertifica le and corr | tion, or rein | nstatement. I certify that all of the best of my knowledge. | |
| Signature / | lipe in | | | | Date: 12/22/23 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one and pay the required for the Population to the population of the

| Reason for Applying | | | Jane 1 | Well St | RegistrationAndPayment | .aspx |
|--|--|--|--------------------|-------------------------------|--|---------------------------------|
| Initial Certification - \$25 fee Annua | al Recertif | ication - \$5 | 5 fee | | leinstatement of Certification | 05.5 |
| Applicant Information | | | | | | on - \$5 te |
| Applicant's name (as you would like it to appear | on the cer | tificate): | an Kor | | | |
| Business email address: karanr@hillstax.org | | | an Nar | an | | |
| karanr@hillstax.org | | | Busin | ess ph | one number: 813.415.8636 | |
| lob title: Assistant Manager | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| lidve completed the required bears of | | nd possed | | | · | |
| ecertification, or reinstatement for the following d | esignation | iid passed i I: | any re | uirea | examinations for the certificat | ion, |
| Codifical Electric | | orida Evalua | -t | | | |
| 7 Control II is a ii | | | | | Certified Cadastralist of | Florida |
| xperience for Certification – If you are appl orida property appraiser's office, Florida tax colleges as pecessary) | ertified Fig | orida Collec | tor As | sistant | | |
| lorida property appraiser's office, Florida tax colleages as necessary). If you are applying for recermployment dates. mployer: Hillsborough County Tax Collector | uncation | or for reins | itatem | ent, pro | ovide your current employer a | ind |
| our Title: Assistant Manager | | | Emplo | ment | Dates: 04/28/2014 to Present | |
| mployer: | | | | | 04/28/2014 to Present | |
| our Title: | | T E | Employ | ment l | Dates: | |
| pproved Courses - List each course you have | e successi | | | | | |
| Elst cach course you have | | | וטו שו | rne ce | runcation, recertification, or | |
| pproved Courses – List each course you have instatement for which you are applying (attach ac each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal be below. Attach a copy of the license. | aditional pe | ages as nec | Jessar | /). Aπa | ch documentation verifying c | ompletion opraiser ense |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal below. Attach a copy of the license. Course Title | ur Certified Board for Hours | ages as nec | Jessar | /). Aπa | ch documentation verifying c icense or Certified General A it your license number and lic | opraiser ense |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisate below. Attach a copy of the license. Course Title TCC502 Management of a Florida Tax Co | ur Certified Board for Hours | d Residentia one or mor | al Appi re cour | raiser li ses, lis | cn documentation verifying c icense or Certified General A it your license number and lic Course Title | ppraiser ense Hours |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal to below. Attach a copy of the license. Course Title TCC502 Management of a Florida Tax Co TCC504 Collection of Licenses, Taxes, ar | ur Certified Board for Hours | d Residentia one or mor | al Appire cour | raiser I ses, lis | ch documentation verifying cicense or Certified General A tyour license number and license Title Course Title ection & Distribution of Property | ppraiser ense Hours 30 |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal to below. Attach a copy of the license. Course Title TCC502 Management of a Florida Tax Co TCC504 Collection of Licenses, Taxes, ar | ur Certified I Board for Hours 30 30 | Residential one or more of the control of the contr | TCC5 | raiser lisses, lisses, lisses | icense or Certified General A st your license number and lice Course Title ection & Distribution of Proper | Hours 30 |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal to below. Attach a copy of the license. Course Title TCC502 Management of a Florida Tax Co TCC504 Collection of Licenses, Taxes, are plicant Signature | ur Certified I Board for Hours 30 30 | No. TC0036C | TCC5 | og Coll | ch documentation verifying cicense or Certified General A st your license number and license Title ection & Distribution of Property Service Training | Hours 30 |
| each approved course. If you are substituting you ense issued by the Florida Real Estate Appraisal to below. Attach a copy of the license. Course Title TCC502 Management of a Florida Tax Co TCC504 Collection of Licenses, Taxes, ar | ur Certified I Board for Hours 30 30 | No. TC0036C | TCC5 | og Coll | ch documentation verifying concerns or Certified General A st your license number and lice Course Title ection & Distribution of Property Customer Service Training tement. I certify that all of the coff my knowledge. | Hours 30 |

The Florida Department of Revenue Property Tax Oversight, Certification and Training Team

Property Tax Oversight, Certification and Training Team



Certificate of Completion

Ryan Karan

MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE TCC 502, 30 Hours September 13-16, 2021

Congratulations,

Ryan Karan

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

June 30, 2023 30 credit hours



The Florida Department of Revenue





Certifies that

Ryan Karan

has successfully completed

THE COLLECTION OF LICENSES, TAXES AND FEES TCC 504, 30 Hours June 7-10, 2021

Congratulations,

Ryan Karan

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

February 18, 2022 5 credit hours





This certificate is awarded to

RYAN KARAN

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV





This certificate is awarded to

RYAN KARAN

for the successful completion of

AAMVA CDL 2021: Module 1 - Introduction to CDL Licensing

by MS

2 Hours 30 Minutes

1C-0025C

Date of Course Completion: 8/15/2023

TC-0018C

Date of Course Completion: 8/15/2023



iLearn

This certificate is awarded to

RYAN KARAN

for the successful completion of

AAMVA FDR 2020: Military ID Cards

by External Training

0 Hours 30 Minutes

Congratulations,

Ryan Karan

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

OI.

November 13, 2023 10 credit hours



Date of Course Completion: 11/8/2023

TC-0012C



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Debra King | | |
|---|---------------------------------------|---|---|
| Previous Name(s)(if applicable): | | | |
| Documentation Included: | | | |
| County: Hillsborough | Job Title: Supervisor | | |
| Certification Requested: | Certified Florida Collector Assistant | | |
| Initial: 🗸 | Reinstatement: | | |
| Certification Date: | 01/01/24 | | |
| | Application | | |
| ✓ Application with Required | | | |
| ✓ Application Fee | | | |
| ✓ Courses Listed on Applica | ation | | |
| ✓ Employment Dates Listed | | | |
| ✓ Includes Current | | | |
| | perience with an Applicable Office | 9 | |
| From: 01/03/11 | To: Present | | |
| From: | То: | | |
| | Course Information | | |
| _ | | Hours | |
| Course Name | | Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | |
| TCC 503 Collection & Distribution of Pro | perty Taxes and Special Assessments | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | |
| 00 110d10 por 12B 101000(0)(B) | | | |
| TCC 504 - Collection of Licenses, Taxes | and Fees | 30 | Attended Course |
| | and Fees | 30 15 | Attended Course Attended Course |
| TCC 504 - Collection of Licenses, Taxes | and Fees | | |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy | and Fees | 15 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | and Fees | 15 10 | Attended Course Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | and Fees | 15 10 5 | Attended Course Attended Course Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 | and Fees | 15 10 5 0.75 | Attended Course Attended Course Attended Course Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 AAMVA - CDL Module 4 | | 15 10 5 0.75 0.75 | Attended Course Attended Course Attended Course Attended Course Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations | y Awareness Training | 15 10 5 0.75 0.75 0.75 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations FLHSVM - Information and Cyber Securit | y Awareness Training | 15 10 5 0.75 0.75 0.75 0.5 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations FLHSVM - Information and Cyber Securit AAMVA - Vehicle Identification Documen | y Awareness Training | 15 10 5 0.75 0.75 0.75 0.5 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training AAMVA - CDL Module 2 AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations FLHSVM - Information and Cyber Securit AAMVA - Vehicle Identification Documen AAMVA - Driver License and ID Cards | ry Awareness Training ts | 15 10 5 0.75 0.75 0.75 0.5 0.5 0.75 | Attended Course |

Total Hours

Yes

95.75

No

Notes:

Committee recommends certification:



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Previous Name(s)(if applicable): Documentation Included: | Name to Appear on Certificate: | Debra King | | |
|--|--|---|---|---|
| Documentation Included: County: Hillisborough | | Bobia King | | |
| Certification Requested: | Documentation Included: | | | |
| Initial: | County: Hillsborough | Job Title: Supervisor | | |
| Application Application Application Application Application Application Application Application with Required Signatures Application Fee Courses Listed on Application Includes Current Employment Includes Current Employment Includes Current Employment Includes Current Employment To: Present From: To: Course Information Course Name Course Information Course Name Obcumentation Course Name Obcumentation Altended Course AdmVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents AAMVA - Internal Fraud for Staff AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Nexican Documents AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - Us. Immigration Documents AAMVA - Us. Immigration Documents AAMVA - Travel Documents | Certification Requested: | Certified Florida Collector Assistar | nt | |
| Application Application with Required Signatures Application Fee Courses Listed on Application Includes Current Employment To: Present From: To: Course Information Course Name 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - People and Actions AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - Security Features AAMVA - Mexican Documents AAMVA - Security Features AAMVA - U.S. Immigration Documents O.75 Attended Course AAMVA - Travel Documents AAMVA - Travel Documents AAMVA - Travel Documents AAMVA - Travel Documents O.75 Attended Course AAMVA - Travel Documents | | <u> </u> |] | |
| Application with Required Signatures Application Fee Courses Listed on Application Includes Current Employment Two Years of Experience with an Applicable Office From: 01/03/11 To: Course Information Course Name AMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - People and Actions AAMVA - Introduction to Covert Features AAMVA - Introduction to Fraud AAMVA - Nexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - Introduction Documents AAMVA - U.S. Immigration Documents AAMVA - Travel Documents | Certification Date: | 01/01/24 | | |
| Application with Required Signatures Application Fee Courses Listed on Application Includes Current Employment Two Years of Experience with an Applicable Office From: 01/03/11 To: Course Information Course Name AMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - People and Actions AAMVA - Introduction to Covert Features AAMVA - Introduction to Fraud AAMVA - Nexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - Introduction Documents AAMVA - U.S. Immigration Documents AAMVA - Travel Documents | | Application | | |
| Application Fee Courses Listed on Application To Employment Dates Listed To Includes Current Employment To: Present From: 01/03/11 To: Present From: To: Course Information Course Name Course Information Course Name Roccedited Ocumentation 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Internal Fraud for Staff AAMVA - People and Actions AAMVA - People and Actions AAMVA - People and Actions AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents A Attended Course AAMVA - U.S. Immigration Documents A Attended Course AAMVA - U.S. Immigration Documents A Attended Course A AMVA - Travel Documents A Attended Course A AMVA - Travel Documents A Attended Course A AMVA - U.S. Immigration Documents A Attended Course A AMVA - Travel Documents | ✓ Application with Required | • | | |
| Courses Listed on Application To Employment Dates Listed To Includes Current Employment To Two Years of Experience with an Applicable Office From: 01/03/11 | | | | |
| Includes Current Employment Two Years of Experience with an Applicable Office | | ation | | |
| Two Years of Experience with an Applicable Office From: 01/03/11 From: To: Present From: To: Course Information Course Name Credited Documentation 90-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Security Features AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents AAMVA - Travel Documents O.75 Attended Course Attended Course AAMVA - Travel Documents O.75 Attended Course | | | | |
| To: Present To: To | | | | |
| Course Name | | | ce | |
| Course Name Course Information Course Name Documentation 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards 0.5 Attended Course AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards 0.5 Attended Course AAMVA - Internal Fraud for Staff 0.75 Attended Course AAMVA - Introduction to Covert Features 0.75 Attended Course AAMVA - People and Actions 0.75 Attended Course AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Security Features 0.75 Attended Course AAMVA - Security Features 1 Attended Course AAMVA - Security Features 1 Attended Course AAMVA - U.S. Immigration Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course | | | | |
| Course Name 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents Attended Course | From: | To: | | |
| Course Name 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents Documentation Documents 1 Attended Course Attended Course Attended Course Attended Course Attended Course Attended Course AAMVA - Security Features 1 Attended Course AAMVA - U.S. Immigration Documents D.75 Attended Course Attended Course AAMVA - Travel Documents D.75 Attended Course | | Course Information | | |
| 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff 0.75 Attended Course AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Mexican Documents AAMVA - Security Features 1 Attended Course AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course Attended Course AAMVA - U.S. Immigration Documents | | Oddise illioilliation | 1 | |
| 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff 0.75 Attended Course AAMVA - Introduction to Covert Features 0.75 Attended Course AAMVA - People and Actions AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Mexican Documents 0.75 Attended Course AAMVA - Security Features 1 Attended Course AAMVA - Security Features 1 Attended Course AAMVA - U.S. Immigration Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course Attended Course | _ | | Hours | |
| AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud Attended Course AAMVA - Security Features AAMVA - Security Features AAMVA - Introduction to Fraud Attended Course AAMVA - Introduction to Fraud Attended Course AAMVA - Introduction to Fraud Attended Course AAMVA - Travel Documents O.75 Attended Course AAMVA - Travel Documents | Course Name | | | Documentation |
| AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents O.75 Attended Course AAMVA - Travel Documents O.75 Attended Course | | | | Documentation |
| AAMVA - Canadian Travel, Citizenship and Immigration Documents 1 Attended Course AAMVA - Military ID Cards 2 AAMVA - Internal Fraud for Staff 3 Attended Course AAMVA - Introduction to Covert Features 4 AAMVA - People and Actions 5 Attended Course AAMVA - Introduction to Fraud 5 AAMVA - Introduction to Fraud 5 AAMVA - Mexican Documents 5 AAMVA - Security Features 5 AAMVA - Security Features 5 AAMVA - U.S. Immigration Documents 5 AAMVA - Travel Documents 6 AAMVA - Travel Documents 7 Attended Course | | | | Documentation |
| AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Mexican Documents AAMVA - Security Features 1 Attended Course AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course Attended Course AAMVA - Travel Documents 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) | | | Documentation |
| AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) | | Credited | |
| AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course Attended Course AAMVA - Travel Documents 0.75 Attended Course Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards | nd Immigration Documents | Credited 0.5 | Attended Course |
| AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a | nd Immigration Documents | O.5 | Attended Course Attended Course |
| AAMVA - Introduction to Fraud 1 Attended Course AAMVA - Mexican Documents 0.75 Attended Course AAMVA - Security Features 1 Attended Course AAMVA - U.S. Immigration Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards | nd Immigration Documents | 0.5 1 0.5 | Attended Course Attended Course Attended Course |
| AAMVA - Mexican Documents AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff | | 0.5 1 0.5 0.75 | Attended Course Attended Course Attended Course Attended Course |
| AAMVA - Security Features AAMVA - U.S. Immigration Documents AAMVA - Travel Documents 0.75 Attended Course Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features | | 0.5 1 0.5 0.75 0.75 | Attended Course Attended Course Attended Course Attended Course Attended Course |
| AAMVA - U.S. Immigration Documents 0.75 Attended Course AAMVA - Travel Documents 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions | | 0.5 1 0.5 0.75 0.75 0.75 | Attended Course |
| AAMVA - Travel Documents 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud | | 0.5 1 0.5 0.75 0.75 0.75 | Attended Course |
| | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Mexican Documents | | 0.5 1 0.5 0.75 0.75 0.75 1 0.75 | Attended Course |
| AAMVA - CDL Module 3 0.75 Attended Course | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - U.S. Immigration Documents | | 0.5 1 0.5 0.75 0.75 0.75 1 0.75 1 0.75 | Attended Course |
| | 30-hours per 12D-19.003(3)(a) 90-hours per 12D-19.003(3)(b) AAMVA - Social Security Cards AAMVA - Canadian Travel, Citizenship a AAMVA - Military ID Cards AAMVA - Internal Fraud for Staff AAMVA - Introduction to Covert Features AAMVA - People and Actions AAMVA - Introduction to Fraud AAMVA - Mexican Documents AAMVA - Security Features AAMVA - U.S. Immigration Documents | | 0.5 0.5 0.75 0.75 0.75 1 0.75 1 0.75 0.75 0.75 | Attended Course |

Total Hours

Yes

9.25

No

Notes:

Committee recommends certification:



From:

Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to App | ear on Certificate: | Debra Kin | ebra King | | | | |
|--|---|----------------|-----------------------------|--|--|--|--|
| Previous Nar | ne(s)(if applicable): | | | | | | |
| Documentati | | | | | | | |
| County: Hillsb | orough | | Job Title: Supervisor | | | | |
| Certification | Requested: | Certified F | Florida Collector Assistant | | | | |
| Initial: 🗸 | | Reinstatement: | | | | | |
| Certification | Date: | | | | | | |
| | | | | | | | |
| | | Ар | plication | | | | |
| ✓ Application with Required Signatures | | | | | | | |
| ✓ Application Fee | | | | | | | |
| ✓ Courses Listed on Application | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | |
| ✓ | ✓ Includes Current Employment | | | | | | |
| ✓ | ✓ Two Years of Experience with an Applicable Office | | | | | | |
| From: 01/03/1 | 1 | | To: Present | | | | |

To:

