



# CHILD SUPPORT PROGRAM

## Receiving Payments

### HOW TO RECEIVE CHILD SUPPORT PAYMENTS



smiONE™ Visa® Prepaid Card



Direct Deposit

[fl.smartchildsupport.com](http://fl.smartchildsupport.com)

Florida State Disbursement Unit 1-877-769-0251



### REVIEW YOUR PAYMENT HISTORY

- **Child Support eServices**  
[childsupport.floridarevenue.com](http://childsupport.floridarevenue.com)
- **smiONE™ Visa® Prepaid Card**  
If you receive payments on the smiONE™ Visa® Prepaid Card visit  
<https://cardholderweb.smionecard.com>
- **Your Bank**  
If you receive your payments by direct deposit, contact your bank for deposit information
- **Clerks of Court Website**  
[myfloridacounty.com](http://myfloridacounty.com)
- **Florida State Disbursement Unit Customer Service**  
1-877-769-0251

*Learn more about receiving child support payments:*  
[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)

### YOUR CASE INFORMATION

Child Support Case Number: \_\_\_\_\_

Depository/Court Order Number: \_\_\_\_\_

## PROTECTING YOUR INFORMATION

The Florida Department of Revenue Child Support Program is committed to protecting your information. State and federal laws require us to keep your confidential information safe. We have procedures and safeguards in place to protect your information and we only use the information we collect to provide child support services.

*Learn more:* [floridarevenue.com/privacy](http://floridarevenue.com/privacy)

## ONLINE SERVICES



### CHILD SUPPORT PROGRAM WEBSITE

*For more information go to:*

[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)



### eSERVICES WEBSITE

*View your case and payment information:*

[childsupport.floridarevenue.com](http://childsupport.floridarevenue.com)



### WEB CHAT

*Chat with a Child Support Representative:*

[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)



### EMAIL

*Use our online contact form 24/7:*

[floridarevenue.com/askchildsupport](http://floridarevenue.com/askchildsupport)

## CONTACT INFORMATION

*Customer Contact Center* 850-488-KIDS (5437)

*Payment Information* 1-877-769-0251

*Miami-Dade State Attorney's Office* 1-305-530-2600

Florida Department of Revenue  
Child Support Program  
P.O. Box 8030  
Tallahassee, Florida 32314-8030



[floridarevenue.com/childsupport](http://floridarevenue.com/childsupport)

Scan this code with your smartphone to visit the Child Support Program website