



# CHILD SUPPORT PROGRAM

## Genetic Testing

Genetic testing identifies a child's biological father.



### WHEN WILL THE RESULTS BE READY?



Results are mailed about 2 weeks after the last sample is taken. Results can also be shared over the phone, chat or email.

### WHAT DO THE RESULTS MEAN?

The results show if the person tested is the biological father.

**99% =**  
or higher  
**BIOLOGICAL FATHER**

**0%\* =**  
**NOT THE BIOLOGICAL FATHER**

\*0% result will close the case with the alleged father. We will contact the mother to schedule an appointment.

### ONCE A FATHER IS IDENTIFIED, WHAT'S NEXT?

- A final order of paternity is issued.
- The child's birth certificate is updated with the father's name.



*Learn more about how we establish child support orders:*  
[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)

## PROTECTING YOUR INFORMATION

The Florida Department of Revenue Child Support Program is committed to protecting your information. State and federal laws require us to keep your confidential information safe. We have procedures and safeguards in place to protect your information and we only use the information we collect to provide child support services.

**Learn more:** [floridarevenue.com/privacy](http://floridarevenue.com/privacy)

## ONLINE SERVICES



### CHILD SUPPORT PROGRAM WEBSITE

*For more information go to:*

[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)



### eSERVICES WEBSITE

*View your case and payment information:*

[childsupport.floridarevenue.com](http://childsupport.floridarevenue.com)



### WEB CHAT

*Chat with a Child Support Representative:*

[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)



### EMAIL

*Use our online contact form 24/7:*

[floridarevenue.com/askchildsupport](http://floridarevenue.com/askchildsupport)

## CONTACT INFORMATION

**Customer Contact Center** 850-488-KIDS (5437)

**Payment Information** 1-877-769-0251

**Miami-Dade State Attorney's Office** 1-305-530-2600

Florida Department of Revenue

Child Support Program

P.O. Box 8030

Tallahassee, Florida 32314-8030



[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)

Scan this code with your smartphone to visit the Child Support Program website