| Course Information | | |
|---|-------------------|-----------------|
| Course Name | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | |
| 90-hours per 12D-19.003(3)(b) | | |
| AAMVA - CDL Module 1 | 2.5 | Attended Course |
| FLHSMV - Driver License Preparatory Training (Online) | 12 | Attended Course |
| FLHSMV - Heavy Vehicle Use Tax | 1.0 | Attended Course |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Total Hours | 15.5 | |
| Committee recommends certification: Yes | | No |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Tittp://ilondarevende.com/prop | berty/i ago | 3/001110 | | ig_rtogiotidilorii indi dymem | | | |
|---|--|------------------------|------------------------------|---|------------------------------------|--|--|
| Reason for Applying | | | | | | | |
| Initial Certification - \$25 fee Annual F | Recertificat | t ion - \$5 | fee | Reinstatement of Certification | on - \$5 fee | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on | the certific | ate): | | | | | |
| Business email address: kingd@hillstax.org Business phone number: 813.612.6732 | | | | | | | |
| Job title: Supervisor | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | ourses and signation: | passed | any require | ed examinations for the certifica | ition, | | |
| Certified Florida Appraiser Ce | rtified Flori | da Evalu | ator | Certified Cadastralist of | of Florida | | |
| Certified Florida Collector | rtified Florid | da Colle | ctor Assista | ant | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collection pages as necessary). If you are applying for recert employment dates. | ctor's office | . or with | the Florida | Department of Revenue (allac | m aggillonai | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Supervisor | | | Employme | ent Dates: 01/03/2011 to Prese | nt | | |
| Employer: | | | | | | | |
| Your Title: Employment Dates: | | | | | | | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach as of each approved course. If you are substituting you license issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | Iditional pag ur Certified Board for d | ges as n Resider | ecessary). ntial Apprais | Attach documentation verifying ser license or Certified General s, list your license number and | completion Appraiser license | | |
| No. Course Title | Course Title Hours No. | | | Course Title Hours | | | |
| TC0045 Information & Cyber Security Awareness 1 | .60 | | | | | | |
| | | | | | | | |
| Applicant Signature | 100 | | | | | | |
| I am requesting approval for Florida professional conformation provided on this form and any attachment | ertification, ents are true | recertific e and co | ation, or re rrect to the | instatement. I certify that all of best of my knowledge. | the | | |
| Signature: My Kund | | | | Date: 14 2023 | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| nttp://ilondarevenue.com | propertyrrage | S/COIIICI | ai_rraining | _registration/trial aymortiacy | | |
|--|------------------------------------|------------|--------------|------------------------------------|--------|--|
| Reason for Applying | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | |
| Applicant Information | | | 1,110 | | | |
| Applicant's name (as you would like it to appe | ear on the certific | | | | | |
| Business email address: kingd@hillstax.org Business phone number: 813.612.6732 | | | | | | |
| Job title: Supervisor | | | | | | |
| Employed by: Hillsborough County Tax Collection | | | | | | |
| I have completed the required hours of approrecertification, or reinstatement for the following | ved courses and ng designation: | passed a | any required | examinations for the certification | 1, | |
| Certified Florida Appraiser | Certified Flor | ida Evalua | ator | Certified Cadastralist of F | lorida | |
| Certified Florida Collector | Certified Flori | da Collec | tor Assistan | t | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | |
| Your Title: Supervisor | | | Employmer | nt Dates: 01/03/2011 to Present | | |
| Employer: | | | | | | |
| Your Title: Employment Dates: | | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC0036 TCC503 Collection & Distribution of | Prop∈ 30 | TC00420 | C TCC504 C | Collection of Licenses, Taxes, ar | 30 | |
| TC0037 TCC003 Bankruptcy | 15 | TC0038 | C TCC002 E | Effective Decision Making in the | 10 | |
| Applicant Signature | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | |
| Signature: Kunio | | | | Date: 12/14/2023 | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| nttp://liondarcvende.com/pre | porty/r age | | | _, | | | |
|--|----------------------------|------------|-------------|-------------------------|------------------------|----------------|--------|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | F - 17 351 | | | | | | |
| Applicant's name (as you would like it to appear of | | | | | | | |
| Business email address: kingd@hillstax.org |) | | Business pl | none numb | er: 813.61 | 2.6732 | |
| Job title: Supervisor | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following d | courses and esignation: | passed a | ny required | examination | ons for the | certification | n, |
| Certified Florida Appraiser | ertified Flori | ida Evalua | tor | L_ Cert | tified Cada | astralist of F | lorida |
| Certified Florida Collector | ertified Flori | da Collect | or Assistan | t | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Supervisor | | | Employmer | nt Dates: ₀₁ | /03/2011 | to Present | |
| Employer: | | | | | | | |
| Your Title: Employment Dates: | | | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course | e Title | | Hours |
| TC0039 Customer Service Training | 5 | TC00250 | Driver l | icense Pre | eparatory ⁻ | Training | 12 |
| C0044 Heavy Vehicle Use Tax (HVUT) 1 TC0021C CDL 2021 Module 4 - CKE End-of-Course .75 | | | | | | .75 | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Signature: Ward Kurd | | | | Date: | | 723 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Tittp://ilondarevende.com/proj | city/i ago | 0,00111010 | a | | | |
|--|----------------|------------|--|--|--|--|
| Reason for Applying | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | |
| Applicant Information | 45135 | dina. | | | | |
| Applicant's name (as you would like it to appear or | the certific | | | | | |
| Business email address: kingd@hillstax.org Business phone number: 813.612.6732 | | | | | | |
| Job title: Supervisor | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalua | ator | | | |
| | | | ctor Assistant | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | |
| Your Title: Supervisor | | | Employment Dates: 01/03/2011 to Present | | | |
| Employer: | | | | | | |
| Your Title: Employment Dates: | | | | | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | Course Title Hours | | | |
| TC0020 CDL 2021 Module 3 - CDL Knowledge Te | .75 | TC00190 | CDL 2021 Module 2 - Overview of the CD .75 | | | |
| TC0018 CDL 2021 Module 1 -Into to CDL Licensin 2.50 TC0011C Mexican Documents .7 | | | | | | |
| Applicant Signature | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | |
| Signature: M. Kune | | | Date: 12 14 2023 | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| D C A Library | | | | | | | | |
|--|--|-------------|---|------------|--|--|--|--|
| Reason for Applying | | | | | | | | |
| Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to | 1. Kina | | | | | | | |
| Business email address: kingd@hillstax.c | org | | Business phone number: 813.612.6732 | | | | | |
| Job title: Supervisor | | | | | | | | |
| Employed by: Hillsborough County Tax C | collector | | | | | | | |
| I have completed the required hours of a recertification, or reinstatement for the following | pproved courses and lowing designation: | passed a | ny required examinations for the certificatio | | | | | |
| Certified Florida Appraiser | Certified Flori | ida Evalua | tor | lorida | | | | |
| Certified Florida Collector | ✓ Certified Flori | da Collect | or Assistant | | | | | |
| Florida property appraiser's office Florida | a tax collector's office | or with t | rtification, list at least two years' experience the Florida Department of Revenue (attach a tatement, provide your current employer ar | adultional | | | | |
| Employer: Hillsborough County Tax Colle | ector | | | | | | | |
| Your Title: Supervisor | | | Employment Dates: _{01/03/2011} to Present | | | | | |
| Employer: | | | | | | | | |
| Your Title: | | | Employment Dates: | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | Course Title | Hours | | | | |
| TC00170 US Immigration Documer | nts .75 | TC00160 | Travel Documents | .75 | | | | |
| TC0014(Security Features | 1.00 | TC00100 | Introduction to Fraud | 1.00 | | | | |
| Applicant Signature | | | | | | | | |
| I am requesting approval for Florida profe information provided on this form and an | essional certification, | recertifica | tion, or reinstatement. I certify that all of the rect to the best of my knowledge. | VI. | | | | |
| Signature: On a M-Ku | NQ | io una con | Date: 12/14/2023 | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Doggon | for Applying | эн гр. орону, т. э. у | | | | | |
|--|---|---|--------------|-----------------------------------|---------------------------------------|------------------------------|------------|
| | | A I December | 4: ¢E | foo | -instatement o | f Certification - | \$5 foo |
| Initi | al Certification - \$25 fee | Annual Recertifica | | iee [] K | emstatement o | | ΨΟΙΟΟ |
| | nt Information | 3 8 T-45 | 1 57 7 | | | | |
| | t's name (as you would like it to a | nKind | | | | | |
| | email address: kingd@hillstax.or | g | | Business ph | one number: 81 | 3.612.6732 | |
| Job title: | Supervisor | | | | | | |
| | ^{d by:} Hillsborough County Tax Co | | | | | | |
| I have co | ompleted the required hours of ap ation, or reinstatement for the follo | proved courses and owing designation: | d passed a | any required | examinations fo | r the certification | n, |
| ☐ Cer | tified Florida Appraiser | Certified Flor | ida Evalua | ator | Certified (| Cadastralist of F | lorida |
| Cer | tified Florida Collector | ✓ Certified Flor | ida Collec | tor Assistant | | | |
| Florida p pages as | nce for Certification – If you a roperty appraiser's office, Florida a necessary). If you are applying f nent dates. | tax collector's offic | e, or with 1 | the Florida L | epartment of Re | evenue (allach a | duditional |
| Employe | r: Hillsborough County Tax Collec | etor | | | | | |
| Your Title | e: Supervisor | | | Employmen | Dates: 01/03/20 | 011 to Present | |
| Employe | r: | | | | | | |
| Your Title | e: | | | Employmen | t Dates: | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | | Hours |
| TC00090 | Introduction to Covert Featu | res .75 | TC0013 | c | People and Act | ions | .75 |
| TC00120 | Military ID Cards | .50 | TC0008 | C Ir | iternal Fraud for | · Staff | .75 |
| Applica | int Signature | | | | | 'E . 16 -4 -11 -5 46 o | |
| I am req | uesting approval for Florida profe- on provided on this form and any | ssional certification, attachments are tru | recertifica | ation, or rein: rrect to the b | statement. I cert est of my knowle | ity that all of the edge. | M. |
| Signatur | | Q | - will w 25 | | Date: | 2923 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| nttp://floridarevenue.com/pro | perty/Paye | | <u> </u> | ining_registration/that aymentace | | | |
|--|-------------------------------|---------------------------|---------------------|--|-----------|--|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee | Recertifica | ation - \$ 5 f | ee [| Reinstatement of Certification - | \$5 fee | | |
| Applicant Information | | | - 115 | | | | |
| Applicant's name (as you would like it to appear or | the certific | | | | | | |
| Business email address: kingd@hillstax.org | J | [E | Busine | ess phone number: 813.612.6732 | | | |
| Job title: Supervisor | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | d passed a | ny req | uired examinations for the certification | 1, | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flor | ida Evalua | itor | Certified Cadastralist of Fl | orida | | |
| | ertified Flor | | | | | | |
| Experience for Certification — If you are apply Florida property appraiser's office, Florida tax colle pages as necessary). If you are applying for receremployment dates. | etore offici | e or with ti | ha Hin | rida Department of Revenue (allach a | uullionai | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Supervisor | | l l | Emplo | yment Dates: 01/03/2011 to Present | | | |
| Employer: | | | | | | | |
| Your Title: | | i | Emplo | yment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC0015 Social Security Cars | .50 | TC00070 | Cana | idian Travel, Citizenship, and Immigr | 1.00 | | |
| TC0006 Canadian Birth Certificates, Drivers, and | .75 | TC00050 | | Birth Certificates | .50 | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional of information provided on this form and any attachm | ertification, ents are tru | recertifica ue and con | ition, o rect to | the best of my knowledge. | | | |
| Signature: |) | | | Date: 14 a0a3 | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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|--|---------------------------------|-------------------------|--|--|--|--|--|
| Reason for Applying | T. I III | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | X | | | | | |
| Applicant's name (as you would like it to appear o | n the certific | cate): | | | | | |
| Business email address: kingd@hillstax.org | | | Business phone number: 813.612.6732 | | | | |
| Job title: Supervisor | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following designs. | courses and esignation: | passed : | any required examinations for the certification, | | | | |
| Certified Florida Appraiser | ertified Flor | ida Evalu | luator | | | | |
| Certified Florida Collector | ertified Flor | ida Collec | ector Assistant | | | | |
| Experience for Certification – If you are appl Florida property appraiser's office, Florida tax coll pages as necessary). If you are applying for receipment dates. | ector's office | or with | certification, list at least two years' experience in a h the Florida Department of Revenue (attach additional nstatement, provide your current employer and | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | | |
| Your Title: Supervisor | | | Employment Dates: 01/03/2011 to Present | | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment Dates: | | | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title Hours | | | | |
| TC0004 Expanding the Review | .50 | TC0003 | Vehicle Identification Documents .50 | | | | |
| TC0002 Driver Licenses and ID Cards | .75 | TC0001 | O1C Counterfeits and Alterations .75 | | | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional information provided on this form and any attachn | certification, nents are tru | recertific ie and co | cation, or reinstatement. I certify that all of the correct to the best of my knowledge. | | | | |
| Signature: Date: 12/14/2023 | | | | | | | |

Congratulations,

Debra King

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

OL

July 29, 2022 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Debra King

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours



Congratulations,

Debra King

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

December 12, 2023 15 credit hours



Congratulations,

Debra King

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

October 10, 2023 10 credit hours



Congratulations,

Debra King

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

November 14, 2023 5 credit hours



FLHSMV

iLearn

This certificate is availed to

DEBRA KING

for the successful completion of

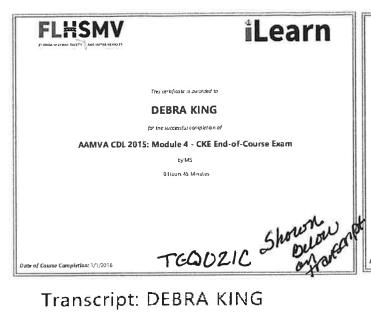
AAMVA CDL 2015: Module 2 - Overview of the CDL Tests

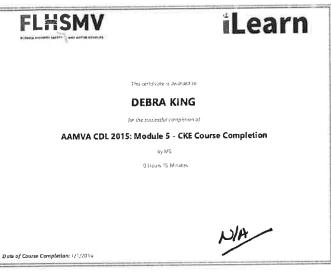
±y MS

0 Hours 45 Minutes

TC-0019C

shown on transcript-





Use the transcript to manage all active training. Search Results (69)

| Control Control | Driver License Preparatory Training - OLT TC-5025C Completed: 11/27/2023 Status: Completed Training Type: Curriculum | |
|-----------------|--|-------|
| 310000 | 12 howrs | 12.00 |
| | Heavy Vehicle Use Tax (HVUT) - 2021 TC 0044C Completed: 11/14/2023 Status: Completed Training Type: Online Class M | 1,00 |
| | AAMVA CDL 2021: Module 4 - CKE End-of-Course Exam Overview TC002 K Completed: 11/14/2023 Status: Completed Training Type: Online Class 45 | ,15 |
| | AAMVA CDL 2021: Module 3 - CDL Knowledge Tests Overview TCOO2DC Completed: 11/9/2023 Status: Completed Training Type: Online Class | . 15 |
| | AAMVA CDL 2021: Module 2 - Overview of the CDL Tests TC 0019C Completed: 11/9/2023 Status: Completed Training Type: Online Class 45 must | . 15 |
| | AAMVA CDL 2021: Module 1 - Introduction to CDL Licensing TC 0078C Completed: 11/9/2023 Status: Completed Training Type: Online Class Omo 30 musc | 2,50 |
| | AAMVA FDR 2020: Mexican Documents TCOIC Completed: 11/7/2023 Status: Completed Training Type: Online Class 45 | .75 |
| | AAMVA FDR 2020: US Immigration Documents TCOITC Completed: 11/1/2023 Status: Completed Training Type: Online Class | .75 |

| 465 | AAMVA FDR 2020: Travel Documents TC OOLC Completed: 11/7/2023 Status: Completed Training Type: Online Class | .15 |
|------|--|-----------|
| | AAMVA FDR 2020: Security Features TC 0014C Completed: 11/7/2023 Status: Completed Training Type: Online Class M | 1.00 |
| | AAMVA FDR 2020: Introduction to Fraud TCOICC Completed: 11/6/2023 Status: Completed Training Type: Online Class | 1.00 |
| | AAMVA FDR 2020: Introduction to Covert Features TCOOGC Completed: 15/3/2023 Status: Completed Training Type: Online Class | .15 |
| | AAMVA FDR 2020: People and Actions TC 0013C Completed: 11/3/2023 Status: Completed Training Type: Online Class L 5 MWX | .15 |
| | AAMVA FDR 2020: Military ID Cards TC 0012-C Completed: 13/3/2023 Status: Completed Training Type: Online Class | .50 |
| | AAMVA FDR 2020: Internal Fraud for Staff TC COSC. Completed: 11/3/2023 Status: Completed Training Type: Online Class 45 Much | .05 |
| | AAMVA FDR 2020: Social Security Cards TC COLSC Completed: 71/2/2023 Status: Completed Training Type: Online Class 30 Mary. | , 50 |
| 77.4 | AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs TCCCCC Completed: 11/2/2023 Status: Completed Training Type: Online Class | 1,00 |
| 76 | AAMVA FDR 2020: Canadian Birth Certificates, Driver, and Vehicle Docs TCOXC Completed: 11/2/2023 Status: Completed Training Type: Online Class | xc ,75 |

| | AAMVA FDR 2020: Birth Certificates TC00SC Completed: 11/2/2023 Status: Completed Training Type: Online Class | ,50 |
|-----|---|--------|
| | AAMVA FDR 2020: Expanding the Review TC 0004C. Completed: 11/2/2023 Status: Completed Training Type: Online Class 30 MWW | ,50 |
| 100 | Inventory Wanagement System (IMS) Training Completed: 10/27/2023 Status: Completed Training Type: Online Class Wife | |
| | AAMVA FDR 2020: Vehicle Identification Documents TC 0003C Completed: 10/23/2023 Status: Completed Training Type: Online Class 30 00000 | .50 |
| | AAMVA FDR 2020: Driver Licenses and ID Cards TC 6002C Completed: 10/23/2023 Status: Completed Training Type: Online Class 45 mm | . 75 |
| | AAMVA FDR 2020: Counterfeits and Alterations TCOOOIC. Completed: 10/23/2023 Status: Completed Training Type: Online Class 45 mun | .15 |
| | Information and Cyber Security Awareness for External Entities - 2023 TCODY Completed: 10/19/2023 Status: Completed Training Type: Online Class | |
| | | 120.60 |





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2023

by FLHSMV

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Vehicle Identification Documents

by External Training

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Driver Licenses and ID Cards

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

Inventory Management System (IMS) Training

by FLHSMV

1 Hours 10 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Expanding the Review

by External Training

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Canadian Birth Certificates, Driver, and Vehicle Docs

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Birth Certificates

by External Training

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Social Security Cards

by External Training

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs

by External Training

1 Hours 0 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Military ID Cards

by External Training

0 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Internal Fraud for Staff

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Introduction to Covert Features

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: People and Actions

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Introduction to Fraud

by External Training

1 Hours 0 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Mexican Documents

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Security Features

by External Training

1 Hours 0 Minutes





DEBRAKING

for the successful completion of

AAMVA FDR 2020: US Immigration Documents

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA FDR 2020: Travel Documents

by External Training

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA CDL 2021: Module 3 - CDL Knowledge Tests Overview

by MS

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

AAMVA CDL 2021: Module 1 - Introduction to CDL Licensing

by MS

2 Hours 30 Minutes





DEBRA KING

for the successful completion of

AAMVA CDL 2021: Module 2 - Overview of the CDL Tests

by MS

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes





DEBRA KING

for the successful completion of

AAMVA CDL 2021: Module 4 - CKE End-of-Course Exam Overview

by MS

0 Hours 45 Minutes





DEBRA KING

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| | | | on Certificate: | Thomas C | . Lackey | | | |
|------------|----------------|------|-------------------------------------|----------------|------------------------|----------------|-----------------|------------------|
| | | | s)(if applicable): | | | | | |
| | | n | ncluded: | | | | | |
| County | | | | ✓ | Job Title: Director, A | | nistrative Serv | |
| | <u>ation F</u> | Rec | quested: | | lorida Collector Assis | $\overline{}$ | | ▼ |
| Initial: | <u> </u> | | | | Reinstatement: | <u> </u> | | |
| Certific | ation L | Jat | e: | 11/01/23 | | | | |
| | | | | Λ | | | | |
| V | Annli | oot | ion with Poquirod | | olication | | | |
| V | | | <u>ion with Required</u> ion Fee | Signature | 5 | | | |
| \ <u>\</u> | | | Listed on Applica | ation | | | | |
| V | | | ment Dates Listed | | | | | |
| ر نے | Lilipi V | Oy i | Includes Current | | ent | | | |
| | V | | | | vith an Applicable (| Office | e. | |
| From: 1 | 0/02/2 | 3 | 1110 10010 01 =2 | .poo | To: Present | J 111.0 | <u> </u> | |
| From: 1 | | | | | To:5/2/22 | | | |
| | | | | | | | | |
| | | | | Course | Information | | | |
| Course | Name | | | | | | Hours | Documentation |
| | | | | | | | Credited | Documentation |
| 30-houi | rs per | 120 |)-19.003(3)(a) | | | | | |
| TCC 501 | - Duti | es | and Responsibilitie | s of Florida | Tax Collectors | \blacksquare | 30 | Attended Cours ▼ |
| 90-houi | rs per | 120 |)-19.003(3)(b) | | | | | |
| CPM Lev | vels 1-4 | 1 (C | ertified Supervisor | y Manager) | | • | 120 | Attended Cours ▼ |
| TCC 503 - | Collection | n a | nd Distribution of Proper | ty Taxes and S | Special Assessments | V | 30 | Attended Cours ▼ |
| TCC 504 | - Colle | ecti | on of Licenses, Tax | es and Fee | S | T | 30 | Attended Cours ▼ |
| TCC 001 | | | | | | ▼ | 15 | Attended Cours ▼ |
| | | | e Decision Making | | | | 10 | Attended Cours ▼ |
| | | | er Service Training | | | ▼ | 5 | Attended Cours ▼ |
| | | | | | | | _ | _ |
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| | | | | | | | | |
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| | | | | | | | | |
| | | | | | | | | |
| | | | | | Total Hou | ırs | 240 | |
| | | | | | | | l | |

Yes

No

Notes:

Committee recommends certification:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training RegistrationAndPayment.aspx

| Reason for Applying | _ | | <u></u> | 1 | | | |
|--|--------------------------|--------------|---|------------|--|--|--|
| ☐ Initial Certification - \$25 fee ☐ Annual Recertification - \$5 fee ☑ Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate | e): Thon | nas C Lac | ckey | | | | |
| Business email address: tom.lackey@laketax.com | Bu | ısiness p | hone number: 352-343-9602 | | | | |
| Job title: Director, Administrative Services | | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | | |
| I have completed the required hours of approved courses and pa recertification, or reinstatement for the following designation: | ssed any | required | I examinations for the certificatio | n, | | | |
| ☐ Certified Florida Appraiser ☐ Certified Florida | Evaluator | r | Certified Cadastralist of F | lorida | | | |
| ☐ Certified Florida Collector | Collector | Assistar | nt | | | | |
| Experience for Certification – If you are applying for your in Florida property appraiser's office, Florida tax collector's office, or pages as necessary). If you are applying for recertification or for employment dates. | r with the | · Florida [| Department of Revenue (attach a | additional | | | |
| Employer: Lake County Tax Collector | | | | | | | |
| Your Title: Chief Operations Officer | Em | nploymer | nt Dates: _{1/07/2019} - 5/02/2022 | | | | |
| Employer: Lake County Tax Collector | | | | | | | |
| Your Title: Director, Administrative Services | Em | nploymer | nt Dates: 10/02/2023 - Present | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| | No. | | Course Title | Hours | | | |
| TC-0040C TCC 501 - Duties & Responsibilities of FL Tax Collectors 30 TC | C-0037C | TCC 001 - Ba | ankruptcy | 15 | | | |
| TC-0036C TCC 503 - Collect. & Distr. of Property Taxes & Spec Assess. 30 TC | C-0038C | TCC 002 - Ef | ffective Decision Making | 10 | | | |
| Applicant Signature I am requesting approval for Florida professional certification, recinformation provided on this form and any attachments are true a Signature: Thomas Lackey | ertificatio nd correc | on, or reir | nstatement. I certify that all of the pest of my knowledge. Date: Oct 6, 2023 | , | | | |

30

Additional Coursework:

TC-0039C TCC 003 - Customer Service
TC - 0043C FSU CPM Supervisory Management

Total Hours: 120 hours



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | | | |
|--|-----------------------|-----------|---------------|------------------------------------|-------------|--|--|--|--|--|
| ☐ Initial Certification - \$25 fee ☐ Annual Recertification - \$5 fee ☐ Reinstatement of Certification - \$5 fee | | | | | | | | | | |
| Applicant Information | | | | | | | | | | |
| Applicant's name (as you would like it to appear or | the certific | ate): | Thomas C L | _ackey | | | | | | |
| Business email address: tom.lackey@laketax.co | m | | Business p | hone number: 352-343-960 | 2 | | | | | |
| Job title: Director, Administrative Services | | | | | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | | | | | |
| I have completed the required hours of approved of recertification, or reinstatement for the following de | ourses and signation: | passed | any required | d examinations for the certificati | on, | | | | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalu | ıator | Certified Cadastralist of | Florida | | | | | |
| Certified Florida Collector | ertified Flori | da Colle | ctor Assistar | nt | | | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collepages as necessary). If you are applying for recert employment dates. | ctor's office | , or with | the Florida | Department of Revenue (attach | additional | | | | | |
| Employer: Lake County Tax Collector - See F | Page 1 | | | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | | | | |
| Employer: | | | | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | | | |
| TC-0040C TCC 003 - Customer Service | 5 | | | | | | | | | |
| TC-0043C FSU CPM - Supervisory Management | 30 | | | | | | | | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: ¬toware to a toware. | | | | | | | | | | |
| 11011000 200100 | | | | 000 0, 2023 | Oct 6, 2023 | | | | | |

Property Tax Oversight, Certification and Training Team



Certifies that

Thomas Lackey

has successfully completed

DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

TCC 501, 30 Hours

January 14-18, 2019

THOMAS LACKEY,

on completing

TCCO 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

course on

Tuesday, July 23, 2019

30.00 credit hours



TC-0036C

Tom Lackey

From:

LMSadmin@dor.state.fl.us

Sent:

Wednesday, November 11, 2020 11:04 AM

To:

Tom Lackey

Subject:

BANKRUPTCY COURSE Certificate

Congratulations,

THOMAS LACKEY,

on completing

TCC 001 - BANKRUPTCY COURSE

course on

Wednesday, November 11, 2020 15.00 credit hours

NOTIFICATION TO RECIPIENTS: The subject line of this email may indicate that this email has been sent unsecure. This is a default setting which in no way indicates that this communication is unsafe, but rather that the email has been sent unencrypted in clear text form. Revenue does provide secure email exchange. Please contact us if you need to exchange confidential information electronically.

If you have received this email in error, please notify us immediately by return email. If you receive a Florida Department of Revenue communication that contains personal or confidential information, and you are not the intended recipient, you are prohibited from using the information in any way. All record of any such communication (electronic or otherwise) should be destroyed in its entirety. TC0037-C

THOMAS LACKEY,

on completing

TCC 002 - EFFECTIVE DECISION MAKING

course on

Thursday, December 10, 2020

10.00 credit hours

TC-0038C

Tom Lackey

From:

LMSadmin@dor.state.fl.us

Sent:

Monday, September 14, 2020 5:03 PM

To:

Tom Lackey

Subject:

CUSTOMER SERVICE COURSE Certificate

Congratulations,

THOMAS LACKEY,

on completing

TCC 003 - CUSTOMER SERVICE COURSE

course on

Monday, September 14, 2020 5.00 credit hours

NOTIFICATION TO RECIPIENTS: The subject line of this email may indicate that this email has been sent unsecure. This is a default setting which in no way indicates that this communication is unsafe, but rather that the email has been sent unencrypted in clear text form. Revenue does provide secure email exchange. Please contact us if you need to exchange confidential information electronically.

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The State of Florida

AND

THE FLORIDA CENTER FOR PUBLIC MANAGEMENT

AT THE FLORIDA STATE UNIVERSITY

CERTIFY THAT

Thomas C. Lackey

HAS SATISFACTORILY COMPLETED ALL OF THE REQUIREMENTS IN THE SUPERVISORY MANAGEMENT CURRICULUM OF THE FLORIDA CPM PROGRAM FOR THE

Certificate in Supervisory Management

May 2007

GOVERNOR

Drawn Bald

DIRECTOR

PRESIDENT

VICE PRESIDENT



TC-0043C



Application for Certified Florida Collector or Certified Florida Collector Assistant

DR-410 R. 03/08 Rule 12D-16.002 Florida Administrative Code Eff. 11/12 TC

Property Tax Oversight Program Florida Department of Revenue

Applications must have the signature of the Program Director, Tax Collector (or designee) below.

| | CI W. Juch Signature | Property Tax Oversign Training Sect Post Office Box 32 Tallahassee FL 32315-32 | | | | | | | |
|---------------------------------------|---|--|--|-------------|----------------------------|---------------|-----|--|--|
| | Title IAME AS YOU WOULD LIKE IT TO APPEAR ON THE CERTIF | (Make c | be enclosed for ap hecks payable to Florid | | | | | | |
| Name | Lackey | Thomas | (| 0 | | | _ | | |
| | (Last) tom.lackey@laketax.com | (First) | | (Middle) | | | | | |
| | Number (352) 253-2109 | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | | | | | |
| | ake County Tax Collector | | | | | | | | |
| | ector of Office Operations | | | | | | | | |
| | Mount Dora High School | | Gradua | ited? | Yes | | No | | |
| Name of College | Warner University | | Gradua | ited? | Yes | | No | | |
| Professional Org | anizations (in the collection field) | | | | | | | | |
| | collection courses and enclose a copy of the cer TCC 002, TCC 003, CPM Cert | | TCC 501 | , TCC | 503 | | _ | | |
| Professional Des | oignations Certified Public Manager (| CPM) | | | | | _ | | |
| | your experience with The Florida Department of F er Lake County Tax Collector | Revenue and/or Flo | rida County Tax Coll | ector Offic | e | | | | |
| | ector of Office Operations | From | 01/07/2019 | To Pre | esen | t | _ | | |
| Name of Employ | er | | | | | | | | |
| Your Title | | From | | _ То | | | | | |
| Florida Collector Assistant code o | Assistant designation, I agree to subscribe to, and f ethics. I understand that the professional designation a Florida county property appraisants office, tax co | practice, the Certifution for which this a | fied Florida Collector application is made n he Florida Departme | Certified F | lorida (used u nue. | collection le | tor | | |



CERTIFIED FLORIDA COLLECTOR ASSISTANT

The Florida Department of Revenue

Hereby Certifies That

Thomas C. Lackey

Has Successfully Completed the Requirements for the Designation

On This 1st Day of February, 2021

Jim Zingale

Executive Director

Florida Department of Revenue



Sue Harlan

Director, Property Tax Oversight Florida Department of Revenue

Suc Harlan



Florida Department of Revenue Property Tax Oversight

Jim Zingale Executive Director

5050 West Tennessee Street, Tallahassee, FL 32399

floridarevenue.com

To: Thomas C. Lackey

Office of the Lake County Tax Collector

From: Sue Harlan, Chair

Certified Florida Appraiser Admissions and Certifications Committee Certified Florida Collector Admissions and Certifications Committee

Date: March 25, 2021

Re: Certified Florida Collector Assistant Designation

The Certified Florida Collector Admissions and Certifications Committee met on March 24, 2021. The committee is pleased to inform you that you are receiving the Certified Florida Collector Assistant designation. Congratulations!

The Certified Florida Collector Assistant designation is contingent on employment with a Florida tax collector office or the Florida Department of Revenue. If a designee terminates employment for any reason, he or she cannot use or display the Certified Florida Collector Assistant designation. The employer must promptly notify the Florida Department of Revenue of these changes.

I have enclosed your Certified Florida Collector Assistant certificate, pin and membership card. Your certification date is February 01, 2021.

Thank you for participating in the Certified Florida Collector Assistant professional designation program. If you have any questions, please contact me at PTOtraining@floridarevenue.com.

Enclosure



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| | Lisette Ma | rrero | | |
|---|---------------|-------------------------------------|-------------------|---------------------------------|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | | | | |
| County: Hernando | | Job Title: Motor Vehicle | | ager |
| Certification Requested: | Certified F | lorida Collector Assistan | <u>it</u> | |
| Initial: 🗸 | | Reinstatement: | | |
| Certification Date: | 10/01/23 | | | |
| ✓ Application with Required ✓ Application Fee ✓ Courses Listed on Application | Signature | plication es | | |
| ✓ Employment Dates Listed | itiOH | | | |
| ✓ Includes Current | Employm | ent | | |
| | | vith an Applicable Offic | ce | |
| From: 02/14/05 | , | To: Present | | |
| From: | | To: | | |
| | | | | |
| | Course | Information | | |
| Course Name | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | |
| TOO FOL D !! | f Flanisla Ta | v Callagtora | 30 | Attended Course |
| TCC 501 - Duties and Responsibilities o | ir Fiorida Ta | ix Collectors | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | of Florida Ta | ix Collectors | 30 | Attended Course |
| · | | | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | Collector's (| Office | 30 | |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (| Collector's (| Office | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
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| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office | 30 s 30 30 | Attended Course Attended Course |
| 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida Tax (TCC 503 - Collection and Distribution of Pr | Collector's (| Office es and Special Assessment | 30 s 30 | Attended Course Attended Course |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason | n for Applying | | | | g_rtegiotration/than aymont.ac | | | |
|---------------------------------|---|---|----------------------------|------------------------------|---|------------|--|--|
| _ | | Annual Recertific | ation - \$5 | fee | Reinstatement of Certification | - \$5 fee | | |
| Applica | ant Information | | | | | | | |
| Applicar | nt's name (as you would like it to ap | ppear on the certifi | cate): Lise | | | | | |
| Busines | Business email address: Lmarrero@hernandocounty.us Business phone number: 352-754-4180 | | | | | | | |
| Job title: | Motor Vehicle Services Manager | | | | | , , | | |
| | ed by: Hernando County Tax Collec | | | | | | | |
| I have corectific | ompleted the required hours of app cation, or reinstatement for the follo | roved courses an wing designation: | d passed | any require | d examinations for the certificatio | n, | | |
| ☐ Ce | rtified Florida Appraiser | Certified Flo | rida Evalu | ator | Certified Cadastralist of F | lorida | | |
| ☐ Ce | rtified Florida Collector | Certified Flor | rida Collec | ctor Assista | nt | | | |
| Florida p pages a employn | ence for Certification – If you a property appraiser's office, Florida is necessary). If you are applying for nent dates. Er: Hernando County Tax Collector | ax collector's offic | e, or with | the Florida | Department of Revenue (attach a | additional | | |
| | e:Motor Vehicle Services Manage | | | Employme | nt Dates:2-14-2005 - Current | | | |
| Employe | | | | | | | | |
| Your Titl | e: | | | Employme | nt Dates: | | | |
| reinstate of each | red Courses – List each course yement for which you are applying (a approved course. If you are substit ssued by the Florida Real Estate Abw. Attach a copy of the license. | attach additional pa uting your Certifie | ages as ne d Residen | ecessary). A tial Apprais | Attach documentation verifying co er license or Certified General Ap s, list your license number and lice | praiser | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0040C | Duties and Responsibilities of Florida Tax Collect | tors 30 | TC-0041C | Managen | nent of a Florida Tax Collector's office | 30 | | |
| TC-0036C | Collection and Distribution of Property Taxes and Special Assessmen | ts 30 | TC-0042C | The Colle | ection of Licenses, Taxes and Fees | 30 | | |
| I am req | ant Signature uesting approval for Florida profes ion provided on this form and any a | attachments are tro | , recertifica ue and co | ation, or rei | nstatement. I certify that all of the best of my knowledge. Date: //04/24 | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Lisette Marrero

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Property Tax Oversight, Certification and Training Team



Certificate of Completion

Lisette Marrero

MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

TCC 502, 30 Hours

September 13-16, 2021

Lisette Marrero

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

September 11, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team



Certifies that

Lisette Marrero

has successfully completed

THE COLLECTION OF LICENSES, TAXES AND FEES

TCC 504, 30 Hours

June 7-10, 2021



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Ruth Mite | chell | | | | | | | |
|--|--------------|-------|------|---------|------------|----------------|------|--------|-----------------|
| Previous Name(s)(if applicable): | | | | | | | | | |
| Documentation Included: | | | | | | | | | |
| County: Lake | | | | | | | | Repres | entative II |
| Certification Requested: | Certified | _ | | | | <u>sistant</u> | | | |
| Initial: ✓ | 1 | Re | ins | taten | nent: | | | | |
| Certification Date: | 02/01/24 | | | | | | | | |
| | | plic | cat | ion | | | | | |
| ✓ Application with Required | Signatur | es | | | | | | | |
| ✓ Application Fee | | | | | | | | | |
| ✓ Courses Listed on Applica | | | | | | | | | |
| Employment Dates Listed | | | | | | | | | |
| ✓ Includes Current | | | | Λ | ما ما ما ا | Off:- | | | |
| Two Years of Ex | perience | _ | | | | OIIIC | e | | |
| From: 01/10/22 | | | | Prese | ent | | | | |
| From: | | To | J. | | | | | | |
| | Cours | e In | for | rmat | ion | | | | |
| Course Name | | | | | | | Hou | _ | Documentation |
| | | | | | | | Cred | lited | Boodinontation |
| 30-hours per 12D-19.003(3)(a) | | | | | | | | | |
| TCC 501 - Duties and Responsibilities | of Florida T | ax C | olle | ctors | | | | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | | | | | | | |
| TCC 001 - Bankruptcy | | | | | | | | 15 | Attended Course |
| TCC 002 - Effective Decision Making | | | | | | | | 10 | Attended Course |
| TCC 003 - Customer Service Training | | | | | | | | 5 | Attended Course |
| TCC 503 - Collection and Distribution of P | roperty Tax | es an | nd S | Special | Assess | sments | | 30 | Attended Course |
| TCC 504 - Collection of Licenses, Taxes | and Fees | | | | | | | 30 | Attended Course |
| | | | | | | | | | |
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| | | | | Т | otal Ho | ours | | 120 | |
| | | | | Т | otal Ho | ours | | 120 | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| nttp://iiondarevenue.com/property/Pages/Coniciai_Training_RegistrationAndPayment.aspx | | | | | | | | | |
|--|----------------------------|----------------|-----------|--------------|--|--------|--|--|--|
| Reason for Applying | | | | | | | | | |
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | | | |
| Applicant Information | Applicant Information | | | | | | | | |
| Applicant's name (as you | would like it to appear on | the certific | ' Ru | th Mitchel | | | | | |
| Business email address: | n/a | | .7 | Business p | hone number: 352-343-9602 | | | | |
| Job title: Customer Serv | | | | | | | | | |
| Employed by: Office of 7 | he Lake County Tax | Collector | ٢ | | | | | | |
| I have completed the requ recertification, or reinstate | ileu ilouis oi appioveu c | ouises and | passed a | any required | d examinations for the certification | n, | | | |
| Certified Florida Appr | raiser 🗌 Ce | ertified Flori | da Evalua | ator | Certified Cadastralist of F | orida | | | |
| Certified Florida Colle | ector 🗹 Ce | rtified Flori | da Collec | tor Assistar | nt | | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | | | |
| Employer: Office of The | Lake County Tax Co | ollector | | | | | | | |
| Your Title: Customer Se | rvice Representative I | l | | Employmer | nt Dates: 01/10/2022-present | | | | |
| Employer: | | | | | | | | | |
| Your Title: | | | | Employmer | nt Dates: | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | | |
| | urse Title | Hours | No. | | Course Title | Hours | | | |
| TC-0037C TCC 001 Bankrupt | су | 15 | TC-00390 | TCC 003 C | ustomer Service Training | 5 | | | |
| TC-0038C TCC 002 Effective I | Decision Making | 10 | TC-00400 | TCC 501 D | uties & Responsibilities of FL Tax Co | ll. 30 | | | |
| Applicant Signature | , | | | VIII- | | | | | |
| I am requesting approval f information provided on th | | | | | nstatement. I certify that all of the best of my knowledge. | , | | | |
| Signature: Ruth Mitc | - | | | | Date: 01/11/2024 | | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training_RegistrationAndPayment.aspx

| Tittp://ilondarevende.com/pro | perty/r age | 3/001110 | <u> </u> | g_registrationAndr ayment.a | <u> </u> | | | |
|--|-------------------------------|------------------------|----------------------------------|--|------------|--|--|--|
| Reason for Applying | | | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear or | the certific | ate): Rı | uth Michell | | | | | |
| Business email address: n/a | | | Business p | hone number: 352-343-9602 | | | | |
| Job title: Customer Service Representative II | | | | | | | | |
| Employed by: Office of The Lake County Tax | (Collector | • | | | | | | |
| I have completed the required hours of approved of recertification, or reinstatement for the following de | ouises and | passed | any required | d examinations for the certificati | on, | | | |
| Certified Florida Appraiser | ertified F l ori | da Evalu | ıator | Certified Cadastralist of | Florida | | | |
| Certified Florida Collector | ertified Flori | da Colle | ctor Assistar | nt | | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collepages as necessary). If you are applying for recer employment dates. | ctor's office | , or with | the Florida | Department of Revenue (attach | additional | | | |
| Employer: Office of The Lake County Tax C | ollector | | | | | | | |
| Your Title: Customer Service Representative | 11 | | Employme | nt Dates: 01/10/2022-preser | nt | | | |
| Employer: | | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC-0036C TCC 503 Collection & Distribution of Property Taxes & Specia | l Ass. 30 | | | | | | | |
| TC-0042C TCC 504 Collection of Licenses, Taxes, and Fee | s 30 | | | | | | | |
| Applicant Signature | | | | | | | | |
| I am requesting approval for Florida professional conformation provided on this form and any attachm | ertification, ents are tru | recertific e and co | ation, or rein rrect to the l | nstatement. I certify that all of thosest of my knowledge. | e | | | |
| Signature: Ruth Mitchell | | | | Date: 01/11/2024 | | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Ruth Ann Mitchell

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours



Ruth Ann Mitchell

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

May 25, 2023 15 credit hours



Ruth Ann Mitchell

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

June 7, 2023 10 credit hours



Ruth Ann Mitchell

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

June 7, 2023 5 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Ruth Ann Mitchell

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours



Ruth Ann Mitchell

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

July 20, 2023 30 credit hours





From: 06/01/18

From:

Certification Application Checklist

Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | ame to Appear on Certificate: Wendy A. Montoya | | | | | |
|----------------------------------|--|----------------|-----------------------|--|--|--|
| Previous Name(s)(if applicable): | | | | | | |
| Documentation Included: | | | | | | |
| County: Dade | Job T | itle: Paralega | Collection Specialist | | | |
| Certification Requested: | Certified Florida | Collector Assi | stant | | | |
| Initial: 🗸 | Reinstatement: | | | | | |
| Certification Date: | 10/01/23 | | | | | |
| | | | | | | |
| | Applicat | tion | | | | |
| ✓ Application with Required | Signatures | | | | | |
| ✓ Application Fee | | | | | | |
| ✓ Courses Listed on Applica | tion | | | | | |
| ✓ Employment Dates Listed | _ | _ | | | | |

To: Present

To:

Includes Current Employment
Two Years of Experience with an Applicable Office

| Course Information | | |
|---|-------------------|-----------------|
| Course Name | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | |
| CC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | |
| CC 001 - Bankruptcy | 15 | Attended Course |
| CC 002 - Effective Decision Making | 10 | Attended Course |
| CC 003 - Customer Service Training | 5 | Attended Course |
| CC 502 - Management of a Florida Tax Collector's Office | 30 | Attended Course |
| TCC 503 - Collection and Distribution of Property Taxes and Special Assessments | 30 | Attended Course |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Total Hours | 120 | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | SP ILLUTA | | | | | | | |
|--|---------------------------------|--------------------------------------|--|-------------|--|--|--|--|
| ✓ Initial Certification - \$25 fee | Recertifica | tion - \$5 | fee Reinstatement of Certification - | \$5 fee | | | | |
| Applicant Information | | | Section & Religious Description | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Wendy A. Montoya | | | | | | | | |
| Business email address: Wendy.Montoya @miamidade.gov Business phone number: 305-375-5314 | | | | | | | | |
| Job title: Paralegal Collection Specialist | | | na nederjosens kas a saudens abular | rate to | | | | |
| Employed by: Office of the Tax Collector - Mian | mi Dade | A. | acipeuts of the parameter solution as the property of the policy parameter of the policy of the poli | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following d | courses and esignation: | passed a | any required examinations for the certification | , hear to | | | | |
| Certified Florida Appraiser | Certified Flori | da Evalua | ator Certified Cadastralist of Flo | orida | | | | |
| Certified Florida Collector | ertified Flori | da Collec | ctor Assistant | | | | | |
| Experience for Certification – If you are appl Florida property appraiser's office, Florida tax coll pages as necessary). If you are applying for receiemployment dates. Employer: Office of the Tax Collector | ector's office | e, or with | the Florida Department of Revenue (attach a | dditional | | | | |
| Your Title: Paralegal Collection Specialist | arome: Upa | 37 | Employment Dates: 06/18 - present | igirioo teu | | | | |
| Employer: | agea year st | 74 <u>.</u> | nn codenesso has rectentar abuse | i domi | | | | |
| Your Title: | gmuntie | 6 | Employment Dates: | nemon | | | | |
| Approved Courses – List each course you have reinstatement for which you are applying (attach a of each approved course. If you are substituting y license issued by the Florida Real Estate Apprais type below. Attach a copy of the license. | additional pa our Certified | iges as ne I Residen one or me | ecessary). Attach documentation verifying control of the control of the control of the courses, list your license number and lice | praiser | | | | |
| No. Course Title | Hours | No. | Course Title | Hours | | | | |
| TC-0037C TCC 001 - Bankruptcy | 15 | TC-00390 | C TCC 003 - Customer Service Trainig | 5 | | | | |
| TC-0038C TCC 002 - Effective Decision Making | 10 | TC-00400 | C TCC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | | | | |
| Applicant Signature I am requesting approval for Florida professional information provided on this form and any attachr Signature: | certification, nents are tru | recertific ue and co | cation, or reinstatement. I certify that all of the best of my knowledge. Date: 1/3/24 | | | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason | for Applying | Brasell Burtal | | | Smort | | | |
|--|--|---|------------------------------|--|---|--------------|--|--|
| ✓ Initia | al Certification - \$25 fee An | nual Recertification | on - \$5 | fee Reinstatement | of Certification - \$5 f | ee | | |
| Applica | nt Information | da. Rhicentos en | | 10000 | To lansment a period | | | |
| Applicant | 's name (as you would like it to app | ear on the certificat | e): W | endy A. Montoya | Well Floids Called | e9 . | | |
| Business email address: Wendy.Montoya @miamidade.gov Business phone number: 305-375-5314 | | | | | | | | |
| Job title: | Paralegal Collection Specialist | essins terms | | and examination on | neibunieri abulan de | irlw | | |
| Employed | Office of the Tax Collector | | | base of verse, and noticely adjusted the valuation | esidoning brindigies Homele principles pond | 1996 1996 | | |
| I have co recertifica | mpleted the required hours of approation, or reinstatement for the follow | oved courses and ping designation: | assed | any required examinations t | or the certification, | n fo n s | | |
| Cert | ified Florida Appraiser | Certified Florida | a Evalu | ator Certified | Cadastralist of Florid | а | | |
| Cert | ified Florida Collector | ✓ Certified Florida | a Colle | ctor Assistant | | ias | | |
| Florida propages as employm | nce for Certification – If you are roperty appraiser's office, Florida ta necessary). If you are applying for ent dates. Graph Collector | x collector's office. | or with | the Florida Department of F | Revenue (attach addit | a ional | | |
| | Paralegal Collection Specialist | em <u>ulosmentos or vol</u> | | Employment Dates: 06/12 | 3 - present | 20 12 14 | | |
| Employe | | को त्रंपन्त्र एका उन्तर् | | | 5 - present | A1.12 | | |
| Your Title | STATE OF STA | esimoos organises lo | | Employment Dates: | reactivitent enuovaera | BU! | | |
| reinstate of each a license is type belo | ed Courses – List each course yoment for which you are applying (at approved course. If you are substitusued by the Florida Real Estate Apow. Attach a copy of the license. | tach additional page ting your Certified F | es as r Reside ne or n | ecessary). Attach documen ntial Appraiser license or Ce nore courses, list your licens | tation verifying complor tified General Apprai e number and license | ser | | |
| No. | Course Title | Hours | No. | Course Tit | e Ho | ours | | |
| TC-0041C | TCC 502 - Leadership and Management S | Skills 30 | - | approved corness | animient of 30 hours of | m a | | |
| TC-0036C | TCC 503 - Collection and Distribution of Property Ta | xes 30 | | VIO TOME INTERACTOR | neitricampa di mac | 350 | | |
| Applica | nt Signature | amstriand beet | | September September | Contract of the contract of | | | |
| l am requi | uesting approval for Florida profession provided on this form and any at | ional certification, re tachments are true | ecertific and co | ation, or reinstatement. I ce prect to the best of my knov | rtiry that all of the vledge. | 200 | | |
| Signature | | , laus magnina | | Date: | 124 | qqs Ged : | | |

Wendy Montoya

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

March 22, 2022 15 credit hours



Wendy Montoya

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

March 23, 2022 10 credit hours



Wendy Montoya

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

March 23, 2022 5 credit hours



Wendy Montoya

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

April 22, 2022 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Wendy Montoya

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Property Tax Oversight, Certification and Training Team

Certifies that

Wendy Montoya

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Ryan Moore | | | |
|--|----------------------|------------------------|-------------------|-----------------|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | | | | |
| County: Lake | | Title: Branch Manag | er | |
| Certification Requested: | | la Collector Assistant | | |
| Initial: 🗸 | | nstatement: | | |
| Certification Date: | 11/01/23 | | | |
| | Annlia | ation | | |
| ✓ Application with Required | Applic Signatures | ation | | |
| ✓ Application Fee | Olgitatures | | | |
| ✓ Courses Listed on Applica | tion | | | |
| ✓ Employment Dates Listed | 111011 | | | |
| ✓ Includes Current | Employment | | | |
| | | an Applicable Office | 9 | |
| From: 10/01/20 | To | : Present | | |
| From: | To |): | | |
| | | | | |
| | Course Inf | ormation | | |
| Course Name | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | |
| TCC 501 - Duties and Responsibilities of | f Florida Tax Co | ollectors | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | | |
| TCC 002 - Effective Decision Making | | | 10 | Attended Course |
| TCC 003 - Customer Service Training | | | 5 | Attended Course |
| TCC 503 - Collection and Distribution of P | operty Taxes and | d Special Assessments | 30 | Attended Course |
| TCC 502 - Management of a Florida Tax | Collector's Office | • | 30 | Attended Course |
| FLHSMV - Heavy Vehicle Use Tax | | | 1 | Attended Course |
| FLHSMV - Information and Cyber Securit | y Awareness Tra | aining | 0.5 | Attended Course |
| FLHSMV - Driver License Preparatory Tra | aining (Online) | | 12 | Attended Course |
| AAMVA - Counterfeits and Alterations | | _ | 0.75 | Attended Course |
| AAMVA - Introduction to Fraud | | | 1 | Attended Course |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | Total Hours | 120.25 | |
| | | | 120.20 | |
| Committee recommends certificat | | | 120.20 | |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| | mup.//nondarevenue.com/prop | berty/Page | 5/001101 | ai_Trailiiii | <u>j_RegistrationAndPayment.as</u> | pbx | | |
|--|--|------------------------|-------------------|---------------|--------------------------------------|--------|--|--|
| Reason for Applying | | | | | | | | |
| ☑ Initial Certification - \$25 fee ☐ Annual Recertification - \$5 fee ☐ Reinstatement of Certification - \$5 fee | | | | | | | | |
| Applicant I | Information | | | | | | | |
| Applicant's n | name (as you would like it to appear on | the certific | ate): | Ryan Mooi | re | | | |
| | nail address: Ryan.Moore@laketax.co | m | | Business p | hone number: 352-343-9602 | | | |
| | anch Manager | | | | | | | |
| | /: Lake County Tax Collector | | | | | | | |
| | leted the required hours of approved on n, or reinstatement for the following de | | passed a | any required | d examinations for the certification | n, | | |
| Certified | d Florida Appraiser 🔲 Ce | rtified Flori | da Eva l u | ator | Certified Cadastralist of F | lorida | | |
| Certified | d Florida Collector 🗹 Ce | rtified F l ori | da Collec | ctor Assistar | nt | | | |
| Florida proper pages as need | Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: I | Lake County Tax Collector | | | | | | | |
| Your Title: | Branch Manager | | | Employme | nt Dates: 10/01/2020-present | | | |
| Emp l oyer: | | | | | | | | |
| Your Title: | | | | Employme | nt Dates: | | | |
| reinstatemer of each appr license issue | Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0040C TCC | C-501 Duties & Respon of FL Tax Collectors | 30 | TC-0038C | TCC-002 Eff | ective Decision Making | 10 | | |
| TC-0041C TCC | C-502 Management of a FL Tax Coll's Office | 30 | TC-0039C | TCC-003 Cu | stomer Service Training | 5 | | |
| Applicant S | | | | | | | | |
| | ing approval for Florida professional co provided on this form and any attachmo | | | | | 9 | | |
| | Ryan Moore | | | | Date: Oct 19, 2023 | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training_RegistrationAndPayment.aspx

| nttp://floridarevenue.com/property/Pages/Coπicial_Training_RegistrationAndPayment.aspx | | | | | | |
|---|---|----------|--|-----------------------|-------|--|
| Reason for Applying | | | | | | |
| ✓ Initial Certification - \$25 fee | | | | | | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Ryan Moore | | | | | | |
| siness email address: Ryan.Moore@laketax.com | | | Business phone number: 352-343-9602 | | | |
| Job title: Branch Manager | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | |
| I have completed the required hours of approved courses and passed any required examinations for the certification, recertification, or reinstatement for the following designation: | | | | | | |
| Certified Florida Appraiser | | | | | | |
| Certified Florida Collector | Certified Florida Collector Certified Florida Collector Assistant | | | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | |
| Employer: Lake County Tax Collector | | | | | | |
| Your Title: Branch Manager | | | Employment Dates: 10/01/2020-present | | | |
| Employer: | | | | | | |
| our Title: | | | Employment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Tit l e | Hours | |
| TC-0036C TCC-503 Coll & Dist of Pro Taxes & Spec Assess | 30 | TC-0044C | Heavy Vehi | cle Use Tax (HVUT) | 1 | |
| TC-0025C Driver's License Preparatory Training (online) | 12 | TC-0045C | Information and Cyber Sercurity Awareness Training 0.5 | | 0.5 | |
| Applicant Signature | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | |
| Signature: Ryan Moore Oct 19, 2023 | | | | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|-------------------------------|------------------------|----------------------------------|--|---------|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear or | | ate): | Ryan Moor | re | | | |
| Business email address: Ryan.Moore@laketax.com Business phone number: 352-343-9602 | | | | | | | |
| Job title: Branch Manager | | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | | |
| I have completed the required hours of approved of recertification, or reinstatement for the following definitions of the following definition | ourses and signation: | passed | any required | d examinations for the certification | on, | | |
| Certified Florida Appraiser | ertified Flori | da Eva l u | ator | Certified Cadastralist of | Florida | | |
| Certified Florida Collector | ertified F l ori | da Colle | ctor Assistar | nt | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Lake County Tax Collector | | | | | | | |
| Your Title: Branch Manager | | | Employmer | nt Dates: 10/01/2020-present | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employmer | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0001C Counterfeits and Alterations | 0.75 | | | | | | |
| TC-0010C Introduction to Fraud | 1 | | | | | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional c information provided on this form and any attachm | ertification, ents are tru | recertific e and co | ation, or reir rrect to the t | nstatement. I certify that all of the pest of my knowledge. | e | | |
| Signature: Ruan Moore | | | | Date: Oct 19, 2023 | | | |





RYAN MOORE

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes

Date of Course Completion: 12/8/2021

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Ryan Moore

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Ryan Moore

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

February 1, 2023 10 credit hours



Ryan Moore

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

February 3, 2023 5 credit hours



Ryan Moore

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

August 17, 2023 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Ryan Moore

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours





RYAN MOORE

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2023

by FLHSMV

0 Hours 30 Minutes

Date of Course Completion: 10/9/2023





RYAN MOORE

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours

Date of Course Completion: 10/10/2023





RYAN MOORE

for the successful completion of

AAMVA FDR 2021: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/12/2023





RYAN MOORE

for the successful completion of

AAMVA FDR 2021: Introduction to Fraud

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/12/2023



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Monica G | . Morale | s | | | |
|---|---------------|-----------|---------------|---------------|-------------------|----------------------------------|
| Previous Name(s)(if applicable): | | | | | | |
| Documentation Included: | | | | | | |
| County: Dade | | | le:Tax Reco | | pecialist 2 | |
| Certification Requested: | Certified F | | ollector Assi | <u>istant</u> | | |
| Initial: 🗸 | | Reinst | atement: | | | |
| Certification Date: | 10/01/23 | | | | | |
| | Ap | plicati | on | | | |
| ✓ Application with Required | | | | | | |
| ✓ Application Fee | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | |
| ✓ Employment Dates Listed | | | | | | |
| ✓ Includes Current | Employm | ent | | | | |
| ✓ Two Years of Ex | perience v | with an | Applicable | Office |) | |
| From: 07/25/21 | | _ | resent | | | |
| From: | | To: | | | | |
| | | | | | | |
| | Course | Inform | mation | - | | |
| Course Name | | | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | | | |
| TCC 501 - Duties and Responsibilities of | of Florida Ta | ax Collec | tors | | 30 | Attended Course |
| 90-hours per 12D-19.003(3)(b) | | | | | | |
| TCC 001 - Bankruptcy | | | | | 15 | Attended Course |
| | | | | 1 | | |
| TCC 002 - Effective Decision Making | | | | | 10 | Attended Course |
| TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | | | | | 10 5 | Attended Course Attended Course |
| | Collector's (| Office | | | | |
| TCC 003 - Customer Service Training | | | ecial Assessr | nents | 5 | Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessr | nents | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessr | nents | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessn | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessr | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessr | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessn | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessr | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessn | ments | 5 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | | | 5 30 30 | Attended Course Attended Course |
| TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | | | ecial Assessn | | 5 30 | Attended Course Attended Course |

Notes:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|-------------------------|-------------|-------------|--------------------------|--------------------------------|---------|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Monica G. Morales | | | | | | | |
| Business email address: Monica.Morales@miam | idade.gov | l | Business p | hone number | · 305-375-1415 | | |
| Job title: Tax Record Specialist 2 | | | | | | | |
| Employed by: Office of the Tax Collector - Mian | | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | courses and esignation: | l passed a | ny require | d examination | s for the certificat | ion, | |
| Certified Florida Appraiser | ertified Flor | ida Evalua | ator | Certific | ed Cadastralist of | Florida | |
| Certified Florida Collector | ertified Flor | ida Collect | tor Assista | nt | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. Employer: Office of the Tax Collector Your Title: Tax Record Specialist 2 Employment Dates: 07/25/21 - present | | | | | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course | Γitle | Hours | |
| TC-0041C TCC 502 - Leadership and Management Skills | 30 | TC-0040C | TCC 501 - D | Outles and Responsibilit | ties of Florida Tax Collectors | 30 | |
| TC-0036C TCC 503 - Collection and Distribution of Property Taxes | 30 | TC-0037C | T | CC 001 - Ba | ankruptcy | 15 | |
| Applicant Signature | aulfia-tia | | tion or re | nototoment ! | portify that all aft | ha | |
| l am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Signature: | | | | Date: | 3 24 | 1 | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | | |
|--|-----------------------------------|-----------------------|-----------|---------|--------------------|-------------|---------------|---|
| ✓ Initial Certification - \$25 fee | Annual R | Recertificat | ion - \$5 | fee | Reinstatem | ent of Ce | rtification | - \$5 fee |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Monica G. Morales | | | | | | | | |
| Business email address: Monica.Morales@miamidade.gov Business phone number: 305-375-1415 | | | | | | | | |
| Job title: Tax Record Specialist 2 | | | | | | | | |
| Employed by: Office of the Tax Coll | ector | | | | | | | |
| I have completed the required hours recertification, or reinstatement for the | of approved co e following des | ourses and signation: | passed | any re | quired examination | ons for the | certification | on, |
| Certified Florida Appraiser | ☐ Ce | rtified Flori | da Evalu | ıator | Cert | ified Cada | astralist of | Florida |
| Certified Florida Collector | ✓ Ce | rtified Florid | da Colle | ctor As | ssistant | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | | |
| Employer: Office of the Tax Collecto | r | | | | | | ····· | *************************************** |
| Your Title: Tax Record Specialist 2 | | | | Empl | oyment Dates: (|)7/25/21 - | present | |
| Employer: | | | | | | | | |
| Your Title: | | | | Empl | oyment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | | Hours | No. | | Course | | | Hours |
| TC-0038C TCC 002 - Effective Decis | on Making | 10 | | | Certified Flor | ida Evalı | uator | |
| TC-0039C TCC 003 - Customer Serv | ce Training | 5 | | | | | | |
| Applicant Signature I am requesting approval for Florida information provided on this form and Signature: | | | | | | | | (e |

The Department of Revenue of the State of Florida

certifies that

Monica Gabriela Morales

has fulfilled the requirements for designation as a Gertified Florida Evaluator and has been recommended by The Admissions and Certifications Committee for Certified Florida Appraisers and Certified Florida Evaluators and is, therefore, on this day, the first of September, 2017, declared to be a

Certified Florida Evaluator

with all the rights, benefits, and privileges of this certification.

Dr. Maurice M. Gogarty
Director, Property Tax Oversight
Florida Department of Revenue

(0, 0, 1. Wat 10)

Meghan Miller Training Director, Property Tax Oversight

Monica Morales

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

May 26, 2022 15 credit hours



Monica Morales

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

July 30, 2022 10 credit hours



Monica Morales

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

September 13, 2022 5 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Monica Morales

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Monica Morales

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Monica Morales

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

October 12, 2022 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Barbara P | alomino | | | | | | |
|--|----------------|----------------------------|-------------------|-----------------|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | | |
| Documentation Included: | | | | | | | | |
| County: Dade | | Job Title: Senior Tax Re | cord Specialist | t | | | | |
| Certification Requested: | Certified F | Iorida Collector Assistant | | | | | | |
| Initial: 🗸 | Reinstatement: | | | | | | | |
| Certification Date: | | | | | | | | |
| | Apı | plication | | | | | | |
| ✓ Application with Required Signatures | | | | | | | | |
| ✓ Application Fee | | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | | |
| ✓ Includes Current | | ent | | | | | | |
| ✓ Two Years of Ex | perience v | vith an Applicable Office | Э | | | | | |
| From: 10/05/20 | | To: Present | | | | | | |
| From: | | To: | | | | | | |
| | | | | | | | | |
| | Course | Information | | , | | | | |
| Course Name | | | Hours Credited | Documentation | | | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | | | |
| TCC 501 - Duties and Responsibilities | of Florida Ta | x Collectors | 30 | Attended Course | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | | | | |
| TCC 001 - Bankruptcy | | | 15 | Attended Course | | | | |
| TCC 002 - Effective Decision Making | | | 10 | Attended Course | | | | |
| TCC 003 - Customer Service Training | | | 5 | Attended Course | | | | |
| TCC 502 - Management of a Florida Tax | Collector's C | Office | 30 | Attended Course | | | | |
| TCC 503 - Collection and Distribution of P | roperty Taxe | s and Special Assessments | 30 | Attended Course | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | Total Hours | 120 | | | | | |

Yes

No

Notes:

Committee recommends certification:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|--------------------------|-----------|--------------------------------|--|-------------------------|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Barbara Palomino | | | | | | | |
| Business email address: Barbara.Palomino@miamidade.gov Business phone number: 305-375-3836 | | | | | | | |
| Job title: Senior Tax Record Specialist | 93 ,292,00 | 2 | оо педалаза | dude instruction and ex- | ni dank | | |
| Employed by: Office of the Tax Collector - Miam | | <u> </u> | or value, und the valuation | praisan principles. Nypes ic n'incretes portaining to | Highesa de alseq | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following des | ourses and signation: | passed a | ny required examir | ations for the certificatio | n, | | |
| Certified Florida Appraiser Ce | rtified Flori | da Evalua | ator 🗆 C | Certified Cadastralist of F | lorida | | |
| Certified Florida Collector | rtified Flori | da Collec | tor Assistant | | Septos | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Office of the Tax Collector | | | | | single au Seconded a | | |
| Your Title: Senior Tax Record Specialist | inem adopa | Dr | Employment Dates | : 10/05/20 - present | olgrada tebr | | |
| Employer: | | | | | eri do réw | | |
| Your Title: | returalego 1 | D . | Employment Dates | elic panciplas for capas: | morlien | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Cou | urse Title | Hours | | |
| TC-0036C TCC 503 - Collection and Distribution of Property Taxes | 30 | TC-00380 | TCC 002 - Effec | tive Decision Making | 10 | | |
| TC-0037C TCC 001 - Bankruptcy | 15 | TC-00390 | TCC 003 - Custo | omer Service Training | 5 | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: | | | | | | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21

Property Tax Oversight Certification and Training

Page 1 of 2

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|-------------------------------|-------------------------|---|----------------------|--|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Barbara Palomino | | | | | | | |
| Business email address: Barbara.Palomino@miamidade.gov Business phone number: 305-375-3836 | | | | | | | |
| Job title: Senior Tax Record Specialist | isz "Pactuoxia | x X | annous carrenges to much an node same as been parteent | ent abutant itali ky | | | |
| Employed by: Office of the Tax Collector | | | | giornia Just com | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any required examinations for the co | ertification, | | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Flori | da Evalu | uator | alist of Florida | | | |
| Certified Florida Collector | ertified Florid | da Colle | ector Assistant | nuse or roserings | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Office of the Tax Collector | | | | o be and a Carlina | | | |
| Your Title: Senior Tax Record Specialist | unsmertups | T | Employment Dates: 10/05/20 - pro | esent | | | |
| Employer: | | | | zai postom mate | | | |
| Your Title: | onunitaro k | | Employment Dates: | only feet tians | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | Course Title | Hours | | | |
| TC-0040C TCC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | | brong of approved courses | Di la mamain ana | | | |
| TC-0041C TCC 502 - Leadership and Management Skills | 30 | | THE HORSENITES AS ONG TOTAL TOTAL | a viscous in class | | | |
| Applicant Signature I am requesting approval for Florida professional conformation provided on this form and any attachm Signature: | ertification, ents are tru | recertifice e and co | cation, or reinstatement. I certify that orrect to the best of my knowledge. Date: | all of the | | | |

The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Barbara Palomino

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

February 7-10, 2022 30 credit hours

Barbara Palomino

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

August 31, 2023 10 credit hours



Barbara Palomino

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

August 25, 2023 15 credit hours



Barbara Palomino

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

September 4, 2023 5 credit hours



Barbara Palomino

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

September 14, 2023 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Barbara Palomino

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | David S. Prince | | | | | | |
|---|--------------------------------------|---------------------|---|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Dade | Job Title: Paralegal Col | | st | | | | |
| Certification Requested: | Certified Florida Collector Assistan | t | | | | | |
| Initial: 🗸 | Reinstatement: | | | | | | |
| Certification Date: | 02/01/23 | | | | | | |
| | Amplication | | | | | | |
| Application ✓ Application with Required Signatures | | | | | | | |
| ✓ Application Fee ✓ Application Fee | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | |
| ✓ Employment Dates Listed | | | | | | | |
| ✓ Includes Current | | | | | | | |
| ✓ Two Years of Ex | perience with an Applicable Offic | е | | | | | |
| From: 07/30/19 | To: Present | | | | | | |
| From: | To: | | | | | | |
| | | | | | | | |
| | Course Information | | 1 | | | | |
| Course Name | | Hours Credited | Documentation | | | | |
| | | | | | | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of | of Florida Tax Collectors | 30 | Attended Course | | | | |
| | of Florida Tax Collectors | 30 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities | of Florida Tax Collectors | 30 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities (90-hours per 12D-19.003(3)(b) | of Florida Tax Collectors | | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy | of Florida Tax Collectors | 15 | Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making | | 15 10 | Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | Collector's Office | 15 10 5 30 | Attended Course Attended Course Attended Course Attended Course | | | | |

Yes

No

Notes:

Committee recommends certification:



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|---------------------------------|-------------------------|-----------------|--|-------------------------|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): David S. Prince | | | | | | | |
| Business email address: David.Prince@miamidade.gov Business phone number: 305-375-5828 | | | | | | | |
| Job title: Paralegal Collection Specialist | ourses, ser | -3 | 30 4 | eltshimser brus nensurani al sis | ore ossiste | | |
| Employed by: Office of the Tax Collector - Mian | | | | east principles, types of value cyfriolples peraining to the valu | igondoe | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | passed a | any required | examinations for the certification | on, Estate | | |
| Certified Florida Appraiser | ertified Flori | da Evalu | ator | Certified Cadastralist of I | -lorida | | |
| Certified Florida Collector | ertified Flori | da Collec | ctor Assistar | t lear to eciliar entirentice of real | tasorges | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Office of the Tax Collector | | | | Cartified Cadestralist of Florida | o berome a | | |
| Your Title: Paralegal Collection Specialist | | | Employmer | nt Dates: 07/30/19 - present | elėjana tay. | | |
| Employer: | ade mui co ade Masco | ė · | 60.6 | Tude instruction and examination | in dordw | | |
| Your Title: | garuninga j | 0 | Employmen | nt Dates: | smerica | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0040C TCC 501 - Duties and Responsibilities of Florida Tax Collectors | 30 | TC-00360 | C TCC 503 | - Collection and Distribution of Property Taxes | 30 | | |
| TC-0041C TCC 502 - Leadership and Management Skills | 30 | TC-00370 | c To | CC 001 - Bankruptcy | 15 | | |
| Applicant Signature I am requesting approval for Florida professional cinformation provided on this form and any attachm | certification, nents are tru | recertific le and co | cation, or rein | oest of my knowledge. | e | | |
| Signature: | normaliths | | obhi | Date: 1 / 3 / 2024 | stapilgga a emosacio | | |



Application for Florida Professional Certification

DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial Training RegistrationAndPayment.aspx

| Reason for Applying | 701ty/1 ago | o, come | nai_Tra | ming_registrationAndr ayme | ин. сорх | | | |
|--|-------------------------------|--------------------|--------------------|---|-------------------|--|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | | |
| Applicant Information | | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): David S. Prince | | | | | | | | |
| Business email address: David.Prince@miamidade.gov Business phone number: 305-375-5828 | | | | | | | | |
| Job title: Paralegal Collection Specialist | 201368, 36 1 | 3 | • | or heart or epicored courses instruction and examination on | obulari iliniy | | | |
| Employed by: Office of the Tax Collector | noitsaled despera | | | d pancelles, types of value, and clipes pertaining to the valuebon | negonacioses | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and signation: | passed | any req | uired examinations for the certi | fication, | | | |
| ☐ Certified Florida Appraiser ☐ Ce | ertified Florid | da Evalı | uator | Certified Cadastralis | st of Florida | | | |
| Certified Florida Collector | ertified Florid | da Colle | ctor Ass | sistant | вруговаћ to e | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. Employer: Office of the Tax Collector | | | | | | | | |
| Your Title: Paralegal Collection Specialist | i. ema lupe | 1 | Emplo | yment Dates: 07/30/19 - prese | ent | | | |
| Employer: | gs york so | | | no notice exemple to see the instruction on | salariori riginiw | | | |
| Your Title: | atuminou k | | Emplo | yment Dates: | methematic pr | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | | |
| TC-0038C TCC 002 - Effective Decision Making | 10 | | | 30 hours of approved corrisos | to maminima | | | |
| TC-0039C TCC 003 - Customer Service Training | 5 | | | nousless | nea el maised | | | |
| Applicant Signature I am requesting approval for Florida professional conformation provided on this form and any attachments Signature: | ertification, ents are tru | recertifice and co | cation, correct to | or reinstatement. I certify that all the best of my knowledge. Date: | of the | | | |

David Prince

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

March 31, 2022 15 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

David Prince

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

David Prince

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

April 1, 2022 10 credit hours



David Prince

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

April 5, 2022 5 credit hours



David Prince

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

April 28, 2022 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

David Prince

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours



CERTIFIED FLORIDA EVALUATOR

The Florida Department of Revenue

Hereby Certifies That

David Stuart Prince

Has Successfully Completed the Requirements for the Designation

On This 1st Day of July, 2021

Jim Zingale

Executive Director

Florida Department of Revenue



Sue Harlan

Director, Property Tax Oversight Florida Department of Revenue

Suc Harlan



ertificati A licati Checklist

ertified Florida Collector/ ertified Florida Collector Assista t Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: Liliana Ramirez | | | | | | | |
|--|--|-----------------------|--------------------------|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Hillsborough | Job Title:Tax & Lice | • | cialist | | | | |
| Certification Requested: | Certified Florida Collector Assist | tant | | _ | | | |
| Initial: Certification Date: | Reinstatement: L | | | | | | |
| Certification Date. | 11/01/23 | | | | | | |
| | Ap lication | | | | | | |
| Application with Required | d Signatures | | | | | | |
| Application Fee | | | | | | | |
| Courses Listed on Applic | | | | | | | |
| Employment Dates Liste | | | | | | | |
| ✓ Includes Currer ✓ Two Years of F | | ٠٠: | | | | | |
| From: 04/30/2007 | xperience with an Applicable C To: Present | лисе | | | | | |
| From: | To: | | | | | | |
| 110111. | 10. | | | | | | |
| | Course Information | | | | | | |
| Course Name | | Hou | | Documentation | | | |
| | | Cred | lited | Documentation | | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | | |
| TCC 503 Collection & Distribution of Prop | perty Taxes and Special Assessments | ; _ | 30 | Attended Cours ▼ | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | | | |
| TCC 502 - Management of a Florida | Tax Collector's Office | lacksquare | 30 | Attended Cours ▼ | | | |
| TCC 001 - Bankruptcy | | | 15 | Attended Cours ▼ | | | |
| TCC 002 - Effective Decision Making | | lacksquare | 10 | Attended Cours ▼ | | | |
| TCC 003 - Customer Service Training | g | | 5 | Attended Cours ▼ | | | |
| AAMVA - Birth Certificates | | lacksquare | .50 | Attended Cours | | | |
| AAMVA - Canadian Birth Certificates | , Drive and Vehicle Documents | lacksquare | .75 | Attended Cours | | | |
| AAMVA - Canadian Travel, Citizensh | ip and Immigration Documents | | 1 | Attended Cours ▼ | | | |
| AAMVA - CDL Module 1 | | • | 2.5 | Attended Cours ▼ | | | |
| AAMVA - CDL Module 2 | | | | | | | |
| AAMVA - CDL Module 3 | | \blacksquare | .75 | Attended Cours ▼ | | | |
| , | | <u> </u> | .75 .75 | Attended Cours Attended Cours | | | |
| AAMVA - CDL Module 4 | | ▼ | | | | | |
| | s | | .75 | Attended Cours | | | |
| AAMVA - CDL Module 4 | curity Awareness Training | ▼ ▼ ▼ | .75 .75 | Attended Cours | | | |
| AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations | | \ \ \ \ \ | .75 .75 .75 | Attended Cours Attended Cours Attended Cours | | | |
| AAMVA - CDL Module 4 AAMVA - Counterfeits and Alterations | curity Awareness Training Total Hou | \ \ \ \ \ | .75 .75 .75 .50 | Attended Cours Attended Cours Attended Cours | | | |

Notes:



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Liliana Ramirez |
|----------------------------------|---------------------------------------|
| Previous Name(s)(if applicable): | |
| Documentation Included: | |
| County: Hillsborough | Job Title:Tax & License Specialist |
| Certification Requested: | Certified Florida Collector Assistant |
| Initial: | Reinstatement: |
| Certification Date: | 11/01/23 |

| | Application |
|----------------------------------|-----------------------------|
| Application with Required Signat | ures |
| Application Fee | |
| Courses Listed on Application | |
| ✓ Employment Dates Listed | |
| Includes Current Emplo | yment |
| ✓ Two Years of Experience | e with an Applicable Office |
| From: 04/30/07 | To: Present |
| From: | To: |

| Course Information | | | | | | |
|---|-----|-------------|-------------------|---|------------------|--|
| Course Name | | | Hours Credited | | Documentation | |
| 30-hours per 12D-19.003(3)(a) | | | | | | |
| | | • | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | | |
| AAMVA - Driver License and ID Cards | | • | .75 | | Attended Cours | |
| FLHSMV - Driver License Preparatory Training (Onlin | ne) | V | 12 | | Attended Cours | |
| AAMVA - Expanding the Review | | • | .50 |) | Attended Cours | |
| FLHSMV - Heavy Vehicle Use Tax | | | 1 | | Attended Cours ▼ | |
| AAMVA - Introduction to Covert Features | | | .75 | , | Attended Cours ▼ | |
| AAMVA - Introduction to Fraud | | | 1 | | Attended Cours ▼ | |
| AAMVA - Internal Fraud for Staff | | \ | .75 | , | Attended Cours ▼ | |
| AAMVA - Mexican Documents | | ▼ | .75 | | Attended Cours | |
| AAMVA - Military ID Cards | | _ | .50 | 1 | Attended Cours | |
| AAMVA - People and Actions | | V | .75 | , | Attended Cours | |
| AAMVA - Security Features | | - | 1 | | Attended Cours | |
| AAMVA - Social Security Cards | | V | .50 |) | Attended Cours | |
| AAMVA - Travel Documents | | V | .75 | | Attended Cours | |
| | - | Total Hours | 21 | | | |
| Committee recommends certification: | | Yes | | | No | |

Notes:



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Liliana Ra | mirez | | | |
|---|--------------|---------------------------|------------|-----------|------------------|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County: Hillsborough | T | Job Title:Tax & Licens | se S | pecialist | |
| Certification Requested: | Certified F | lorida Collector Assistar | <u>nt </u> | | ▼ |
| Initial: | | Reinstatement: | | | |
| Certification Date: | 11/01/23 | | | | |
| | | | | | |
| Application with Decimal | | plication | | | |
| Application with Required Application Fee | Signature | <u> </u> | | | |
| 7 (5) (5) (5) (5) | otion | | | | |
| Courses Listed on Application Employment Dates Listed | | | | | |
| Includes Current | | ent | | | |
| | | with an Applicable Off | ice | | |
| From: 04/30/07 | (poriorioo i | To: Present | 100 | | |
| From: | | To: | | | |
| | | | | | |
| | Course | Information | | | |
| Course Name | | | | lours | Documentation |
| | | | С | redited | Boodimentation |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| | | | | | |
| 90-hours per 12D-19.003(3)(b) | | | | | |
| AAMVA - U.S. Immigration Document | s | | - | .75 | Attended Cours ▼ |
| AAMVA - Vehicle Identification Docun | nents | | ▼ | .75 | Attended Cours ▼ |
| | | | | | |
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| | | | | | |
| | | | | | |
| | | | | | |
| | | Total Hours | \top | 1.5 | |
| | | | | | |

Yes

No

Notes:

Committee recommends certification:



DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Pages for Applying | F-1.73- | | | | | |
|--|---------------------------------|-----------------------|--|--------|--|--|
| Reason for Applying | | | | ΦE foo | | |
| Initial Certification - \$25 fee Annual | Recertificat | tion - \$5 | fee Reinstatement of Certification - | φo iee | | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear or | n the certific | | | | | |
| Business email address: ramirezl@hillstax.org Business phone number: 813.612.6727 | | | | | | |
| Job title: Tax & License Specialist | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de- | courses and esignation: | passed a | | | | |
| Certified Florida Appraiser | ertified Flori | da Evalua | lator | orida | | |
| Gertified Florida Collector | | | ctor Assistant | | | |
| Experience for Certification – If you are apply Florida property appraiser's office, Florida tax collepages as necessary). If you are applying for recere employment dates. | | | | | | |
| Employer: Hillsborough County Tax Collector | | | | | | |
| Your Title: Tax & License Specialist | | | Employment Dates: 04/30/2007 to Present | | | |
| Employer: | | | | | | |
| Your Title: | | | Employment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | Course Title | Hours | | |
| TC00370 TCC001 Bankruptcy | 15 | TC0038 | TCC002 Effective Decision-Making in the | 10 | | |
| TC0039(Customer Service Training | 5 | TC0036 | CC TCC503 Collection & Distribution of Prope | 30 | | |
| Applicant Signature | | | I install and if that all of the | 1 | | |
| I am requesting approval for Florida professional of information provided on this form and any attachn | certification, nents are tru | recertificate and col | cation, or reinstatement. I certify that all of the prrect to the best of my knowledge. | 7. | | |
| Signature: | | | Date: 10-13-23 | | | |



DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

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| Reason for Applying | | | | | | |
|--|-------------------------------|-------------------------|----------------|--|-----------|--|
| | ecertifica | tion - \$5 | fee 🔲 F | Reinstatement of Certification - | \$5 fee | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear on | the certific | | | | | |
| Business email address: ramirezl@hillstax.org | | | Business p | hone number: 813.612.6727 | | |
| Job title: Tax & License Specialist | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved corecertification, or reinstatement for the following des | ourses and signation: | passed a | any required | I examinations for the certification | 1, | |
| Certified Florida Appraiser Ce | rtified Flori | da Evalua | ator | Certified Cadastralist of FI | orida | |
| ☐ Certified Florida Collector | rtified Flori | da Collec | tor Assistar | nt | | |
| Experience for Certification – If you are applying Florida property appraiser's office, Florida tax collection pages as necessary). If you are applying for recerting employment dates. Employer: Hillsborough County Tax Collector | tors office | * Or With | statement, | provide your current employer and | uullionai | |
| Your Title: Tax & License Specialist | | | Employme | nt Dates: 04/30/2007 to Present | | |
| Employer: | | | | | | |
| Your Title: | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC00410 TCC502 Management of a FL Tax Collect | 30 | TC0005 | | Birth Certification | .50 | |
| TC0006 Canadian Birth Certificate, Driver, and Vel | .75 | TC0007 | C Canadian | Travel, Citizenship, and Immigra | 1 | |
| Applicant Signature I am requesting approval for Florida professional ceinformation provided on this form and any attachme Signature: | ertification, ents are tru | recertific ie and co | ation, or rei | nstatement. I certify that all of the best of my knowledge. Date: | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

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| nttp://fioridarevenue.com/prop | orty/r ago | 0,00111010 | | | | |
|--|------------------------|----------------------|--------------|--------------------------------------|-----------|--|
| Reason for Applying | | | | | | |
| Initial Certification - \$25 fee Annual R | ecertificat | t ion - \$5 f | fee F | Reinstatement of Certification - | \$5 fee | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear on | the certification | | | | | |
| Business email address: ramirezl@hillstax.org Business phone number: 813.612.6727 | | | | | | |
| Job title: Tax & License Specialist | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved co recertification, or reinstatement for the following des | urses and ignation: | passed a | ny required | I examinations for the certification | ١, | |
| | tified Flori | da Evalua | ator | Certified Cadastralist of FI | orida | |
| Coramour ionac comercia | | | tor Assistar | | | |
| Experience for Certification – If you are applying Florida property appraiser's office, Florida tax collection pages as necessary). If you are applying for recerting employment dates. Employer: Hillsborough County Tax Collector | TOP'S OFFICE | Orwith | ne Fiorida i | Department of Revenue (attach a | uditional | |
| Your Title: Tax & License Specialist | | | Employmer | nt Dates: 04/30/2007 to Present | | |
| Employer: | | | | | | |
| Your Title: | | | Employmer | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC0018(AAMVA CDL 2015: Module 1 Intro to CDL | 2.5 | | | CDL 2015: Module 2 Overview of | .75 | |
| TC00200 AAMVA CDL 2015 Module 3 CDL Knowle | .75 | TC0021 | C AAMVA C | CDL 2015 Module 4 CKE End-of- | .75 | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: Date: | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. Submit your completed application and pay the required fee to the Department using

| Reason for Applying | com/property/r age | 25/00111014 | | |
|--|--|--|---|--------------|
| ✓ Initial Certification - \$25 fee | Annual Recertifica | ition - \$5 fe | Reinstatement of Certification - \$5 | 5 fee |
| Applicant Information | | | | |
| Applicant's name (as you would like it to a | appear on the certific | cate): Lilian | a Ramirez | |
| Business email address: ramirezl@hillsta | x.org | E | Business phone number: 813.612.6727 | |
| Job title: Tax & License Specialist | | | | |
| Employed by: Hillsborough County Tax C | ollector | | | |
| I have completed the required hours of ar recertification, or reinstatement for the fol | oproved courses and | d passed a | ny required examinations for the certification, | |
| Certified Florida Appraiser | Certified Flor | ida Evalua | cor Certified Cadastralist of Flor | ida |
| Certified Florida Collector | Certified Flor | ida Collect | or Assistant | |
| pages as necessary). If you are applying employment dates. Employer: Hillsborough County Tax Colle Your Title: Tax & License Specialist | for recertification of | r for reins | ne Florida Department of Revenue (attach add atement, provide your current employer and Employment Dates: 04/30/2007 to Present | 12 |
| Employer: Your Title: | | | Employment Dates: | |
| Approved Courses – List each course reinstatement for which you are applying of each approved course. If you are subs | (attach additional pa | ully comple ages as ne d Residenti | ted for the certification, recertification, or cessary). Attach documentation verifying comal Appraiser license or Certified General Appraise courses, list your license number and license | se ====== |
| No. Course Title | Hours | No. | Course Tillo | Hours |
| TC00010 Counterfeits & Alteration | ıs .75 | | Info & Cyber Security Awareness for Exte | .50 |
| TC00020 Driver Licenses and ID Ca | rds .75 | TC00250 | Driver License Preparatory Training - OLT | 12 |
| Applicant Signature I am requesting approval for Florida profe information provided on this form and any Signature: | essional certification y attachments are tr | , recertifica ue and cor | tion, or reinstatement. I certify that all of the ect to the best of my knowledge. Date: | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| | http://fioridarevenue.co | m/property/Pag | es/Comci | ai_11 | allillig_RegistrationAndr ayment.asp | | |
|--|---|--|-------------|--------|--|------------|--|
| Reason fo | or Applying | | | L | | | |
| ✓ Initial | Certification - \$25 fee A | nnual Recertific | ation - \$5 | fee | Reinstatement of Certification - | \$5 fee | |
| Applicant | Information | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Liliana Ramirez | | | | | | | |
| Business e | mail address: ramirezl@hillstax.c | org | | Busir | ness phone number: 813.612.6727 | | |
| Job title: Ta | x & License Specialist | | | | | | |
| Employed I | ^{oy:} Hillsborough County Tax Coll | ector | | | | | |
| I have com | pleted the required hours of app on, or reinstatement for the follow | roved courses ar wing designation: | d passed | any re | equired examinations for the certification |). | |
| Certified Florida Appraiser Certified Florida Evaluator Certified Cadastralist of Florida | | | | | | lorida | |
| Certifi | ed Florida Collector | Certified Flo | rida Collec | ctor A | ssistant | | |
| Florida pro pages as n employmen Employer: | perty appraiser's office, Florida t ecessary). If you are applying fo nt dates. Hillsborough County Tax Collecte | ax collector's officer recertification | e or with | the Fi | cation, list at least two years' experience orida Department of Revenue (attach a ment, provide your current employer an | luullionai | |
| Your Title: | Tax & License Specialist | | | Emp | loyment Dates: 04/30/2007 to Present | | |
| Employer: | | | | | | | |
| Your Title: | | | | Emp | loyment Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | _ | Course Title | Hours | |
| TC00040 | Expanding the Review | .50 | TC0044 | СН | leavy Vehicle Use Tax (HVUT) 2021 | 1.0 | |
| TC00090 | Introduction to Covert Feature | es .75 | TC0010 | IC | Introduction to Fraud | 1.0 | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: | | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Thip://illondarevende.com/property/r ages/00/ | | | | | | |
|--|--|--|--|--|--|--|
| Reason for Applying Initial Certification - \$25 fee | \$5 fee Reinstatement of Certification - \$5 fee | | | | | |
| | Temstatement of octanioación qui los | | | | | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): | | | | | | |
| Business email address: ramirezl@hillstax.org Business phone number: 813.612.6727 | | | | | | |
| Job title: Tax & License Specialist | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | |
| I have completed the required hours of approved courses and pass recertification, or reinstatement for the following designation: | ed any required examinations for the certification, | | | | | |
| Certified Florida Appraiser Certified Florida Ev | aluator Certified Cadastralist of Florida | | | | | |
| Certified Florida Collector Certified Florida Co | lector Assistant | | | | | |
| Experience for Certification – If you are applying for your initial Florida property appraiser's office, Florida tax collector's office, or we pages as necessary). If you are applying for recertification or for reemployment dates. Employer: Hillsborough County Tax Collector | instatement, provide your current employer and | | | | | |
| Your Title: Tax & License Specialist | Employment Dates: 04/30/2007 to Present | | | | | |
| Employer: | | | | | | |
| Your Title: | Employment Dates: | | | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title Hours No. | | | | | | |
| TC00080 Internal Fraud for Staff .75 TC0 | Mexican Documents .75 | | | | | |
| TC00120 Military ID Cards .50 TC0 | People and Actions .75 | | | | | |
| Applicant Signature I am requesting approval for Florida professional certification, recer information provided on this form and any attachments are true and Signature: | ification, or reinstatement. I certify that all of the correct to the best of my knowledge. Date: | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Reason for Applying | | | | | | |
|--|---|-----------------------|----------------------------------|--|-------------|--|
| ✓ Initial Certification - \$25 fee | Annual Recertifica | tion - \$5 t | fee R | einstatement of Certification | 1 - \$5 fee | |
| Applicant Information | W. Jan | | | | | |
| Applicant's name (as you would like it to | appear on the certific | | | | | |
| Business email address: ramirezl@hillstax.org Business phone number: 813.612.6727 | | | | | | |
| Job title: Tax & License Specialist | | | | | | |
| Employed by: Hillsborough County Tax | Collector | | | | | |
| I have completed the required hours of a recertification, or reinstatement for the for | approved courses and ollowing designation: | passed a | any required | - | | |
| Certified Florida Appraiser | Certified Flori | da Evalua | ator | Certified Cadastralist of | Florida | |
| Certified Florida Collector | Certified Flori | da Collec | tor Assistant | | | |
| Experience for Certification – If you Florida property appraiser's office, Florid pages as necessary). If you are applying employment dates. Employer: Hillsborough County Tax Coll | da tax collector's office g for recertification o | e, or with t | statement, p | rovide your current employer a | and | |
| Your Title: Tax & License Specialist | | | Employmen | t Dates: _{04/30/2007} to Presen | t | |
| Employer: | | | | | | |
| Your Title: | | | Employmen | t Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC00140 Security Features | 1.0 | TC0015 | c s | Social Security Cards | .50 | |
| TC0016(Travel Documents | .75 | TC0017 | c us | Immigration Documents | .75 | |
| Applicant Signature I am requesting approval for Florida pro information provided on this form and a | fessional certification, ny attachments are tru | recertificate and cor | ation, or rein rrect to the b | est of my knowledge. | he | |
| Signature: | | | | Date: 10-13-23 | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. Submit your completed application and pay the required fee to the Department using

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|---------------------------|---------------------|-----------------|---|-----------------|----------|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Liliana Ramirez | | | | | | | |
| Business email address: ramirezl@hillstax.org Business phone number: 813.612.6727 | | | | | | | |
| Job title: Tax & License Specialist | | | | | | | |
| Employed by: Hillsborough County Tax Collector | | | | | | | |
| I have completed the required hours of approved course recertification, or reinstatement for the following designation | es and pa ation: | ssed a | any required e | _ | | | |
| Certified Florida Appraiser Certifie | d Florida | Evalua | ator | Certified Cada | stralist of Flo | orida | |
| Certified Florida Collector | d Florida | Collec | tor Assistant | | | | |
| Experience for Certification – If you are applying for Florida property appraiser's office, Florida tax collector's pages as necessary). If you are applying for recertifical employment dates. Employer: Hillsborough County Tax Collector | s office o | r with 1 | rne Fiorida De | pariment of Revent | ie (allaci) al | Julionai | |
| Your Title: Tax & License Specialist | | | Employment | Dates: _{04/30/2007} t | o Present | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment | Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title Ho | ours | No. | | Course Title | | Hours | |
| TC0003 Vehicle Identification Documents . | 50 | | | | | | |
| | | | | | | | |
| Applicant Signature I am requesting approval for Florida professional certific information provided on this form and any attachments Signature: | cation, rec are true a | ertifica and con | rrect to the be | atement. I certify the st of my knowledge pate: | | | |

Liliana Ramirez

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

February 24, 2023 15 credit hours



Congratulations,

Liliana Ramirez

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

on

March 3, 2023 10 credit hours



Congratulations,

Liliana Ramirez

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

March 14, 2023 5 credit hours



Congratulations,

Liliana Ramirez

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS Course Number: TC-0036C

April 20, 2023 30 credit hours



The Florida Department of Revenue

Property Tax Oversight, Certification and Training Team

Certifies that

Liliana Ramirez

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Birth Certificates

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/11/2023

TC 0005C



iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Canadian Birth Certificates, Driver, and Vehicle Docs

by External Training

0 Hours 45 Minutes

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA CDL 2015: Module 1 - Introduction to CDL Licensing by MS

2 Hours 30 Minutes

1CoooleC iLearn

Date of Course Completion: 10/12/2023

FLHSMV

FLHSMV

Date of Course Completion: 10/11/2023

iLearn

iLearn

This certificate is awarded to

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Canadian Travel, Citizenship, and Immigration Docs

by External Training

1 Hours 0 Minutes

100007C

LILIANA RAMIREZ

for the successful completion of

AAMVA CDL 2015: Module 2 - Overview of the CDL Tests

0 Hours 45 Minutes

TC 0018C

Date of Course Completion: 1/1/2015

Date of Course Completion: 1/1/2015

TC0019C

FLHSMV

iLearn

This certificate is oworded to

LILIANA RAMIREZ

for the successful completion of

AAMVA CDL 2015: Module 3 - CDL Knowledge Tests

by MS

0 Hours 45 Minutes

TC0000C

Date of Course Completion: 1/1/2015

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2020: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Driver Licenses and ID Cards

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TC 00020

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA CDL 2015: Module 4 - CKE End-of-Course Exam

by MS

0 Hours 45 Minutes

Date of Course Completion: 1/1/2015

100021C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2023

Lty FLHSMV

0 Hours 30 Minutes

Date of Course Completion: 10/12/2023

TC 0045C





This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours

Date of Course Completion: 10/13/2023

TC 0025C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Expanding the Review

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/11/2023

tcooo40 iLearn

100044C

FLHSMV

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Introduction to Covert Features

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

FLHSMV

TC0009C

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Internal Fraud for Staff

by External Training

0 Hours 45 Minutes

TC0008C

Date of Course Completion: 10/12/2023

FLHSMV

FLHSMV

iLearn

iLearn

This cortificate is awarded to

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

Heavy Vehicle Use Tax (HVUT) - 2021

by FLHSMV

1 Hours 0 Minutes

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Introduction to Fraud

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/11/2023

100010C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Mexican Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TOOIC

Date of Course Completion: 10/11/2023



iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Military ID Cards

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/12/2023

TC0012C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Security Features

by External Training

1 Hours 0 Minutes

Date of Course Completion: 10/11/2023

TC OOL4C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Travel Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

TC0016C

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: People and Actions

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

100030

FLHSMV

iLearn

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Social Security Cards

by External Training

0 Hours 30 Minutes

Date of Course Completion: 10/11/2023

TCOUSC iLearn

FLHSMV

This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: US Immigration Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/11/2023

100017E





This certificate is awarded to

LILIANA RAMIREZ

for the successful completion of

AAMVA FDR 2021: Vehicle Identification Documents

by External Training

0 Hours 30 Minutes

TC0003C

Date of Course Completion: 10/12/2023



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name | to Appear on Certificate: | Diana Roo | driguez | | | | |
|-----------|--|----------------|--|---------------|------------|-------------------|----------------|
| Previo | us Name(s)(if applicable): | | | | | | |
| | nentation Included: | | | | | | |
| | /:Osceola | ▼ | | itle:Administ | | | |
| | cation Requested: | Certified F | | Collector Ass | istant | | ▼ |
| Initial: | <u>v</u> | 144/04/00 | Reins | statement: | | | |
| Certific | cation Date: | 11/01/23 | | | | | |
| | | Δn | plicat | ion | | | |
| V | Application with Require | | • | | | | |
| <u> </u> | Application Fee | a Oigriatare | <u>,,, </u> | | | | |
| V | Courses Listed on Applic | cation | | | | | |
| V | Employment Dates Liste | | | | | | |
| | Includes Currer | | ent | | | | |
| | ✓ Two Years of E | xperience \ | with ar | n Applicable | Office | Э | |
| From: | 10/13/14 | | To: | Present | | | |
| From: | | | To: | | | | |
| | | | | | | | |
| | | Course | <u>: Info</u> i | rmation | | 1 | |
| Course | · Name | | | | | Hours Credited | Documentation |
| 30-hou | rs per 12D-19.003(3)(a) | | | | | | |
| | 1 - Duties and Responsibilition | es of Florida | Tax C | ollectors | - | 30 | Attended Cours |
| 90-hou | rs per 12D-19.003(3)(b) | | | | | | |
| TCC 502 | 2 - Management of a Florida | Tax Collecto | or's Off | ice | V | 30 | Attended Cours |
| TCC 503 - | · Collection and Distribution of Prope | erty Taxes and | Special A | Assessments | lacksquare | 30 | Attended Cours |
| TCC 50 | 4 - Collection of Licenses, Ta | ixes and Fee | es | | | 30 | Attended Cours |
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Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Reason fo | or Applying | orn/prop | orty/r age | 33/001110 | iai_TTa | aining_RegistrationAndPayment.a | іэрх |
|--|--|------------------------|-----------------------|-------------|--|---|-----------|
| | | Annual F | Recertifica | ation - \$5 | fee | Reinstatement of Certification | - \$5 fee |
| Applicant | Information | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Diana Rodriguez | | | | | | | |
| Business email address: drodriguez@osceola.org Business phone number: 407-742-3947 | | | | | | | |
| Job title: Ad | ministrator | | | | | | |
| Employed b | oy: Osceola County Tax Collect | or Office | e | | | | |
| I have comprecertification | pleted the required hours of apon, or reinstatement for the follow | proved co owing des | ourses and signation: | passed | any req | quired examinations for the certificati | on, |
| ☐ Certifie | ed Florida Appraiser | ☐ Ce | rtified Flor | ida Evalu | ator | Certified Cadastralist of | Florida |
| Certifie | ed Florida Collector | ✓ Cer | rtified Flori | da Collec | ctor Ass | sistant | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. Employer: Osceola County Tax Collector | | | | | | | |
| Your Title: Administrator | | | | Employ | yment Dates: _{10/13/2014} - Present | | |
| Employer: | | | | | | | |
| Your Title: | | | | | Employment Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | | Hours | No. | | Course Title | Hours |
| TC-0040C | ities & Responsibilities of Florida Tax C | collectors | 30 | TC-0041C | Man | agement of a Florida Tax Collector's Office | 30 |
| 10 00300 | ollection and Distribution of Propert | y Taxes | 30 | TC-0042C | Collection of Licenses, Taxes, and Fees | | 30 |
| I am reques | Signature sting approval for Florida profes | sional ce | rtification, | recertifica | ation, or | r reinstatement. I certify that all of the | e |
| Signature | provided on this form and any | allachme | nis are tru | e and co | rect to | Date: | |

Property Tax Oversight, Certification and Training Team

Certifies that

Diana Rodriguez

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Diana Rodriguez

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Diana Rodriguez

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

Diana Rodriguez

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

October 20, 2023 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| | ame to Appear on Certificate: Robin Simoes | | | | | | | |
|--|--|---------------------|---|--|--|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | | |
| Documentation Included: | | | | | | | | |
| County: Martin Job Title: Staff Accountant | | | | | | | | |
| Certification Requested: Certified Florida Collector Assistant | | | | | | | | |
| Initial: 🗸 | Reinstatement: | | | | | | | |
| Certification Date: | 10/01/23 | | | | | | | |
| Analtantan | | | | | | | | |
| Application ✓ Application with Required Signatures | | | | | | | | |
| ✓ Application Fee | Signatures | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | | |
| ✓ Employment Dates Listed | | | | | | | | |
| ✓ Includes Current | | | | | | | | |
| ✓ Two Years of Ex | perience with an Applicable Office | Э | | | | | | |
| From: 02/22/21 | To: Present | | | | | | | |
| From: | To: | | | | | | | |
| | | | | | | | | |
| | Course Information | I | T | | | | | |
| Course Name | | Hours Credited | Documentation | | | | | |
| | | | | | | | | |
| 30-hours per 12D-19.003(3)(a) | | | | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of | of Florida Tax Collectors | 30 | Attended Course | | | | | |
| | of Florida Tax Collectors | 30 | Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities | of Florida Tax Collectors | 30 | Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) | of Florida Tax Collectors | | | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making | | 10 | Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | | 10 5 | Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P | roperty Taxes and Special Assessments | 10 5 30 | Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |
| TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 002 - Effective Decision Making TCC 003 - Customer Service Training TCC 503 - Collection and Distribution of P TCC 001 - Bankruptcy | roperty Taxes and Special Assessments | 10 5 30 15 | Attended Course Attended Course Attended Course Attended Course | | | | | |

Yes

No

Notes:

Committee recommends certification:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | | | | |
|--|-------------------------------|---------------|--|-----------------------------------|--------|--|--|
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | No Table | | | | | |
| Applicant's name (as you would like it to appea | | cate): Rob | | | | | |
| Business email address: rsimoes@martintax.us Business phone number: 772-288-5591 | | | | | | | |
| Job title: Staff Accountant | | | | | | | |
| Employed by: Martin County Tax Collector | | | | | | | |
| I have completed the required hours of approved recertification, or reinstatement for the following | ed courses and g designation: | passed a | any required ex | kaminations for the certification | on, | | |
| Certified Florida Appraiser | Certified Flor | ida Evalua | ator | Certified Cadastralist of F | lorida | | |
| Certified Florida Collector | Certified Flori | da Collec | tor Assistant | | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | |
| Employer: Martin County Tax Collector | | | | | | | |
| Your Title: Staff Accountant | | | Employment D | Dates:02/22/2021-Present | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employment D | Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0041C TCC502-Management of Florida Tax Collector's office | 30 | TC-0040C | TCC501-Duties & Responsibilities of Florida Tax Collectors | | 30 | | |
| C-0036C TCC503-Collection & Distribution of Property Taxes & Special Assessments 30 TC-0037C TCC001-Bankruptcy 15 | | | | | | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | |
| Signature: Robin Simoes Date: 10/10/2023 | | | | | | | |

see and form with additional courses that didnot fit in the course section.



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reaso | n for Applying | porty/r ag | TO THE STATE OF | | | | | |
|--|--|-----------------------|-----------------|--------------|---|---------|--|--|
| Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | | |
| | | | | | | | | |
| Applica | ant Information | 4 44 | | 4541.P.1 | | | | |
| | Applicant's name (as you would like it to appear on the certificate): Robin Simoes | | | | | | | |
| Busines | Business email address: rsimoes@martintax.us Business phone number: 772-288-5591 | | | | | | | |
| Job title | Staff Accountant | | | | | | | |
| Employe | ed by:Martin County Tax Collector | | | | | | | |
| I have c | ompleted the required hours of approved coation, or reinstatement for the following de | ourses and signation: | passed | any require | ed examinations for the certification | on, | | |
| ☐ Ce | rtified Florida Appraiser 🔲 Co | ertified Flor | ida Evalu | ator | Certified Cadastralist of I | Florida | | |
| Ce | rtified Florida Collector | ertified Flor | ida Colled | ctor Assista | ant | | | |
| Experience for Certification – If you are applying for your initial certification, list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement, provide your current employer and employment dates. | | | | | | | | |
| Employe | ^{er:} Martin County Tax Collector | | | | | | | |
| Your Tit | le:Staff Accountant | | | Employm | ent Dates: _{02/22/2021} -Present | | | |
| Employe | er: | | | | | | | |
| Your Tit | le: | | | Employm | ent Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | | |
| No. | Course Title | Hours | No. | ļ | Course Title | Hours | | |
| TC-0038C | TCC002-Effective Decision Making | 10 | TC-00390 | TCC | 003-Customer Service Training | 5 | | |
| | | | | | | | | |
| Applicant Signature I am requesting approval for Florida professional certification, recertification, or reinstatement. I certify that all of the information provided on this form and any attachments are true and correct to the best of my knowledge. | | | | | | | | |
| Signatur | Signature: Robin Signature: Date: 10/10/2023 | | | | | | | |

Robin Simoes

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

July 11, 2022 10 credit hours



Robin Simoes

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

August 2, 2022 5 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Robin Simoes

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Robin Simoes

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

May 23, 2022 30 credit hours



Robin Simoes

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

August 25, 2022 15 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Robin Simoes

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



CFCA Course List Robin Simoes

| Course | Hours |
|-----------------------------------|-------|
| TCC502 Mgt of a Florida TC Office | 30 |
| TCC002 Effective Decion Making | 10 |
| TCC003 Customer Service Training | 5 |
| TCC001 Bankruptcy | 15 |
| TCC 503 Collection & Distribution | 30 |
| TCC 501 Duties & Responsibilities | 30 |
| | |
| Total | 120 |
| | |
| | |
| | |
| | |
| | |
| | |
| | |



Certification Application Checklist

Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Abigail Smith | | | |
|--|--|---------------------------------------|--|--|
| Previous Name(s)(if applicable): | | | | |
| Documentation Included: | _ | | | |
| County: Hillsborough | Job Title:Superviso | | | |
| Certification Requested: | Certified Florida Collector Assis | stant | | ▼ |
| Initial: | Reinstatement: | | | |
| Certification Date: | 11/01/23 | | | |
| | Application | | | |
| Application with Required | | | | |
| Application Fee | . Olginatar oo | | | |
| Courses Listed on Application | ation | | | |
| Employment Dates Listed | | | | |
| Includes Curren | | | | |
| | kperience with an Applicable | Office | Э | |
| From: 08/24/15 | To: Present | | | |
| From: | To: | | | |
| | | | | |
| | Course Information | | T | |
| | | | | |
| Course Name | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | Documentation |
| | erty Taxes and Special Assessmen | ts ▼ | | Documentation Attended Cours |
| 30-hours per 12D-19.003(3)(a) | erty Taxes and Special Assessmen | ts ▼ | Credited | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop | | ts 🔽 | Credited | |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop- 90-hours per 12D-19.003(3)(b) | | | Credited 30 | Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop. 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida | | ▼ | 30 | Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 001 - Bankruptcy | Tax Collector's Office | ▼ ▼ | 30 30 15 | Attended Cours Attended Cours Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Proposition of | Γax Collector's Office | ▼ ▼ | 30 30 15 10 | Attended Cours Attended Cours Attended Cours Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training | Tax Collector's Office Tax Collector's Office Tax Collector's Office | ▼ ▼ ▼ | 30 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Proposition of | Tax Collector's Office 3 y Training (Online) ent Document Recognition | \ \ \ \ \ | 30 30 15 10 5 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop. 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory FLHSMV - DL Transformed: Fraudule | Tax Collector's Office y Training (Online) ent Document Recognition curity Awareness Training | \ \ \ \ \ | 30 30 15 10 5 12 8 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa Attended Cours Attended Cours Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop. 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory FLHSMV - DL Transformed: Fraudule FLHSMV - Information and Cyber Sec | Tax Collector's Office y Training (Online) ent Document Recognition curity Awareness Training p and Immigration Documents | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | 30 30 15 10 5 12 8 .50 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa Attended Cours Attended Cours Attended Cours Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop. 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory FLHSMV - DL Transformed: Fraudule FLHSMV - Information and Cyber Sec | Tax Collector's Office y Training (Online) ent Document Recognition curity Awareness Training p and Immigration Documents | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | 30 30 15 10 5 12 8 .50 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa Attended Cours |
| 30-hours per 12D-19.003(3)(a) TCC 503 Collection & Distribution of Prop. 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida TCC 001 - Bankruptcy TCC 002 - Effective Decision Making TCC 003 - Customer Service Training FLHSMV - Driver License Preparatory FLHSMV - DL Transformed: Fraudule FLHSMV - Information and Cyber Sec AAMVA - Canadian Travel, Citizenshi AAMVA - Driver License and ID Cards | Tax Collector's Office y Training (Online) ent Document Recognition curity Awareness Training p and Immigration Documents s | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | 30 30 15 10 5 12 8 .50 1 | Attended Cours Attended Cours Attended Cours Attended Cours Challenged Exa Attended Cours Attended Cours |

.75

115

Total Hours

Yes

Attended Cours ▼

No

Notes:

AAMVA - Introduction to Covert Features

Committee recommends certification:



Certification Application Checklist
Certified Florida Collector/Certified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Abigail Sm | nith | |
|----------------------------------|-------------|-----------------------|---------|
| Previous Name(s)(if applicable): | | | |
| Documentation Included: | | | |
| County: Hillsborough | V | Job Title:Supervise | or |
| Certification Requested: | Certified F | lorida Collector Assi | stant 💌 |
| Initial: | | Reinstatement: | |
| Certification Date: | 11/01/23 | | |
| | | | |
| | Ар | plication | |

| Initial: | <u> </u> | | | Reinstatement: | | | |
|--|--|--|------------|--------------------|----------|-------------------|--|
| Certific | cation Dat | te: | 11/01/23 | | | | |
| | | | | | | | |
| | | | Ар | plication | | | |
| V | Applicat | tion with Required | Signature | es | | | |
| V | | tion Fee | | | | | |
| V | | s Listed on Applica | | | | | |
| ~ | Employ | ment Dates Listed | | | | | |
| | V | Includes Current | | | | | |
| | <u> </u> | Two Years of Ex | perience v | with an Applicable | Office | 9 | |
| | 08/24/15 | | | To: Present | | | |
| From: | | | | To: | | | |
| | | | | | | | |
| | | | | | | | |
| | | | Course | Information | | T | |
| Course | e Name | | Course | Information | | Hours Credited | Documentation |
| | | D-19.003(3)(a) | Course | Information | | | Documentation |
| | | D-19.003(3)(a) | Course | Information | | | Documentation |
| 30-hou | rs per 12I | D-19.003(3)(a) D-19.003(3)(b) | Course | e Information | | | Documentation |
| 30-hou | rs per 12l rs per 12l | . , , , | Course | e Information | • | | Documentation Attended Cours |
| 30-hou | rs per 12l rs per 12l | D-19.003(3)(b) and Actions | Course | e Information | V | Credited | |
| 30-hou 90-hou AAMVA AAMVA | rs per 12I rs per 12I - People a - Security | D-19.003(3)(b) and Actions | Course | e Information | _= | Credited | Attended Cours ▼ |
| 30-hou 90-hou AAMVA AAMVA | rs per 12I rs per 12I - People a - Security | D-19.003(3)(b) and Actions Features ecurity Cards | Course | e Information | ▼ | .75 | Attended Cours Attended Cours |
| 90-hou AAMVA AAMVA AAMVA | rs per 12I rs per 12I - People a - Security - Social S - Travel D | D-19.003(3)(b) and Actions Features ecurity Cards | | e Information | ▼ | .75 1 | Attended Cours Attended Cours Attended Cours |
| 90-hou AAMVA AAMVA AAMVA AAMVA | rs per 12I rs per 12I - People a - Security - Social S - Travel D - U.S. Imr | D-19.003(3)(b) and Actions Features ecurity Cards ocuments | | e Information | ▼ ▼ | .75 1 .50 | Attended Cours Attended Cours Attended Cours Attended Cours |

| Committee recommends certification: | | Yes | | No |
|-------------------------------------|--|-----|--|----|

Total Hours

5.5

Notes:



Application for Florida Professional Certification Property Tax Oversight Certification and Training

DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reason for Applying | I I I I I I I I I I I I I I I I I I I | History, ag | | al_ramm | | |
|--|---|--------------------------------------|-------------------------|--------------------------------|--|-----------------|
| ✓ Initial Certification | | ual Recertifica | ı tion - \$5 | fee 🔲 I | Reinstatement of Certification - | \$5 fee |
| Applicant Information | n | | | | | |
| Applicant's name (as yo | | ar on the certific | cate): Abig | | | |
| Business email address: smitha@hillstax.org Business phone number: 813-612-6718 | | | | | | |
| Job title: Supervisor | | | | | | |
| Employed by: Hillsborou | | | | | | |
| I have completed the re- recertification, or reinsta | quired hours of approvitement for the following | ed courses and g designation: | passed a | any required | d examinations for the certification | ٦, |
| Certified Florida Ap | ☐ Certified Florida Appraiser ☐ Certified Florida Evaluator ☐ Certified Cadastralist of Florida | | | | | lorida |
| Certified Florida Co | ollector ✓ | Certified Flori | ida Collec | ctor Assistar | nt | |
| Florida property apprais pages as necessary). If employment dates. | er's office, Florida tax of you are applying for re | collector's office | e. or with | the Florida | , list at least two years' experienc Department of Revenue (attach a provide your current employer an | dditional |
| Employer: Hillsborough | County Tax Collector | | | | | |
| Your Title: Supervisor | | | | Employme | nt Dates: 08/24/2015 to Present | |
| Employer: | | | | | | |
| Your Title: | | | | Employme | nt Dates: | |
| reinstatement for which | you are applying (attac e. If you are substitutin orida Real Estate Appr | ch additional pa | iges as ne l Residen | ecessary). A tial Apprais | Attach documentation verifying co er license or Certified General Ap , list your license number and lice | praiser ense |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| TC0016C Trav | vel Documents | .75 | TC00170 | US US | Immigration Documents | .75 |
| TC0010C Introd | luction to Fraud | .75 | TC00450 | Information | & Cyber Security Awareness Training | .60 |
| Applicant Signature I am requesting approva information provided on Signature | al for Florida profession this form and any attac | al certification, chments are tru | recertificate and con | ation, or rein rrect to the | nstatement. I certify that all of the best of my knowledge. Date: 101023 | |



Application for Florida Professional Certification Property Tax Oversight Certification and Training

DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| | nttp://floridarevenue.com/prop | eny/Page | S/Comci | ai_ rrairiing | RegistrationAndrayment.asp | | | |
|---|--|--------------------------------|--------------------------|----------------------------------|---|-----------|--|--|
| Reason | for Applying | | 1 T 2 X | | | | | |
| √ Init | ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applica | nt Information | Mark TE | II SIG | | | | | |
| | t's name (as you would like it to appear on | the certific | At | oigail Smith | | | | |
| Business | s email address: smitha@hillstax.org | | | Business p | hone number: 813-612-6718 | | | |
| Job title: | Supervisor | | | | | | | |
| | d by: Hillsborough County Tax Collector | | | | | | | |
| I have co | ompleted the required hours of approved co ation, or reinstatement for the following des | ourses and signation: | passed a | any required | I examinations for the certification | 5 | | |
| ☐ Cer | tified Florida Appraiser 🔲 Ce | rtified Flori | da Evalua | ator | Certified Cadastralist of Flo | orida | | |
| Cer | tified Florida Collector | rtified Flori | da Collec | tor Assistar | nt | | | |
| Florida p pages as | ence for Certification – If you are applying roperty appraiser's office, Florida tax collects necessary). If you are applying for recertionent dates. | ctor's office | or with t | the Florida I | Department of Revenue (attach a | aditional | | |
| Employe | ^{r:} Hillsborough County Tax Collector | | | | | | | |
| Your Titl | ^{e:} Supervisor | | | Employmer | nt Dates: 08/24/2015 to Present | | | |
| Employe | r: | | | | | | | |
| Your Titl | e: | | | Employme | nt Dates: | | | |
| reinstate of each a license is | Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | | |
| TC0041 | TCC502 Management of a Florida Tax Cc | 30 | TC0036 | C TCC503 (| Collection & Distribution of Prope | 30 | | |
| TC00370 | TCC001 Bankruptcy | 15 | TC0038 | C TCC00 | 22 Effective Decision Making | 10 | | |
| Applica | nt Signature | | | | L. L L | | | |
| I am req | uesting approval for Florida professional ce | ertification, ents are true | recertifica e and cor | ation, or reir rrect to the I | nstatement. I certify that all of the best of my knowledge. | | | |
| information provided on this form and any attachments are true and correct to the best of my knowledge. Signature: Date: 10 10 23 | | | | | | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| | Tittp://ilondarevende.com/prop | ortyn ago | | | | | |
|--|---|-------------------------------|----------------------|----------------|--|-----------|--|
| Reason | for Applying | | يند لل | | | | |
| √ Initi | ✓ Initial Certification - \$25 fee | | | | | | |
| Applica | nt Information | | -1123 | | | | |
| Applican | t's name (as you would like it to appear on | the certific | | | | | |
| Business email address: smitha@hillstax.org Business phone number: 813-612-6718 | | | | | | | |
| Job title: Supervisor | | | | | | | |
| | d by: Hillsborough County Tax Collector | | | | | | |
| I have co | ompleted the required hours of approved co ation, or reinstatement for the following de | ourses and signation: | passed a | any required | examinations for the certification | 1, | |
| ☐ Cer | ☐ Certified Florida Appraiser ☐ Certified Florida Evaluator ☐ Certified Cadastralist of Florida | | | | | orida | |
| Cer | tified Florida Collector | rtified Flori | da Collec | ctor Assistan | t | | |
| Florida p | roperty appraiser's office, Florida tax colles necessary). If you are applying for recert nent dates. | CTOL'S OFFICE | or with | the Florida i | Jepanment of Revenue (attach a | uullionai | |
| Employe | ^{r:} Hillsborough County Tax Collector | | | | | | |
| Your Titl | ^{e:} Supervisor | | | Employmer | nt Dates: 08/24/2015 to Present | | |
| Employe | r: | | | | | | |
| Your Titl | | | | Employmer | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | |
| TC0039C | TCC003 Customer Service Training | 5 | TC00250 | | License Preparatory Training | 12 | |
| TC0029C | Fraudulent Document Recognition | 9 | TC00070 | C Canadian T | ravel, Citizenship, & Immigration Docs | 1 | |
| I am req informat | unt Signature uesting approval for Florida professional con provided on this form and any attachmon | ertification, ents are tru | recertificate and co | ation, or rein | nstatement. I certify that all of the pest of my knowledge. Date: 1 1 1 | | |
| Signatur | no Dance Detail | | | | bale. 10/10/23 | | |



DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| | nttp://πιοπαarevenue.com/prop | erty/Page | :S/COIIICI | | g_registrationAndr ayment.c | ЭРХ | |
|--|---|-------------------------------|----------------------|--------------------------------|---|------------|--|
| Reason | for Applying | Alle Time. | | | | | |
| √ Init | ✓ Initial Certification - \$25 fee | | | | | | |
| Applica | nt Information | | | | | | |
| | t's name (as you would like it to appear on | the certific | cate): Abig | | | | |
| Business email address: smitha@hillstax.org Business phone number: 813-612-6718 | | | | | | | |
| Job title: | Supervisor | | | | | | |
| | ^{d by:} Hillsborough County Tax Collector | | | | | | |
| I have co | ompleted the required hours of approved co ation, or reinstatement for the following de | ourses and signation: | passed a | any required | d examinations for the certificati | on, | |
| ☐ Cer | tified Florida Appraiser 🔲 Ce | rtified Flori | ida Evalu | ator | Certified Cadastralist of | Florida | |
| Cer | tified Florida Collector | rtified Flori | ida Collec | ctor Assistar | nt | | |
| Florida p pages as | ence for Certification – If you are apply roperty appraiser's office, Florida tax colles necessary). If you are applying for recert nent dates. | ctor's office | e or with | the Florida | Department of Revenue (attach | additional | |
| Employe | ^{r:} Hillsborough County Tax Collector | | | | | | |
| Your Titl | ^{e:} Supervisor | | | Employme | nt Dates: 08/24/2015 to Presen | t | |
| Employe | r: | | £ | | | | |
| Your Titl | e; | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | | Course Title | Hours | |
| TC0002C | Driver Licenses & ID Cards | .75 | TC00050 | | Birth Certificates | .50 | |
| TC0001C | Counterfeits & Alterations | .75 | TC00080 | C II | nternal Fraud for Staff | .75 | |
| Applica | nt Signature | | | | tata and I postify that all of th | 20 | |
| I am req | uesting approval for Florida professional co on provided on this form and any attachme | ertification, ents are tru | recertificate and co | ation, or reli rrect to the | nstatement. I certify that all of it best of my knowledge. | le | |
| Signatur | | | | | Date: 10 10 23 | | |



DR-4001 N. 10/21 Rule 12D-16,002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reasor | for Applying | | / Y 1/ / 5 | | | |
|-----------------------------------|---|-------------------------------|------------------------------------|-------------------------------|---|---------------------|
| √ Init | ial Certification - \$25 fee Annual F | Recertifica | ition - \$ 5 | fee 🔲 F | Reinstatement of Certification | 1 - \$5 fee |
| Applica | nt Information | | | ALE Y | | |
| | t's name (as you would like it to appear on | the certific | cate): Abiç | = | | |
| Busines | s email address: smitha@hillstax.org | | | Business p | hone number: 813-612-6718 | |
| Job title: | Supervisor | | | | | |
| | ed by:Hillsborough County Tax Collector | | | | | |
| I have co | ompleted the required hours of approved cation, or reinstatement for the following de | ourses and signation: | passed | any required | d examinations for the certificat | ion, |
| ☐ Cer | tified Florida Appraiser 🔲 Ce | ertified Flor | ida Evalu | ıator | Certified Cadastralist of | Florida |
| Cer | tified Florida Collector | rtified Flor | ida Collec | ctor Assistar | nt | |
| Florida p pages as employn | ence for Certification – If you are apply property appraiser's office, Florida tax colle is necessary). If you are applying for recert nent dates. Prince Hillsborough County Tax Collector | ctor's office | e or with | the Florida | Department of Revenue (attacr | additional |
| | e: Supervisor | | | Employme | nt Dates: 08/24/2015 to Presen | t |
| Employe | | | | | | |
| Your Titl | | | | Employme | nt Dates: | |
| reinstate of each license i | red Courses – List each course you have ement for which you are applying (attach ac approved course. If you are substituting yo ssued by the Florida Real Estate Appraisa ow. Attach a copy of the license. | dditional pa ur Certified | iges as n d Residen one or m | ecessary). A ntial Apprais | Attach documentation verifying er license or Certified General A , list your license number and I | Appraiser icense |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| TC0009C | Introduction to Covert Features | ₂ 75 | TC0013 | С | People and Actions | .75 |
| TC0014C | Security Features | 1 | TC0015 | c s | Social Security Cards | .50 |
| Lam red | uesting approval for Florida professional coion provided on this form and any attachment | ertification, ents are tru | recertificue and co | cation, or rein | best of my knowledge. | ne |
| 2.3.10.01 | "(Ilryz I Ind) | | | | 10 10 23 | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reasor | for Applying | | 11, 11 , 2 | | | |
|-----------------------------------|---|---|---------------------|---------------------------------|--|--|
| ✓ Init | ial Certification - \$25 fee 🔲 🗛 | nnual Recertificati | on - \$5 | fee R | einstatement of Certifica | ation - \$5 fee |
| Applica | ant Information | | 7,11% | A MILITARIA | | |
| | t's name (as you would like it to app | | te): Abi | | | |
| | s email address: smitha@hillstax.org |] | | Business ph | one number: 813-612-671 | 18 |
| Job title: | Supervisor | | | | | |
| | ed ^{by:} Hillsborough County Tax Colle | | | | | |
| I have co | ompleted the required hours of appr ation, or reinstatement for the follow | oved courses and poing designation: | passed | any required | examinations for the certi | fication, |
| Cei | Certified Florida Appraiser Certified Florida Evaluator Certified Cadastralist of Florida | | | | | |
| Ce | tified Florida Collector | ✓ Certified Florid | a Colle | ctor Assistant | | |
| Florida p | ence for Certification – If you are property appraiser's office, Florida to s necessary). If you are applying for nent dates. | ax collector's office. | or with | the Florida D | epartment of Revenue (a | ttach additional |
| Employe | ^{er:} Hillsborough County Tax Collecto | ρr | | | | |
| Your Tit | ^{e:} Supervisor | | | Employmen | t Dates: 08/24/2015 to Pre | esent |
| Employe | er: | | | | | |
| Your Tit | e: | | | Employmen | t Dates: | |
| reinstate of each license i | red Courses – List each course your ement for which you are applying (at approved course. If you are substitu ssued by the Florida Real Estate Ap ow. Attach a copy of the license. | tach additional pag iting vour Certified I | es as n Resider | ecessary). At ntial Appraise | tach documentation verify r license or Certified Gene list your license number a | ring completion eral Appraiser and license |
| No. | Course Title | Hours | No. | | Course Title | Hours |
| TC0011C | Mexican Documents | .75 | | | | |
| | | | | | | |
| Lam red | uesting approval for Florida profession provided on this form and any a | ional certification, retachments are true | ecertific and co | orrect to the b | est of my knowledge. Date: | of the |
| Jigi iatui | " (I bene 10) | Cotton | | | 10/10/23 | |

Property Tax Oversight, Certification and Training Team

Certifies that

Abigail Smith

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours



Congratulations,

Abigail Smith

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS Course Number: TC-0036C

July 17, 2023 30 credit hours



Congratulations,

Abigail Smith

on completing

TCC 001 - BANKRUPTCY Course Number: TC-0037C

on

March 13, 2023 15 credit hours



Congratulations,

Abigail Smith

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

April 26, 2023 10 credit hours



Congratulations,

Abigail Smith

on completing

TCC 003 - CUSTOMER SERVICE TRAINING Course Number: TC-0039C

on

May 31, 2023 5 credit hours





This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

Driver License Preparatory Training - OLT

by FLHSMV

12 Hours

late of Course Completion: 8/21/2023





FLHSMV



This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

Fraudulent Document Recognition

by FLHSMV

9 Hours 0 Minutes

This conficure is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Canadian Travel, Citizenship, and Immigration Docs

by External Training

1 Hours 0 Minutes

Date of Course Completion: 5/18/2017

Date of Course Completion: 7/26/2023











This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Driver Licenses and ID Cards

by External Training

0 Hours 45 Minutes

This certificate is invarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Birth Certificates

by External Training

0 Hours 30 Minutes

Date of Course Completion: 8/21/2023







Date of Course Completion: 7/26/2023



This certificate is anarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Counterfeits and Alterations

by External Training

0 Hours 45 Minutes

This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Internal Fraud for Staff

by External Training

0 Hours 45 Minutes

Date of Course Completion: 7/27/2023

Date of Course Completion: 8/21/2023





This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Introduction to Covert Features

by External Training

0 Hours 45 Minutes

FLHSMV



This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: People and Actions

by External Training

0 Hours 45 Minutes

Date of Course Completion: 8/22/2023





This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Security Features

by External Training

1 Hours 0 Minutes



Date of Course Completion: 8/22/2023



This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Social Security Cards

by External Training

0 Hours 30 Minutes

Date of Course Completion: 7/27/2023





This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Travel Documents

by External Training

0 Hours 45 Minutes

FLHSMV

Date of Course Completion: 10/9/2023



This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: US Immigration Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 8/23/2023

Date of Course Completion: 10/9/2023







Date of Course Completion: 8/25/2022



This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Introduction to Fraud

by External Training

1 Hours 0 Minutes

This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

Information and Cyber Security Awareness for External Entities - 2022

by FLHSMV

0 Hours 30 Minutes

Date of Course Completion: 7/26/2023





This certificate is awarded to

ABIGAIL SMITH

for the successful completion of

AAMVA FDR 2020: Mexican Documents

by External Training

0 Hours 45 Minutes

Date of Course Completion: 10/10/2023



ertification Ap lication Checklist ertified Florida Collector/ ertified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Fatima Vazquez | | | | |
|---|--------------------------------|----------------|----------|------------------|--|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County:Osceola | Job Title:Trainer | | | | |
| Certification Requested: | stant | | V | | |
| Initial: | | | | | |
| Certification Date: | 11/01/23 | | | | |
| | | | | | |
| | Ap lication | | | | |
| Application with Required | l Signatures | | | | |
| Application Fee | | | | | |
| Courses Listed on Applica | | | | | |
| Employment Dates Listed | | | | | |
| Includes Current | | Ott: | | | |
| | rperience with an Applicable (| Опісе |) | | |
| From: 04/19/21 To: Present | | | | | |
| From: | To: | | | | |
| | Course Information | | | | |
| | Course information | 1 | Hours | | |
| Course Name | | | Credited | Documentation | |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| TCC 501 - Duties and Responsibilitie | es of Florida Tax Collectors | - | 30 | Attended Cours ▼ | |
| 90-hours per 12D-19.003(3)(b) | o of Florida Tax Collectors | | 00 | / Morrada Goding | |
| . , , , , | Face Callegate de Office | | 20 | Attanded Cours | |
| TCC 502 - Management of a Florida T | | | 30 | Attended Cours | |
| TCC 503 - Collection and Distribution of Proper | | \blacksquare | 30 | Attended Cours ▼ | |
| TCC 504 - Collection of Licenses, Tax | xes and Fees | | 30 | Attended Cours ▼ | |
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| | | | | | |
| | Total Hou | Jrs | 120 | | |
| | Total Hou | ırs | 120 | | |

Notes:



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Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reaso | n for Applying | | | 2. 2008 (1.1. 1988) [1.1. 1888] [1.1. 188 | | | |
|--|--|-------------------------------|---------------------|---|------|--|--|
| ✓ Ini | tial Certification - \$25 fee Annual F | Recertifica | ation - \$5 | fee Reinstatement of Certification - \$5 | fee | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Fatima Vazquez | | | | | | | |
| | ss email address: fvazquez@osceola.org | | | Business phone number: 407-742-4019 | | | |
| Job title | : Trainer | | | | | | |
| Employ | ed by: Osceola County Tax Collector Office | | | | | | |
| I have c | completed the required hours of approved contains, or reinstatement for the following de | ourses and signation: | passed | any required examinations for the certification, | | | |
| ☐ Ce | rtified Florida Appraiser | rtified Flor | ida Evalu | uator Certified Cadastralist of Florid | а | | |
| ☐ Ce | rtified Florida Collector | rtified Flor | ida Colle | ctor Assistant | | | |
| Florida pages a employr | property appraiser's office, Florida tax college | ctor's office | e, or with | certification, list at least two years' experience in the Florida Department of Revenue (attach additional attachment, provide your current employer and | onal | | |
| Your Tit | le:Trainer | | | Employment Dates: 04/19/2021 - Present | | | |
| Employ | er: | | | | | | |
| Your Tit | le: | | | Employment Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. | Course Title | Hours | No. | 004.00 11.00 | ours | | |
| TC-0040C | Duties & Responsibilities of Florida Tax Collectors | 30 | TC-00410 | Management of a Florida Tax Collector's Office | 30 | | |
| TC-0036C | Collection and Distribution of Property Taxes | 30 | TC-0042C | Collection of Licenses, Taxes, and Fees 3 | 30 | | |
| I am rec | tion provided on this form and any attachme | ertification, ents are tru | recertificue and co | cation, or reinstatement. I certify that all of the orrect to the best of my knowledge. Date: | | | |
| | 7,107,407 | | | 10 (19/85 | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Fatima Angely Vazquez Rosario

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

February 7-10, 2022 30 credit hours

Property Tax Oversight, Certification and Training Team

Certifies that

Fatima Angely Vazquez Rosario

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Fatima Angely Vazquez Rosario

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

Fatima Angely Vazquez Rosario

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

October 18, 2023 30 credit hours





Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: Jessica Westbrook | | | | | | | |
|---|---------------|--------------------------|-------------------------------|---|--|--|--|
| Previous Name(s)(if applicable): | | | | | | | |
| Documentation Included: | | | | | | | |
| County: Flagler | | Job Title: Tax Analyst | | | | | |
| Certification Requested: | · | lorida Collector Assista | <u>nt</u> | | | | |
| Initial: 🗸 | | Reinstatement: | | | | | |
| Certification Date: | 02/01/24 | | | | | | |
| Application | | | | | | | |
| ✓ Application with Required Signatures | | | | | | | |
| ✓ Application Fee | | | | | | | |
| ✓ Courses Listed on Applica | ation | | | | | | |
| ✓ Employment Dates Listed | | | | | | | |
| ✓ Includes Current | | ent | | | | | |
| ✓ Two Years of Ex | perience v | vith an Applicable Off | ice | | | | |
| From: 01/18/22 | | To: Present | | | | | |
| From: | | To: | | | | | |
| | | | | | | | |
| | Course | Information | | | | | |
| Course Name | Hours | Documentation | | | | | |
| Course Marrie | | | Credited | Documentation | | | |
| 30-hours per 12D-19.003(3)(a) | | | Credited | Documentation | | | |
| | of Florida Ta | x Collectors | Credited 30 | Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) | of Florida Ta | x Collectors | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of | of Florida Ta | x Collectors | | | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) | | | 30 | Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy | | | 30 | Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Po | roperty Taxe | | 30 15 ts 30 | Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Portion 12D-19.003 - Collection Making | roperty Taxe | | 30 15 ts 30 10 | Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |
| 30-hours per 12D-19.003(3)(a) TCC 501 - Duties and Responsibilities of 90-hours per 12D-19.003(3)(b) TCC 001 - Bankruptcy TCC 503 - Collection and Distribution of Proceedings of the Procession Making TCC 504 - Collection of Licenses, Taxes | roperty Taxe | | 30 15 ts 30 10 30 | Attended Course Attended Course Attended Course Attended Course Attended Course | | | |

Yes

No

Notes:

Committee recommends certification:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying Initial Certification - \$25 fee Annual F | | tion of | • • • • • • • • • • • • • • • • • • • | | |
|--|-----------------------------|---------------------------|---------------------------------------|--|------------------------|
| | Recertifica | ation - \$5 | tee | Reinstatement of Certification | - \$5 fee |
| Applicant Information | 4 | | | | |
| Applicant's name (as you would like it to appear on | tne certific | Jes: | sica Westb | prook | |
| Business email address: JWestbrook@FlaglerTax.c | com | | Business | phone number: 386-313-4160 | |
| Job title: Tax Analyst | | | | | |
| Employed by: Flagler County Tax Collector | | | | | |
| I have completed the required hours of approved corecertification, or reinstatement for the following de- | ourses and signation: | d passed a | any require | ed examinations for the certificati | on, |
| Certified Florida Appraiser Ce | rtified Flor | ida Evalu | ator | Certified Cadastralist of | Florida |
| Certified Florida Collector | rtified Flor | ida Collec | ctor Assista | ant | |
| pages as necessary). If you are applying for recert employment dates: Employer: Flagler County Tax Collector Your Title: Tax Analyst | | 0.00 | | | 1994 <u>.</u> 2004. |
| Employer: | | | | | |
| Your Title: | | | Employme | ent Dates: | |
| Approved Courses — List each course you have reinstatement for which you are applying (attach ac of each approved course. If you are substituting yo license issued by the Florida Real Estate Appraisal type below. Attach a copy of the license. | dditional pa ur Certifie | ages as no d Residen | ecessary). itial Apprai | Attach documentation verifying of ser license or Certified General A | \ppraiser |
| No. Course Title | Hours | No. | | Course Title | Hours |
| DOLOC TCC 501 Duties + Resp. | 30 | 0037C | | 1-Bankruptcy | 15 |
| 004ac TCC 504 Collection of License | 30 | TC 0036C | TCC 5E | 3-Coll + Distribution | 30 |
| Applicant Signature I am requesting approval for Florida professional coinformation provided on this form and any attachment | ertification ents are tr | , recertific ue and co | ation, or re | einstatement. I certify that all of the best of my knowledge. | ne |
| Signature: WWW. W. W. | Ulsu | lha | 27/~ | Date: 1/11/2024 | <u></u> |

Page 1 of 2



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

Property Tax Oversight Certification and Training Online Registration at http://floridarevenue.com/property/Pages/Cofficial_Training_RegistrationAndPayment.aspx

| Reason for Applying | | | | 11.00 | | | |
|--|--|--|-----------------------|---------------------------------|--|---------------------------------------|--------------|
| ✓ Initial Certification | -\$25 fee | nual Recertifica | tion - \$5 f | ee 🔲 R | einstatement of | Certification | ı - \$5 fée |
| Applicant Information | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | , | ÷. | 372 | | | |
| Applicant's name (as you | | • | Jess | ica Westbro | | | |
| Business email address: | JWestbrook@Flagle | rTax.com _, | | Business ph | one number: 386 | 3-313-4160 | |
| Job title: Tax Analyst | | | | | · . | | |
| Employed by: Flagler Cou | | | 1 | | ; | · · · · · · · · · · · · · · · · · · · | |
| I have completed the requirecertification, or reinstate | dired hours of appro- ement for the following | ved courses and ng designation: | passed a | iny required | examinations for | r the certificati | on, |
| Certified Florida App | raiser [| Certified Flori | da Evalua | ator | Certified C | adastralist of | Florida |
| Certified Florida Col | ector | Certified Flori | da Collec | tor Assistant | | | |
| Experience for Certification Florida property appraise pages as necessary). If yemployment dates. | r's office. Florida tax | collector's office | e. or with t | he Florida D | epartment of Re | venue (attach | n additional |
| Employer: Flagler County | Tax Collector | | | | | | |
| Your Title: Tax Analyst | | | | Employment | Dates: _{1/18/202} | 22 - Present | |
| Employer: | | | | | | | |
| Your Title: | | | | Employmen | Dates: | | |
| Approved Courses — List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| | ourse Title | Hours | No. | | Course Title | | Hours |
| 0038C 002 LT | fective Dec. M | bking 10 | | | | , , | _ |
| TC TCC 003 - CUS | tomer Serv. | 15 | <u> </u> | | | | |
| Applicant Signature I am requesting approval information provided on the | for Florida profession his form and any atta | nal certification, achments are tru | recertificate and cor | ation, or rein rect to the b | statement. I certi est of my knowle | ify that all of the | he |
| Signature: | a D. V | Ulst | | | Date: 1/14 | 124 | |
| // | | | | | | | |

Employee Certification Hours

Eligible for Complication 1/18/2024

Westbrook, Jessica

Hours Needed for Certification

120

1/18/2022

| Course Number | Course Name | Training Hours | Mode of Training | Training Hours | Enrollment Date | Scheduled Date | <u>Status</u> | Completed Date |
|---------------|---|----------------|------------------|----------------|-----------------|----------------|---------------|------------------|
| TCC 501 | Duties and Responsibilities | 30 | Online | 30 | | | Completed | 1/17 - 1/20 2023 |
| TCC 504 | Collection of Licenses, Taxes & Fees | 30 | Online | 30 | | | Completed | 6/21 - 6/24 2022 |
| TCC 001 | Bankruptcy | 15 | Online | 15 | | | Completed | 3/15/2022 |
| TCC 503 | Collection and Distribution of Property Taxes | 30 | Online | 30. | _ | | Completed | 3/7/2022 |
| TCC 002 | Effective Decision Making | 10 | Online | 10 | 9/13/2023 | 1/9 -1/10 2024 | Completed | 1/8/2024 |
| TCC 003 | Customer Service Training | 5 | Online | -5 | 9/13/2023 | 1/5/2024 | Completed | 1/8/2024 |
| | | 120 | | 120 | | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Jessica Westbrook

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

GLORIDA

Property Tax Oversight, Certification and Training Team

Certifies that

Jessica Westbrook

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours



FLORIDA

Jessica Westbrook

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

March 15, 2022 15 credit hours



Jessica Westbrook

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

March 7, 2022 30 credit hours



FLORIDA

Jessica Westbrook

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

January 8, 2024 10 credit hours



FLORIDA

Jessica Westbrook

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

January 8, 2024 5 credit hours



FLORIDA



Certification Application Checklist Certified Florida Collector/Certified Florida Collector Assistant

Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Rohan Whyte | | |
|---|---|---------------------------|---|
| Previous Name(s)(if applicable): | | | |
| Documentation Included: | | | |
| County: Lake | Job Title: Chief Informa | | |
| Certification Requested: | Certified Florida Collector Assistar | nt - | |
| Initial: 🗸 | Reinstatement: |] | |
| Certification Date: | 01/01/24 | | |
| | Application | | |
| ✓ Application with Required | | | |
| ✓ Application Fee | | | |
| ✓ Courses Listed on Applica | ation | | |
| ✓ Employment Dates Listed | 1 | | |
| ✓ Includes Current | | | |
| | perience with an Applicable Offi | ce | |
| From: 12/01/21 | To: Present | | |
| From: | To: | | |
| | | | |
| | Course Information | 1 | 1 |
| Course Name | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | Credited | |
| 30-110u15 per 12D-13.003(3)(a) | | | |
| . ,,,, | operty Tayes and Special Assessment | e 30 | Attended Course |
| TCC 503 Collection & Distribution of Pro | perty Taxes and Special Assessment | s 30 | Attended Course |
| TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) | | | |
| TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes | | 30 30 5 | Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training | and Fees | 30 | Attended Course |
| TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax | and Fees | 30 5 | Attended Course Attended Course |
| TCC 503 Collection & Distribution of Pro 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training | and Fees | 30 5 30 | Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees Collector's Office | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees | 30 5 30 10 | Attended Course Attended Course Attended Course Attended Course |
| TCC 503 Collection & Distribution of Programmer 90-hours per 12D-19.003(3)(b) TCC 504 - Collection of Licenses, Taxes TCC 003 - Customer Service Training TCC 502 - Management of a Florida Tax TCC 002 - Effective Decision Making | and Fees Collector's Office Total Hours | 30 5 30 10 15 | Attended Course Attended Course Attended Course Attended Course |

Notes:



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

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| Tittp://ilondarevende.com/property/r/ages/oomelai_training_tregistration/andrayment.aspx | | | | | | | |
|--|----------------|-----------|--------------|--|---------|--|--|
| Reason for Applying | | | | | | | |
| ✓ Initial Certification - \$25 fee Annual Recertification - \$5 fee Reinstatement of Certification - \$5 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Rohan Whyte | | | | | | | |
| Business email address: n/a Business phone number: 352-343-9602 | | | | | | | |
| Job title: Chief Information Officer | | | | | | | |
| Employed by: Office of The Lake County Tax | Collecto | r | | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ouises and | passed a | any required | d examinations for the certification | 'n, | | |
| Certified Florida Appraiser Ce | ertified Flori | da Evalua | ator | Certified Cadastralist of F | -lorida | | |
| Certified Florida Collector | ertified Flori | da Collec | tor Assistar | nt | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Office of The Lake County Tax Co | ollector | | | | | | |
| Your Title: Chief Information Officer | | | Employmer | nt Dates: 12/01/2021-present | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employmer | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0037C TCC 001-Bankruptcy | 15 | TC-00390 | C TCC 003-C | ustomer Service Training | 5 | | |
| TC-0038C TCC 002-Effective Decision Making | 10 | TC-0041 | C TCC 502-Ma | nagement in a Florida Tax Collector's Of | ice 30 | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional c information provided on this form and any attachm | | | | | ; | | |
| Signature: Rohan Whyte | | | | Date: 12/22/2023 | | | |



DR-4001 N. 10/21 Rule 12D-16.002, F.A.C. Effective 10/21 Page 1 of 2

Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reason for Applying | | | | | | |
|--|----------------|------------|---------------|-------------------------------------|--------------|--|
| ✓ Initial Certification - \$25 fee | Recertifica | tion - \$5 | fee 🔲 I | Reinstatement of Certification | - \$5 fee | |
| Applicant Information | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Rohan Whyte | | | | | | |
| Business email address: n/a Business phone number: 352-343-9602 | | | | | | |
| Job title: Chief Information Officer | | | | | | |
| Employed by: Office of The Lake County Tax | Collecto | ſ | | | | |
| I have completed the required hours of approved or recertification, or reinstatement for the following de | ourses and | passed | any required | d examinations for the certificatio | n, | |
| Certified Florida Appraiser Ce | ertified Flori | da Evalu | ıator | Certified Cadastralist of F | -lorida | |
| Certified Florida Collector | rtified Flori | da Colle | ctor Assistar | nt | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | |
| Employer: Office of The Lake County Tax Co | ollector | | | | | |
| Your Title: Chief Information Officer | | | Employme | nt Dates: 12/01/2021-present | | |
| Employer: | | | | | | |
| Your Title: | | | Employme | nt Dates: | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | |
| TC-0036C TCC 503-Collection & Distribution of Property Taxes and Special Assessme | nts 30 | | | | | |
| TC-0042C TCC 504-Collection of Licenses, Taxes and Fees | 30 | | | | | |
| Applicant Signature | | | | | | |
| I am requesting approval for Florida professional conformation provided on this form and any attachment | | | | | } | |
| Signature: Rohan Whyte | | | | Date: 12/22/2023 | | |

Rohan Whyte

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

May 25, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Rohan Whyte

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 16-21, 2023 30 credit hours



Rohan Whyte

on completing

TCC 003 - CUSTOMER SERVICE TRAINING

Course Number: TC-0039C

on

September 8, 2023 5 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Rohan Whyte

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

Rohan Whyte

on completing

TCC 002 - EFFECTIVE DECISION-MAKING IN THE WORKPLACE

Course Number: TC-0038C

on

November 27, 2023 10 credit hours



Rohan Whyte

on completing

TCC 001 - BANKRUPTCY

Course Number: TC-0037C

on

December 14, 2023 15 credit hours





ertification Ap lication Checklist ertified Florida Collector/ ertified Florida Collector Assistant Chapter 12D-19, F.A.C.

| Name to Appear on Certificate: | Michelle Wolfla | | | | |
|---|-----------------------|------------------|----------------|-------------------|----------------|
| Previous Name(s)(if applicable): | | | | | |
| Documentation Included: | | | | | |
| County:Lake | ∑ Job | Title:Customer I | Repr | esentative II | |
| Certification Requested: | Certified Florida | Collector Assist | ant | | ▼ |
| Initial: | Rein | statement: | | | |
| Certification Date: | 10/01/23 | | | | |
| ✓ Application with Required | Ap lica Signatures | tion | | | |
| ✓ Application Fee | | | | | |
| Courses Listed on Application | ation | | | | |
| ✓ Employment Dates Listed | | | | | |
| Includes Current | | | | | |
| ✓ Two Years of Ex | perience with a | n Applicable O | ffice |) | |
| From: 03/06/17 | To: | Present | | | |
| From: | To: | | | | |
| | | | | | |
| | Course Info | rmation | | | 1 |
| Course Name | | | | Hours Credited | Documentation |
| 30-hours per 12D-19.003(3)(a) | | | | | |
| 00 110 and poi 122 101000(0)(a) | | | | | |
| TCC 501 - Duties and Responsibilitie | s of Florida Tax 0 | Collectors | • | 30 | Attended Cours |
| - ' ' ' ' | s of Florida Tax (| Collectors | • | 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie | | | ▼ | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) | ax Collector's Of | fice | | | |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida 1 | ax Collector's Of | fice | | 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
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| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice | | 30 30 | Attended Cours |
| TCC 501 - Duties and Responsibilitie 90-hours per 12D-19.003(3)(b) TCC 502 - Management of a Florida T TCC 503 - Collection and Distribution of Proper | ax Collector's Of | fice Assessments | | 30 30 30 | Attended Cours |

Notes:



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Property Tax Oversight Certification and Training

Each person applying for a Florida professional certification, annual recertification, or reinstatement of a Florida professional certification must complete an *Application for Florida Professional Certification*. If you are applying for more than one professional certification, you must complete a separate application for each designation. **Submit your completed application and pay the required fee to the Department using**

| Reason for Applying | | | | | | | |
|--|--------------------------|----------|---------------|--------------------------------------|----------|--|--|
| ✓ Initial Certification - \$25 fee | | | | | | | |
| Applicant Information | | | | | | | |
| Applicant's name (as you would like it to appear on the certificate): Michelle Wolfla | | | | | | | |
| Business email address: Michelle.Wolfla@laketax.com Business phone number: 352-343-9602 | | | | | | | |
| Job title: Customer Representative II | | | | | | | |
| Employed by: Lake County Tax Collector | | | | | | | |
| I have completed the required hours of approved c recertification, or reinstatement for the following de | ourses and signation: | passed | any required | d examinations for the certification | n, | | |
| Certified Florida Appraiser Ce | ertified Flori | da Evalu | ator | Certified Cadastralist of F | -lorida | | |
| Certified Florida Collector | ertified Flori | da Colle | ctor Assistar | nt | | | |
| Experience for Certification – If you are applying for your initial certification , list at least two years' experience in a Florida property appraiser's office, Florida tax collector's office, or with the Florida Department of Revenue (attach additional pages as necessary). If you are applying for recertification or for reinstatement , provide your current employer and employment dates. | | | | | | | |
| Employer: Lake County Tax Collector | | | | | | | |
| Your Title: Customer Representative II | | | Employme | nt Dates: 03/06/2017 - present | | | |
| Employer: | | | | | | | |
| Your Title: | | | Employme | nt Dates: | | | |
| Approved Courses – List each course you have successfully completed for the certification, recertification, or reinstatement for which you are applying (attach additional pages as necessary). Attach documentation verifying completion of each approved course. If you are substituting your Certified Residential Appraiser license or Certified General Appraiser license issued by the Florida Real Estate Appraisal Board for one or more courses, list your license number and license type below. Attach a copy of the license. | | | | | | | |
| No. Course Title | Hours | No. | | Course Title | Hours | | |
| TC-0036C TCC-503 Coll & Dist of Prop Taxes & Spec Assess | 30 | TC-00420 | TCC504 Col | lection of Licenses, Taxes, and Fees | 30 | | |
| TC-0040C TCC-501 Duties & Respon of FL Tax Collectors | 30 | TC-00410 | TCC-502 Ma | anagement of a FL Tax Coll's Office | 30 | | |
| Applicant Signature | | | | | | | |
| I am requesting approval for Florida professional conformation provided on this form and any attachmous | | | | |) | | |
| Signature: Michelle Wolfla | | | | Date: Oct 19, 2023 | | | |

Property Tax Oversight, Certification and Training Team

Certifies that

Michelle Wolfla

has successfully completed

TCC 504 - COLLECTION OF LICENSES, TAXES, AND FEES

Course Number: TC-0042C

June 21-24, 2022 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Michelle Wolfla

has successfully completed

TCC 501 - DUTIES AND RESPONSIBILITIES OF FLORIDA TAX COLLECTORS

Course Number: TC-0040C

January 17-20, 2023 30 credit hours

Michelle Wolfla

on completing

TCC 503 - COLLECTION AND DISTRIBUTION OF PROPERTY TAXES AND SPECIAL ASSESSMENTS

Course Number: TC-0036C

on

June 27, 2023 30 credit hours



Property Tax Oversight, Certification and Training Team

Certifies that

Michelle Wolfla

has successfully completed

TCC 502 - MANAGEMENT OF A FLORIDA TAX COLLECTOR'S OFFICE

Course Number: TC-0041C

September 18-21, 2023 30 credit hours

